

# Fact book Q1 2012



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## Nordea overview

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Nordea in brief  
Board of Directors  
Group Executive Management  
Strategy  
Mission, vision and values  
Market position  
Geographical reach

# Nordea in brief

Q1 2012

Nordea is the largest financial service group in the Nordic and Baltic Sea region.

## Nordea's home markets

### ✓ 11 million customers

- 9 home markets
- Approx. 9.5 million active personal customers
- 500,000 active corporate customers, incl. Nordic Top 500

### ✓ Distribution power

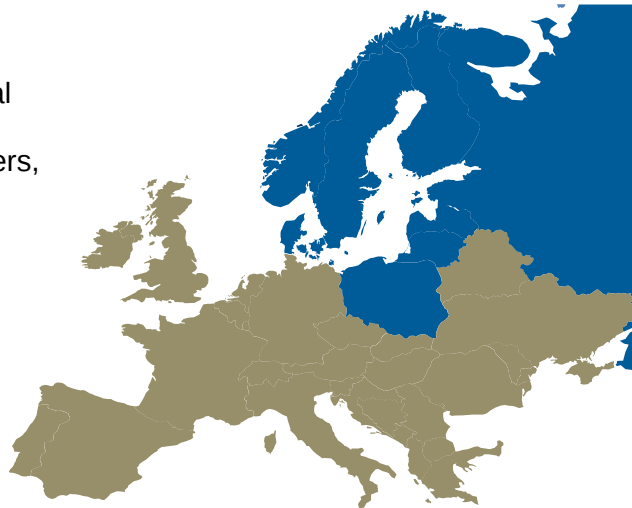
- More than 1 000 locations in total
- 6,6 million Netbank customers

### ✓ Financial strength

- EUR 9,3bn in full year income (2011)
- EUR 694bn of assets
- EUR 26bn in equity capital
- AA credit rating
- Core Tier 1 capital ratio of 11,6%

### ✓ EUR >25bn in market cap

- One of the largest Nordic corporations
- A top-10 European retail bank



## Board of Directors



**Björn Wahlroos**  
**Chairman**  
Ph.D (Econ). 1979.  
Board member since 2008  
and Chairman since 2011.  
Born 1952.



**Marie Ehrling**  
**Deputy chairman**  
Master of Law.  
Board member since 2008.  
Born 1960.



**Stine Bosse**  
Master of Law.  
Board member since 2008.  
Born 1960.



**Peter F Braunwalder**  
LLM and MA (Politics)  
Board member since 2012.  
Born 1950.



**Svein Jacobsen**  
MBA. Certified public  
accountant.  
Board member since 2008.  
Born 1951.



**Tom Knutzen**  
MSc (Economics)  
Board member since 2007.  
Born 1962.



**Lars G Nordström**  
Law studies at Uppsala  
University.  
Board member since 2003.  
Born 1943.



**Sarah Russell**  
Master of Applied Finance.  
Board member since 2010.  
Born 1962.



**Kari Stadigh**  
Master of Science  
(Engineering) and Bachelor  
of Business Administration.  
Board member since 2010.  
Born 1955.

## Group Executive Management



**Christian Clausen**  
**President and Group CEO**  
Member of Group Executive Management since 2001.  
Born 1955.



**Torsten Hagen Jørgensen**  
**Head of Group Operations and Other Business Lines**  
Member of Group Executive Management since 2011.  
Born 1965.



**Casper von Koskull**  
**Head of Wholesale Banking**  
Member of Group Executive Management since 2010.  
Born 1960.



**Ari Kaperi**  
**Group Chief Risk Officer**  
Member of Group Executive Management since 2008.  
Born 1960.



**Peter Nyegaard**  
**Chief Operating Officer of Wholesale Banking**  
Member of Group Executive Management since 2011.  
Born 1963.



**Michael Rasmussen**  
**Head of Retail Banking**  
Member of Group Executive Management since 2008.  
Born 1964.



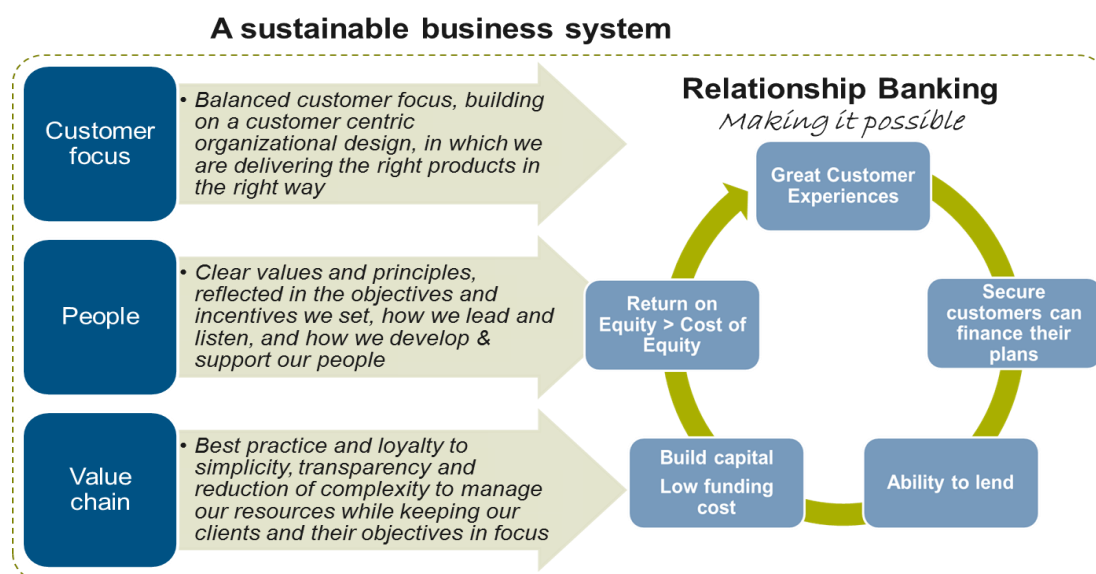
**Fredrik Rystedt**  
**Group Chief Financial Officer**  
Member of Group Executive Management since 2008.  
Born 1963.



**Gunn Wærsted**  
**Head of Wealth Management**  
Member of Group Executive Management since 2007.  
Born 1955.

## Strategy, 1/3

Nordea New Normal - a focused relationship strategy

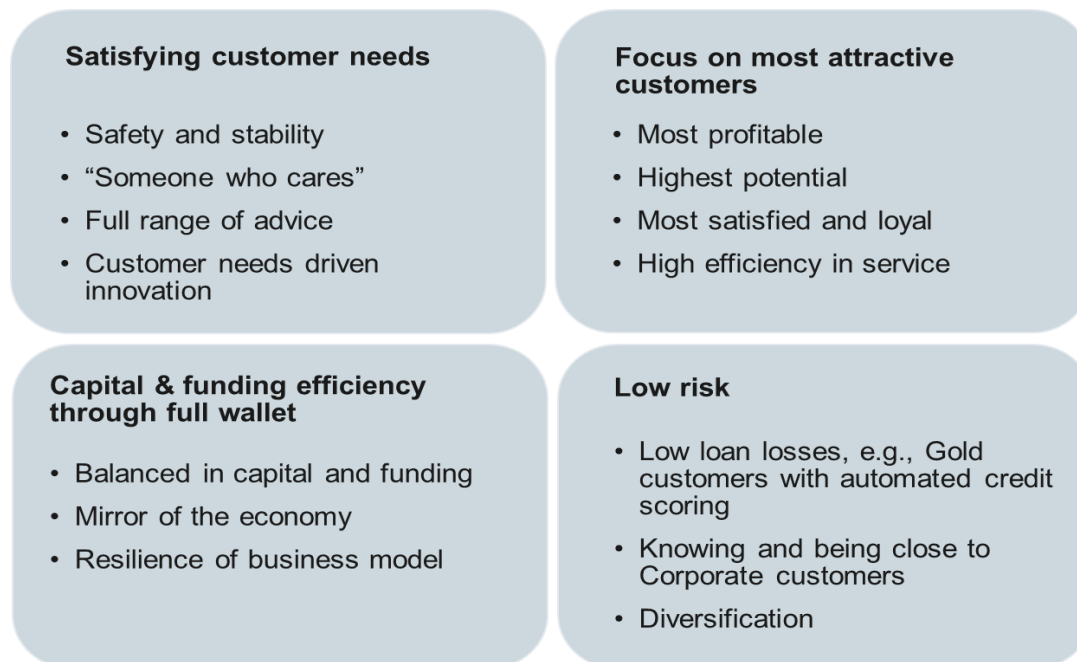


The journey continues

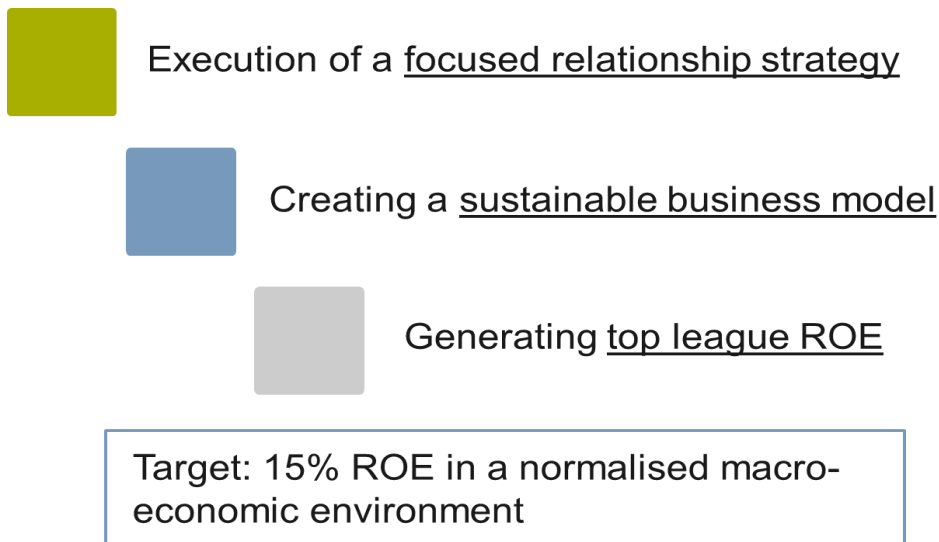


## Strategy, 2/3

### Benefits of the relationship strategy

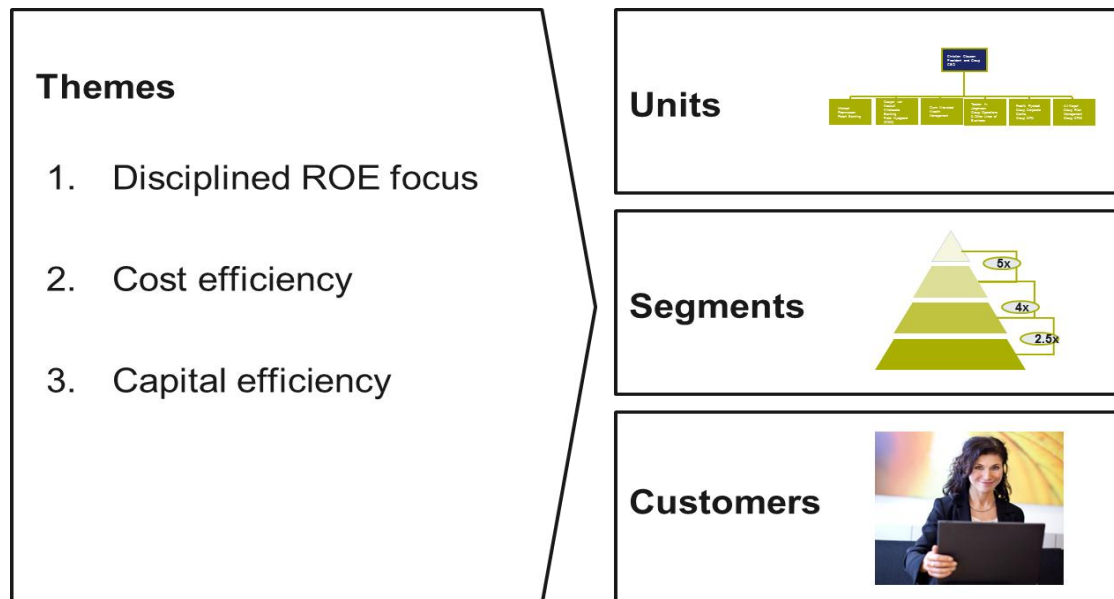


### What New Normal is



## Strategy, 3/3

New Normal is execution of a "Focused relationship strategy"



## Mission, vision and values



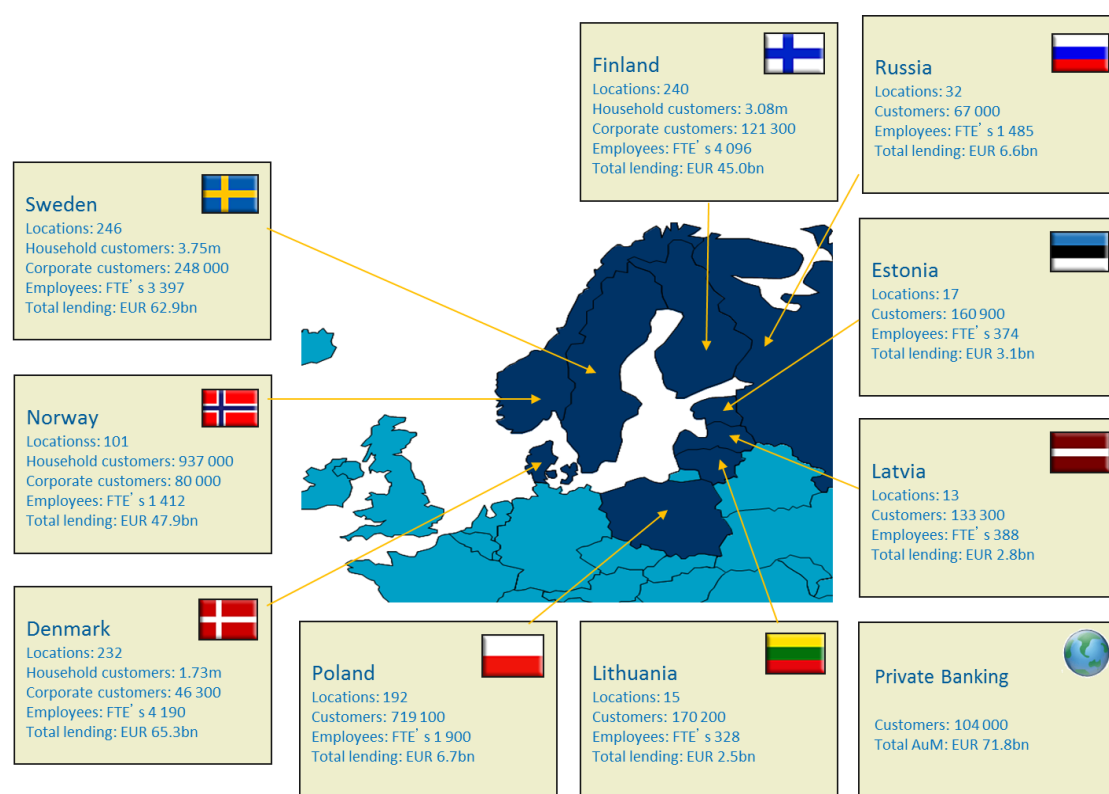
# Market position

Q1 2012

| Market shares             | Denmark | Finland | Norway | Sweden |
|---------------------------|---------|---------|--------|--------|
| Household customers, mill | 1.73    | 3.08    | 0.93   | 3.75   |
| - Mortgage lending        | 16.4%   | 30.7%   | 12.1%  | 15.1%  |
| - Consumer lending        | 20.7%   | 30.3%   | 7.2%   | 9.1%   |
| - Deposits                | 22.4%   | 31.3%   | 8.6%   | 16.6%  |
| Corporate customers, mill | 0.046   | 0.12    | 0.08   | 0.25   |
| - Lending                 | 23.7%   | 32.0%   | 13.5%  | 16.1%  |
| - Deposits                | 25.5%   | 37.4%   | 15.0%  | 18.8%  |
| Life & Pensions           | 18.8%   | 25.0%   | 12.9%  | 6.3%   |

# Geographical reach

Q1 2012



## Key financial figures

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5 year overview

Ratios and key figures

Balance sheet

Quarterly development

Group lending and deposit volumes

## 5 year overview

| EURm                                                                                | 2011          | 2010          | 2009          | 2008          | 2007          |
|-------------------------------------------------------------------------------------|---------------|---------------|---------------|---------------|---------------|
| Net interest income                                                                 | 5 456         | 5 159         | 5 281         | 5 093         | 4 282         |
| Net fee and commission income                                                       | 2 395         | 2 156         | 1 693         | 1 883         | 2 140         |
| Net result from items at fair value                                                 | 1 517         | 1 837         | 1 946         | 1 028         | 1 209         |
| Equity method                                                                       | 42            | 66            | 48            | 24            | 41            |
| Other income                                                                        | 91            | 116           | 105           | 172           | 214           |
| <b>Total operating income</b>                                                       | <b>9 501</b>  | <b>9 334</b>  | <b>9 073</b>  | <b>8 200</b>  | <b>7 886</b>  |
| General administrative expenses:                                                    |               |               |               |               |               |
| Staff costs                                                                         | -3 113        | -2 784        | -2 724        | -2 568        | -2 388        |
| Other expenses                                                                      | -1 914        | -1 862        | -1 639        | -1 646        | -1 572        |
| Depreciation, amortisation and impairment charges of tangible and intangible assets | -192          | -170          | -149          | -124          | -103          |
| <b>Total operating expenses</b>                                                     | <b>-5 219</b> | <b>-4 816</b> | <b>-4 512</b> | <b>-4 338</b> | <b>-4 063</b> |
| Net loan losses                                                                     | -735          | -879          | -1 486        | -466          | 60            |
| Operating profit                                                                    | <b>3 547</b>  | 3 639         | 3 075         | 3 396         | 3 883         |
| Income tax expense                                                                  | -913          | -976          | -757          | -724          | -753          |
| <b>Net profit for the year</b>                                                      | <b>2 634</b>  | <b>2 663</b>  | <b>2 318</b>  | <b>2 672</b>  | <b>3 130</b>  |

