



## **Facts and figures Q4 10 February 2009**



# Content

|                             |    |
|-----------------------------|----|
| Nordea in brief             | 3  |
| Vision, values and strategy | 4  |
| Key financial figures       | 9  |
| Customers areas             | 15 |
| Customer segments           | 18 |
| Product areas               | 21 |
| Volumes and margins         | 36 |
| New European Markets        | 45 |
| Credit quality              | 49 |
| Capital position            | 57 |
| Payment and transactions    | 62 |
| General information         | 66 |

## Nordea in brief

Nordea is the largest financial service group in the Nordic and Baltic Sea region with a market capitalisation of approx. EUR 13bn, total assets of EUR 474bn and a Tier I capital of 9.3%



Nordea has the largest distribution network for customers with approx 1,400 branches of which more than 260 are in five new European markets, Russia, Poland, Lithuania, Latvia and Estonia

Nordea has approx. 10 million customers of which 6.8 million are household customers in customer programmes and 0.7 million are active corporate customers

Nordea's total shareholder return (TSR) was -46.9% in 2008 only surpassed by 1 other bank in the European peer group.

Nordea's long term target is to double the risk-adjusted profit in seven years, with 2006 as the baseline. On average, this requires a 10% annual growth. In 2008, the risk-adjusted profit increased by 2% (2007 15%)

# Vision, values and strategy

Nordea's development from four major national banks to a leading Nordic bank has successfully been achieved.

The next step is to create a Great Nordea.

Nordea's strategic framework for the next step in the transformation journey is based on four cornerstones.

**Profit orientation  
- Cost, risk and capital**

**Ambitious vision and  
targets**

**Clear growth strategy**

**Strong customer oriented  
values and culture**

*Making it possible*

The leading Nordic bank,  
acknowledged for its people, creating  
superior value for customers and shareholders



Profit orientation – cost, risk and capital



## Ambitious targets

| Long term financial targets               |   | Target                                     | 2007      | 2008               |
|-------------------------------------------|---|--------------------------------------------|-----------|--------------------|
| TSR (%)                                   | ▶ | In the top quartile of European peer group | # 3 of 20 | # 2 of 20          |
| Risk adjusted profit (EUR m) <sup>1</sup> | ▶ | Double in 7 years <sup>2</sup>             | 15%       | 16.7% <sup>3</sup> |
| RoE (%)                                   | ▶ | In line with top Nordic peers              | 19.7%     | 15.3%              |
| Capital structure policy                  |   | Policy                                     |           |                    |
| Dividend payout-ratio                     | ▶ | > 40% of net profit                        | 42%       | 19%                |
| Tier 1 capital ratio                      | ▶ | 9.0% over a cycle                          | 7.0%      | 9.3% <sup>4</sup>  |

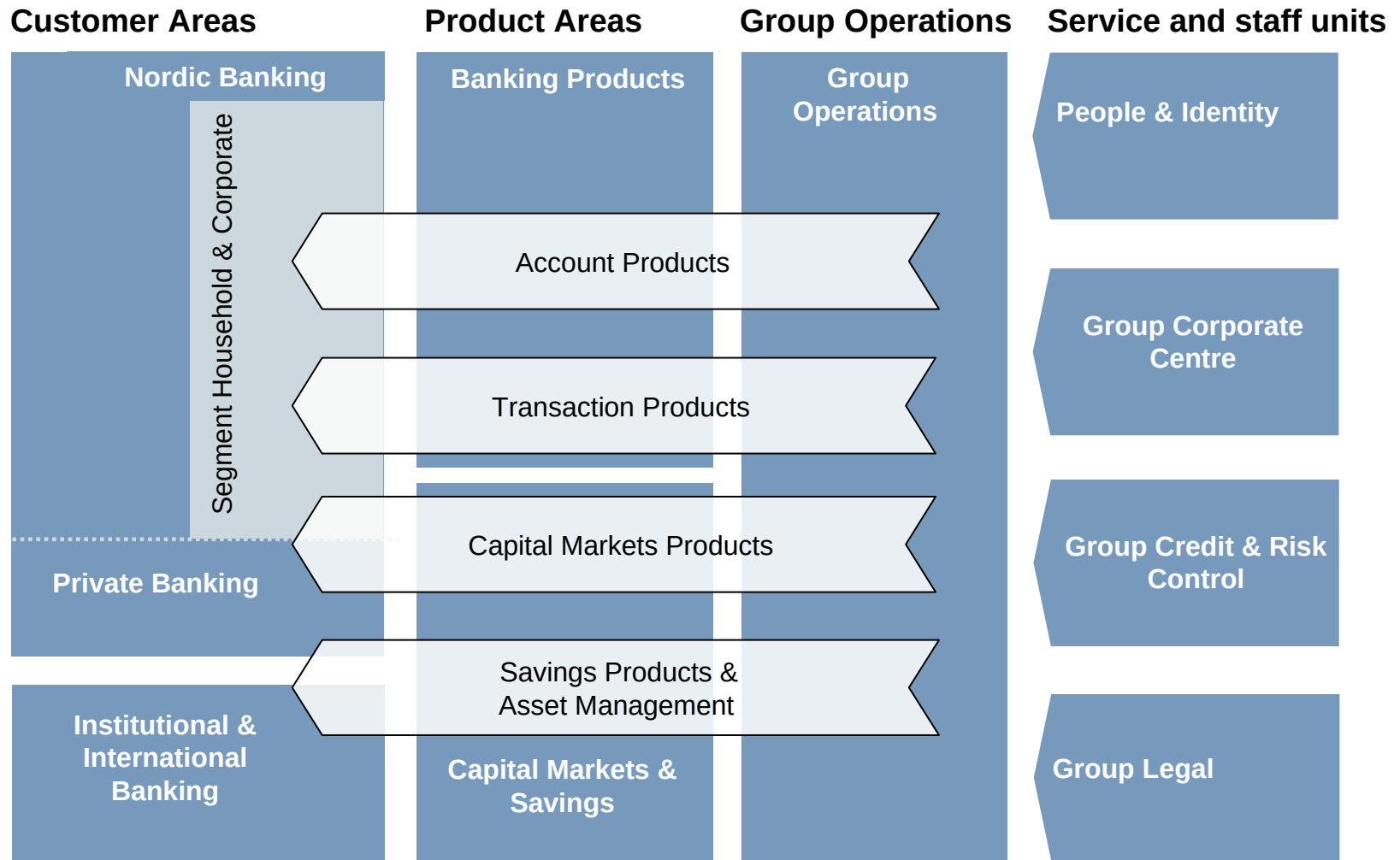
1. Risk-adjusted profit is defined as total income less total expenses, less expected loan losses and standard tax. In addition, risk-adjusted profit excludes major non-recurring items.

