

## ERP and TMS vendor newsletter from Nordea

### In this issue

In the middle of this difficult time with Covid-19 (Coronavirus) spreading around the globe we would like to inform about Nordea's preparatory measures etc.

In addition you can read about Corporate Access Lite for smaller business', where you can play an important role for the customers.

Some CAAR services have been launched, and there is an update from our webinar and at the same time we encourage you to check and update the information about your integration to Corporate Access on [www.nordea.com](http://www.nordea.com).

Local netbanks in Finland and Sweden will close 2 June, and you can read what that means for customers and what file-based support they will need from you.

Last but not least there is information about a new API which enables customers to automate both trading and post-trade activities.

We hope you find the information useful and please feel free to share it with colleagues within your organisation.

Stay safe and healthy and take care.

[Daniel Lindström](#), [Terje Tømmerek](#), [Mikael Kepp](#) and the entire TxB Product Management team

Learn more about [technical information for ERP-vendors](#)  
Contact us for support: [Denmark](#) [Finland](#) [Norway](#) [Sweden](#)

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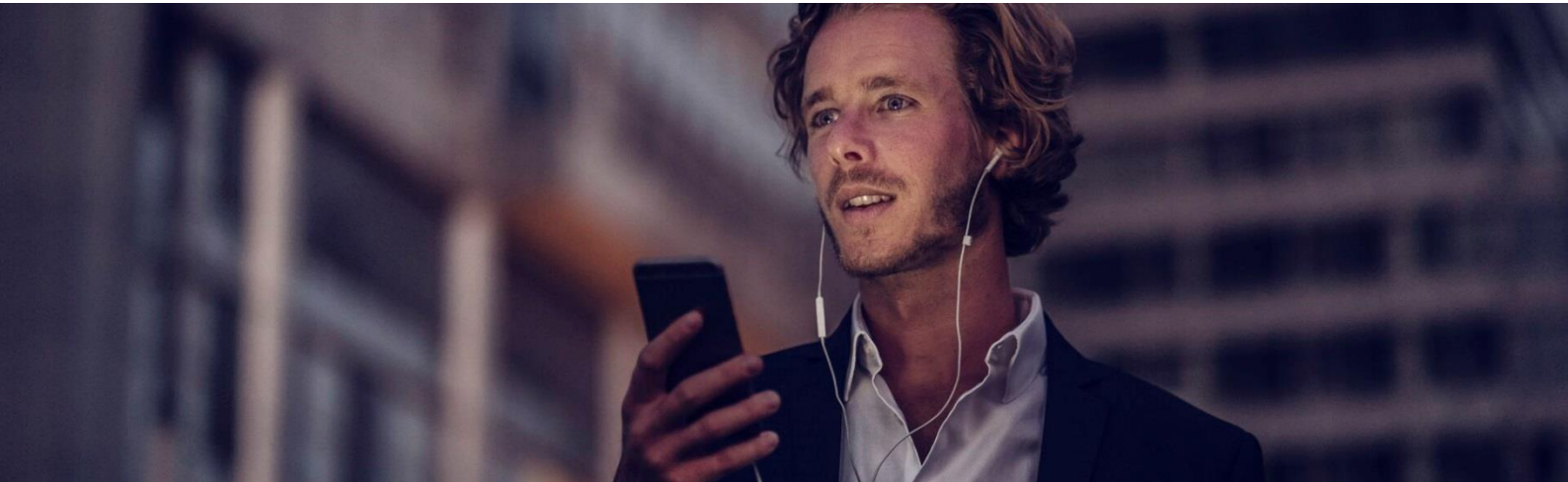
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## NORDIC NEWS

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# Update on Covid-19 within Nordea

In these difficult times where the Nordic region more or less have been locked-down due to the Covid-19 (Coronavirus), we would like to update you on our efforts to support you and our customers through this period.

First of all Nordea is closely following the recent development of the Covid-19 situation and reviewing the guidelines from local, European and global health authorities.

A group level coordination team is monitoring the situation and coordinating the preparations to diminish any impact resulting from a significant number of employees being absent. To ensure that all actions are aligned, Nordea's Global Crisis Management Team is meeting regularly and there are also country specific Crisis Management Teams.

We have activated the contingency plans to ensure we are taking the right preventive actions, while also giving guidance to the organisational business continuity plans.

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Nordea will continue to follow the situation closely and take all necessary actions to ensure that all business critical functions are maintained.