## Ratios and key figures

|                                                                | 2011   | 2010   | 2009   | 2008   | 2007   |
|----------------------------------------------------------------|--------|--------|--------|--------|--------|
| Earnings per share (EPS). EUR (rolling 12 months)              | 0.65   | 0.66   | 0.60   | 0.79   | 0.93   |
| Share price. EUR                                               | 5.98   | 8.16   | 7.10   | 3.90   | 8.90   |
| Total shareholders' return. %                                  | -24.4  | 3.7    | 78.6   | -46.9  | 6.4    |
| Actual dividend per share. EUR                                 | 0.26   | 0.29   | 0.25   | 0.20   | 0.50   |
| Equity per share <sup>1</sup> . EUR                            | 6.47   | 6.07   | 5.56   | 5.29   | 5.09   |
| Shares outstanding. million                                    | 4 047  | 4 043  | 4 037  | 2 600  | 2 597  |
| Shares outstanding. after full dilution <sup>2</sup> . million | 4 026  | 4 022  | 3 846  | 3 355  | 3 552  |
| Return on equity. %                                            | 10.6   | 11.5   | 11.3   | 15.3   | 19.7   |
| Assets under management. EURbn                                 | 187.4  | 191.0  | 158.1  | 125.6  | 157.1  |
| Cost/income ratio. %                                           | 55.0   | 52.0   | 50.0   | 53.0   | 52.0   |
| Core tier 1 capital ratio. %                                   | 9.2    | 8.9    | 9.3    | 6.7    | 6.3    |
| Tier 1 capital ratio. %                                        | 10.1   | 9.8    | 10.2   | 7.4    | 7.0    |
| Total capital ratio. %                                         | 11.1   | 11.5   | 11.9   | 9.5    | 9.1    |
| Tier 1 capital. EURm                                           | 22 638 | 21 049 | 19 577 | 15 760 | 14 230 |
| Risk-weighted assets <sup>2</sup> . EURbn                      | 224    | 215    | 192    | 213    | 205    |
| Number of employees (full-time equivalents)                    | 33 068 | 33 809 | 33 347 | 34 008 | 31 721 |
| Risk-adjusted profit. EURm                                     | 2 714  | 2 622  | 2 786  | 2 279  | 2 239  |
| Economic profit. EURm                                          | 1 145  | 936    | 1 334  | 1 015  | 1 231  |
| Economic capital. EURbn                                        | 17.7   | 17.5   | 16.7   | 15.8   | 13.4   |
| EPS, risk-adjusted, EUR                                        | 0.67   | 0.65   | 0.72   | 0.68   | 0.67   |
| RAROCAR, %                                                     | 15.5   | 15.0   | 17.3   | 15.6   | 17.8   |
| MCEV EURm                                                      | 2 714  | 3 655  | 3 244  | 2 624  | 3 189  |

## Balance sheet

| EURm                                           | 2011           | 2010           | 2009           | 2008           | 2007           |
|------------------------------------------------|----------------|----------------|----------------|----------------|----------------|
| Treasury bills and interest-bearing securities | 92 373         | 82 249         | 69 099         | 51 375         | 43 975         |
| Loans to credit institutions                   | 51 865         | 15 788         | 18 555         | 23 903         | 24 262         |
| Loans to the public                            | 337 203        | 314 211        | 282 411        | 265 100        | 244 682        |
| Derivatives                                    | 171 943        | 96 825         | 75 422         | 86 838         | 31 498         |
| Other assets                                   | 62 820         | 71 766         | 62 057         | 46 858         | 44 637         |
| <b>Total assets</b>                            | <b>716 204</b> | <b>580 839</b> | <b>507 544</b> | <b>474 074</b> | <b>389 054</b> |
| Deposits by credit institutions                | 55 316         | 40 736         | 52 190         | 51 932         | 30 077         |
| Deposits and borrowings from the public        | 190 092        | 176 390        | 153 577        | 148 591        | 142 329        |
| Liabilities to policyholders                   | 40 715         | 38 766         | 33 831         | 29 238         | 32 280         |
| Debt securities in issue                       | 179 950        | 151 578        | 130 519        | 108 989        | 99 792         |
| Derivatives                                    | 167 390        | 95 887         | 73 043         | 85 538         | 33 023         |
| Subordinated liabilities                       | 6 503          | 7 761          | 7 185          | 8 209          | 7 556          |
| Other liabilities                              | 50 118         | 38 590         | 28 589         | 23 774         | 26 837         |
| Total equity                                   | 26 120         | 24 538         | 22 420         | 17 803         | 17 160         |
| <b>Total liabilities and equity</b>            | <b>716 204</b> | <b>580 839</b> | <b>507 544</b> | <b>474 074</b> | <b>389 054</b> |

## Quarterly development

| EURm                                        | Q1/12         | Q4/11         | Q3/11         | Q2/11         | Q1/11         | Q4/10         | Q3/10         |
|---------------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Net interest income                         | 1 420         | 1 427         | 1 379         | 1 326         | 1 324         | 1 365         | 1 310         |
| Net fee and commission income               | 596           | 588           | 582           | 623           | 602           | 618           | 525           |
| Net result from items at fair value         | 469           | 506           | 111           | 356           | 544           | 504           | 446           |
| Equity method                               | 23            | 15            | -4            | 13            | 18            | 5             | 29            |
| Other income                                | 23            | 22            | 23            | 24            | 22            | 15            | 53            |
| <b>Total operating income</b>               | <b>2 531</b>  | <b>2 558</b>  | <b>2 091</b>  | <b>2 342</b>  | <b>2 510</b>  | <b>2 507</b>  | <b>2 363</b>  |
| General administrative expenses             |               |               |               |               |               |               |               |
| Staff costs                                 | -771          | -714          | -887          | -744          | -768          | -675          | -721          |
| Other expenses                              | -455          | -502          | -474          | -485          | -453          | -543          | -436          |
| Depreciation tangible and intangible assets | -50           | -50           | -52           | -46           | -44           | -52           | -39           |
| <b>Total operating expenses</b>             | <b>-1 276</b> | <b>-1 266</b> | <b>-1 413</b> | <b>-1 275</b> | <b>-1 265</b> | <b>-1 270</b> | <b>-1 196</b> |
| Profit before loan losses                   | 1 255         | 1 292         | 678           | 1 067         | 1 245         | 1 237         | 1 167         |
| Net loan losses                             | -218          | -263          | -112          | -118          | -242          | -166          | -207          |
| Operating profit                            | 1 037         | 1 029         | 566           | 949           | 1 003         | 1 071         | 960           |
| Income tax expense                          | -262          | -243          | -160          | -249          | -261          | -301          | -249          |
| <b>Net profit</b>                           | <b>775</b>    | <b>786</b>    | <b>406</b>    | <b>700</b>    | <b>742</b>    | <b>770</b>    | <b>711</b>    |
| Earnings per share (EPS)                    | 0.19          | 0.19          | 0.10          | 0.18          | 0.18          | 0.19          | 0.18          |
| EPS rolling 12 months up to period end      | 0.66          | 0.65          | 0.65          | 0.73          | 0.68          | 0.66          | 0.58          |

## Group lending and deposit volumes

Total lending, end of period in EUR

| EURbn         | Q1/12        | Q4/11        | Q3/11        | Q2/11        | Q1/11        | Q4/10        | Q3/10        |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Corporate     | 183.2        | 181.2        | 180.8        | 175.6        | 175.0        | 169.1        | 169.2        |
| Housing loans | 152.9        | 151.0        | 116.0        | 114.2        | 112.4        | 118.8        | 107.1        |
| Public        | 4.7          | 5.0          | 6.3          | 5.0          | 5.7          | 4.6          | 8.8          |
| <b>Total</b>  | <b>340.8</b> | <b>337.2</b> | <b>332.5</b> | <b>325.0</b> | <b>322.4</b> | <b>321.8</b> | <b>314.0</b> |

Total deposits

| EURbn        | Q1/12        | Q4/11      | Q3/11      | Q2/11      | Q1/11      | Q4/10      | Q3/10      |
|--------------|--------------|------------|------------|------------|------------|------------|------------|
| Corporate    | 109          | 108        | 104        | 100        | 94         | 98         | 90         |
| Household    | 84.5         | 82         | 81         | 81         | 79         | 79         | 76         |
| <b>Total</b> | <b>193.5</b> | <b>190</b> | <b>185</b> | <b>181</b> | <b>173</b> | <b>176</b> | <b>166</b> |

## Business area: Retail Banking

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Retail Banking - Overview and Financials  
Banking Denmark  
Banking Finland  
Banking Norway  
Banking Sweden  
Banking Poland & Baltics countries  
Retail Banking Other

## Retail Banking - Financial highlights

| EURm                                | Q1/12        | Q4/11        | Q3/11        | Q2/11        | Q1/11        |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|
| Net interest income                 | 971          | 981          | 929          | 905          | 856          |
| Net fee and commission income       | 292          | 273          | 289          | 282          | 285          |
| Net result from items at fair value | 116          | 107          | 108          | 115          | 98           |
| Equity method & other income        | 9            | 10           | 6            | 14           | 10           |
| <b>Total operating income</b>       | <b>1 388</b> | <b>1 371</b> | <b>1 332</b> | <b>1 316</b> | <b>1 249</b> |
| Staff costs                         | -332         | -313         | -338         | -345         | -341         |
| <b>Total operating expenses</b>     | <b>-765</b>  | <b>-777</b>  | <b>-768</b>  | <b>-813</b>  | <b>-802</b>  |
| <b>Profit before loan losses</b>    | <b>623</b>   | <b>594</b>   | <b>564</b>   | <b>503</b>   | <b>447</b>   |
| Net loan losses                     | -154         | -188         | -99          | -101         | -169         |
| <b>Operating profit</b>             | <b>469</b>   | <b>406</b>   | <b>465</b>   | <b>402</b>   | <b>278</b>   |
| Cost/income ratio. %                | 55           | 57           | 58           | 62           | 64           |
| RAROCAR.%                           | 17           | 16           | 15           | 13           | 11           |
| Economic capital (EC)               | 8 560        | 8 449        | 8 543        | 8 563        | 8 518        |
| Risk-weighted assets (RWA)          | 91 082       | 91 500       | 93 383       | 92 676       | 91 272       |
| Number of employees (FTEs)          | 18 911       | 19 309       | 19 869       | 20 119       | 20 167       |

## Retail Banking - Volumes

| EURbn                 | Q1/12        | Q4/11        | Q3/11        | Q2/11        | Q1/11        |
|-----------------------|--------------|--------------|--------------|--------------|--------------|
| Lending to corporates | 91,3         | 90,2         | 87,9         | 87,4         | 86,6         |
| Lending to households | 121,2        | 119,9        | 116,5        | 114,7        | 112,6        |
| Consumer lending      | 24,9         | 24,7         | 24,9         | 24,6         | 24,7         |
| <b>Total lending</b>  | <b>237,4</b> | <b>234,8</b> | <b>229,3</b> | <b>226,7</b> | <b>223,9</b> |
| Corporate deposits    | 44,5         | 45,5         | 43,3         | 42,5         | 42,7         |
| Household deposits    | 73,2         | 72,6         | 70,8         | 70,7         | 68,7         |
| <b>Total deposits</b> | <b>117,7</b> | <b>118,1</b> | <b>114,1</b> | <b>113,2</b> | <b>111,4</b> |

| EURbn                      | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|----------------------------|-------|-------|-------|-------|-------|
| <b>Net interest margin</b> | 1,10% | 1,12% | 1,08% | 1,08% | 1,04% |

# Banking Denmark - Overview and market shares

Q1 2012



## Overview

|            |           |                      |       |
|------------|-----------|----------------------|-------|
| Customers* | 1 774 000 | Number of FTE's      | 4 190 |
| Locations  | 232       | Total lending. EURbn | 65,3  |

## Market shares

|                    | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 | Q4/10 | Q3/10 | Q2/10 |
|--------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| Mortgage lending   | 16,4% | 16,4% | 16,3% | 16,2% | 16,1% | 15,9% | 15,8% | 15,7% |
| Consumer lending   | 20,7% | 20,7% | 20,5% | 20,3% | 20,0% | 20,1% | 19,7% | 19,2% |
| Corporate lending  | 23,7% | 23,8% | 23,3% | 22,4% | 21,5% | 21,6% | 20,7% | 20,9% |
| Household deposits | 22,4% | 22,8% | 22,9% | 22,6% | 22,6% | 22,4% | 22,4% | 22,5% |
| Corporate deposits | 25,5% | 25,3% | 25,6% | 24,7% | 25,5% | 27,4% | 24,3% | 23,9% |

## Banking Denmark - Financial highlights

| EURm                                | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Net interest income                 | 306         | 308         | 292         | 286         | 279         |
| Net fee and commission income       | 55          | 38          | 54          | 56          | 57          |
| Net result from items at fair value | 35          | 26          | 19          | 30          | 22          |
| Equity method & other income        | 6           | 3           | 3           | 3           | 7           |
| <b>Total operating income</b>       | <b>402</b>  | <b>375</b>  | <b>368</b>  | <b>375</b>  | <b>365</b>  |
| Staff costs                         | -87         | -82         | -89         | -89         | -90         |
| <b>Total operating expenses</b>     | <b>-207</b> | <b>-210</b> | <b>-213</b> | <b>-233</b> | <b>-227</b> |
| <b>Profit before loan losses</b>    | <b>195</b>  | <b>165</b>  | <b>155</b>  | <b>142</b>  | <b>138</b>  |
| Net loan losses                     | -112        | -107        | -75         | -75         | -143        |
| <b>Operating profit</b>             | <b>83</b>   | <b>58</b>   | <b>80</b>   | <b>67</b>   | <b>-5</b>   |
| Cost/income ratio. %                | 52          | 56          | 58          | 62          | 62          |
| RAROCAR.%                           | 22          | 17          | 14          | 12          | 12          |
| Economic capital (EC)               | 2 177       | 2 144       | 2 300       | 2 314       | 2 292       |
| Risk-weighted assets (RWA)          | 23 905      | 24 083      | 25 643      | 25 180      | 25 365      |
| Number of employees (FTEs)          | 4 190       | 4 265       | 4 365       | 4 388       | 4 402       |

## Banking Denmark - Volumes

| EURbn                 | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-----------------------|-------------|-------------|-------------|-------------|-------------|
| Lending to corporates | 23,6        | 23,6        | 23,3        | 23,2        | 22,5        |
| Lending to households | 29,0        | 28,9        | 28,3        | 27,3        | 26,9        |
| Consumer lending      | 12,7        | 12,7        | 12,8        | 12,6        | 12,4        |
| <b>Total lending</b>  | <b>65,3</b> | <b>65,2</b> | <b>64,4</b> | <b>63,1</b> | <b>61,8</b> |
| Corporate deposits    | 7,2         | 7,4         | 7,2         | 7,1         | 7,3         |
| Household deposits    | 21,8        | 21,6        | 21,5        | 21,5        | 21,2        |
| <b>Total deposits</b> | <b>29,0</b> | <b>29,0</b> | <b>28,7</b> | <b>28,6</b> | <b>28,5</b> |

# Banking Finland - Overview and market shares

Q1 2012



## Overview

|            |           |                      |       |
|------------|-----------|----------------------|-------|
| Customers* | 3 194 000 | Number of FTE's      | 4 096 |
| Locations  | 240       | Total lending. EURbn | 45,0  |

## Market shares

|                    | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 | Q4/10 | Q3/10 | Q2/10 |
|--------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| Mortgage lending   | 30,7% | 30,9% | 31,1% | 31,2% | 31,1% | 31,0% | 30,9% | 30,9% |
| Consumer lending   | 30,3% | 30,5% | 30,5% | 30,5% | 30,6% | 30,7% | 30,6% | 30,7% |
| Corporate lending  | 32,0% | 32,6% | 32,5% | 32,8% | 33,2% | 33,4% | 34,4% | 34,7% |
| Household deposits | 31,3% | 31,5% | 31,7% | 32,0% | 31,6% | 31,5% | 31,6% | 31,5% |
| Corporate deposits | 37,4% | 37,8% | 36,4% | 38,9% | 38,3% | 39,0% | 39,0% | 38,9% |

## Banking Finland - Financial highlights

| EURm                                | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Net interest income                 | 157         | 177         | 181         | 172         | 151         |
| Net fee and commission income       | 83          | 80          | 79          | 74          | 77          |
| Net result from items at fair value | 22          | 24          | 17          | 19          | 20          |
| Equity method & other income        | 0           | 5           | 1           | 4           | 0           |
| <b>Total operating income</b>       | <b>262</b>  | <b>286</b>  | <b>278</b>  | <b>269</b>  | <b>248</b>  |
| Staff costs                         | -55         | -55         | -59         | -63         | -59         |
| <b>Total operating expenses</b>     | <b>-160</b> | <b>-165</b> | <b>-166</b> | <b>-171</b> | <b>-172</b> |
| <b>Profit before loan losses</b>    | <b>102</b>  | <b>121</b>  | <b>112</b>  | <b>98</b>   | <b>76</b>   |
| Net loan losses                     | -10         | -14         | -12         | -20         | -11         |
| <b>Operating profit</b>             | <b>92</b>   | <b>107</b>  | <b>100</b>  | <b>78</b>   | <b>65</b>   |
| Cost/income ratio. %                | 61          | 58          | 60          | 64          | 69          |
| RAROCAR.%                           | 15          | 18          | 16          | 13          | 9           |
| Economic capital (EC)               | 1 559       | 1 599       | 1 582       | 1 592       | 1 603       |
| Risk-weighted assets (RWA)          | 15 229      | 15 811      | 15 580      | 16 146      | 15 696      |
| Number of employees (FTEs)          | 4 096       | 4 178       | 4 310       | 4 424       | 4 443       |

## Banking Finland - Volumes

| EURbn                 | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-----------------------|-------------|-------------|-------------|-------------|-------------|
| Lending to corporates | 15,1        | 14,9        | 14,8        | 14,6        | 14,5        |
| Lending to households | 24,7        | 24,6        | 24,5        | 24,1        | 23,6        |
| Consumer lending      | 5,2         | 5,2         | 5,2         | 5,2         | 5,1         |
| <b>Total lending</b>  | <b>45,0</b> | <b>44,7</b> | <b>44,5</b> | <b>43,9</b> | <b>43,2</b> |
| Corporate deposits    | 9,5         | 10,0        | 10,8        | 9,8         | 9,8         |
| Household deposits    | 22,3        | 22,3        | 22,0        | 21,9        | 21,3        |
| <b>Total deposits</b> | <b>31,8</b> | <b>32,3</b> | <b>32,8</b> | <b>31,7</b> | <b>31,1</b> |

# Banking Norway - Overview and market shares

Q1 2012



## Overview

|            |       |                      |       |
|------------|-------|----------------------|-------|
| Customers* | 1 017 | Number of FTE's      | 1 412 |
| Locations  | 101   | Total lending. EURbn | 47,9  |