2. Baseline 2006 EUR 2,107m

3. Rolling 4 quarters compared with baseline

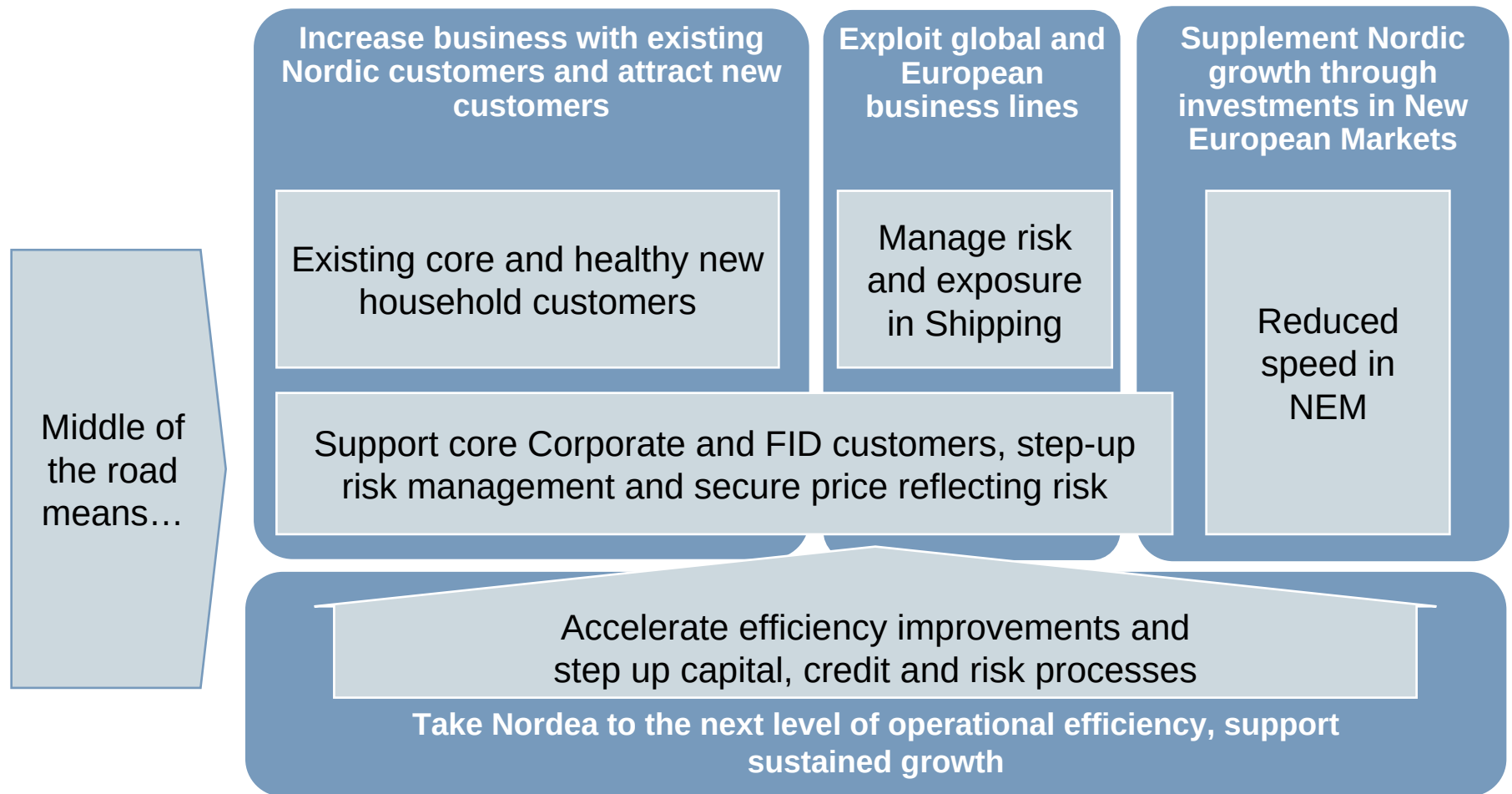
<sup>6</sup> 4. Excluding transition rules

# Integrated Group operating model





# Organic growth strategy





Key financial figures

# Quarterly development

|                                                                                     | Q4            | Q3            | Q2            | Q1            | Q4            | Q3           | Q2            | Q1           |
|-------------------------------------------------------------------------------------|---------------|---------------|---------------|---------------|---------------|--------------|---------------|--------------|
| EURm                                                                                | 2008          | 2008          | 2008          | 2008          | 2007          | 2007         | 2007          | 2007         |
| Net interest income                                                                 | 1 386         | 1 296         | 1 230         | 1 181         | 1 143         | 1 092        | 1 043         | 1 004        |
| Net fee and commission income                                                       | 390           | 480           | 518           | 495           | 526           | 531          | 548           | 535          |
| Net gains/losses on items at fair value                                             | 325           | 221           | 192           | 280           | 314           | 264          | 318           | 291          |
| Equity method                                                                       | 45            | -25           | 22            | -18           | 12            | 10           | 9             | 10           |
| Other income                                                                        | 105           | 24            | 24            | 19            | 143           | 17           | 19            | 33           |
| <b>Total operating income</b>                                                       | <b>2 251</b>  | <b>1 996</b>  | <b>1 992</b>  | <b>1 961</b>  | <b>2 142</b>  | <b>1 914</b> | <b>1 957</b>  | <b>1 873</b> |
| General administrative expenses                                                     |               |               |               |               |               |              |               |              |
| Staff costs                                                                         | -655          | -635          | -634          | -644          | -615          | -596         | -592          | -585         |
| Other expenses                                                                      | -461          | -395          | -406          | -384          | -429          | -372         | -391          | -383         |
| Depreciation, amortisation and impairment charges of tangible and intangible assets | -34           | -30           | -33           | -27           | -29           | -25          | -25           | -24          |
| <b>Total operating expenses</b>                                                     | <b>-1 150</b> | <b>-1 060</b> | <b>-1 073</b> | <b>-1 055</b> | <b>-1 073</b> | <b>-993</b>  | <b>-1 008</b> | <b>-992</b>  |
| <b>Profit before loan losses</b>                                                    | <b>1 101</b>  | <b>936</b>    | <b>919</b>    | <b>906</b>    | <b>1 069</b>  | <b>921</b>   | <b>949</b>    | <b>881</b>   |
| Loan losses                                                                         | -320          | -89           | -36           | -21           | 6             | 13           | 28            | 13           |
| Disposals of tangible and intangible assets                                         | 0             | 0             | 0             | 0             | 3             | -2           | 1             | 1            |
| <b>Operating profit</b>                                                             | <b>781</b>    | <b>847</b>    | <b>883</b>    | <b>885</b>    | <b>1 078</b>  | <b>932</b>   | <b>978</b>    | <b>895</b>   |
| Income tax expense                                                                  | -144          | -192          | -190          | -198          | -226          | -171         | -162          | -194         |
| <b>Net profit</b>                                                                   | <b>637</b>    | <b>655</b>    | <b>693</b>    | <b>687</b>    | <b>852</b>    | <b>761</b>   | <b>816</b>    | <b>701</b>   |
| Earnings per share (EPS)                                                            | 0.25          | 0.25          | 0.27          | 0.26          | 0.33          | 0.29         | 0.31          | 0.27         |
| EPS, rolling 12 months up to period end                                             | 1.03          | 1.11          | 1.15          | 1.19          | 1.20          | 1.21         | 1.26          | 1.23         |