From a **cash management perspective** all our products and services are running normally and we are here to support you and customers in their daily business as always. This means that if you need technical support you can contact ERP Support as always, and if there are issues with payments and files in production our usual customer support centres are also ready to help.

By predominantly working remotely and only where necessary working at split locations we are minimising the risk of spreading and being infected by Covid-19, so we hopefully are able to maintain the same service level throughout the period.



## NORDIC NEWS

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### CA Lite is born

As informed in a previous newsletter we have implemented a simplified version of Corporate Access and it is supported by a new digital onboarding process. The solution is called Corporate Access Lite and it targets smaller customers with less complex needs who wants to automate their payment and reconciliation processes.

Corporate Access Lite is basically a fully integrated H2H setup facilitated by the vendor where customers manage all their flows in the ERP/accounting system. Payments will be prepared, approved and sent from the ERP/accounting system to Nordea for execution and feedback files will be sent back, so the ERP/accounting system are up to date with payment status.

As a part of the service you will get debit advices for outgoing payments and account statements delivered automatically to the ERP/accounting system for seamless reconciliation.

Customers can order credit advices for incoming payments as an additional service to be included in the same technical setup.

This integrated solution is based upon a so-called service agent setup with the vendor. This means that the vendor will enter into an agreement with Nordea for the Corporate Access File Transfer service, and the communication and security will be set up between the two parties. This setup will work as a channel for all joint customers who – after they have signed a service agreement - can be connected 'plug and play' without any IT testing etc.

#### Simplified offering and onboarding

Please notice that Corporate Access Lite is a simplified version of Corporate Access. For instance, this means that there is no netbank user interface to confirm files etc. and subsequently the customer doesn't have to appoint administrators for managing user authorisation in the netbank regarding file handling. Customers can only connect a few domestic accounts and foreign accounts are not possible.

These simplifications enable us to offer an efficient digital onboarding process for customers, where they will be set up rapidly and ensure a good experience for customers.

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If customers would need some of these features, they should talk to their contact person in Nordea about a tailor-made Corporate Access setup that meet all their specific requirements.

## Status

Corporate Access Lite has been soft launched in Denmark with a couple of vendors, and it is currently being piloted in Norway and Sweden. Finland will follow a bit later.

## Links and how to get more information

Here you can see the landing pages on our local sites, where customers can onboard to the Corporate Access Lite with vendors/service agents already connected to the service:

Denmark:

<https://www.nordea.dk/erhverv/produkter/kontibetalinger/corporate-access.html>

Sweden:

<https://www.nordea.se/foretag/produkter/betala/corporate-access.html>

If you are interested or want to know more about Corporate Access Lite, please reach out to:

Mikael Kepp ([mikael.kepp@nordea.com](mailto:mikael.kepp@nordea.com))

Terje Tømmerek ([terje.tommerek@nordea.com](mailto:terje.tommerek@nordea.com))

Daniel Lindström ([daniellindstrom@nordea.se](mailto:daniellindstrom@nordea.se))

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NORDIC NEWS

# Update your Corporate Access integration capabilities on [www.nordea.com](http://www.nordea.com)

At our website customers can see a list of vendors - and their ERP/TMS/Software systems - who have developed standard integration solutions to Nordea’s Corporate Access. This information provides customers a quick overview if their system is ready and an overview of other potential systems.

The information on [www.nordea.com](http://www.nordea.com) is solely based upon input from you, and it is important to keep information up to date, so customers can see what kind of integration to Corporate Access you offer.

And the roll-out of Corporate Access has happened stepwise both from a service (e.g. payables and account reporting) and country perspective, and there are still new services in the pipeline. A lot may have happened since the time when you sent in your information initially.

We recommend, that you:

1) review what information is published and 2) fill in the web form if the scope of your integration to Corporate Access has changed

You can find the web form from [www.nordea.com/vendors](http://www.nordea.com/vendors) (select vendor readiness) or use this [link](#) to go directly to the web form.

Below are all input fields with a short explanation, so it is easy for you to understand how to fill in the form.