## Market shares

|                    | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 | Q4/10 | Q3/10 | Q2/10 |
|--------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| Mortgage lending   | 12,1% | 12,2% | 12,3% | 12,3% | 12,1% | 12,0% | 11,9% | 11,7% |
| Consumer lending   | 7,2%  | 6,8%  | 6,8%  | 7,0%  | 7,1%  | 7,2%  | 7,5%  | 7,6%  |
| Corporate lending  | 13,5% | 13,6% | 13,5% | 13,5% | 14,0% | 14,4% | 14,7% | 14,3% |
| Household deposits | 8,6%  | 8,7%  | 8,7%  | 8,7%  | 8,7%  | 8,6%  | 8,7%  | 8,7%  |
| Corporate deposits | 15,0% | 15,8% | 15,7% | 15,4% | 16,4% | 16,6% | 16,5% | 15,6% |

## Banking Norway - Financial highlights

| EURm                                | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Net interest income                 | 205         | 183         | 169         | 159         | 160         |
| Net fee and commission income       | 45          | 44          | 44          | 41          | 38          |
| Net result from items at fair value | 22          | 18          | 26          | 20          | 16          |
| Equity method & other income        | 1           | 1           | 0           | 0           | 0           |
| <b>Total operating income</b>       | <b>273</b>  | <b>246</b>  | <b>239</b>  | <b>220</b>  | <b>214</b>  |
| Staff costs                         | -39         | -35         | -38         | -37         | -39         |
| <b>Total operating expenses</b>     | <b>-120</b> | <b>-119</b> | <b>-122</b> | <b>-120</b> | <b>-126</b> |
| <b>Profit before loan losses</b>    | <b>153</b>  | <b>127</b>  | <b>117</b>  | <b>100</b>  | <b>88</b>   |
| Net loan losses                     | -15         | -24         | 5           | 1           | -21         |
| <b>Operating profit</b>             | <b>138</b>  | <b>103</b>  | <b>122</b>  | <b>101</b>  | <b>67</b>   |
| Cost/income ratio. %                | 44          | 48          | 51          | 55          | 59          |
| RAROCAR.%                           | 18          | 14          | 13          | 10          | 9           |
| Economic capital (EC)               | 2 078       | 2 039       | 2 022       | 2 021       | 1 989       |
| Risk-weighted assets (RWA)          | 22 137      | 22 016      | 22 298      | 22 505      | 21 670      |
| Number of employees (FTEs)          | 1 412       | 1 428       | 1 515       | 1 531       | 1 507       |

## Banking Norway - Volumes

| EURbn                 | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-----------------------|-------------|-------------|-------------|-------------|-------------|
| Lending to corporates | 21,2        | 20,2        | 19,4        | 19,5        | 19,0        |
| Lending to households | 25,8        | 25,2        | 24,4        | 24,3        | 23,3        |
| Consumer lending      | 0,9         | 0,7         | 0,8         | 0,8         | 0,9         |
| <b>Total lending</b>  | <b>47,9</b> | <b>46,1</b> | <b>44,6</b> | <b>44,6</b> | <b>43,2</b> |
| Corporate deposits    | 12,1        | 12,2        | 11,6        | 12,0        | 11,7        |
| Household deposits    | 7,8         | 7,7         | 7,5         | 7,7         | 7,0         |
| <b>Total deposits</b> | <b>19,9</b> | <b>19,9</b> | <b>19,1</b> | <b>19,7</b> | <b>18,7</b> |

# Banking Sweden - Overview and market shares

## Q1 2012



### Overview

|            |           |                      |       |
|------------|-----------|----------------------|-------|
| Customers* | 3 995 000 | Number of FTE's      | 3 397 |
| Locations  | 246       | Total lending. EURbn | 62,9  |

### Market shares

|                    | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 | Q4/10 | Q3/10 | Q2/10 |
|--------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| Mortgage lending   | 15,0% | 15,1% | 15,2% | 15,3% | 15,2% | 15,2% | 15,1% | 15,0% |
| Consumer lending   | 9,1%  | 9,1%  | 9,1%  | 9,2%  | 9,1%  | 9,1%  | 9,3%  | 9,2%  |
| Corporate lending  | 16,1% | 16,4% | 16,4% | 17,0% | 16,8% | 16,9% | 17,1% | 17,3% |
| Household deposits | 16,6% | 16,7% | 16,7% | 16,5% | 16,5% | 16,3% | 16,6% | 16,7% |
| Corporate deposits | 18,8% | 18,7% | 18,2% | 18,0% | 18,4% | 18,6% | 18,3% | 18,8% |

## Banking Sweden - Financial highlights

| EURm                                | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Net interest income                 | 286         | 285         | 264         | 254         | 237         |
| Net fee and commission income       | 100         | 90          | 99          | 98          | 98          |
| Net result from items at fair value | 29          | 29          | 28          | 33          | 29          |
| Equity method & other income        | 0           | 0           | 0           | 0           | 0           |
| <b>Total operating income</b>       | <b>415</b>  | <b>404</b>  | <b>391</b>  | <b>385</b>  | <b>364</b>  |
| Staff costs                         | -72         | -68         | -72         | -74         | -75         |
| <b>Total operating expenses</b>     | <b>-218</b> | <b>-209</b> | <b>-205</b> | <b>-222</b> | <b>-232</b> |
| <b>Profit before loan losses</b>    | <b>197</b>  | <b>195</b>  | <b>186</b>  | <b>163</b>  | <b>132</b>  |
| Net loan losses                     | -9          | -21         | -9          | -3          | 7           |
| <b>Operating profit</b>             | <b>188</b>  | <b>174</b>  | <b>177</b>  | <b>160</b>  | <b>139</b>  |
| Cost/income ratio. %                | 53          | 52          | 52          | 58          | 64          |
| RAROCAR.%                           | 29          | 29          | 29          | 25          | 19          |
| Economic capital (EC)               | 1 874       | 1 792       | 1 743       | 1 699       | 1 690       |
| Risk-weighted assets (RWA)          | 16 708      | 16 710      | 17 311      | 16 214      | 16 403      |
| Number of employees (FTEs)          | 3 397       | 3 505       | 3 596       | 3 641       | 3 701       |

## Banking Sweden - Volumes

| EURbn                 | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-----------------------|-------------|-------------|-------------|-------------|-------------|
| Lending to corporates | 23,0        | 23,0        | 22,1        | 22,1        | 22,9        |
| Lending to households | 34,8        | 34,3        | 32,7        | 32,6        | 32,9        |
| Consumer lending      | 5,1         | 5,2         | 5,2         | 5,2         | 5,3         |
| <b>Total lending</b>  | <b>62,9</b> | <b>62,5</b> | <b>60,0</b> | <b>59,9</b> | <b>61,1</b> |
| Corporate deposits    | 12,5        | 12,7        | 11,3        | 11,2        | 11,5        |
| Household deposits    | 19,2        | 19,1        | 18,1        | 17,9        | 17,7        |
| <b>Total deposits</b> | <b>31,7</b> | <b>31,8</b> | <b>29,4</b> | <b>29,1</b> | <b>29,2</b> |

# Banking Poland & Baltics - Overview and market shares

## Q1 2012

### Overview

|            |           |                      |       |
|------------|-----------|----------------------|-------|
| Customers* | 1 834 652 | Number of FTE's      | 2 988 |
| Locations  | 240       | Total lending. EURbn | 15.1  |

### Market shares

|                    | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 | Q4/10 | Q3/10 | Q2/10 |
|--------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| Mortgage lending   | 7,7%  | 7,5%  | 7,4%  | 7,2%  | 7,0%  | 7,0%  | 6,9%  | 6,8%  |
| Corporate lending  | 5,8%  | 5,6%  | 5,3%  | 5,3%  | 5,2%  | 5,2%  | 5,2%  | 5,2%  |
| Household deposits | 1,6%  | 1,5%  | 1,5%  | 1,4%  | 1,4%  | 1,4%  | 1,4%  | 1,4%  |
| Corporate deposits | 3,7%  | 3,6%  | 2,9%  | 2,7%  | 2,6%  | 2,9%  | 2,7%  | 2,7%  |

## Banking Poland & Baltics - Financial highlights

| EURm                                   | Q1/12      | Q4/11      | Q3/11      | Q2/11      | Q1/11      |
|----------------------------------------|------------|------------|------------|------------|------------|
| Net interest income                    | 77         | 75         | 71         | 74         | 69         |
| Net fee and commission income          | 18         | 22         | 20         | 16         | 18         |
| Net result from items at fair value    | 7          | 13         | 17         | 11         | 13         |
| Equity method                          | 0          | 0          | 0          | 0          | 0          |
| Other income                           | 1          | 1          | 2          | 5          | 0          |
| <b>Total operating income</b>          | <b>103</b> | <b>111</b> | <b>110</b> | <b>106</b> | <b>100</b> |
| Staff costs                            | -20        | -19        | -21        | -21        | -21        |
| Other expenses, including depreciation | -28        | -30        | -30        | -30        | -28        |
| <b>Total operating expenses</b>        | <b>-48</b> | <b>-49</b> | <b>-51</b> | <b>-51</b> | <b>-49</b> |
| <b>Profit before loan losses</b>       | <b>55</b>  | <b>62</b>  | <b>59</b>  | <b>55</b>  | <b>51</b>  |
| Net loan losses                        | -4         | -19        | -6         | -2         | 2          |
| <b>Operating profit</b>                | <b>51</b>  | <b>43</b>  | <b>53</b>  | <b>53</b>  | <b>53</b>  |
| Cost/income ratio, %                   | 47         | 44         | 46         | 48         | 49         |
| Economic capital (EC)                  | 875        | 875        | 897        | 937        | 943        |
| Risk-weighted assets (RWA)             | 12 880     | 12 880     | 12 552     | 12 631     | 12 139     |
| Number of employees (FTEs)             | 2 988      | 3 093      | 3 192      | 3 193      | 3 183      |

## Banking Poland & Baltics - Volumes

| EURbn                 | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-----------------------|-------------|-------------|-------------|-------------|-------------|
| Lending to corporates | 7,8         | 7,7         | 7,3         | 7,3         | 6,9         |
| Lending to households | 7,3         | 7,1         | 7,0         | 6,7         | 6,3         |
| Consumer lending      | 0,0         | 0,0         | 0,0         | 0,0         | 0,0         |
| <b>Total lending</b>  | <b>15,1</b> | <b>14,8</b> | <b>14,3</b> | <b>14,0</b> | <b>13,2</b> |
| Corporate deposits    | 3,2         | 3,2         | 2,5         | 2,5         | 2,3         |
| Household deposits    | 2,0         | 1,8         | 1,6         | 1,6         | 1,6         |
| <b>Total deposits</b> | <b>5,2</b>  | <b>5,0</b>  | <b>4,1</b>  | <b>4,1</b>  | <b>3,9</b>  |

## Retail Banking Other - Financial highlights

| EURm                                | Q1/12      | Q4/11      | Q3/11      | Q2/11      | Q1/11      |
|-------------------------------------|------------|------------|------------|------------|------------|
| Net interest income                 | -60        | -47        | -48        | -40        | -40        |
| Net fee and commission income       | -9         | -1         | -7         | -3         | -3         |
| Net result from items at fair value | 1          | -3         | 1          | 2          | -2         |
| Equity method & other income        | 1          | 0          | 0          | 2          | 3          |
| <b>Total operating income</b>       | <b>-67</b> | <b>-51</b> | <b>-54</b> | <b>-39</b> | <b>-42</b> |
| Staff costs                         | -59        | -54        | -59        | -61        | -57        |
| <b>Total operating expenses</b>     | <b>-12</b> | <b>-37</b> | <b>1</b>   | <b>-16</b> | <b>4</b>   |
| <b>Profit before loan losses</b>    | <b>-79</b> | <b>-88</b> | <b>-53</b> | <b>-55</b> | <b>-38</b> |
| Net loan losses                     | -4         | -3         | -2         | -2         | -3         |
| <b>Operating profit</b>             | <b>-83</b> | <b>-91</b> | <b>-55</b> | <b>-57</b> | <b>-41</b> |
| Number of employees (FTEs)          | 2 828      | 2 840      | 2 891      | 2 942      | 2 931      |

## Business area: Wholesale Banking

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Wholesale Banking - Financials  
Corporate Institutional Banking  
Shipping, Oil & Offshore Services  
Banking Russia  
Wholesale Banking Other

## Wholesale Banking - Financial highlights

| EURm                                | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Net interest income                 | 294         | 306         | 307         | 301         | 295         |
| Net fee and commission income       | 122         | 113         | 136         | 162         | 135         |
| Net result from items at fair value | 327         | 289         | 51          | 174         | 306         |
| Equity method & other income        | 0           | 1           | -1          | 1           | 4           |
| <b>Total operating income</b>       | <b>743</b>  | <b>709</b>  | <b>493</b>  | <b>638</b>  | <b>740</b>  |
| Staff costs                         | -202        | -180        | -166        | -188        | -182        |
| <b>Total operating expenses</b>     | <b>-232</b> | <b>-228</b> | <b>-181</b> | <b>-217</b> | <b>-214</b> |
| <b>Profit before loan losses</b>    | <b>511</b>  | <b>481</b>  | <b>312</b>  | <b>421</b>  | <b>526</b>  |
| Net loan losses                     | -65         | -75         | -16         | -14         | -68         |
| <b>Operating profit</b>             | <b>446</b>  | <b>406</b>  | <b>296</b>  | <b>407</b>  | <b>458</b>  |
| Cost/income ratio. %                | 31          | 32          | 37          | 34          | 29          |
| RAROCAR.%                           | 23          | 21          | 13          | 19          | 24          |
| Economic capital (EC)               | 6 192       | 6 100       | 6 037       | 5 845       | 6 008       |
| Risk-weighted assets (RWA)          | 74 421      | 77 970      | 75 691      | 73 963      | 75 283      |
| Number of employees (FTEs)          | 6 169       | 6 206       | 6 371       | 6 475       | 6 433       |

## Wholesale Banking - Divisional breakdown

| EURm                                | CIB         | SOOS       | Russia     | Other       | Total       |
|-------------------------------------|-------------|------------|------------|-------------|-------------|
| Net interest income                 | 202         | 80         | 50         | -38         | 294         |
| Net fee and commission income       | 125         | 15         | 5          | -23         | 122         |
| Net result from items at fair value | 112         | 2          | 3          | 210         | 327         |
| Equity method & other income        | 0           | 0          | 0          | 0           | 0           |
| <b>Total operating income</b>       | <b>439</b>  | <b>97</b>  | <b>58</b>  | <b>149</b>  | <b>743</b>  |
| <b>Staff costs</b>                  | <b>-9</b>   | <b>-7</b>  | <b>-17</b> | <b>-169</b> | <b>-202</b> |
| <b>Total operating expenses</b>     | <b>-121</b> | <b>-17</b> | <b>-26</b> | <b>-68</b>  | <b>-232</b> |
| <b>Profit before loan losses</b>    | <b>318</b>  | <b>80</b>  | <b>32</b>  | <b>81</b>   | <b>511</b>  |
| Net loan losses                     | -4          | -60        | 0          | -1          | -65         |
| <b>Operating profit</b>             | <b>314</b>  | <b>20</b>  | <b>32</b>  | <b>80</b>   | <b>446</b>  |
| Employees (FTEs)                    | 216         | 92         | 1 485      | 4 376       | 6 169       |

92 Services, Russia = Nordea Bank Russia)

## Wholesale Banking - Volumes

| EURbn          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|----------------|-------|-------|-------|-------|-------|
| Total lending  | 91,5  | 92,2  | 91,3  | 87,8  | 85,4  |
| Total deposits | 63,4  | 59,3  | 57,4  | 56,6  | 49,9  |

| EURbn               | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|---------------------|-------|-------|-------|-------|-------|
| Net interest margin | 1,05% | 1,14% | 1,19% | 1,21% | 1,21% |

## Corporate Institutional Banking - Financial highlights

| EURm                                | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Net interest income                 | 202         | 204         | 198         | 195         | 188         |
| Net fee and commission income       | 125         | 119         | 131         | 155         | 136         |
| Net result from items at fair value | 112         | 117         | 96          | 107         | 105         |
| Equity method & other income        | 0           | 0           | 0           | 0           | 0           |
| <b>Total operating income</b>       | <b>439</b>  | <b>440</b>  | <b>425</b>  | <b>457</b>  | <b>429</b>  |
| Staff costs                         | -9          | -10         | -9          | -10         | -10         |
| <b>Total operating expenses</b>     | <b>-121</b> | <b>-123</b> | <b>-118</b> | <b>-115</b> | <b>-119</b> |
| <b>Profit before loan losses</b>    | <b>318</b>  | <b>317</b>  | <b>307</b>  | <b>342</b>  | <b>310</b>  |
| Net loan losses                     | -4          | 0           | 15          | 10          | -55         |
| <b>Operating profit</b>             | <b>314</b>  | <b>317</b>  | <b>322</b>  | <b>352</b>  | <b>255</b>  |
| Cost/income ratio. %                | 28          | 28          | 28          | 25          | 28          |
| RAROCAR.%                           | 22          | 21          | 19          | 23          | 20          |
| Economic capital (EC)               | 3 992       | 3 929       | 4 203       | 4 045       | 4 142       |
| Risk-weighted assets (RWA)          | 48 296      | 50 614      | 52 037      | 50 368      | 51 821      |
| Number of employees (FTEs)          | 216         | 212         | 213         | 219         | 222         |

## Corporate Institutional Banking - Volumes

| EURbn          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|----------------|-------|-------|-------|-------|-------|
| Total lending  | 46,2  | 45,5  | 43,7  | 44,7  | 43,5  |
| Total deposits | 40,8  | 37,0  | 34,0  | 32,6  | 32,2  |