# 5 year overview

| EURm                                                                                | 2008          | 2007          | 2006          | 2005          | 2004          |
|-------------------------------------------------------------------------------------|---------------|---------------|---------------|---------------|---------------|
| Net interest income                                                                 | 5 093         | 4 282         | 3 869         | 3 663         | 3 495         |
| Net fee and commission income                                                       | 1 883         | 2 140         | 2 074         | 1 935         | 1 794         |
| Net gains/losses on items at fair value                                             | 1 028         | 1 209         | 1 042         | 776           | 685           |
| Equity method                                                                       | 24            | 41            | 68            | 67            | 55            |
| Other income                                                                        | 172           | 214           | 312           | 132           | 98            |
| <b>Total operating income</b>                                                       | <b>8 200</b>  | <b>7 886</b>  | <b>7 365</b>  | <b>6 573</b>  | <b>6 127</b>  |
| General administrative expenses:                                                    |               |               |               |               |               |
| Staff costs                                                                         | -2 568        | -2 388        | -2 251        | -2 082        | -2 021        |
| Other expenses                                                                      | -1 646        | -1 575        | -1 485        | -1 455        | -1 466        |
| Depreciation, amortisation and impairment charges of tangible and intangible assets | -124          | -103          | -86           | -131          | -168          |
| <b>Total operating expenses</b>                                                     | <b>-4 338</b> | <b>-4 066</b> | <b>-3 822</b> | <b>-3 668</b> | <b>-3 655</b> |
| Loan losses                                                                         | -466          | 60            | 257           | 137           | -27           |
| Disposals of tangible and intangible assets                                         | 0             | 3             | 8             | 6             | 300           |
| Operating profit insurance                                                          | -             | -             | -             | -             | -             |
| <b>Operating profit</b>                                                             | <b>3 396</b>  | <b>3 883</b>  | <b>3 808</b>  | <b>3 048</b>  | <b>2 745</b>  |
| Income tax expense                                                                  | -724          | -753          | -655          | -779          | -667          |
| <b>Net profit for the year</b>                                                      | <b>2 672</b>  | <b>3 130</b>  | <b>3 153</b>  | <b>2 269</b>  | <b>2 078</b>  |

# Balance sheet

| EURm                                         | End Dec 2008   | End Dec 2007   |
|----------------------------------------------|----------------|----------------|
| Treasury bills and other eligible bills      | 6,545          | 5,193          |
| Loans and receivables to credit institutions | 23,903         | 24,262         |
| Loans and receivables to the public          | 265,100        | 244,682        |
| Derivatives                                  | 86,838         | 31,498         |
| Other assets                                 | 91,688         | 83,419         |
| <b>Total assets</b>                          | <b>474,074</b> | <b>389,054</b> |
| Deposits by credit institutions              | 51,932         | 30,077         |
| Deposits and borrowings from the public      | 148,591        | 142,329        |
| Liabilities to policyholders                 | 29,238         | 32,280         |
| Debt securities in issue                     | 108,989        | 99,792         |
| Derivatives                                  | 85,538         | 33,023         |
| Subordinated liabilities                     | 8,209          | 7,556          |
| Other liabilities                            | 23,774         | 26,837         |
| <b>Total equity</b>                          | <b>17,803</b>  | <b>17,160</b>  |
| <b>Total liabilities and equity</b>          | <b>474,074</b> | <b>389,054</b> |

<sup>1</sup> Equity excluding minority interests and revaluation reserves.

<sup>2</sup> RWA according to Basel I for the years 2003 - 2006.

# Ratios and key figures

|                                                                | 2008   | 2007   | 2006   | 2005   | 2004   |
|----------------------------------------------------------------|--------|--------|--------|--------|--------|
| Earnings per share (EPS), EUR                                  | 1.03   | 1.20   | 1.21   | 0.86   | 0.74   |
| Share price, EUR                                               | 5.00   | 11.42  | 11.67  | 8.79   | 7.43   |
| Total shareholders' return, %                                  | -46.9  | 6.4    | 32.3   | 27.5   | 29.8   |
| Proposed / actual dividend per share, EUR                      | 0.20   | 0.50   | 0.49   | 0.35   | 0.28   |
| Equity per share <sup>1</sup> , EUR                            | 6.82   | 6.58   | 5.89   | 4.98   | 4.63   |
| Shares outstanding, million                                    | 2 590  | 2 593  | 2 591  | 2 592  | 2 735  |
| Shares outstanding, after full dilution <sup>2</sup> , million | 2 592  | 2 594  | 2 591  | 2 592  | 2 735  |
| Return on equity, %                                            | 15.3   | 19.7   | 22.9   | 18.0   | 16.9   |
| Assets under management, EURbn                                 | 125.6  | 157.1  | 158.1  | 147.6  | 126,1  |
| Cost/income ratio, %                                           | 53     | 52     | 52     | 56     | 60     |
| Tier 1 capital ratio, %                                        | 7.4    | 7.0    | 7.1    | 6.8    | 7.3    |
| Total capital ratio, %                                         | 9.5    | 9.1    | 9.8    | 9.2    | 9.5    |
| Tier 1 capital, EURm                                           | 15 138 | 14 230 | 13 147 | 11 438 | 10 596 |
| Risk-weighted amounts <sup>2</sup> , EURbn                     | 213    | 205    | 185    | 169    | 145    |
| Number of employees (full-time equivalents)                    | 34 008 | 31 721 | 29 248 | 28 925 | 28 929 |
| Risk-adjusted profit, EURm                                     | 2 459  | 2 417  | 2 107  | 1 783  |        |
| Economic profit, EURm                                          | 1 433  | 1 585  | 1 412  | 1 127  |        |
| Economic capital, EURbn                                        | 12.8   | 10.2   | 9.3    | 8.7    |        |
| EPS, risk-adjusted, EUR                                        | 0.95   | 0.93   | 0.81   | 0.67   |        |
| RAROCAR, %                                                     | 20.8   | 23.6   | 22.7   | 20.6   |        |
| MCEV, EURm                                                     | 2 624  | 3 189  | 2 873  | 2 283  |        |