**Vendor:**

- name of the provider of the ERP/TMS or banking integration solution

**ERP/TMS/Software:**

- name of the system/-s integrated with Corporate Access

**Payments:**

- tick off country/-ies where a payment file can be created

**Account reporting:**

- tick off the services your system can read/reconcile

**Secure Envelope:**

- tick off if you have implemented the security solution (mandatory for H2H setups and optional for file upload via Corporate Netbank)

**H2H Communication protocols:**

- if you offer a standard H2H connectivity, then list the protocol/-s (WebServices, AS2, SFTP, Enh. Peppol, SwiftNet FileAct)

If you have any questions, please contact ERP Support via email [Erpsupport@nordea.com](mailto:Erpsupport@nordea.com)



NORDIC NEWS

## Update from CAAR webinar

In January Nordea held a webinar about the Corporate Access Account Reporting services (CAAR). If you didn't have the possibility to join the webinar, we advise you to visit the vendor site and get acquainted with the Corporate Access Account Reporting services.

The webinar was held 23 January, and we are pleased about the high participation which clearly underlines the relevance and importance of these services. With the launch of the remaining Account Reporting services, the total Corporate Access offering is completed, and customers can implement full ISO20022 bank integration to support their payment and reconciliation processes based upon market standards.

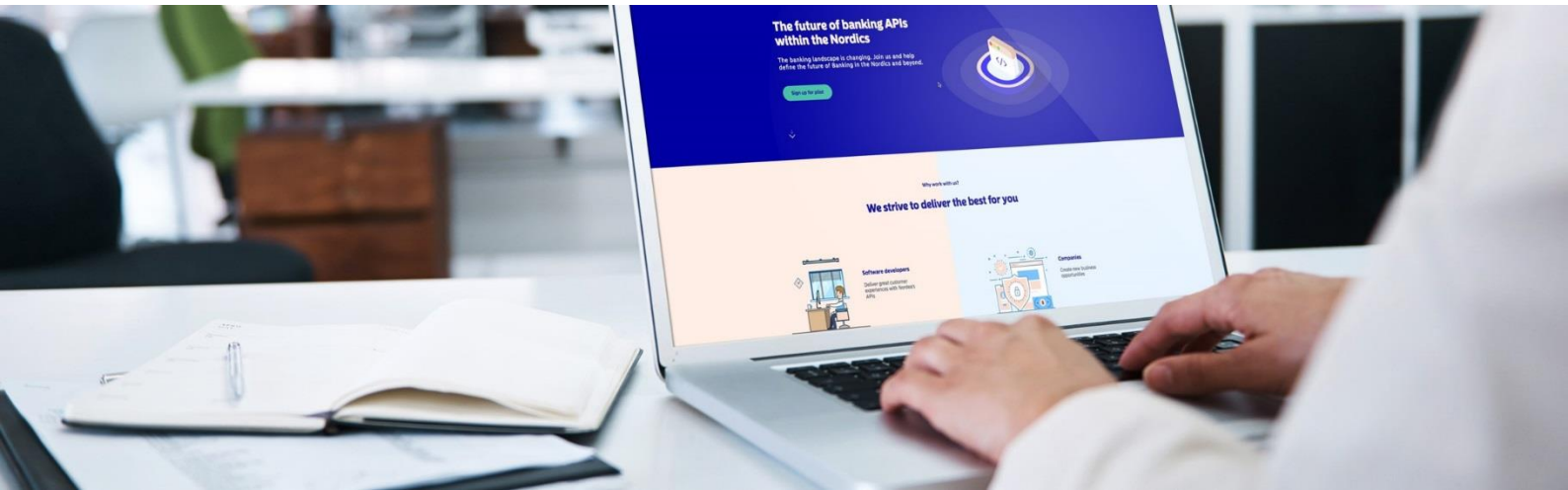
Main take aways from the webinar:

- General information about Corporate Access Account Reporting
- Overview of available and upcoming services across the Nordic region
- Important service documentation including service descriptions and MIGs
- Concrete examples of various elements in the messages
- Contact information for technical support

Recording of the webinar and presented material have been published on [www.nordea.com/vendors](http://www.nordea.com/vendors)

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NORDIC NEWS

# Status on replacement of local netbanks

As informed in the previous ERP Vendor Newsletter, Nordea Business will replace the local Netbanks – starting with Sweden and Finland.

Nordea Business is the new Nordic Netbank for SME corporate customers and it is ready to serve our existing local netbank customers in Sweden and in Finland.

We have now set the date for closing the old netbanks in Sweden and Finland and are ready to start the customer communication:

SWEDEN:

Internetbanken Företag will be closed 2 June 2020

Nordea Business supports new File Import functionality in pain.001 (XML) format for Swedish customers for common payment types, and for an interim period we will also support PO3 files.

Besides pain.001 (XML) files we currently also support BG Lön files for salary transfers.