## Shipping, Offshore and Oil Services - Financial highlights

| EURm                                | Q1/12      | Q4/11      | Q3/11      | Q2/11      | Q1/11      |
|-------------------------------------|------------|------------|------------|------------|------------|
| Net interest income                 | 80         | 84         | 85         | 77         | 78         |
| Net fee and commission income       | 15         | 23         | 16         | 26         | 16         |
| Net result from items at fair value | 2          | 3          | 10         | 7          | 8          |
| Equity method & other income        | 0          | 0          | 0          | 0          | 0          |
| <b>Total operating income</b>       | <b>97</b>  | <b>110</b> | <b>111</b> | <b>110</b> | <b>102</b> |
| Staff costs                         | -7         | -6         | -6         | -6         | -6         |
| <b>Total operating expenses</b>     | <b>-17</b> | <b>-16</b> | <b>-17</b> | <b>-16</b> | <b>-16</b> |
| <b>Profit before loan losses</b>    | <b>80</b>  | <b>94</b>  | <b>94</b>  | <b>94</b>  | <b>86</b>  |
| Net loan losses                     | -60        | -71        | -26        | -24        | -14        |
| <b>Operating profit</b>             | <b>20</b>  | <b>23</b>  | <b>68</b>  | <b>70</b>  | <b>72</b>  |
| Cost/income ratio. %                | 18         | 15         | 15         | 15         | 16         |
| RAROCAR.%                           | 23         | 27         | 29         | 29         | 23         |
| Economic capital (EC)               | 954        | 933        | 913        | 873        | 987        |
| Risk-weighted assets (RWA)          | 11 543     | 12 408     | 11 920     | 12 436     | 12 551     |
| Number of employees (FTEs)          | 92         | 96         | 96         | 98         | 93         |

## Shipping, Offshore and Oil Services - Volumes

| EURbn          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|----------------|-------|-------|-------|-------|-------|
| Total lending  | 13,6  | 13,6  | 13,4  | 12,8  | 13,2  |
| Total deposits | 4,5   | 4,7   | 4,8   | 4,6   | 4,8   |

## Banking Russia - Financial highlights

| EURm                                | Q1/12      | Q4/11      | Q3/11      | Q2/11      | Q1/11      |
|-------------------------------------|------------|------------|------------|------------|------------|
| Net interest income                 | 50         | 53         | 46         | 43         | 46         |
| Net fee and commission income       | 5          | 3          | 3          | 4          | 4          |
| Net result from items at fair value | 3          | 6          | 3          | 3          | 2          |
| Equity method & other income        | 0          | 1          | 0          | 0          | 0          |
| <b>Total operating income</b>       | <b>58</b>  | <b>63</b>  | <b>52</b>  | <b>50</b>  | <b>52</b>  |
| Staff costs                         | -17        | -15        | -14        | -12        | -17        |
| <b>Total operating expenses</b>     | <b>-26</b> | <b>-27</b> | <b>-22</b> | <b>-23</b> | <b>-26</b> |
| <b>Profit before loan losses</b>    | <b>32</b>  | <b>36</b>  | <b>30</b>  | <b>27</b>  | <b>26</b>  |
| Net loan losses                     | 0          | -5         | -3         | 0          | 0          |
| <b>Operating profit</b>             | <b>32</b>  | <b>31</b>  | <b>27</b>  | <b>27</b>  | <b>26</b>  |
| Cost/income ratio. %                | 45         | 43         | 43         | 46         | 51         |
| RAROCAR.%                           | 27         | 26         | 22         | 20         | 19         |
| Economic capital (EC)               | 328        | 358        | 362        | 347        | 356        |
| Risk-weighted assets (RWA)          | 6 288      | 6 270      | 6 745      | 5 540      | 5 783      |
| Number of employees (FTEs)          | 1 485      | 1 547      | 1 615      | 1 695      | 1 704      |

## Banking Russia - Volumes

| EURbn                 | Q1/12      | Q4/11      | Q3/11      | Q2/11      | Q1/11      |
|-----------------------|------------|------------|------------|------------|------------|
| Lending to corporates | 6,2        | 6,1        | 5,2        | 4,1        | 4,2        |
| Lending to households | 0,4        | 0,4        | 0,3        | 0,3        | 0,3        |
| <b>Total lending</b>  | <b>6,6</b> | <b>6,5</b> | <b>5,5</b> | <b>4,4</b> | <b>4,5</b> |
| Corporate deposits    | 2,7        | 2,4        | 1,5        | 1,6        | 0,9        |
| Household deposits    | 0,2        | 0,2        | 0,1        | 0,1        | 0,1        |
| <b>Total deposits</b> | <b>2,9</b> | <b>2,6</b> | <b>1,7</b> | <b>1,7</b> | <b>1,0</b> |

## Wholesale Banking - Other

| EURm                                | Q1/12      | Q4/11      | Q3/11       | Q2/11      | Q1/11      |
|-------------------------------------|------------|------------|-------------|------------|------------|
| Net interest income                 | -38        | -35        | -22         | -14        | -17        |
| Net fee and commission income       | -23        | -32        | -15         | -23        | -21        |
| Net result from items at fair value | 210        | 163        | -58         | 58         | 191        |
| Equity method & other income        | 0          | 0          | -1          | 1          | 4          |
| <b>Total operating income</b>       | <b>149</b> | <b>96</b>  | <b>-96</b>  | <b>22</b>  | <b>157</b> |
| Staff costs                         | -169       | -149       | -137        | -160       | -149       |
| <b>Total operating expenses</b>     | <b>-68</b> | <b>-62</b> | <b>-23</b>  | <b>-63</b> | <b>-53</b> |
| <b>Profit before loan losses</b>    | <b>81</b>  | <b>34</b>  | <b>-119</b> | <b>-41</b> | <b>104</b> |
| Net loan losses                     | -1         | 1          | -2          | 0          | 1          |
| <b>Operating profit</b>             | <b>80</b>  | <b>35</b>  | <b>-121</b> | <b>-41</b> | <b>105</b> |
| Economic capital (EC)               | 918        | 880        | 559         | 580        | 523        |
| Risk-weighted assets (RWA)          | 8 294      | 8 678      | 4 989       | 5 619      | 5 128      |
| Number of employees (FTEs)          | 4 376      | 4 351      | 4 447       | 4 463      | 4 414      |

## Business area: Wealth Management

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Wealth Management - Financials  
Asset Management  
Life & Pensions  
Nordic Private Banking  
International Private Banking & Funds  
Assets under Management  
Wealth Management Other

## Wealth Management - Financial highlights

| EURm                                | Q1/12       | Q4/11       | Q3/11       | Q2/11       | Q1/11       |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Net interest income                 | 43          | 33          | 33          | 34          | 30          |
| Net fee and commission income       | 214         | 225         | 192         | 220         | 194         |
| Net result from items at fair value | 89          | 101         | 38          | 76          | 93          |
| Equity method & other income        | 6           | 6           | 8           | 1           | 5           |
| <b>Total operating income</b>       | <b>352</b>  | <b>365</b>  | <b>271</b>  | <b>331</b>  | <b>322</b>  |
| Staff costs                         | -115        | -112        | -110        | -111        | -119        |
| <b>Total operating expenses</b>     | <b>-189</b> | <b>-190</b> | <b>-184</b> | <b>-181</b> | <b>-192</b> |
| <b>Profit before loan losses</b>    | <b>163</b>  | <b>175</b>  | <b>87</b>   | <b>150</b>  | <b>130</b>  |
| Net loan losses                     | -1          | 0           | 0           | 0           | 0           |
| <b>Operating profit</b>             | <b>162</b>  | <b>175</b>  | <b>87</b>   | <b>150</b>  | <b>130</b>  |
| Cost/income ratio. %                | 54          | 52          | 68          | 55          | 60          |
| RAROCAR.%                           | 19          | 29          | 15          | 27          | 26          |
| Economic capital (EC)               | 2 469       | 1 741       | 1 586       | 1 564       | 1 444       |
| Risk-weighted assets (RWA)          | 3 602       | 3 072       | 3 025       | 2 997       | 2 881       |
| Number of employees (FTEs)          | 3 600       | 3 639       | 3 666       | 3 670       | 3 694       |

| EURbn                      | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|----------------------------|-------|-------|-------|-------|-------|
| <b>Net interest margin</b> | 0,90% | 0,71% | 0,74% | 0,80% | 0,73% |

## Wealth Management - Divisional breakdown

| EURm                                | Asset Mgmt | Life & Pensions | PB         | Other    | Total       |
|-------------------------------------|------------|-----------------|------------|----------|-------------|
| Net interest income                 | 1          | 0               | 38         | 4        | 43          |
| Net fee and commission income       | 102        | 41              | 71         | 0        | 214         |
| Net result from items at fair value | 2          | 68              | 18         | 1        | 88          |
| Equity method & other income        | 0          | 2               | 3          | 1        | 6           |
| <b>Total operating income</b>       | <b>105</b> | <b>111</b>      | <b>130</b> | <b>6</b> | <b>352</b>  |
| Staff costs                         | -24        | -33             | -44        | -14      | -115        |
| <b>Total operating expenses</b>     | <b>-53</b> | <b>-54</b>      | <b>-82</b> | <b>0</b> | <b>-189</b> |
| <b>Profit before loan losses</b>    | <b>52</b>  | <b>57</b>       | <b>48</b>  | <b>6</b> | <b>163</b>  |
| Net loan losses                     | 0          | 0               | -1         | 0        | -1          |
| <b>Operating profit</b>             | <b>52</b>  | <b>57</b>       | <b>47</b>  | <b>6</b> | <b>162</b>  |
| Employees (FTEs)                    | 573        | 1 311           | 1 301      | 415      | 3 600       |

# Assets Management

| EURm                                | Q1/12      | Q4/11      | Q3/11      | Q2/11      | Q1/11      |
|-------------------------------------|------------|------------|------------|------------|------------|
| Net interest income                 | 1          | 1          | 1          | 1          | 1          |
| Net fee and commission income       | 102        | 106        | 90         | 95         | 93         |
| Net result from items at fair value | 2          | -3         | -3         | 0          | 1          |
| Equity method & other income        | 0          | 1          | 1          | 1          | 1          |
| <b>Total operating income</b>       | <b>105</b> | <b>105</b> | <b>89</b>  | <b>97</b>  | <b>96</b>  |
| Staff costs                         | -24        | -25        | -25        | -27        | -30        |
| <b>Total operating expenses</b>     | <b>-53</b> | <b>-54</b> | <b>-51</b> | <b>-57</b> | <b>-56</b> |
| <b>Profit before loan losses</b>    | <b>52</b>  | <b>51</b>  | <b>38</b>  | <b>40</b>  | <b>40</b>  |
| Net loan losses                     | 0          | 0          | 0          | 0          | 0          |
| <b>Operating profit</b>             | <b>52</b>  | <b>51</b>  | <b>38</b>  | <b>40</b>  | <b>40</b>  |
| Cost/income ratio. %                | 50         | 51         | 57         | 59         | 58         |
| Economic capital (EC)               | 82         | 59         | 65         | 66         | 65         |
| AuM EURbn                           | 122,2      | 116,3      | 110,0      | 115,1      | 113,5      |
| Number of employees (FTEs)          | 573        | 567        | 572        | 573        | 572        |

## Life - Gross written premiums by market

| EURm         | Q1/12        | Q4/11        | Q3/11        | Q2/11        | Q1/11        |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Denmark      | 455          | 503          | 466          | 527          | 416          |
| Finland      | 246          | 211          | 137          | 307          | 246          |
| Norway       | 429          | 197          | 192          | 234          | 383          |
| Sweden       | 256          | 248          | 245          | 390          | 508          |
| Poland       | 121          | 89           | 142          | 201          | 156          |
| Other        | 33           | 53           | 14           | 11           | 29           |
| <b>Total</b> | <b>1 540</b> | <b>1 301</b> | <b>1 196</b> | <b>1 670</b> | <b>1 738</b> |

## Life - Profit drivers

| EURm                                            | Q1/12      | Q4/11     | Q3/11      | Q2/11     | Q1/11     |
|-------------------------------------------------|------------|-----------|------------|-----------|-----------|
| Traditional insurance                           |            |           |            |           |           |
| Fee contribution                                | 13         | 42        | -26        | 21        | 18        |
| Profit sharing                                  | 1          | 10        | -10        | -3        | 5         |
| Contribution from cost result                   | 0          | 0         | -10        | 1         | -4        |
| Contribution from risk result                   | -1         | 1         | -6         | 0         | 0         |
| <b>Profit Traditional</b>                       | <b>13</b>  | <b>53</b> | <b>-52</b> | <b>19</b> | <b>19</b> |
| <b>Profit New Traditional products</b>          | <b>1</b>   | <b>-2</b> | <b>1</b>   | <b>0</b>  | <b>1</b>  |
| <b>Profit Unit Linked products</b>              | <b>23</b>  | <b>22</b> | <b>17</b>  | <b>19</b> | <b>17</b> |
| <b>Profit Risk products</b>                     | <b>14</b>  | <b>10</b> | <b>20</b>  | <b>13</b> | <b>12</b> |
| <b>Total product result</b>                     | <b>51</b>  | <b>83</b> | <b>-14</b> | <b>51</b> | <b>49</b> |
| Return on shareholders equity / other profits   | 6          | 9         | 24         | 5         | 1         |
| <b>Operating profit</b>                         | <b>57</b>  | <b>92</b> | <b>10</b>  | <b>56</b> | <b>50</b> |
| <i>Of which commissions paid to Nordea Bank</i> | <i>5,8</i> | <i>5</i>  | <i>5</i>   | <i>6</i>  | <i>6</i>  |

## Breaking out profit drivers

|                               |                                                                                                                                                                  |
|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Fee contribution              | Fee income based on the volume of Traditional "with profit" portfolio's in DK, FI and NO.                                                                        |
| Profit sharing                | Profit-sharing of investment return from the Norwegian and Swedish business (individual portfolio).                                                              |
| Contribution from cost result | Profit originating from administration of insurance policies. Fully in favour of owner, except for DK with 50% of profit and 100% of loss.                       |
| Contribution from risk result | Profit originating from risk products sold (bundled) with the traditional products. Fully in favour of owner, except for DK with 50% of profit and 100% of loss. |
| Profit New Traditional        | Profit from New Traditional products including cost -and risk result.                                                                                            |
| Profit Unit-linked            | Profit from Unit-linked products including cost- and risk result.                                                                                                |
| Profit Risk products          | Profit from Pure risk products (not bundled with pension schemes) including Health & Accident result.                                                            |

## Life - Asset allocation

| EURm         | Total EURbn |             | Net equity exposure % |            |
|--------------|-------------|-------------|-----------------------|------------|
|              | Q1/12       | Q4/11       | Q1/12                 | Q4/11      |
| Denmark      | 18.5        | 18.2        | 0                     | 0          |
| Finland      | 9.3         | 8.8         | 7                     | 8          |
| Norway       | 7.8         | 7.3         | 4                     | 4          |
| Sweden       | 6.8         | 6.5         | 4                     | 3          |
| Poland       | 3.0         | 2.7         | 0                     | 0          |
| Other        | 2.2         | 2.0         | 0                     | 0          |
| <b>Total</b> | <b>47.6</b> | <b>45.5</b> | <b>2.2</b>            | <b>2.5</b> |

## Solvency situation

| EURm                 | Denmark | Finland | Norway | Sweden | Poland | Life Total |
|----------------------|---------|---------|--------|--------|--------|------------|
| Required solvency    | 661     | 164     | 248    | 124    | 17     | 1225       |
| Actual solvency      | 1032    | 739     | 620    | 212    | 24     | 1805       |
| Solvency buffer      | 371     | 575     | 372    | 88     | 7      | 580        |
| Solvency in % of req | 156     | 451     | 250    | 171    | 141    | 147        |

## Solvency sensitivity

| EURm                         | Denmark | Finland | Norway | Sweden | Poland |
|------------------------------|---------|---------|--------|--------|--------|
| Solvency in % of requirement | 156     | 451     | 241    | 171    | 144    |
| Equities drop 12%            | 133     | 383     | 238    | 171    | 157    |
| Interest rates down 50bp     | 108     | 463     | 241    | 164    | 143    |
| Interest rates up 50bp       | 158     | 439     | 241    | 179    | 146    |

## Financial buffers

|              | EURm         |              | & of provisions |            |
|--------------|--------------|--------------|-----------------|------------|
|              | Q1/12        | Q4/11        | Q1/12           | Q4/11      |
| Denmark      | 186          | 254          | 1,2             | 1.7        |
| Finland      | 640          | 478          | 21,7            | 13.3       |
| Norway       | 176          | 133          | 3,3             | 2.6        |
| Sweden       | 562          | 446          | 21,3            | 17.0       |
| <b>Total</b> | <b>1 563</b> | <b>1 312</b> | <b>6,2</b>      | <b>5.1</b> |

## Financial buffers in different scenarios

| EURm                      | Denmark | Finland | Norway | Sweden |
|---------------------------|---------|---------|--------|--------|
| Financial buffers, actual | 186     | 640     | 176    | 562    |
| Equities drop 12%         | 78      | 565     | 128    | 548    |
| Interest rates down 50bp  | 205     | 557     | 177    | 545    |
| Interest rates up 50bp    | 83      | 747     | 174    | 573    |

## Private Banking

| EURm                                | Q1/12      | Q4/11      | Q3/11      | Q2/11      | Q1/11      |
|-------------------------------------|------------|------------|------------|------------|------------|
| Net interest income                 | 38         | 30         | 29         | 31         | 28         |
| Net fee and commission income       | 71         | 61         | 57         | 65         | 69         |
| Net result from items at fair value | 18         | 21         | 25         | 24         | 21         |
| Equity method & other income        | 3          | 4          | 4          | 1          | 1          |
| <b>Total operating income</b>       | <b>130</b> | <b>116</b> | <b>115</b> | <b>121</b> | <b>119</b> |
| Staff costs                         | -44        | -43        | -40        | -39        | -41        |
| <b>Total operating expenses</b>     | <b>-82</b> | <b>-86</b> | <b>-79</b> | <b>-71</b> | <b>-84</b> |
| <b>Profit before loan losses</b>    | <b>48</b>  | <b>30</b>  | <b>36</b>  | <b>50</b>  | <b>35</b>  |
| Net loan losses                     | -1         | 0          | 0          | 0          | 0          |
| <b>Operating profit</b>             | <b>47</b>  | <b>30</b>  | <b>36</b>  | <b>50</b>  | <b>35</b>  |
| Cost/income ratio. %                | 63         | 74         | 69         | 59         | 71         |
| RAROCAR.%                           | 36         | 20         | 26         | 42         | 29         |
| Economic capital (EC)               | 374        | 391        | 351        | 320        | 307        |
| Risk-weighted assets (RWA)          | 3 602      | 3 072      | 3 025      | 2 997      | 2 881      |
| Number of employees (FTEs)          | 1 301      | 1 303      | 1 302      | 1 289      | 1 281      |