# Risk-adjusted profit

| EURm                            | Baseline<br>2006        | FY 2007                 | FY 2008                | Change %  |
|---------------------------------|-------------------------|-------------------------|------------------------|-----------|
| Total income                    | 7,377                   | 7,886                   | 8,200                  | 4         |
| <b>Non recurring items</b>      | <b>-256<sup>1</sup></b> | <b>-120<sup>2</sup></b> | <b>-85<sup>3</sup></b> |           |
| <b>Total operating expenses</b> | <b>3,822</b>            | <b>4,066</b>            | <b>4,338</b>           | <b>7</b>  |
| <b>Expected losses</b>          | <b>373</b>              | <b>389</b>              | <b>447</b>             | <b>15</b> |
| <b>Standard tax</b>             | <b>819</b>              | <b>894</b>              | <b>875</b>             | <b>-2</b> |
| Risk adjusted profit            | 2,107                   | 2,417                   | 2,459                  | 2         |

<sup>1</sup> Includes sales gain and contribution under equity method from IMB and sales gain from Asiakastiето

<sup>2</sup> Deposit guarantee Finland EUR 120 m

<sup>3</sup> NCSD Holding AB

Customer areas

# Nordic Banking

|                           | Denmark |      | Finland |      | Norway |     | Sweden |     |
|---------------------------|---------|------|---------|------|--------|-----|--------|-----|
| EURm                      | FY 08   | Chg  | FY 08   | Chg  | FY 08  | Chg | FY 08  | Chg |
| Total income              | 1 803   | 6%   | 1 688   | 0%   | 950    | 19% | 1 785  | 4%  |
| Total expenses            | -878    | 7%   | -772    | 3%   | -468   | 4%  | -948   | 1%  |
| Profit before loan losses | 925     | 5%   | 916     | -3%  | 482    | 37% | 837    | 8%  |
| Operating profit          | 733     | -17% | 851     | -15% | 416    | 16% | 761    | 1%  |

|                            | FY 08 | FY 07 | FY 08 | FY 07 | FY 08 | FY 07 | FY 08 | FY 07 |
|----------------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| RaRoCar, %                 | 18    | 25    | 25    | 47    | 25    | 19    | 27    | 26    |
| C/I ratio, %               | 49    | 48    | 46    | 44    | 49    | 56    | 53    | 55    |
| Lending, bn                | 68    | 63    | 52    | 48    | 35    | 37    | 59    | 60    |
| Deposits, bn               | 34    | 32    | 36    | 30    | 17    | 19    | 31    | 29    |
| Number of employees (FTEs) | 5 149 | 4 961 | 5 420 | 5 421 | 1 878 | 1 800 | 4 802 | 4 396 |



# Institutional & International Banking

|                           | Financial Institutions |     | Shipping, Oil services<br>& International |     | New European<br>Markets |      |
|---------------------------|------------------------|-----|-------------------------------------------|-----|-------------------------|------|
| EURm                      | FY 08                  | Chg | FY 08                                     | Chg | FY 08                   | Chg  |
| Total income              | 409                    | 21% | 306                                       | 29% | 470                     | 84%  |
| Total expenses            | -184                   | 6%  | -52                                       | 5%  | -222                    | 52%  |
| Profit before loan losses | 224                    | 36% | 254                                       | 36% | 248                     | 128% |
| Operating profit          | 210                    | 28% | 244                                       | 29% | 202                     | 87%  |

|                            | FY 08 | FY 07 | FY 08 | FY 07 | FY 08 | FY 07 |
|----------------------------|-------|-------|-------|-------|-------|-------|
| RaRoCar, %                 | 60    | 74    | 50    | 39    | 31    | 24    |
| C/I ratio, %               | 45    | 51    | 17    | 21    | 47    | 57    |
| Lending, bn                | 2     | 2     | 14    | 11    | 15    | 10    |
| Deposits, bn               | 15    | 20    | 6     | 7     | 5     | 4     |
| Number of employees (FTEs) | 411   | 404   | 295   | 264   | 4 402 | 3 506 |

Customer segments

# Household customer segments

|                           | Nordic Private Banking         |         | Gold customers                |         | Other household customers |         | Nordic household customers |         |
|---------------------------|--------------------------------|---------|-------------------------------|---------|---------------------------|---------|----------------------------|---------|
|                           | FY 2008                        | FY 2007 | FY 2008                       | FY 2007 | FY 2008                   | FY 2007 | FY 2008                    | FY 2007 |
| Number of customers, '000 | 83                             | 78      | 2 510                         | 2 397   |                           |         |                            |         |
| Income, EURm              | 324                            | 379     | 1 911                         | 1 843   | 999                       | 1 088   | 3 235                      | 3 231   |
| Volumes, EURbn            |                                |         |                               |         |                           |         |                            |         |
| Lending                   | 4.5                            | 3.6     | 90.5                          | 90.6    | 10.9                      | 11.1    | 105.9                      | 105.3   |
| Deposits                  | 6.2                            | 5.0     | 40.6                          | 38.6    | 16.4                      | 17.6    | 63.2                       | 61.2    |
| AuM                       | 36.1                           | 45.6    |                               |         |                           |         |                            |         |
| Margins, %                |                                |         |                               |         |                           |         |                            |         |
| Lending                   | 0.69                           | 0.64    | 0.89                          | 0.72    | 2.58                      | 2.44    | 1.10                       | 0.96    |
| Deposits                  | 0.70                           | 0.73    | 1.48                          | 1.50    | 2.65                      | 2.46    | 1.76                       | 1.73    |
|                           | New European Markets Household |         | International Private Banking |         |                           |         | Household customers Total  |         |
|                           | FY 2008                        | FY 2007 | FY 2008                       | FY 2007 |                           |         | FY 2008                    | FY 2007 |
| Number of customers, '000 | 746                            | 588     | 12                            | 11      |                           |         |                            |         |
| Income, EURm              | 108                            | 68      | 85                            | 108     |                           |         | 3 428                      | 3 406   |
| Volumes, EURbn            |                                |         |                               |         |                           |         |                            |         |
| Lending                   | 4.6                            | 3.0     | 0.9                           | 1.4     |                           |         | 111.3                      | 109.7   |
| Deposits                  | 1.6                            | 1.0     | 1.7                           | 2.2     |                           |         | 66.5                       | 64.4    |
| AuM                       |                                |         |                               |         |                           |         |                            |         |
| Margins, %                |                                |         |                               |         |                           |         |                            |         |
| Lending                   | 1.31                           | 1.04    | 1.03                          | 0.90    |                           |         | 1.10                       | 0.96    |
| Deposits                  | 1.01                           | 1.33    | 0.70                          | 0.61    |                           |         | 1.72                       | 1.69    |

