Nordea

Cash Management updates for ERP and TMS vendors

SEPA end date for non-Euro countries is drawing ever closer and we are progressing well with our development and deployment of Corporate Access, which ensures customers have a SEPA-compliant file solution. At this stage, you should be well on your way in the process and hopefully on track for 31 October 2016. The articles in this issue will give you an update on Corporate Access and assist you with your developments.

Article overview

- The latest on Corporate Access, including documentation, test tool enhancement and account reporting

- Successful pilot of Corporate Access in Sweden and Norway. Denmark is next, with Finnish vendors starting preparations

- Vendor How to Guide: testing and implementing Corporate Access

- Customer communication activities around SEPA

- Local Swedish news about Swish payments, data centre and the local ERP website

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CORPORATE
ACCESS

NORDIC NEWS

The latest on Corporate Access

Launch progress overview
Corporate Access has now been launched in Sweden and Norway, and we expect to start the pilot in Denmark in May. More details follow in the next article.

All documentation is updated
Over the last few months, we have updated our MIGs and Service Description (including Appendixes for Sweden, Norway and Denmark) so we have now completed the documentation covering the aforementioned countries. Additionally, the Test Tool has been updated to cover the same three countries. All documents and the Test Tool are available at our homepage at www.nordea.com/vendors.

Further enhancement of the test tool
To support the implementation of and the migration towards Corporate Access Payables, we have developed the "XML Test Tool" which enables customers/vendors to test their XML files and receive immediate answers for both syntactical and business errors online. We have also enhanced the

service so that customers/vendors can receive the outcome also as a file, both online and as a true file. The release dates are:

− Status reporting both online and file-based (launched end-March)
− Debit advice reporting both online and file-based (May)

Account reporting
Due to the approaching SEPA end date, Nordea has prioritised supporting customers to become SEPA compliant. As a next step a project has been formed to develop account reporting in Corporate Access, for instance, Credit Advices and Account Statements (camt.054C and camt.053). It is too early to commit to a firm go-live date but we plan to have the first release ready in first half 2017. We will update you on the progress in future newsletters.

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Successful pilot of Corporate Access in Sweden and Norway – Denmark next

The pilot in Sweden started in November and included several vendors and customers. After a successful pilot the customers were switched to normal production beginning of this year.

No showstoppers were discovered but we identified some improvement areas regarding the on-boarding process and test possibilities during the pilot period. An action plan has been created containing both short- and long-term solutions. With these improvements in place, we will have an improved on-boarding process that vendors and customers will benefit from.

Norway next in line
In Norway, Visma has been the pilot vendor, with development work starting early and piloting beginning in week 10. Together with Visma, we onboarded our first common pilot customer in week 11. Both Visma and the customer use all three message-types in ISO20022/XML (pain.001/pain.002/camt.054D), and have sent their payment file via Visma, as third party service provider. During the pilot-period we agreed on daily follow-up meetings with the customer/vendor to secure immediate feedback on our solution.

The pilot went well, and we have opened up for migration of customers in Norway, once ERP-vendors have verified their solution in our Test Tool.

Preparation ongoing for pilot in Denmark
In Denmark we have already identified our pilot customer and will start the pilot mid-May. We are also in dialogue with potential vendors about the pilot process.

Finnish vendors have started implementing
Some Finnish vendors have begun to prepare the implementation of Corporate Access for customers with accounts in Sweden, Norway or Denmark, so that they will be SEPA-compliant before end of October.

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Vendor How to Guide:
Start the testing and implementation of Corporate Access

When you are ready to start the implementation of your ERP system or integration solution with Nordea's Corporate Access, we recommend the following procedure:

1. Define scope for the integration, for instance:
    a. Develop simple upload and download of files to Corporate Netbank
    b. Offer the possibility to add secure envelope to the file
    c. Offer automatic transfers of the files to/from the bank

2. Read the descriptions, guides and other relevant material, all available on nordea.com/vendors
    a. The Corporate Access service descriptions (for both Payables and File Transfers) and relevant country appendixes that give you information about the service, infrastructure, payment types and more
    b. The Message Implementation Guides (MIGs) that describe how the XML file should be built/completed (including relevant country specifications)
    c. Example files that show how files should look based upon "real" data
    d. Secure Envelope specification.

3. Develop and start coding.

4. Test the files by using our online test tool and receive immediate answers for both syntactical and business errors online. The test tool will be further enhanced during April and May, so you can receive the outcome (status and debit advice reporting) as a file, both online and as a true file.

5. Agree with a customer that they will be a pilot and initiate the agreement process with Nordea. Note: Customer agreements should be established via the customer's normal contact person in Nordea.

6. Ensure implementation of the customer to your new version/solution and

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conduct a number of "penny tests" on the customer's real data (i.e. on the customer bank account).*

7. If/when no errors/issues are found the customer can go into production – and the service can be launched to other customers.

8. Inform Nordea what the integration solution covers and we will publish this information on both our external and internal sites.