## Net inflow and Assets under Management

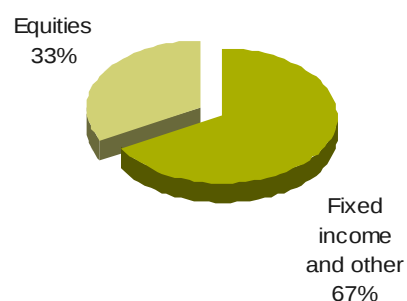
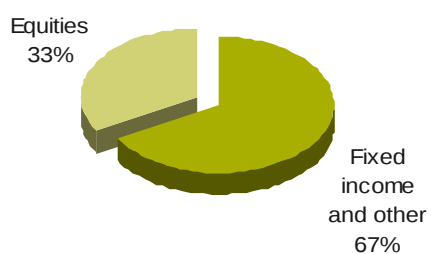


# Broad based Assets under Management

Q1 2012

| EURbn         | Retail funds | Private Banking | Institutional sales | Life & Pensions | Total by markets |
|---------------|--------------|-----------------|---------------------|-----------------|------------------|
| Denmark       | 8            | 21              | 20                  | 22              | 71               |
| Finland       | 4            | 17              | 5                   | 9               | 35               |
| Norway        | 2            | 4               | 5                   | 8               | 20               |
| Sweden        | 19           | 12              | 3                   | 7               | 42               |
| International | -            | 10              | 14                  | 5               | 29               |
| <b>Total</b>  | <b>33</b>    | <b>65</b>       | <b>47</b>           | <b>53</b>       | <b>197</b>       |

## Asset type mix



## Wealth Management - Other

| EURm                                | Q1/12    | Q4/11    | Q3/11    | Q2/11    | Q1/11    |
|-------------------------------------|----------|----------|----------|----------|----------|
| Net interest income                 | 4        | 2        | 3        | 2        | 1        |
| Net fee and commission income       | 0        | 0        | -1       | 1        | 1        |
| Net result from items at fair value | 1        | 0        | 1        | 0        | 0        |
| Equity method & other income        | 1        | 0        | 0        | 2        | 3        |
| <b>Total operating income</b>       | <b>6</b> | <b>2</b> | <b>3</b> | <b>5</b> | <b>5</b> |
| Staff costs                         | -14      | -15      | -13      | -15      | -14      |
| <b>Total operating expenses</b>     | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> |
| <b>Profit before loan losses</b>    | <b>6</b> | <b>2</b> | <b>3</b> | <b>5</b> | <b>5</b> |
| Net loan losses                     | 0        | 0        | 0        | 0        | 0        |
| <b>Operating profit</b>             | <b>6</b> | <b>2</b> | <b>3</b> | <b>5</b> | <b>5</b> |
| Economic capital (EC)               | 3        | 0        | -3       | -1       | 1        |
| Risk-weighted assets (RWA)          | 0        | 0        | 0        | 0        | 0        |
| Number of employees (FTEs)          | 415      | 435      | 441      | 447      | 442      |

## Customer segments

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Nordic corporate customers  
Corporate customers  
Nordic household customers  
Household customers

## Nordic corporate customers

### Corporate Institutional Banking

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 12    | 12    | 12    | 12    | 12    |
| Income. EURm             | 439   | 440   | 426   | 455   | 429   |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 46,2  | 44,5  | 43,5  | 43,7  | 42,9  |
| Deposit                  | 40,8  | 40,4  | 36,2  | 34,2  | 31,8  |

### Large corporate customers

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 29    | 28    | 28    | 27    | 26    |
| Income. EURm             | 370   | 351   | 336   | 334   | 313   |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 57,3  | 56,5  | 54,9  | 54,7  | 54    |
| Deposit                  | 20,8  | 20    | 19,9  | 19,1  | 19,2  |

## Corporate customers

### Shipping, Offshore & Oil Services

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 2     | 2     | 2     | 2     | 2     |
| Income. EURm             | 97    | 110   | 112   | 109   | 101   |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 13,6  | 13,6  | 13,4  | 12,8  | 13,2  |
| Deposit                  | 4,5   | 4,7   | 4,8   | 4,6   | 4,8   |

### Corporate & Financial Institutions - total

|                | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|----------------|-------|-------|-------|-------|-------|
| Income. EURm   | 1 245 | 1 238 | 1 193 | 1 217 | 1 156 |
| Volumes. EURbn |       |       |       |       |       |
| Lending        | 157,3 | 154,4 | 150   | 148   | 146,8 |
| Deposit        | 92,6  | 93,0  | 85,8  | 82,9  | 80,2  |

### Russian corporate customers

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 6     | 6     | 6     | 6     | 6     |
| Income. EURm             | 44    | 45    | 33    | 34    | 36    |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 6,2   | 6,1   | 5,2   | 4,1   | 4,2   |
| Deposit                  | 2,7   | 2,4   | 1,5   | 1,6   | 0,9   |

## Corporate customers

### Poland & Baltic corporate customers

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 96    | 94    | 91    | 89    | 87    |
| Income. EURm             | 49    | 54    | 50    | 49    | 46    |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 7,9   | 7,7   | 7,3   | 7,3   | 6,9   |
| Deposit                  | 3,3   | 3,2   | 2,5   | 2,5   | 2,3   |

## Nordic household customers

### Private Banking

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 104   | 103   | 103   | 103   | 102   |
| Income. EURm             | 161   | 143   | 139   | 152   | 150   |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 8,3   | 7,9   | 7,6   | 7,7   | 7,8   |
| Deposit                  | 11,1  | 11    | 10,3  | 9,7   | 9,2   |
| Assets under Management  | 64,6  | 61    | 58    | 65,3  | 66,8  |

### Gold customers

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 2 931 | 2 918 | 2 903 | 2 874 | 2 840 |
| Income. EURm             | 647   | 608   | 570   | 547   | 530   |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 129,9 | 128,4 | 125,3 | 123,5 | 121,8 |
| Deposit                  | 54,8  | 54,4  | 53,0  | 52,7  | 50,8  |

## Household customers

### Other Nordic household customers

|                | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|----------------|-------|-------|-------|-------|-------|
| Income. EURm   | 183   | 183   | 190   | 180   | 175   |
| Volumes. EURbn |       |       |       |       |       |
| Lending        | 8,9   | 9,1   | 9,1   | 9,1   | 9,2   |
| Deposit        | 16,4  | 16,4  | 16,2  | 16,4  | 16,3  |

### Poland & Baltic household customers

|                                 | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|---------------------------------|-------|-------|-------|-------|-------|
| Number of customers '000        | 939   | 925   | 901   | 876   | 848   |
| Of which Gold + Private Banking | 149   | 150   | 144   | 137   | 130   |
| Income. EURm                    | 44    | 50    | 57    | 47    | 46    |
| Volumes. EURbn                  |       |       |       |       |       |
| Lending                         | 7,2   | 7,1   | 7     | 6,7   | 6,3   |
| Deposit                         | 2     | 1,8   | 1,7   | 1,7   | 1,6   |

## Household customers

### Russian household customers

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 61    | 62    | 59    | 58    | 55    |
| Income. EURm             | 4     | 5     | 4     | 4     | 4     |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 0,4   | 0,4   | 0,3   | 0,3   | 0,3   |
| Deposit                  | 0,2   | 0,2   | 0,1   | 0,1   | 0,1   |

## Household customers

### Household customers - total

|                          | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Number of customers '000 | 3 184 | 3 175 | 3 154 | 3 117 | 3 076 |
| Income. EURm             | 1 039 | 985   | 961   | 931   | 905   |
| Volumes. EURbn           |       |       |       |       |       |
| Lending                  | 154,7 | 152,9 | 149,3 | 147,3 | 145,4 |
| Deposit                  | 84,5  | 83,8  | 81,2  | 80,6  | 78,1  |

## Risk, liquidity & capital management

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Lending to the public by sector

Lending by geographical sector

Distribution of real estate portfolio

Shipping, Offshore & Oil Services - Portfolio distribution

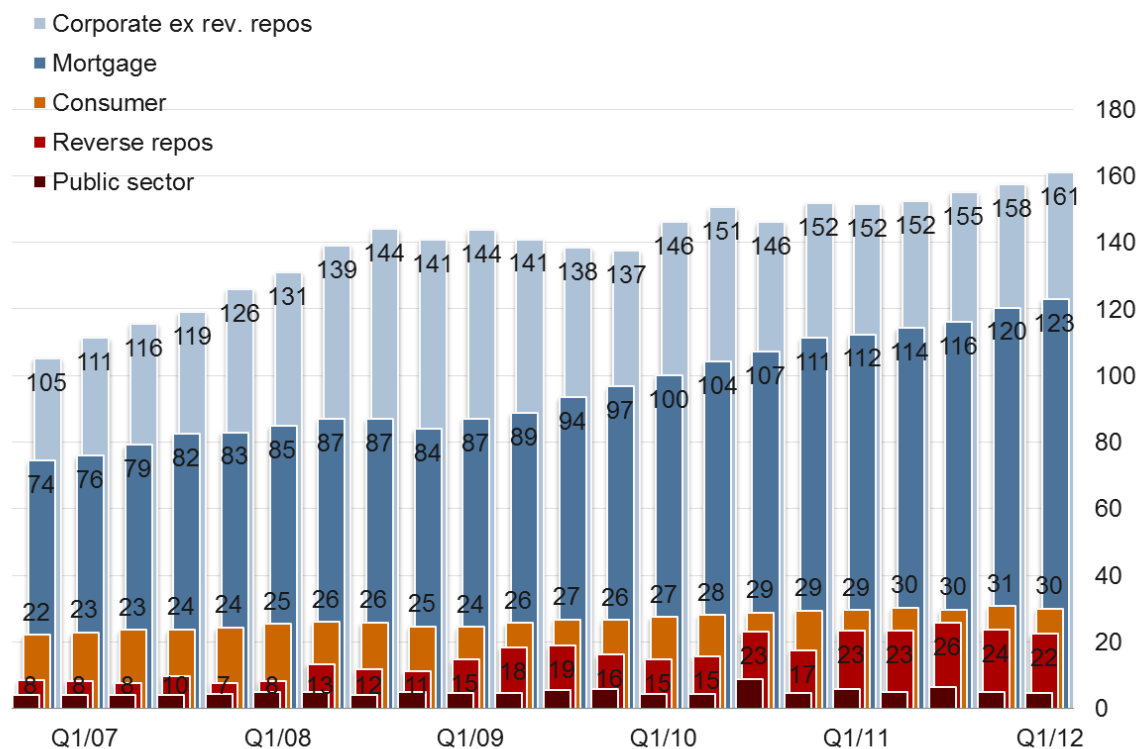
Credit portfolio by industry

Loans to public and credit institutions by country & industry

# Lending to the public by sector

End of period in EUR

Total EUR 341bn (1%)

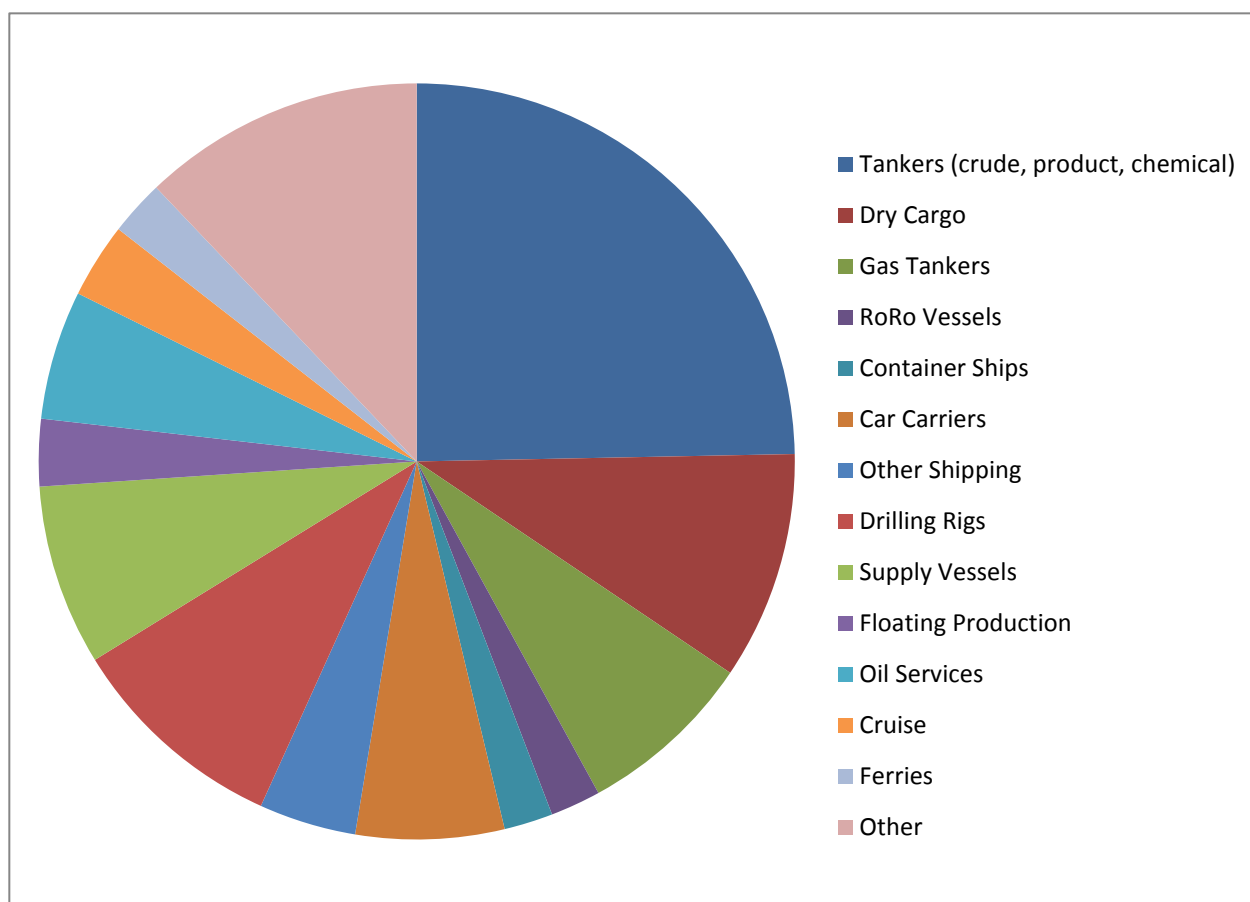


## Distribution of real estate portfolio

| Lending to real estate management per country |            |             | EURbn       |             |             |
|-----------------------------------------------|------------|-------------|-------------|-------------|-------------|
|                                               | Commercial | Residential | Q1/12       | End 2011    | End 2010    |
| Sweden                                        | 46%        | 54%         | 17.2        | 17.0        | 16.9        |
| Norway                                        | 73%        | 28%         | 10.8        | 10.0        | 9.6         |
| Finland                                       | 52%        | 48%         | 8.0         | 8.0         | 7.3         |
| Denmark                                       | 56%        | 44%         | 7.4         | 7.2         | 6.5         |
| Baltic countries                              | 92%        | 8%          | 1.4         | 1.4         | 1.7         |
| Russia                                        | 100%       | 0%          | 0.5         | 0.4         | 0.3         |
| Poland                                        | 93%        | 7%          | 0.4         | 0.3         | 0.1         |
| Other                                         | 100%       | 0%          | 0.4         | 0.3         | 0.1         |
| <b>Nordea</b>                                 | <b>58%</b> | <b>42%</b>  | <b>46.1</b> | <b>44.8</b> | <b>42.5</b> |

# Shipping, Offshore & Oil Services - Portfolio distribution

Q1 2012



|                              |       |
|------------------------------|-------|
| Tankers (crude, product, che |       |
| Dry Cargo                    | 9,8%  |
| Gas Tankers                  | 7,6%  |
| RoRo Vessels                 | 2,2%  |
| Container Ships              | 2,1%  |
| Car Carriers                 | 6,3%  |
| Other Shipping               | 4,2%  |
| Drilling Rigs                | 9,4%  |
| Supply Vessels               | 7,7%  |
| Floating Production          | 2,9%  |
| Oil Services                 | 5,5%  |
| Cruise                       | 3,2%  |
| Ferries                      | 2,4%  |
| Other                        | 12,1% |

## Credit portfolio by industry

| 2012-03-31<br>EURm                            | Lending<br>to the public | Impaired   |                | Allowances |                                | Loan loss |            |
|-----------------------------------------------|--------------------------|------------|----------------|------------|--------------------------------|-----------|------------|
|                                               |                          | ch.<br>Q1  | loans<br>gross | ch.<br>Q1  | Individually<br>& collectively | ch.<br>Q1 | net<br>Q1  |
| Real estate management and investment         | 46 036                   | 3%         | 533            | 5%         | 228                            | 2%        | 1          |
| Other, public and organisations               | 28 674                   | 0%         | 233            | 25%        | 221                            | 14%       | 22         |
| Industrial commercial services etc            | 13 933                   | -13%       | 283            | -9%        | 124                            | -17%      | -6         |
| Shipping and offshore                         | 12 934                   | 6%         | 745            | 75%        | 194                            | 42%       | 60         |
| Other financial institutions                  | 12 749                   | 2%         | 267            | -3%        | 111                            | 21%       | 1          |
| Consumer staples (food, agriculture etc)      | 12 235                   | 4%         | 600            | 9%         | 236                            | 5%        | 25         |
| Retail trade                                  | 11 997                   | 4%         | 368            | 4%         | 243                            | 4%        | 29         |
| Other materials (chemical, building material) | 6 392                    | 8%         | 314            | 8%         | 206                            | 5%        | 5          |
| Utilities (distribution and production)       | 5 747                    | 6%         | 6              | 6%         | 6                              | 5%        | 0          |
| Construction and engineering                  | 5 018                    | 1%         | 206            | 9%         | 99                             | 8%        | 9          |
| Energy (oil, gas etc)                         | 4 815                    | -3%        | 0              | -85%       | 12                             | 1%        | 0          |
| Transportation                                | 4 536                    | 1%         | 62             | -5%        | 34                             | -1%       | 2          |
| Consumer durables (cars, appliances etc)      | 3 287                    | -5%        | 182            | -2%        | 77                             | -2%       | -2         |
| Media and leisure                             | 2 810                    | 0%         | 113            | 3%         | 55                             | 3%        | 4          |
| Paper and forest materials                    | 2 466                    | -2%        | 6              | -10%       | 6                              | -1%       | 0          |
| Industrial capital goods                      | 2 313                    | 14%        | 141            | -23%       | 78                             | -15%      | -11        |
| Health care and pharmaceuticals               | 2 018                    | -3%        | 21             | 3%         | 5                              | 15%       | 1          |
| Metals and mining materials                   | 1 984                    | 0%         | 5              | -9%        | 9                              | 1%        | -1         |
| IT software, hardware and services            | 1 710                    | 14%        | 56             | -7%        | 32                             | -19%      | -1         |
| Telecommunication operators                   | 1 403                    | 14%        | 1              | -9%        | 1                              | 5%        | 0          |
| Telecommunication equipment                   | 147                      | -16%       | 6              | 11%        | 6                              | -15%      | 0          |
| Banks                                         | 0                        |            | 34             | 0%         | 45                             | 8%        | 4          |
| <b>Corporate</b>                              | <b>183 206</b>           | <b>1%</b>  | <b>4 182</b>   | <b>11%</b> | <b>2 028</b>                   | <b>5%</b> | <b>139</b> |
| <b>Household</b>                              | <b>152 899</b>           | <b>1%</b>  | <b>1 607</b>   | <b>9%</b>  | <b>744</b>                     | <b>5%</b> | <b>79</b>  |
| <b>Public sector</b>                          | <b>4 663</b>             | <b>-7%</b> | <b>0</b>       | <b>7%</b>  | <b>0</b>                       | <b>7%</b> | <b>0</b>   |
| <b>Nordea</b>                                 | <b>340 768</b>           | <b>1%</b>  | <b>5 789</b>   | <b>10%</b> | <b>2 772</b>                   | <b>5%</b> | <b>218</b> |