# Corporate customer segments and Financial Institutions

|                           | Corporate Merchant Banking and Large corporate customers |       |      |      | Other corporate customers |      | Nordic corporate customers |       | New European Markets corporate |      | Shipping customers |      | Financial institutions |      | Corporate and financial inst. total |       |
|---------------------------|----------------------------------------------------------|-------|------|------|---------------------------|------|----------------------------|-------|--------------------------------|------|--------------------|------|------------------------|------|-------------------------------------|-------|
|                           | FY                                                       |       | FY   |      | FY                        |      | FY                         |       | FY                             |      | FY                 |      | FY                     |      | FY                                  |       |
|                           | 2008                                                     | 2007  | 2008 | 2007 | 2008                      | 2007 | 2008                       | 2007  | 2008                           | 2007 | 2008               | 2007 | 2008                   | 2007 | 2008                                | 2007  |
| Number of customers, '000 | 24                                                       | 20    |      |      |                           |      |                            |       | 79                             | 70   | 2                  | 2    | 1                      | 1    |                                     |       |
| Income, EURm              | 2 038                                                    | 1 605 | 951  | 920  |                           |      | 2 988                      | 2 525 | 291                            | 147  | 305                | 238  | 408                    | 339  | 3 855                               | 2 832 |
| Volumes, EURbn            |                                                          |       |      |      |                           |      |                            |       |                                |      |                    |      |                        |      |                                     |       |
| Lending                   | 85.3                                                     | 75.2  | 22.9 | 26.7 |                           |      | 108.2                      | 101.9 | 10.7                           | 6.8  | 13.8               | 11.1 | 2.0                    | 1.9  | 134.7                               | 46.5  |
| Deposit                   | 34.4                                                     | 29.7  | 19.5 | 19.3 |                           |      | 53.9                       | 49.0  | 3.2                            | 2.6  | 6.4                | 6.7  | 14.5                   | 20.3 | 78.0                                | 49.0  |
| Margins, %                |                                                          |       |      |      |                           |      |                            |       |                                |      |                    |      |                        |      |                                     |       |
| Lending                   | 0.94                                                     | 0.78  | 1.19 | 1.00 |                           |      | 0.98                       | 0.84  | 1.50                           | 0.73 | 1.00               | 0.89 | 0.67                   | 0.43 | 0.98                                | 1.84  |
| Deposit                   | 0.50                                                     | 0.47  | 1.65 | 1.57 |                           |      | 0.92                       | 0.91  | 1.42                           | 1.12 | 0.36               | 0.35 | 0.37                   | 0.25 | 0.75                                | 1.04  |