Internetbanken Företag customers are encouraged to get XML support from their ERP Vendors in order to use the new Nordea Business before the old solution will be closed ([please click here to see the full article about the Swedish migration with further details](#)).

FINLAND:

Classic Netbank will be closed 2 June 2020

The same local file types used through File Transfer solution in Classic Netbank are also available through Nordea Business for Finnish customers.

Thus there are no changes for file formats.

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## NORDIC NEWS

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# FX Trade Retriever API

As informed in previous newsletters, we launched automated FX trading via APIs a while back. Now, we have developed a new solution to make the customers' trading even more seamless and hassle-free.

With the new FX Trade Retriever API, it's not only the trading that can run automatically, but also the post-trade activities such as documentation and accounting. With this customers' can free up some time and focus on other core business while our APIs take care of the rest.

Read more by clicking the link below to Nordea Markets, Corporates & Institutions on LinkedIn. And by "following" this page you will automatically be notified about other relevant posts in the future.

<https://www.linkedin.com/feed/update/urn:li:activity:6643139282011770880/>

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LOCAL NEWS: SWEDEN

# Nordea Business – A new Online Bank to replace Internetbanken Företag at June 2

This information concerns you whose ERP or Accounting system is used by companies that also uses Nordea's Swedish online bank, Internetbanken Företag (IBF) to import payment files created in your system.

## The use of Nordea Business

For some time now, small and medium-sized corporate customers who use IBF today have been actively transferred to Nordea Business - Nordea's new online bank - which provides the customer with a modern, flexible and powerful tool for handling their daily banking business. Since May 2019, Nordea Business has been the online bank offered in Nordea's small business package.

The migration of existing IBF users continues and is expected to be completed in the near future. For customers using the file import feature, these will continue to have access to IBF via a secure link from Nordea Business for a shorter transition period.

## Internetbanken Företag closes down on June 2

Since Nordea Business will be the only online bank in Nordea offered to these customer segments going forward, it will no longer be possible for customers to use Internetbanken Företag after June 2 this year.

## Importing files in Nordea Business

To create a payment order via file, Nordea Business offers the customer to primarily import the file types ISO 20022 XML – PAIN.001 and KI Lön/ BG Lön. As an interim solution Nordea Business can also handle PO3 files, but we strongly recommend you to implement the XML PAIN.001 already now, since the other file type will only be supported for a limited period.

These files are then imported in the same way as in IBF, i.e. the customer sees the registered payments which are signed and booked according to normal routines. The customer can view the payments made on the transaction list and can export the transactions to CSV or withdraw an account statement via PDF.

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## File reports

Today, customers can also, via their ERP or Accounting system, receive account statements and debit and credit notifications as files from Nordea via communication services such as, for example Girolink or host-2 host. This option will remain. As reporting of outgoing payment files such as ISO 20022 XML - PAIN.001 or PO3, imported into Nordea Business, Nordea can send the reporting file [DA1](#) (Debit advice) as well as [TL1](#) (Credit advice) and [FS1](#) (Account statement). Next year, Nordea will also be able to provide the debit notification file ISO 20022 XML - CAMT.054D in response to an imported payment file in Nordea Business.

## Why do you get this information?

We have a common interest that customers who use your Software or Service as smoothly as possible can make the transition from IBF to Nordea Business at Nordea and make payments without experiencing disruptions. The file format Nordea recommends for importing supplier payment files into Nordea Business is ISO 20022 XML - PAIN.001. We would like the ERP or accounting system providers to start adapting their file formats to Nordea's XML as soon as possible, if this has not already been done.

Since the Nordea Business import feature for ISO 20022 XML - PAIN.001 is a different channel than for example our larger file service Corporate Access, we see an advantage of ERP and accounting system providers securing their files through tests in Nordea Business. Nordea's PAIN.001.001.03 can be found on our external page for Corporate Access, but the test tool [Test tool] offered there is not yet adapted to fully simulate tests against Nordea Business.

## Want to make sure your files work to upload in Nordea Business?

There is an option for you who want to secure your payment files against Nordea Business:

Contact Nordea's ERP support at [erpsupport@nordea.com](mailto:erpsupport@nordea.com)

The ERP support can help answer questions about the support of ISO 20022 XML - PAIN.001 in Nordea Business and what the customer can expect when importing this file.

The ERP support can help with testing any example files that you can provide them with and revert with feedback on the result of the tests.

## Important links

More information on Nordea Business can be found at [Nordea.se](https://nordea.se)

More on Nordea's ISO 20022 XML via the [Corporate Access site](#)

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