## Lending portfolio by country and Industry

| 2012-03-31 EURm                                | Nordea         | Denmark       | Finland       | Norway        | Sweden        | Poland       | Russia       |
|------------------------------------------------|----------------|---------------|---------------|---------------|---------------|--------------|--------------|
| Real estate management and investment          | 46 036         | 7 380         | 9 759         | 10 774        | 17 256        | 360          | 506          |
| Other, public and organisations                | 28 674         | 1 708         | 24 643        | 226           | 2 094         | 3            | 0            |
| Industrial commercial services etc             | 13 933         | 4 988         | 1 779         | 3 792         | 3 148         | 224          | 2            |
| Shipping and offshore                          | 12 934         | 1 061         | 4 343         | 6 109         | 1 418         | 3            | 0            |
| Other financial institutions                   | 12 749         | 5 289         | 1 535         | 1 158         | 4 737         | 13           | 18           |
| Consumer staples (food, agriculture etc)       | 12 235         | 7 581         | 1 976         | 2 070         | 559           | 39           | 10           |
| Retail trade                                   | 11 997         | 4 712         | 3 067         | 1 565         | 2 493         | 106          | 53           |
| Other materials (chemical, building materials) | 6 392          | 625           | 2 302         | 590           | 2 007         | 123          | 746          |
| Utilities (distribution and production)        | 5 747          | 1 652         | 1 465         | 1 067         | 1 525         | 38           | 0            |
| Construction and engineering                   | 5 018          | 1 199         | 1 178         | 1 814         | 686           | 82           | 59           |
| Energy (oil, gas etc)                          | 4 815          | 4             | 1 105         | 1 215         | 1 151         | 55           | 1 285        |
| Transportation                                 | 4 536          | 806           | 1 323         | 774           | 1 362         | 27           | 244          |
| Consumer durables (cars, appliances etc)       | 3 287          | 565           | 879           | 768           | 1 029         | 14           | 31           |
| Media and leisure                              | 2 810          | 922           | 693           | 592           | 573           | 22           | 9            |
| Paper and forest materials                     | 2 466          | 370           | 1 116         | 94            | 731           | 10           | 145          |
| Industrial capital goods                       | 2 313          | 526           | 614           | 262           | 840           | 55           | 15           |
| Health care and pharmaceuticals                | 2 018          | 569           | 381           | 230           | 805           | 2            | 31           |
| Metals and mining materials                    | 1 984          | 39            | 513           | 215           | 223           | 2            | 991          |
| IT software, hardware and services             | 1 710          | 733           | 375           | 210           | 350           | 37           | 4            |
| Telecommunication operators                    | 1 403          | 132           | 431           | 130           | 464           | 0            | 245          |
| Telecommunication equipment                    | 147            | 7             | 85            | 0             | 9             | 0            | 46           |
| Banks                                          | 0              | 0             | 0             | 0             | 0             | 0            | 0            |
| <b>Corporate</b>                               | <b>183 206</b> | <b>40 869</b> | <b>59 565</b> | <b>33 653</b> | <b>43 461</b> | <b>1 215</b> | <b>4 442</b> |
| <b>Household</b>                               | <b>152 899</b> | <b>40 162</b> | <b>36 501</b> | <b>27 815</b> | <b>41 263</b> | <b>4 231</b> | <b>381</b>   |
| <b>Public sector</b>                           | <b>4 663</b>   | <b>1 117</b>  | <b>810</b>    | <b>0</b>      | <b>2 374</b>  | <b>353</b>   | <b>9</b>     |
| <b>Nordea</b>                                  | <b>340 768</b> | <b>82 147</b> | <b>96 876</b> | <b>61 468</b> | <b>87 098</b> | <b>5 799</b> | <b>4 833</b> |

# Loan losses

Q1 2007 - Q1 2012

| EURm      | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 | Q4/10 | Q3/10 |
|-----------|-------|-------|-------|-------|-------|-------|-------|
| Gross     | 349   | 440   | 332   | 302   | 392   | 397   | 371   |
| Reversals | -131  | -177  | -220  | -183  | -150  | -231  | -164  |
| Net       | 218   | 263   | 112   | 118   | 242   | 166   | 207   |

| EURm      | Q2/10 | Q1/10 | Q4/09 | Q3/09 | Q2/09 | Q1/09 | Q4/08 |
|-----------|-------|-------|-------|-------|-------|-------|-------|
| Gross     | 373   | 358   | 481   | 440   | 516   | 407   | 476   |
| Reversals | -128  | -97   | -135  | -82   | -91   | -51   | -157  |
| Net       | 245   | 261   | 358   | 358   | 425   | 356   | 320   |

| EURm      | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 | Q1/07 |
|-----------|-------|-------|-------|-------|-------|-------|-------|
| Gross     | 152   | 121   | 140   | 151   | 98    | 101   | 126   |
| Reversals | -63   | -85   | -120  | -157  | -111  | -129  | -140  |
| Net       | 89    | 36    | 21    | -6    | -13   | -28   | -13   |

## Impaired loans and total allowances

| EURm                                                               | Q1/12        | Q4/11        | Q3/11        | Q2/11        | Q1/11        | Q4/10        | Q3/10        |
|--------------------------------------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Impaired loans. gross. individually assessed                       | 5 668        | 5 438        | 5 165        | 5 057        | 5 238        | 4 849        | 4 650        |
| Allowances for individually assessed loans                         | 2 034        | 1 892        | 1 780        | 1 781        | 1 843        | 1 752        | 1 637        |
| Impaired loans. net. individually assessed                         | 3 634        | 3 546        | 3 385        | 3 276        | 3 395        | 3 098        | 3 013        |
| Impaired loans. net / lending to public (%)                        | 1,1          | 1,05         | 1,02         | 1,01         | 1,05         | 0,99         | 0,96         |
| Allowances. individually assessed / Impaired loans. gross. (%)     | 36           | 35           | 34           | 35           | 35           | 36           | 35           |
| Allowances for collectively assessed loans                         | 562          | 579          | 605          | 674          | 733          | 782          | 887          |
| Total allowances / Impaired loans. gross individually assessed (%) | 46           | 45           | 46           | 49           | 49           | 52           | 54           |
| Total allowances                                                   | 2 562        | 2 471        | 2 385        | 2 455        | 2 576        | 2 534        | 2 524        |
| Provisions for off balance sheet items                             | 176          | 162          | 177          | 109          | 160          | 331          | 321          |
| <b>Total allowances and provisions</b>                             | <b>2 738</b> | <b>2 633</b> | <b>2 562</b> | <b>2 564</b> | <b>2 736</b> | <b>2 865</b> | <b>2 845</b> |

## Impaired loans gross by country and industry

| EURm                                     | Nordea       | Denmark      | Finland      | Norway     | Sweden     | Baltic<br>Contries | Poland    | Russia    |
|------------------------------------------|--------------|--------------|--------------|------------|------------|--------------------|-----------|-----------|
| Shipping and offshore                    | 745          | 306          | 220          | 165        | 55         | 0                  | 0         | 0         |
| Consumer staples (food, agriculture etc) | 600          | 556          | 14           | 11         | 3          | 11                 | 1         | 4         |
| Real estate management and investment    | 533          | 190          | 15           | 117        | 16         | 195                | 0         | 0         |
| Retail trade                             | 368          | 175          | 127          | 16         | 29         | 18                 | 3         | 0         |
| Other materials (chemical, building)     | 314          | 25           | 125          | 33         | 77         | 33                 | 9         | 13        |
| Industrial commercial services etc       | 283          | 113          | 118          | 22         | 8          | 20                 | 3         | 0         |
| Other financial institutions             | 267          | 228          | 38           | 1          | 1          | 0                  | 0         | 0         |
| Other, public and organisations          | 233          | 203          | 20           | 0          | 1          | 9                  | 0         | 0         |
| Construction and engineering             | 206          | 75           | 35           | 30         | 7          | 16                 | 3         | 40        |
| Consumer durables (cars, appliances etc) | 182          | 66           | 21           | 3          | 86         | 5                  | 0         | 0         |
| Industrial capital goods                 | 141          | 18           | 114          | 0          | 8          | 0                  | 0         | 0         |
| Media and leisure                        | 113          | 52           | 48           | 3          | 7          | 3                  | 0         | 0         |
| Transportation                           | 62           | 28           | 20           | 4          | 4          | 0                  | 6         | 0         |
| IT software, hardware and services       | 56           | 30           | 17           | 1          | 8          | 0                  | 0         | 0         |
| Banks                                    | 34           | 0            | 24           | 0          | 9          | 0                  | 0         | 0         |
| Health care and pharmaceuticals          | 21           | 8            | 12           | 0          | 0          | 0                  | 0         | 0         |
| Utilities (distribution and production)  | 6            | 6            | 0            | 0          | 0          | 0                  | 0         | 0         |
| Paper and forest materials               | 6            | 4            | 1            | 1          | 0          | 0                  | 0         | 0         |
| Telecommunication equipment              | 6            | 0            | 6            | 0          | 0          | 0                  | 0         | 0         |
| Metals and mining materials              | 5            | 0            | 1            | 0          | 0          | 0                  | 0         | 4         |
| Telecommunication operators              | 1            | 1            | 0            | 0          | 0          | 0                  | 0         | 0         |
| Energy (oil, gas etc)                    | 0            | 0            | 0            | 0          | 0          | 0                  | 0         | 0         |
| <b>Corporate</b>                         | <b>4 182</b> | <b>2 083</b> | <b>976</b>   | <b>407</b> | <b>317</b> | <b>311</b>         | <b>27</b> | <b>60</b> |
| <b>Household</b>                         | <b>1 607</b> | <b>751</b>   | <b>308</b>   | <b>86</b>  | <b>166</b> | <b>237</b>         | <b>42</b> | <b>16</b> |
| <b>Public sector</b>                     | <b>0</b>     | <b>0</b>     | <b>-9</b>    | <b>0</b>   | <b>0</b>   | <b>9</b>           | <b>0</b>  | <b>0</b>  |
| <b>Nordea</b>                            | <b>5 789</b> | <b>2 834</b> | <b>1 275</b> | <b>493</b> | <b>483</b> | <b>557</b>         | <b>70</b> | <b>76</b> |

## Impaired loans gross by country and industry (Q4 restated figures)

| EURm                                     | Nordea       | Denmark      | Finland      | Norway     | Sweden     | Baltic<br>Contries | Poland    | Russia    |
|------------------------------------------|--------------|--------------|--------------|------------|------------|--------------------|-----------|-----------|
| Energy (oil, gas etc)                    | 0            | 0            | 0            | 0          | 0          | 0                  | 0         | 0         |
| Metals and mining materials              | 6            | 0            | 1            | 1          | 0          | 0                  | 0         | 4         |
| Paper and forest materials               | 7            | 4            | 1            | 1          | 0          | 0                  | 0         | 0         |
| Other materials (chemical, building)     | 292          | 23           | 125          | 10         | 83         | 31                 | 7         | 13        |
| Industrial capital goods                 | 183          | 57           | 117          | 0          | 9          | 0                  | 0         | 0         |
| Industrial commercial services etc       | 311          | 110          | 119          | 47         | 13         | 19                 | 3         | 0         |
| Construction and engineering             | 190          | 74           | 34           | 23         | 4          | 11                 | 3         | 39        |
| Shipping and offshore                    | 427          | 170          | 34           | 167        | 56         | 0                  | 0         | 0         |
| Transportation                           | 66           | 31           | 20           | 4          | 3          | 0                  | 6         | 0         |
| Consumer durables (cars, appliances etc) | 186          | 68           | 23           | 3          | 88         | 4                  | 0         | 0         |
| Media and leisure                        | 110          | 47           | 49           | 4          | 6          | 3                  | 0         | 0         |
| Retail trade                             | 354          | 154          | 128          | 27         | 23         | 19                 | 3         | 0         |
| Consumer staples (food, agriculture etc) | 548          | 502          | 16           | 11         | 3          | 11                 | 1         | 4         |
| Health care and pharmaceuticals          | 20           | 7            | 12           | 0          | 0          | 0                  | 0         | 0         |
| Banks                                    | 34           | 0            | 24           | 0          | 9          | 0                  | 0         | 0         |
| Other financial institutions             | 275          | 234          | 38           | 2          | 0          | 1                  | 0         | 0         |
| Real estate management and investment    | 506          | 195          | 14           | 130        | 28         | 138                | 0         | 0         |
| IT software, hardware and services       | 60           | 29           | 17           | 1          | 12         | 0                  | 0         | 0         |
| Telecommunication equipment              | 5            | 0            | 5            | 0          | 0          | 0                  | 0         | 0         |
| Telecommunication operators              | 1            | 1            | 0            | 0          | 0          | 0                  | 0         | 0         |
| Utilities (distribution and production)  | 6            | 6            | 0            | 0          | 0          | 0                  | 0         | 0         |
| Other, public and organisations          | 186          | 124          | 34           | 0          | 8          | 20                 | 0         | 0         |
| <b>Corporate</b>                         | <b>3 773</b> | <b>1 838</b> | <b>814</b>   | <b>431</b> | <b>345</b> | <b>260</b>         | <b>25</b> | <b>60</b> |
| <b>Household</b>                         | <b>1 475</b> | <b>651</b>   | <b>310</b>   | <b>88</b>  | <b>153</b> | <b>237</b>         | <b>21</b> | <b>17</b> |
| <b>Public sector</b>                     | <b>0</b>     | <b>0</b>     | <b>0</b>     | <b>0</b>   | <b>0</b>   | <b>0</b>           | <b>0</b>  | <b>0</b>  |
| <b>Nordea</b>                            | <b>5 249</b> | <b>2 489</b> | <b>1 123</b> | <b>520</b> | <b>498</b> | <b>497</b>         | <b>45</b> | <b>76</b> |

## Total market risk (VaR)

| EURm                       | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Q1/11 | Q4/10 |
|----------------------------|-------|-------|-------|-------|-------|-------|
| Total risk. VaR            | 45    | 47    | 46    | 77    | 94    | 81    |
| Interest rate risk. VaR    | 49    | 38    | 48    | 97    | 107   | 91    |
| Equity risk. VaR           | 4     | 6     | 2     | 15    | 10    | 13    |
| Foreign exchange risk. VaR | 14    | 5     | 6     | 13    | 8     | 14    |
| Credit spread risk. VaR*   | 12    | 11    | 15    | 18    | 26    | 33    |
| Diversification effect     | 43%   | 22%   | 35%   | 46%   | 38%   | 47%   |

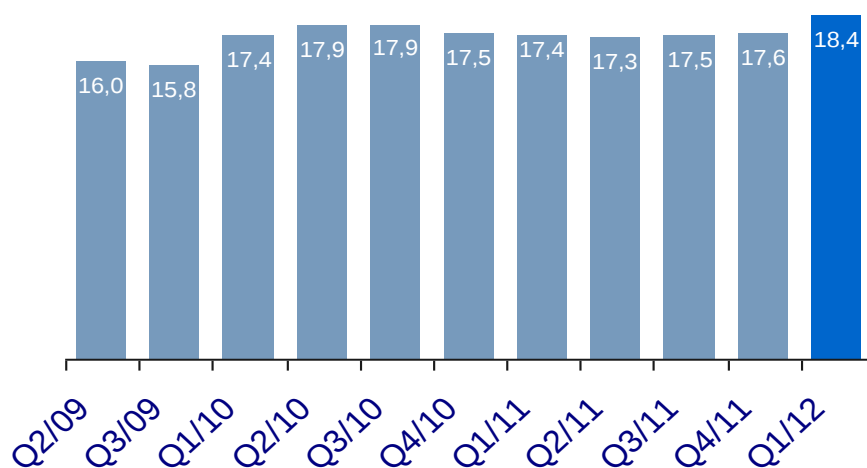
From 1 January 2008 the credit spread risk figures covers the whole Nordea Group

## Capital base

| EURm                                         | Q1/12         | Q4/11         | Q3/11         | Q2/11         | Q1/11         | Q4/10         |
|----------------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Shareholders equity                          | 5 127         | 5 127         | 5 127         | 5 127         | 5 115         | 5 107         |
| Retained earnings                            | 19 142        | 17 486        | 17 357        | 17 460        | 17 370        | 15 980        |
| Profit after dividend                        | 464           | 1 579         | 1 105         | 863           | 444           | 1 490         |
| Goodwill                                     | -2 135        | -2 093        | -2 059        | -2 097        | -2 097        | -2 098        |
| Other deductions                             | -1 518        | -1 422        | -1 348        | -1 507        | -1 424        | -1 376        |
| <b>Core equity</b>                           | <b>21 080</b> | <b>20 677</b> | <b>20 182</b> | <b>19 846</b> | <b>19 408</b> | <b>19 103</b> |
| Core Tier 1 ratio, incl transition rules     | 9.4%          | 9.2%          | 9.2%          | 9.3%          | 9.1%          | 8.9%          |
| Core Tier 1 ratio, excl transition rules     | 11.6%         | 11.2%         | 11.0%         | 11.0%         | 10.7%         | 10.3%         |
| Hybrid capital loans                         | 1 959         | 1 964         | 1 916         | 1 899         | 1 927         | 1 946         |
| <b>Tier 1 capital</b>                        | <b>23 039</b> | <b>22 641</b> | <b>22 098</b> | <b>21 745</b> | <b>21 335</b> | <b>21 049</b> |
| Tier 1 ratio, incl transition rules          | 10.3%         | 10.1%         | 10.0%         | 10.2%         | 10.0%         | 9.8%          |
| Tier 1 ratio, excl transition rules          | 12.6%         | 12.2%         | 12.1%         | 12.1%         | 11. 7%        | 11.4%         |
| Tier 2 capital                               | 4 671         | 3 925         | 4 201         | 4 823         | 4 712         | 5 305         |
| - of which perpetual subordinated loans      | 709           | 723           | 713           | 693           | 694           | 710           |
| Deductions for investments in ins. companies | -1 214        | -1 212        | -1 145        | -1 147        | -1 147        | -1 147        |
| Other deductions                             | -596          | -516          | -462          | -522          | -456          | -473          |
| <b>Total capital base</b>                    | <b>25 900</b> | <b>24 838</b> | <b>24 692</b> | <b>24 899</b> | <b>24 444</b> | <b>24 732</b> |
| Capital ratio, incl transition rules         | 11.6%         | 11.1%         | 11.2%         | 11 7%         | 11.4%         | 11.5%         |
| Capital ratio, excl transition rules         | 14.2%         | 13.4%         | 13.5%         | 13.8%         | 13.5%         | 13.4%         |
| RWA, including transition rules              | 223 671       | 223 791       | 220 362       | 212 864       | 213 805       | 214 760       |
| RWA, excluding transition rules              | 182 281       | 185 200       | 182 972       | 179 860       | 181 738       | 185 131       |