Product areas

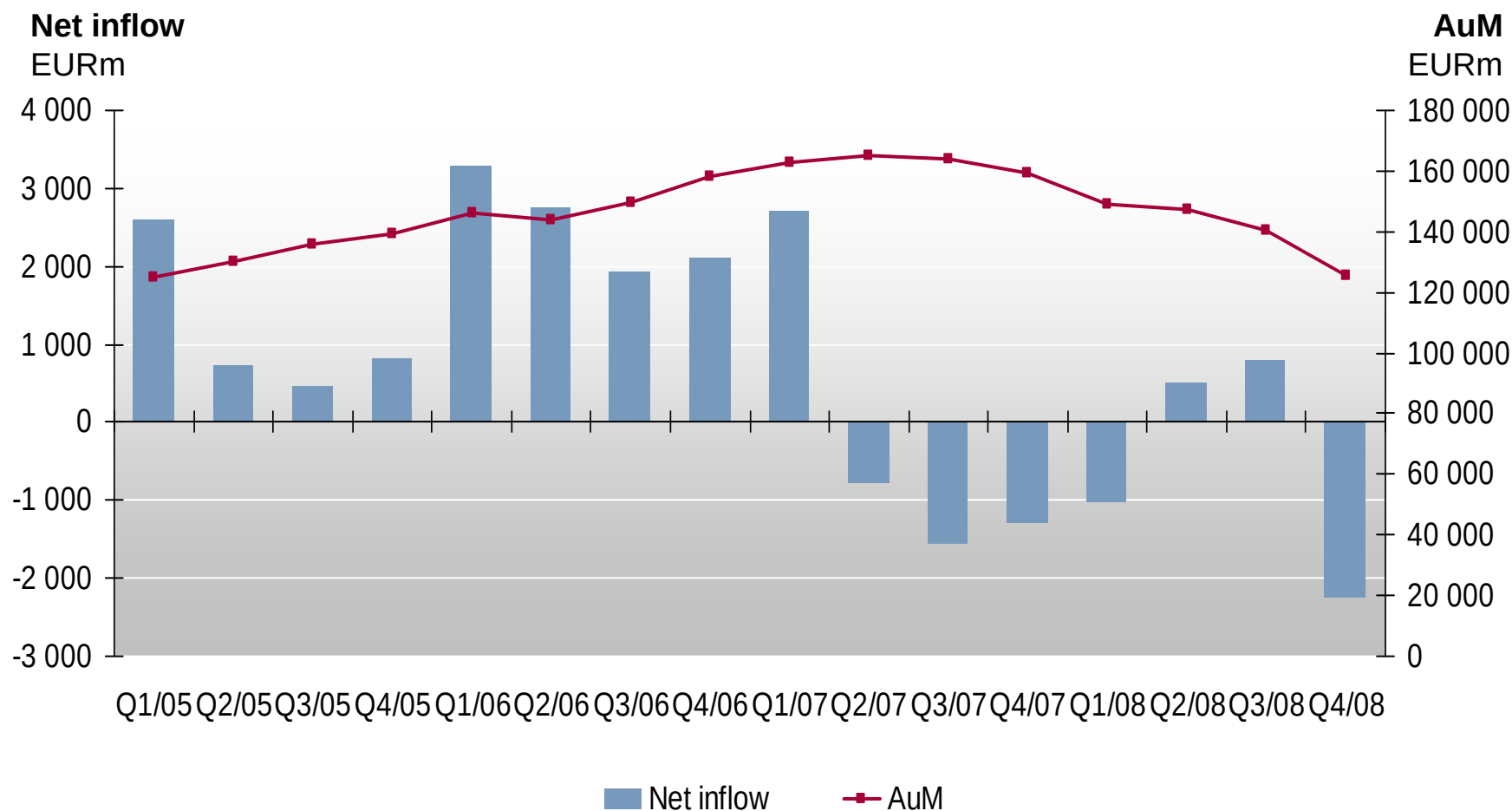
# Product divisions

|                | Corporate lending |         | Household mortgage lending |       | Consumer lending |       | Corporate deposits |       | Household deposits |       |
|----------------|-------------------|---------|----------------------------|-------|------------------|-------|--------------------|-------|--------------------|-------|
|                | FY                | FY      | FY                         | FY    | FY               | FY    | FY                 | FY    | FY                 | Q4    |
|                | 2008              | 2007    | 2008                       | 2007  | 2008             | 2007  | 2008               | 2007  | 2008               | 2007  |
| Volumes, EURbn | 132.6             | 110.4   | 88.2                       | 85.1  | 20.5             | 19.4  | 78.0               | 78.6  | 66.5               | 64.4  |
| Income, EURm   | 1,735.3           | 1,253.1 | 677.6                      | 556.3 | 666.7            | 622.1 | 601.8              | 564.2 | 1,009.8            | 936.7 |
| Margins, %     | 1.04%             | 0.84%   | 0.71%                      | 0.56% | 2.95%            | 2.85% | 0.79%              | 0.82% | 1.70%              | 1.77% |

|                             | Payments |      | Cards |      | Guarantees and documentary payments |      | Capital Markets Products |       | Savings products and Asset Management |      | Life and Pensions |      |
|-----------------------------|----------|------|-------|------|-------------------------------------|------|--------------------------|-------|---------------------------------------|------|-------------------|------|
|                             | FY       | FY   | FY    | FY   | FY                                  | FY   | FY                       | FY    | FY                                    | FY   | FY                | FY   |
|                             | 2008     | 2007 | 2008  | 2007 | 2008                                | 2007 | 2008                     | 2007  | 2008                                  | 2007 | 2008              | 2007 |
| EURm                        |          |      |       |      |                                     |      |                          |       |                                       |      |                   |      |
| Income                      | 257      | 262  | 428   | 457  | 153                                 | 139  | 1,333                    | 1,180 | 626                                   | 856  | 386               | 469  |
| Expenses                    |          |      |       |      |                                     |      | -459                     | -415  | -295                                  | -305 | -196              | -178 |
| Distribution expenses       |          |      |       |      |                                     |      | -18                      | -27   | -137                                  | -147 | -12               | -17  |
| Product result <sup>1</sup> |          |      |       |      |                                     |      | 855                      | 738   | 194                                   | 403  | 177               | 274  |

<sup>1</sup> Excluding loan losses.

# Net inflow and Asset under Management



# Broad based Assets under Management

**AuM, Q4 2008**

| EURbn         | Retail funds*<br>(sold through<br>own distribution) | Fund sales<br>through<br>third-parties | Private<br>Banking | Institutional<br>customers | Life &<br>Pensions** | Total by<br>market |
|---------------|-----------------------------------------------------|----------------------------------------|--------------------|----------------------------|----------------------|--------------------|
| Denmark       | 6.2                                                 | -                                      | 13.8               | 12.4                       | 18.0                 | <b>50.4</b>        |
| Finland       | 3.1                                                 | -                                      | 13.0               | 3.5                        | 7.8                  | <b>27.4</b>        |
| Norway        | 0.9                                                 | -                                      | 2.9                | 2.8                        | 4.4                  | <b>11.1</b>        |
| Sweden        | 11.0                                                | -                                      | 6.4                | 2.0                        | 3.3                  | <b>22.7</b>        |
| International | 0.7                                                 | 1.6                                    | 6.8                | 2.4                        | 2.6                  | <b>14.0</b>        |
|               | 21.9                                                | 1.6                                    | 42.9               | 23.1                       | 37.0                 | <b>125.6</b>       |

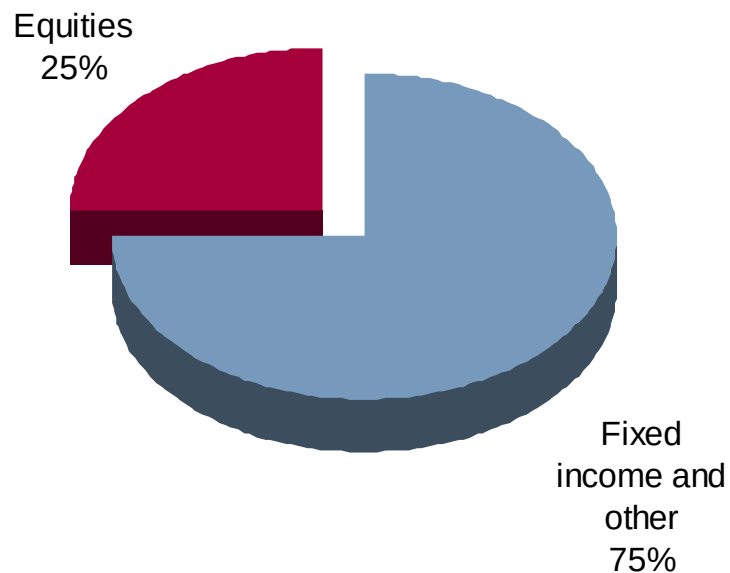
\* All funds targeted at Nordic Retail segment.