*You can choose to test on own accounts, but that requires you to open an account, conduct a KYC process and form agreements for CAP and CAF. In our experience it can be a cumbersome process.

If you face any problems or challenges related to Corporate Access, please feel free to contact us at ERPsupport@nordea.com. You will also find additional information on our open pages on nordea.com/vendors.

We wish you a smooth and efficient process.

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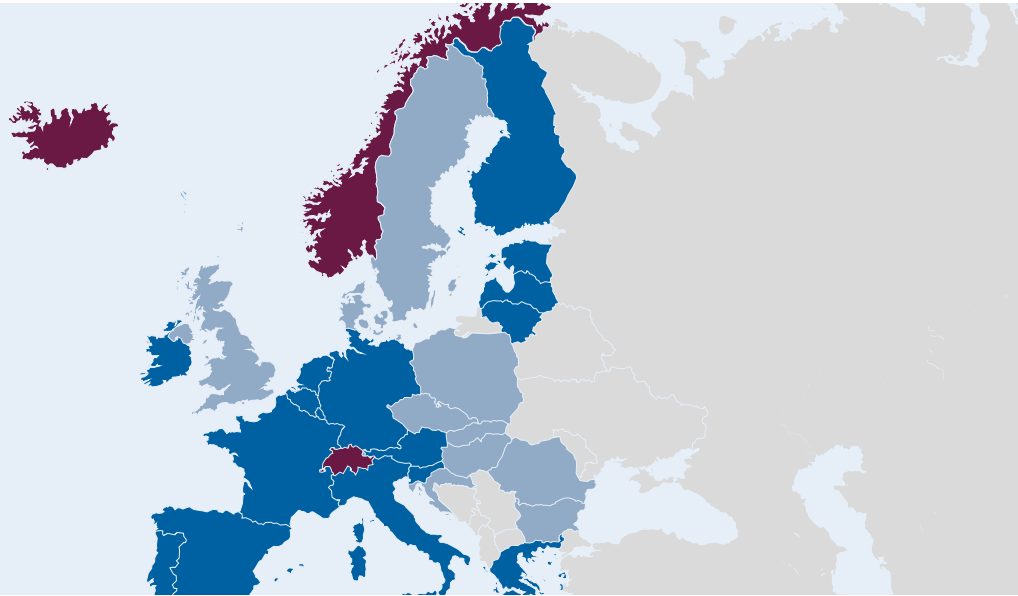
Customer communication activities around SEPA

As part of our customer communication, we have begun to contact them about SEPA end date. Customers in this initial scope are companies with accounts in Denmark, Norway or Sweden that are sending file-based euro payments. To increase their awareness of what it takes to become SEPA compliant in time, we have created an information page where customers can find out all they need in order to be on-boarded to Corporate Access.

How far are you?
As an ERP vendor, you can now expect increased contact from customers who want to ensure you will be able to provide a solution that supports ISO 20022 XML before the SEPA end date of 31 October 2016.

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LOCAL NEWS

SWEDEN

Swish-payments in Total In

SWEDEN: Total In has included payments via Swish Företag since the autumn of 2014 and has now developed the capability to include payments via Swish Handel. The new product will provide easier reconciliation for the receiving company because the order ID/reference number is set by them when the payment is initiated in the web shop or app. In Swish Företag, the payment is initiated in the Swish-app and the payer enters the order ID/message in the payment app.

The information in a Swish-payment includes:
- Timestamp
- Amount
- Name of the payer
- Mobile number used as alias in Swish
- Payment message (entered by the payer in Swish Företag)
- Order ID (entered by the receiving company in Swish Handel)
- Swish transaction ID
- The receiving Swish number

All the above information is visible in Total In. Refunds of Swish-payments are visible in Total In, but are not included in the total incoming sum. For more information please see:

Swish Handel: www.nordea.se/swishhandel
Swish Företag: www.nordea.se/swishforetag
Full article on nordea.se

Ongoing improvements to the Swedish ERP page

SWEDEN: As you may have noticed, we are making some improvements to our local ERP site. You can now find all relevant information for a specific service on the same tab, rather than on several sub tabs. Each tab now has a short introduction to the service, how to test, a link to test-tool if relevant, example files and all the documentation that is needed to support the specific service in a proper way.

We hope this will make it easier for you to find relevant information. Please see the site here: www.nordea.se/programleverantörer.

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Changing data centre – ongoing task in Sweden

SWEDEN: We continue our work with changing the data centre, meaning that all of our automatic file transfer customers (AS2, SFTP and VPN FTP) have been, or are about to be, contacted by Nordea about new IP addresses and details for the new setup.

If you are or will be involved in this change and need assistance, you can contact the following support unit:

Protocol / Service	Support unit	Contact information	Opening hours CET
AS2, SFTP, FTP/ VPN	File transfer and communication support	Connecting to the service Tel +46 77 118 8820 (only English) host2host@nordea.com Production environment Tel: +46 823 9930	Mon-Fri 08.00 - 17.00 Mon-Fri 08.00 - 18.00

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