## Economic capital

Economic capital, EURbn



Economic Capital distributed by risk type, Q1 2012

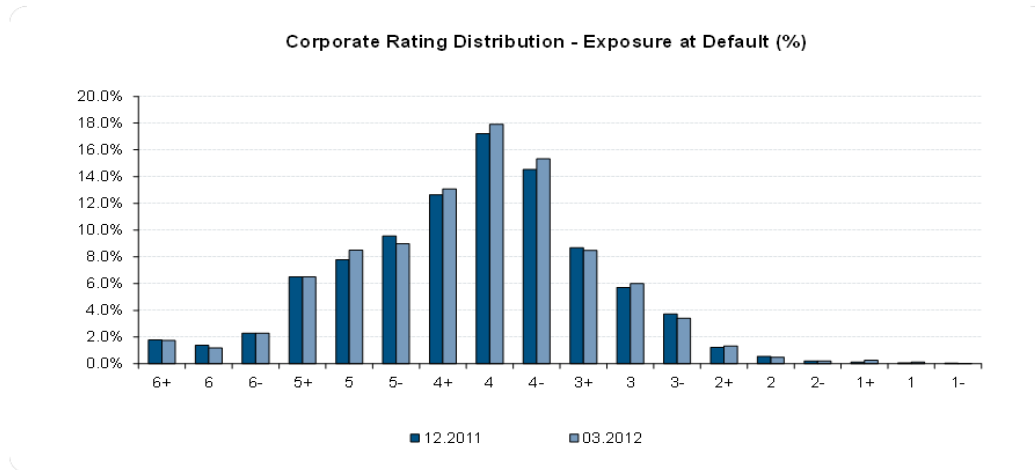


## Risk-weighted assets

| EURm                                                         | Q1/12          | Q4/11          | Q3/11          | Q2/11          | Q1/11          | Q4/10          |
|--------------------------------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>Credit risk</b>                                           | <b>157 776</b> | <b>161 604</b> | <b>162 770</b> | <b>158 836</b> | <b>161 216</b> | <b>164 662</b> |
| IRB                                                          | 130 156        | 123 686        | 125 038        | 123 272        | 124 762        | 125 346        |
| - of which corporate                                         | 92 299         | 86 696         | 87 484         | 86 743         | 88 967         | 90 047         |
| - of which institutions                                      | 12 266         | 11 215         | 10 465         | 9 525          | 9 768          | 9 021          |
| - of which retail                                            | 24 285         | 24 367         | 25 719         | 25 685         | 24 438         | 24 556         |
| - of which other                                             | 1 306          | 1 408          | 1 370          | 1 319          | 1 589          | 1 722          |
| Standardised                                                 | 27 620         | 37 918         | 37 732         | 35 564         | 36 454         | 39 316         |
| - of which sovereign                                         | 514            | 536            | 465            | 343            | 444            | 434            |
| - of which retail                                            | 9 857          | 9 934          | 9 937          | 9 768          | 9 588          | 9 760          |
| - of which other                                             | 17 249         | 27 448         | 27 330         | 25 453         | 26 422         | 29 122         |
| <b>Market risk</b>                                           | <b>82 276</b>  | <b>8 144</b>   | <b>4 750</b>   | <b>5 572</b>   | <b>5 070</b>   | <b>5 765</b>   |
| - of which trading book, Internal Approach                   | 5 250          | 4 875          | 1 483          | 2 024          | 1 551          | 1 317          |
| - of which trading book, Standardised Approach               | 2 189          | 2 571          | 2 480          | 2 584          | 2 581          | 3 469          |
| - of which banking book, Standardised Approach               | 837            | 698            | 787            | 964            | 938            | 979            |
| <b>Operational risk</b>                                      | <b>16 229</b>  | <b>15 452</b>  | <b>15 452</b>  | <b>15 452</b>  | <b>15 452</b>  | <b>14 704</b>  |
| <b>Sub total</b>                                             | <b>182 281</b> | <b>185 200</b> | <b>182 972</b> | <b>179 860</b> | <b>181 738</b> | <b>185 131</b> |
| Additional capital requirement according to transition rules | 41 391         | 38 591         | 37 390         | 33 004         | 32 067         | 29 629         |
| <b>Total</b>                                                 | <b>223 671</b> | <b>223 791</b> | <b>220 362</b> | <b>212 864</b> | <b>213 805</b> | <b>214 760</b> |

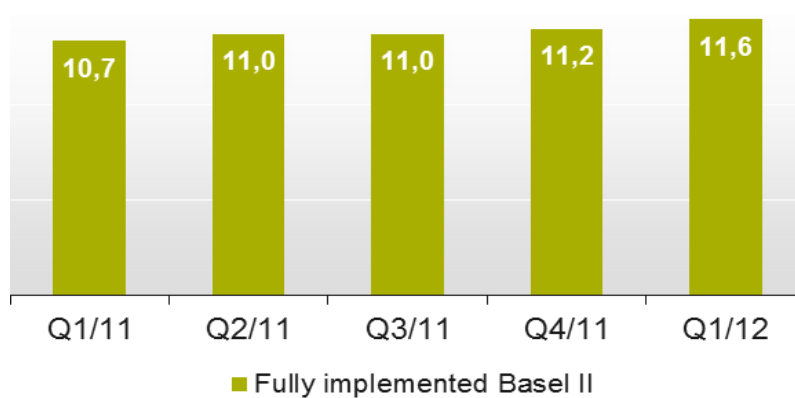
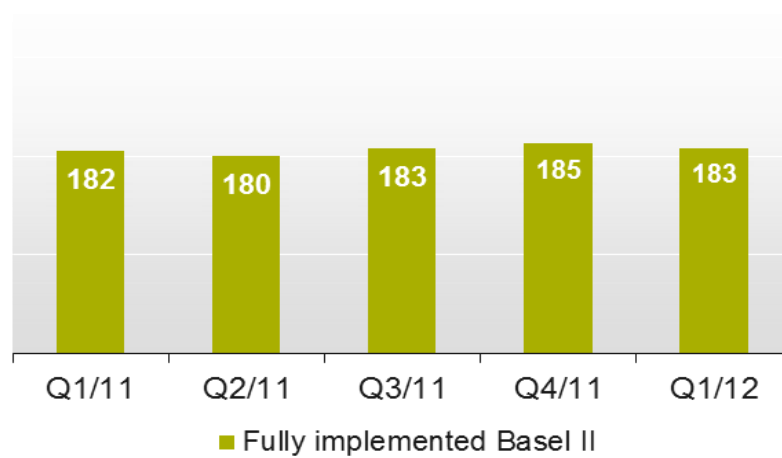
## Stable credit quality

### Corporate rating distribution



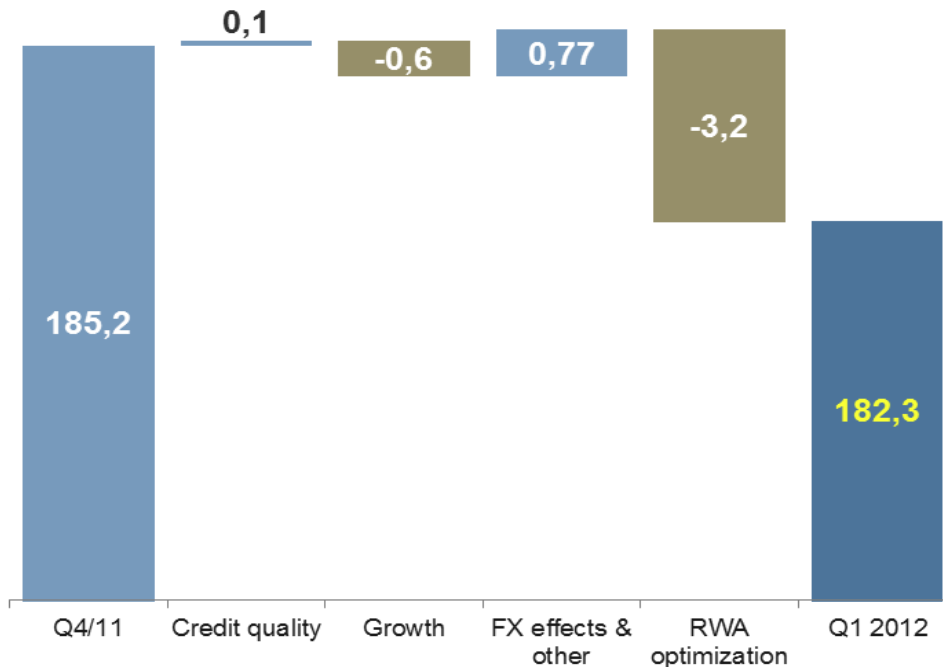
- In Q1 2012 76% (74% in Q4) of the exposure had a high rating of 4- or higher
- Stable impact from corporate migration

## Stronger capital position



## Capital efficiency strengthens our Core Tier 1

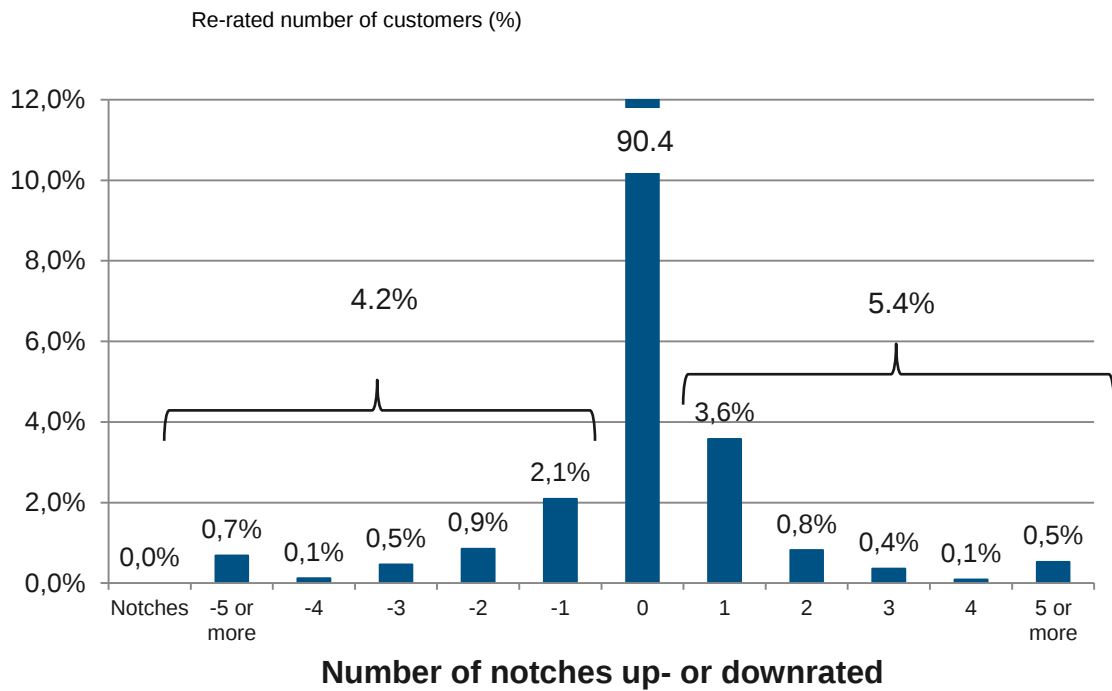
### RWA development, EURbn



- International branches moves from standardised to foundation IRB
- Positive rating migrations in household and corporates
  - Negative migration in institutions
- Lower derivative book lowers RWA

## Continuous improvements in net corporate migration

Corporate rating migration, Q4/11 - Q1/12



# Liquidity buffer composition

Q1 2012

According to Swedish FSA and Swedish Bankers' Association definition  
as well as Nordea definition

| Currency distribution, market value in millions EUR                                              |               |               |               |               |               |
|--------------------------------------------------------------------------------------------------|---------------|---------------|---------------|---------------|---------------|
| EURm                                                                                             | SEK           | EUR           | USD           | Other         | Sum           |
| Cash and balances with central banks                                                             | 1 387         | 9 349         | 8 845         | 9 182         | 28 762        |
| Balances with other banks                                                                        | 0             | 0             | 0             | 0             | 0             |
| Securities issued or guaranteed by sovereigns, central banks or multilateral development banks * | 2 329         | 5 284         | 2 081         | 9 241         | 18 936        |
| Securities issued or guaranteed by municipalities or other public sector entities *              | 213           | 203           | 19            | 40            | 475           |
| Covered bonds * :                                                                                |               |               |               |               |               |
| - Securities issued by other bank or financial institute                                         | 7 624         | 8 878         |               | 7 462         | 23 964        |
| - Securities issued by the own bank or related unit                                              | 0             | 4 242         |               | 10 440        | 14 682        |
| Securities issued by non financial corporates *                                                  | 0             | 0             | 57            | 0             | 57            |
| Securities issued by financial corporates, excluding covered bonds *                             | 668           | 664           | 1 799         | 185           | 3 317         |
| All other securities **                                                                          | 0             | 69            | 0             | 5             | 74            |
| <b>Total (according to Swedish FSA and Swedish Bankers' Association definition)</b>              | <b>12 222</b> | <b>28 691</b> | <b>12 800</b> | <b>36 555</b> | <b>90 267</b> |
| Adjustments to Nordea's official buffer *** :                                                    | -1 597        | -9 724        | -8 921        | -9 713        | -29 954       |
| <b>Total (according to Nordea definition)</b>                                                    | <b>10 625</b> | <b>18 967</b> | <b>3 879</b>  | <b>26 842</b> | <b>60 313</b> |

\* 0-20 % Risk weight

\*\* All other eligible & unencumbered securities held by Treasury

\*\*\* Eligible but encumbered securities (+), cash and balances with other banks/central banks (-), central banks haircuts (-)

# Liquidity buffer - Nordea Group

|                                                                                                                                                                  | Q1/12       | Q4/11       | Q3/11       | Q2/11       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|-------------|-------------|
| Cash balances with central banks and other banks                                                                                                                 | 28,8        | 41,3        | 9,2         | 6,3         |
| Securities issued by sovereigns, central banks or multilateral development banks                                                                                 | 18,9        | 20,8        | 19,1        | 17,7        |
| Securities issued or guaranteed by municipalities                                                                                                                | 0,5         | 0,4         |             |             |
| Securities issued or guaranteed by other public sector entities                                                                                                  |             |             |             |             |
| Covered bonds:                                                                                                                                                   |             |             |             |             |
| Securities issued by other bank or financial institute                                                                                                           | 24,0        | 23,4        | 23,4        | 21          |
| Securities issued by the own bank or related unit                                                                                                                | 14,7        | 15,2        | 14,5        | 14,6        |
| Securities issued by non financial companies                                                                                                                     | 0,1         |             |             |             |
| Securities issued by financial corporates, excl. covered bonds                                                                                                   | 3,3         | 3,5         |             | 1,4         |
| All other eligible and unencumbered securities                                                                                                                   | 0,1         | 0,1         | 1,8         | 0,8         |
| Total (according to Swedish FSA and Swedish Bankers Assoc. Definition)                                                                                           | 90,3        | 104,8       | 8,1         | 61,8        |
| Adjustments to Nordeas official buffer. Eligible but encumbered securities (+), cash and balances with other banks/central banks (-), central banks haircuts (-) | -30,0       | -40,7       | 6,3         | -3,4        |
| <b>Total</b>                                                                                                                                                     | <b>60,3</b> | <b>64,0</b> | <b>61,8</b> | <b>58,4</b> |

## Assets and liabilities in foreign currency

| EURbn                                      | EUR          | DKK          | NOK         | SEK          | USD         | Other       | Not distributed | Total        |
|--------------------------------------------|--------------|--------------|-------------|--------------|-------------|-------------|-----------------|--------------|
| Cash balances with central banks           | 9,3          | 6,8          | 0,7         | 1,4          | 8,8         | 1,7         |                 | 28,7         |
| Loans to the public                        | 91,9         | 73,6         | 48,8        | 84,1         | 27,8        | 14,5        |                 | 340,8        |
| Loans to credit institutions               | 1,9          | 2,9          | 1,3         | 4,5          | 3,3         | 1,9         |                 | 15,8         |
| Interest-bearing securities incl.          | 18,4         | 19,9         | 4,7         | 20,5         | 5,9         | 1,2         | 23,2            | 93,7         |
| Other assets incl. Derivatives             |              |              |             |              |             |             | 215,0           | 215,0        |
| <b>Total assets</b>                        | <b>121,5</b> | <b>103,2</b> | <b>55,5</b> | <b>110,5</b> | <b>45,8</b> | <b>19,3</b> | <b>238,2</b>    | <b>694,0</b> |
| Deposits and borrowings from public        | 63,7         | 38,5         | 27,3        | 44,1         | 9,5         | 10,4        |                 | 193,5        |
| Deposits by credit institutions            | 17,2         | 7,7          | 2,8         | 7,3          | 18,7        | 4,5         |                 | 58,2         |
| Debt securities in issue                   | 46,2         | 29,7         | 8,6         | 34,5         | 41,8        | 9,9         | 0,0             | 170,7        |
| - of which CD & CP's                       | 10,5         | 0,0          | 0,4         | 1,3          | 29,6        | 5,7         |                 | 47,5         |
| - of which covered bonds                   | 13,9         | 28,5         | 7,7         | 28,2         | 2,2         | 0,9         |                 | 81,4         |
| - of which other bonds                     | 21,7         | 1,2          | 0,5         | 5,1          | 10,0        | 3,2         |                 | 41,7         |
| Subordinated liabilities                   | 3,5          | 0,0          | 0,0         | 0,0          | 2,9         | 0,7         |                 | 7,1          |
| Other liabilities incl. Derivatives        |              |              |             |              |             |             | 238,7           | 238,7        |
| Equity                                     |              |              |             |              |             |             | 26,0            | 26,0         |
| <b>Total liabilities and equity</b>        | <b>130,5</b> | <b>75,9</b>  | <b>38,6</b> | <b>85,9</b>  | <b>72,9</b> | <b>25,5</b> | <b>264,7</b>    | <b>694,0</b> |
| Position not reported on the balance sheet | 9,7          | -27,2        | -16,8       | -            | 24,7        | 27,2        | 6,0             |              |
| Net position, currencies                   | 0,7          | 0,0          | 0,1         | -0,1         | 0,1         | -0,2        |                 |              |