\*\* Includes pension pools products

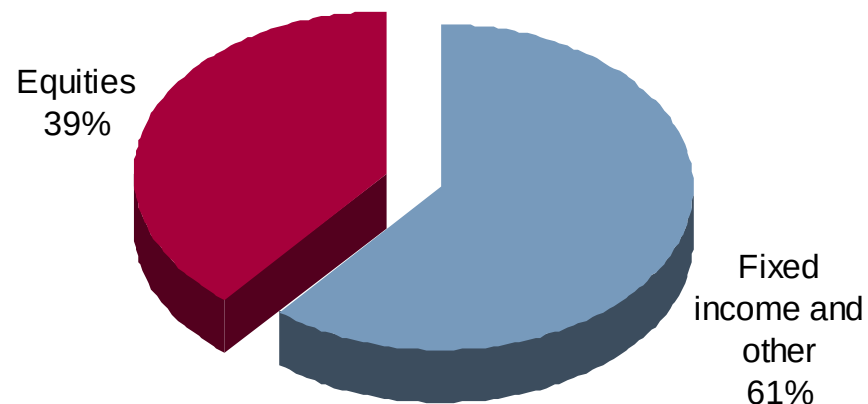


## Asset type mix

**Q4 2008**



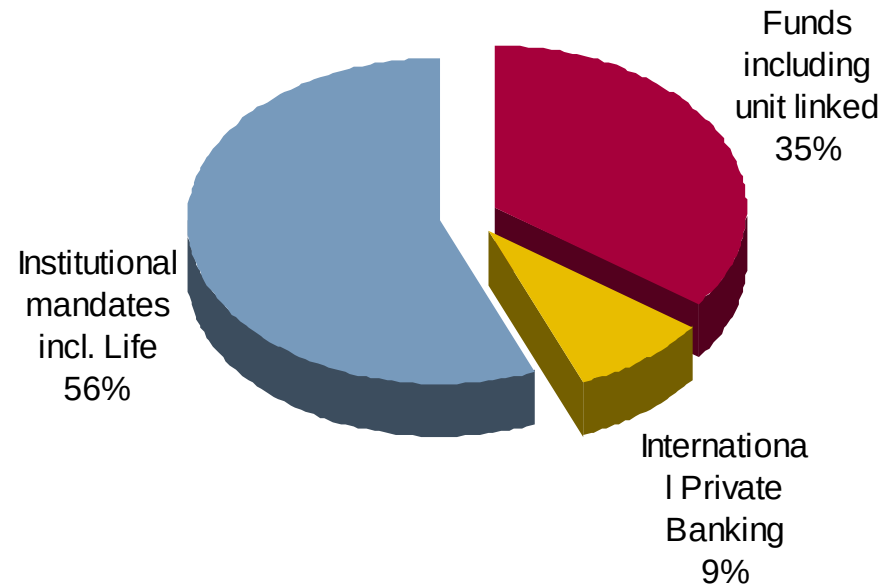
**Q4 2007**



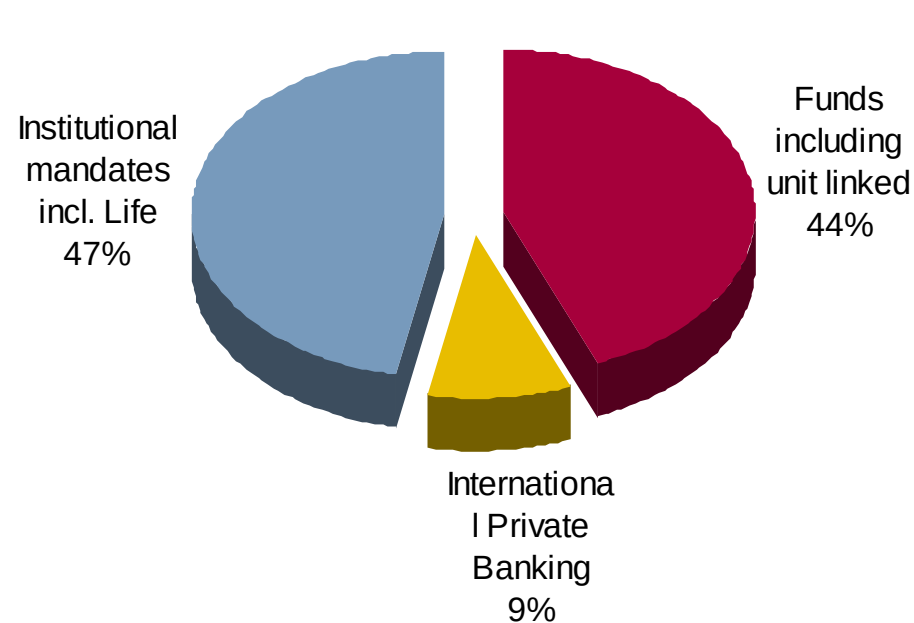
Note: Average AuM for Savings & Asset Management activities excl. Nordic Private Banking activities.

# Product mix in Assets under Management

Q4 2008



Q4 2007



Note: Average AuM for Savings & Asset Management activities excl. Nordic Private Banking activities.

# Life – gross written premiums by market

| EURm    | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 |
|---------|-------|-------|-------|-------|-------|
| Denmark | 395   | 375   | 444   | 334   | 362   |
| Norway  | 111   | 203   | 151   | 189   | 240   |
| Finland | 166   | 135   | 169   | 144   | 165   |
| Sweden  | 126   | 103   | 152   | 164   | 115   |
| Poland  | 86    | 181   | 191   | 160   | 122   |
| Other   | 18    | 45    | 90    | 87    | 34    |
| Total   | 902   | 1.045 | 1.197 | 1.078 | 1.038 |

# Life – breaking out profit drivers

|                                         |                                                                                                                                                                                                                  |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Fee contribution                        | <ul style="list-style-type: none"> <li>▪ Fee based on size of life provisions in “with profit” companies – DK, FI and NO</li> <li>▪ Profit-sharing from the Norwegian business (individual portfolio)</li> </ul> |
| Contribution from cost result           | <ul style="list-style-type: none"> <li>▪ 25% of surplus/deficit from cost result in DK, 100% from FI, SE and NO</li> <li>▪ Profit-/loss-sharing in Norway on individual portfolio</li> </ul>                     |
| Contribution from risk result           | <ul style="list-style-type: none"> <li>▪ 25% of surplus/deficit from risk result in DK, 100% from FI, SE and NO</li> <li>▪ Profit-/loss-sharing in Norway on individual portfolio</li> </ul>                     |
| Inv. return on shareholders' equity     | <ul style="list-style-type: none"> <li>▪ Investment return from separated shareholders' equity (DK, SE and NO)</li> </ul>                                                                                        |
| Other profits                           | <ul style="list-style-type: none"> <li>▪ Health and accident result, LIFE III DK etc.</li> </ul>                                                                                                                 |
| Unit-linked                             | <ul style="list-style-type: none"> <li>▪ Net unit-linked result including unit-linked cost/risk result</li> </ul>                                                                                                |
| Retail commission and distribution cost | <ul style="list-style-type: none"> <li>▪ Commissions paid to Retail Banking less distribution cost in Nordic Banking</li> </ul>                                                                                  |