# Maturity analysis for assets and liabilities

Q1 2012

| EURbn                                      | <1 month     | 1-3 months  | 3-12 months | 1-2 years   | 2-5 years   | 5-10 years  | > 10 years  | Not specified | Total        |
|--------------------------------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|---------------|--------------|
| Cash balances with central banks           | 28,7         |             |             |             |             |             |             |               | 28,7         |
| Loans to the public                        | 68,9         | 9,2         | 20,0        | 22,3        | 63,7        | 64,9        | 91,7        |               | 340,8        |
| Loans to credit institutions               | 13,1         | 0,7         | 0,7         | 0,4         | 0,7         | 0,2         |             |               | 15,8         |
| Interest-bearing securities incl. Treasury | 70,6         |             |             |             |             |             |             | 23,2          | 93,7         |
| Other assets incl. Derivatives             |              |             |             |             |             |             |             | 215,0         | 215,0        |
| <b>Total assets</b>                        | <b>181,3</b> | <b>9,9</b>  | <b>20,8</b> | <b>22,8</b> | <b>64,4</b> | <b>65,0</b> | <b>91,7</b> | <b>238,2</b>  | <b>694,0</b> |
| Deposits and borrowings from public        | 24,4         | 11,4        | 13,0        | 0,9         | 0,8         | 0,4         |             | 142,5         | 193,5        |
| Deposits by credit institutions            | 46,6         | 9,2         | 1,8         | 0,1         | 0,1         | 0,3         |             |               | 58,2         |
| Debt securities in issue                   | 15,4         | 14,0        | 29,1        | 22,4        | 53,2        | 19,7        | 17,0        | -             | 170,7        |
| - of which CD & CP's                       | 15,4         | 14,0        | 17,7        | 0,5         |             |             |             |               | 47,5         |
| - of which covered bonds                   |              |             | 3,9         | 14,8        | 35,8        | 10,1        | 16,8        |               | 81,4         |
| - of which other bonds                     |              |             | 7,4         | 7,1         | 17,4        | 9,6         | 0,2         |               | 41,7         |
| Subordinated liabilities                   |              |             | 0,6         |             |             | 3,1         | 0,8         | 2,6           | 7,1          |
| Other liabilities incl. Derivatives        |              |             |             |             |             |             |             | 238,7         | 238,7        |
| Equity                                     |              |             |             |             |             |             |             | 26,0          | 26,0         |
| <b>Total liabilities and equity</b>        | <b>86,4</b>  | <b>34,6</b> | <b>44,5</b> | <b>23,4</b> | <b>54,1</b> | <b>23,6</b> | <b>17,7</b> | <b>409,8</b>  | <b>694,0</b> |

## General information

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Payments and transactions

Rating

Macroeconomic data

Nordea's largest shareholders

Contacts and financial calendar

# Payments and transactions - Electronic banking

## Netbank customers

|                   | Q1/12            | Q4/11            | Q3/11            | Q2/11            | Q1/11            | Q4/10            |
|-------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Denmark           | 1 444 800        | 1 433 989        | 1 421 664        | 1 403 036        | 1 391 600        | 1 379 951        |
| Finland           | 1 640 386        | 1 632 367        | 1 623 609        | 1 610 179        | 1 598 031        | 1 584 071        |
| Norway            | 520 297          | 512 042          | 503 240          | 492 906          | 484 179          | 475 236          |
| Sweden            | 2 302 184        | 2 301 762        | 2 293 208        | 2 252 825        | 2 246 979        | 2 231 904        |
| Baltic and Poland | 681 306          | 669 081          | 651 931          | 630 836          | 608 753          | 589 819          |
| <b>Nordea</b>     | <b>6 588 973</b> | <b>6 549 241</b> | <b>6 493 652</b> | <b>6 389 782</b> | <b>6 329 542</b> | <b>6 260 981</b> |

## Monthly Netbank Log-in's

|               | Q1/12             | Q4/11             | Q3/11             | Q2/11             | Q1/11             | Q4/10             |
|---------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Denmark       | 18 494 237        | 17 112 713        | 15 887 899        | 16 486 333        | 16 975 654        | 18 142 708        |
| Finland       | 35 752 410        | 35 170 998        | 32 561 049        | 32 835 890        | 32 471 014        | 31 119 948        |
| Norway        | 6 616 346         | 6 546 630         | 6 041 617         | 6 581 989         | 6 592 205         | 6 684 789         |
| Sweden        | 30 778 227        | 30 850 414        | 42 045 674        | 39 938 538        | 37 758 359        | 38 690 346        |
| <b>Nordea</b> | <b>91 641 220</b> | <b>89 680 755</b> | <b>96 536 239</b> | <b>95 842 750</b> | <b>93 797 232</b> | <b>94 637 791</b> |

## Monthly Netbank payments

|               | Q1/12             | Q4/11             | Q3/11             | Q2/11             | Q1/11             | Q4/10             |
|---------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Denmark       | 9 807 381         | 9 556 443         | 8 679 942         | 8 933 698         | 9 178 513         | 8 968 157         |
| Finland       | 34 528 000        | 34 691 000        | 32 408 000        | 32 345 000        | 32 365 000        | 32 725 000        |
| Norway        | 7 459 512         | 6 606 830         | 6 243 721         | 6 279 937         | 6 475 728         | 6 462 248         |
| Sweden        | 23 322 975        | 23 782 029        | 21 719 457        | 22 352 543        | 22 631 793        | 23 917 805        |
| <b>Nordea</b> | <b>75 117 868</b> | <b>74 636 302</b> | <b>69 051 120</b> | <b>69 911 178</b> | <b>70 651 034</b> | <b>72 073 210</b> |

## Payments and transactions - Cards

### Credit cards

|               | Q1/12            | Q4/11            | Q3/11            | Q2/11            | Q1/11            | Q4/10            |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Denmark       | 364 544          | 365 762          | 360 963          | 354 850          | 344 820          | 422 951          |
| Finland       | 1 551 368        | 1 636 290        | 1 614 661        | 1 587 097        | 1 553 758        | 1 527 686        |
| Norway        | 353 633          | 403 982          | 403 286          | 399 820          | 406 896          | 403 623          |
| Sweden        | 806 316          | 818 478          | 797 831          | 783 282          | 7 698 713        | 773 022          |
| <b>Nordea</b> | <b>3 075 861</b> | <b>3 224 512</b> | <b>3 176 741</b> | <b>3 125 049</b> | <b>3 075 345</b> | <b>3 127 282</b> |

### Debit cards

|               | Q1/12            | Q4/11            | Q3/11            | Q2/11            | Q1/11            | Q4/10            |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Denmark       | 1 357 060        | 1 305 222        | 1 242 096        | 1 214 949        | 1 199 223        | 1 176 835        |
| Finland       | 1 195 515        | 1 306 725        | 1 289 639        | 1 258 756        | 1 236 491        | 1 298 218        |
| Norway        | 554 440          | 553 994          | 575 947          | 566 971          | 560 731          | 559 416          |
| Sweden        | 1 854 600        | 1 854 942        | 1 852 876        | 1 838 620        | 1 827 725        | 1 805 483        |
| <b>Nordea</b> | <b>4 961 615</b> | <b>5 020 883</b> | <b>4 960 558</b> | <b>4 879 296</b> | <b>4 824 170</b> | <b>4 839 952</b> |

### Card payments 000's

|        | Q1/12   | Q4/11   | Q3/11   | Q2/11   | Q1/11   | Q4/10   |
|--------|---------|---------|---------|---------|---------|---------|
| Nordea | 279 431 | 303 378 | 309 804 | 306 414 | 280 027 | 310 143 |

## Payments and transactions - Household

| Millions            | Q1/12      | 2011         | 2010         | 2009         | 2008         | 2007         |
|---------------------|------------|--------------|--------------|--------------|--------------|--------------|
| Manual transactions | 12,6       | 53.5         | 67.6         | 87.3         | 100.2        | 100.3        |
| Payterminals        | 2,6        | 10.7         | 6.6          | 9.2          | 11.8         | 13.9         |
| Card payments       | 279,4      | 1 199.6      | 1 154.9      | 1027.1       | 935.9        | 832.1        |
| Cash withdrawal ATM | 31,2       | 141.5        | 140.2        | 149.0        | 156.3        | 161.6        |
| Direct debit        | 34,6       | 134.1        | 129.4        | 123.0        | 118.4        | 119.2        |
| E-banking payments  | 60,3       | 227.9        | 220.4        | 214.2        | 204.8        | 192.0        |
| <b>Total</b>        | <b>421</b> | <b>1,767</b> | <b>1,719</b> | <b>1,610</b> | <b>1,527</b> | <b>1,419</b> |

# Rating

End of Q1 2012

|                                       | Moody's |      | S&P   |      | Fitch |      | DRBS          |      |
|---------------------------------------|---------|------|-------|------|-------|------|---------------|------|
|                                       | Short   | Long | Short | Long | Short | Long | Short         | Long |
| Nordea Bank AB (publ)                 | P-1     | Aa2  | A-1+  | AA-  | F1+   | AA-  | R-1<br>(high) | AA   |
| Nordea Bank Danmark A/S               | P-1     | Aa3  | A-1+  | AA-  | F1+   | AA-  | R-1<br>(high) | AA   |
| Nordea Bank Finland Plc               | P-1     | Aa2  | A-1+  | AA-  | F1+   | AA-  | R-1<br>(high) | AA   |
| Nordea Bank Norge ASA                 | P-1     | Aa2  | A-1+  | AA-  | F1+   | AA-  | R-1<br>(high) | AA   |
| Nordea Hypotek AB (publ)*             |         | Aaa* |       | AAA* |       |      |               |      |
| Nordea Kredit Realkreditaktieselskab* |         | Aaa* |       | AAA* |       |      |               |      |
| Nordea Eiendoms kreditt               |         | Aaa* |       |      |       |      |               |      |
| Nordea Bank Finland                   |         | Aaa* |       |      |       |      |               |      |

\* Covered bond rating

## Market development - interest rates

| Market shares         | Q1/12 | Q4/11 | Q3/11 | Q2/11 | Chg Q1 / Q4 |
|-----------------------|-------|-------|-------|-------|-------------|
| Short. EUR (one week) | 0,36  | 0.90  | 0.95  | 1.01  | -0,54       |
| Long. EUR (5 years)   | 1,61  | 1.95  | 2.24  | 2.74  | -0,34       |
| Short. DK             | 0,27  | 0.62  | 1.01  | 1.04  | -0,35       |
| Long. DK              | 1,62  | 1.92  | 2.42  | 2.93  | -0,3        |
| Short. NO             | 1,82  | 2.07  | 2.21  | 2.36  | -0,25       |
| Long. NO              | 3,11  | 3.28  | 3.52  | 3.94  | -0,17       |
| Short. SE             | 1,94  | 2.10  | 2.16  | 2.00  | -0,16       |
| Long. SE              | 2,11  | 2.15  | 2.63  | 3.30  | -0,04       |

# Macroeconomic data - Nordic region

Q1 2012

| %                      | Country                                                                                 | 2009 | 2010 | 2011e | 2012e | 2013e |
|------------------------|-----------------------------------------------------------------------------------------|------|------|-------|-------|-------|
| Gross domestic product | DEN    | -5.8 | 1.3  | 1.1   | 1.2   | 1.7   |
|                        | FIN    | -8.4 | 3.7  | 2.9   | 0.5   | 2.0   |
|                        | NOR    | -1.7 | 0.7  | 1.6   | 2.2   | 2.4   |
|                        | SWE    | -0.5 | 6.1  | 3.9   | -0.3  | 1.8   |
| Inflation              | DEN    | 1.3  | 2.3  | 2.8   | 2.4   | 1.7   |
|                        | FIN    | 0.0  | 1.2  | 3.4   | 3.0   | 2.5   |
|                        | NOR    | 2.1  | 2.5  | 1.2   | 1.0   | 1.8   |
|                        | SWE    | -0.5 | 1.2  | 3.0   | 1.1   | 1.6   |
| Private consumption    | DEN    | -4.2 | 1.9  | -0.2  | 1.2   | 1.7   |
|                        | FIN    | -2.7 | 3.0  | 3.3   | 1.4   | 1.9   |
|                        | NOR    | 0.0  | 3.7  | 2.2   | 3.0   | 3.0   |
|                        | SWE    | -0.3 | 3.7  | 2.1   | 0.0   | 1.7   |
| Unemployment           | DEN   | 4.9  | 6.2  | 6.1   | 6.1   | 5.9   |
|                        | FIN  | 8.2  | 8.4  | 7.8   | 8.0   | 8.0   |
|                        | NOR  | 3.2  | 3.6  | 3.3   | 3.1   | 3.1   |
|                        | SWE  | 8.3  | 8.4  | 7.5   | 7.9   | 8.1   |

Source: Nordea Economic Outlook. March 2012

# Macroeconomic data - Poland, Russia and Baltic countries

Q1 2012

| %                      | Country                                                                                 | 2009  | 2010 | 2011e | 2012e | 2013e |
|------------------------|-----------------------------------------------------------------------------------------|-------|------|-------|-------|-------|
| Gross domestic product | EST    | -13.9 | 2.3  | 7.6   | 2.0   | 4.2   |
|                        | LAT    | -17.7 | -0.3 | 5.5   | 2.0   | 5.0   |
|                        | LIT    | -14.8 | 1.4  | 5.9   | 2.7   | 4.0   |
|                        | POL    | 1.6   | 3.9  | 4.3   | 3.1   | 3.2   |
|                        | RUS    | -7.8  | 4.0  | 4.4   | 4.3   | 5.0   |
| Inflation              | EST    | -0.1  | 3.0  | 5.0   | 3.5   | 3.7   |
|                        | LAT    | 3.6   | -1   | 4.4   | 3.0   | 3.2   |
|                        | LIT    | 4.2   | 1.3  | 4.1   | 3.4   | 3.8   |
|                        | POL    | 3.5   | 2.6  | 4.3   | 3.8   | 2.7   |
|                        | RUS    | 11.7  | 6.9  | 8.5   | 6.3   | 7.0   |
| Private consumption    | EST    | -18.4 | -1.7 | 4.2   | 2.8   | 4.0   |
|                        | LAT    | -22.6 | 0.4  | 4.4   | 2.5   | 5.0   |
|                        | LIT   | -17.5 | -4.9 | 6.1   | 2.5   | 4.3   |
|                        | POL  | 2.1   | 3.2  | 3.1   | 2.3   | 2.5   |
|                        | RUS  | -4.8  | 3.0  | 6.0   | 6.2   | 6.4   |
| Unemployment           | EST  | 13.8  | 16.9 | 12.5  | 10.7  | 8.9   |
|                        | LAT  | 17.1  | 18.7 | 15.5  | 14.5  | 12.8  |
|                        | LIT  | 13.7  | 17.8 | 16.0  | 14.0  | 12.5  |
|                        | POL  | 9.0   | 9.6  | 9.9   | 10.2  | 9.8   |
|                        | RUS  | 8.4   | 7.5  | 6.5   | 5.8   | 5.5   |

Source: Nordea Economic Outlook. March 2012

# Largest shareholders

End of Q1 2012

| Shareholder                               | Number of shares,<br>million | Percent end of Q1 | Change 30 days<br>million shares |
|-------------------------------------------|------------------------------|-------------------|----------------------------------|
| Sampo Plc                                 | 860,4                        | 21,3              | 0,0                              |
| Swedish state                             | 544,2                        | 13,5              | 0,0                              |
| Nordea Fonden                             | 158,2                        | 3,9               | 0,0                              |
| Swedbank Robur Funds                      | 131,0                        | 3,2               | -2,8                             |
| AMF Insurance & Funds                     | 81,2                         | 2,0               | 2,4                              |
| Norwegian Petroleum Fund                  | 57,7                         | 1,4               | 0,5                              |
| SEB Funds                                 | 56,6                         | 1,4               | -0,6                             |
| SHB Funds                                 | 51,8                         | 1,3               | -8,9                             |
| Fourth Swedish National Pension Fund      | 47,7                         | 1,2               | 0,5                              |
| AFA Insurance                             | 45,5                         | 1,1               | -5,6                             |
| First Swedish National Pension Fund       | 42,5                         | 1,1               | 4,7                              |
| Nordea Funds                              | 33,8                         | 0,8               | -0,6                             |
| Varma Mutual Pension Insurance            | 30,4                         | 0,8               | 2,5                              |
| Skandia Life Insurance                    | 30,2                         | 0,8               | 0,4                              |
| Second Swedish National Pension Fund      | 26,0                         | 0,6               | -0,3                             |
| Third Swedish National Pension Fund       | 24,5                         | 0,6               | -3,5                             |
| Alecta                                    | 24,5                         | 0,6               | -2,0                             |
| Nordea Profit-sharing Foundation          | 21,2                         | 0,5               | 0,0                              |
| SPP Funds                                 | 19,8                         | 0,5               | -0,1                             |
| Folksam LO Funds                          | 17,8                         | 0,4               | 0,9                              |
| Other                                     | 1 737,0                      | 43,1              |                                  |
| <b>Total number of outstanding shares</b> | <b>4 047,3</b>               | <b>100,0</b>      |                                  |

## Contacts and financial calendar

This publication is a supplement to quarterly interim reports and annual report.

Additional information can be found at: [www.nordea.com/IR](http://www.nordea.com/IR)

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### Financial calendar 2012:

|                   |                            |
|-------------------|----------------------------|
| 18th July 2012    | Second quarter report 2012 |
| 24th October 2012 | Third quarter report 2012  |



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