# Life – profit drivers

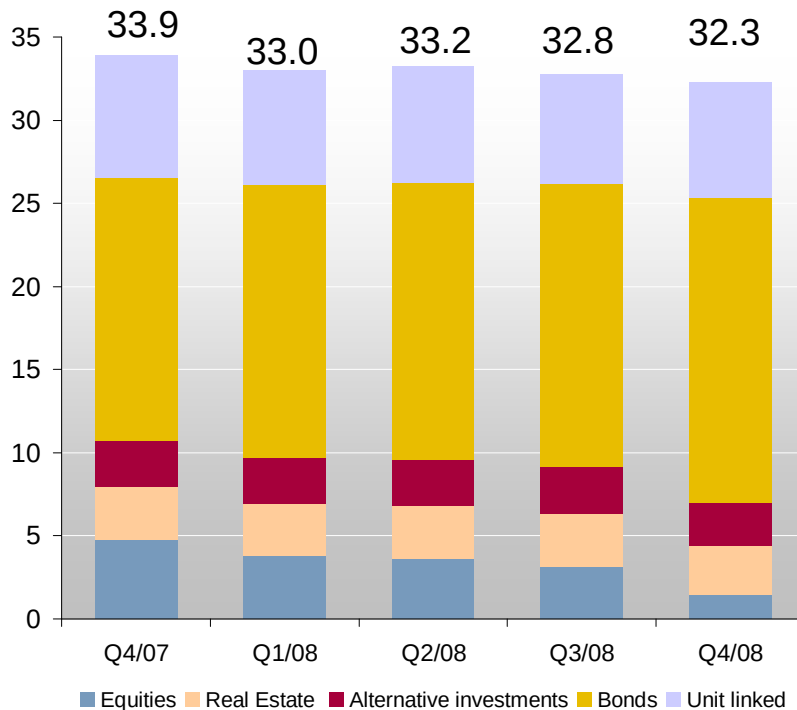
| EURm                                         | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 |
|----------------------------------------------|-------|-------|-------|-------|-------|
| Traditional insurance                        |       |       |       |       |       |
| Fee contribution/profit sharing              | -72   | 20    | 26    | 31    | 59    |
| Contribution from cost result                | 11    | -8    | -1    | -3    | -1    |
| Contribution from risk result                | 17    | 8     | 13    | 6     | 11    |
| Return on Shareholders' equity/other profits | 59    | 7     | 6     | 11    | 12    |
| Total Profit Traditional                     | 15    | 27    | 44    | 45    | 81    |
| Fee contribution                             | 8     | 9     | 9     | 10    | 11    |
| Contribution from cost result                | -2    | 1     | 0     | 3     | 2     |
| Contribution from risk result                | 4     | 1     | 1     | 0     | 2     |
| Return on Shareholders' equity/other profits | 0     | 8     | 5     | 2     | 0     |
| Total Profit Unit linked                     | 9     | 20    | 16    | 14    | 14    |
| Estimated distribution cost in Nordic Banks  | -2    | -3    | -3    | -4    | -4    |
| Total product result                         | 22    | 44    | 56    | 56    | 91    |
| <i>Of which income within Nordic Banks</i>   | 8     | 31    | 31    | 28    | 33    |
| Key figures                                  |       |       |       |       |       |
| Premiums written, net of reinsurance         | 902   | 1.045 | 1.197 | 1.078 | 1.038 |
| Here of from Traditional business            | 508   | 671   | 733   | 628   | 647   |
| Here of from Unit-linked business            | 394   | 375   | 464   | 450   | 392   |

# Life - asset allocation

|         | Total, EURbn |       | Equities, % |       |
|---------|--------------|-------|-------------|-------|
|         | Q4/08        | Q3/08 | Q4/08       | Q3/08 |
| Denmark | 14.9         | 14.9  | 13          | 22    |
| Finland | 7.6          | 8.0   | 11          | 15    |
| Norway  | 4.1          | 4.9   | 7           | 12    |
| Sweden  | 3.2          | 3.4   | 5           | 10    |
| Poland  | 1.6          | 0.6   | 0           | 0     |
| Other   | 0.9          | 1.0   | 0           | 0     |
| Total   | 32.3         | 32.8  | 11          | 17    |

# Life, investments

EURbn



- Equities
  - Predominantly listed equities
  - 1/3 Nordic, 2/3 international
- Bonds
  - 3/4 Nordic issuers
  - Primarily government and mortgage institutions

# Life - solvency situation

End of Q4/08

| EURm     | Required solvency | Actual solvency | Solvency buffer | Solvency in % of requirement |
|----------|-------------------|-----------------|-----------------|------------------------------|
| Denmark  | 571               | 702             | 131             | 123                          |
| Finland  | 224               | 401             | 177             | 179                          |
| Norway*  | 147               | 312             | 165             | 213                          |
| Sweden** | 76                | 131             | 55              | 172                          |
| Poland   | 14                | 22              | 8               | 159                          |

\* Excluding unit linked company

32 \*\* Nordea Life Sweden has merged it's Traditional and Unit Link companies as of June the 1st 2008



# Life – solvency sensitivity

End of Q4/08

|                              | Denmark | Finland | Norway | Sweden | Poland |
|------------------------------|---------|---------|--------|--------|--------|
| Solvency in % of requirement | 123     | 179     | 213    | 172    | 159    |
| Equities drop 12%            | 124     | 157     | 206    | 168    | 160    |
| Interest rates down 50bp     | 121     | 208     | 213    | 155    | 159    |
| Interest rates up 50bp       | 121     | 150     | 213    | 184    | 158    |

# Life – financial buffers

|           | EURm  |       | % of total provisions |       |
|-----------|-------|-------|-----------------------|-------|
|           | Q4/08 | Q3/08 | Q4/08                 | Q3/08 |
| Denmark   | 157   | 562   | 1.2                   | 4.5   |
| Finland * | 384   | 722   | 8.7                   | 14.5  |
| Norway    | 32    | 140   | 1.0                   | 3.6   |
| Sweden    | 99    | 176   | 8.7                   | 11.0  |
| Total     | 673   | 1,600 | 3.0                   | 6.9   |

\*Both Q2 and Q3 reclassified due to introduction of new regime for recognition of liabilities at market value, total financial buffers has been reclassified as well.

# Life – buffers in different scenarios

End of Q4/08

| EURm                      | Denmark | Finland* | Norway | Sweden |
|---------------------------|---------|----------|--------|--------|
| Financial buffers, actual | 157     | 384      | 32     | 99     |
| Equities drop 12%         | 114     | 334      | 25     | 96     |
| Interest rates down 50bp  | 217     | 450      | 33     | 99     |
| Interest rates up 50bp    | 40      | 318      | 32     | 96     |

\*Q3 reclassified due to introduction of new regime for recognition of liabilities at market value.

Volumes and margins

# Nordea Group

| Total lending, EURbn  | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|-----------------------|-------|-------|-------|-------|-------|-------|-------|
| Corporate             | 151.7 | 155.5 | 152.3 | 139.1 | 133.3 | 128.7 | 123.1 |
| Housing loans         | 84.0  | 86.7  | 86.9  | 84.8  | 82.9  | 82.3  | 79.1  |
| Consumer loans        | 24.6  | 25.9  | 25.9  | 25.3  | 24.2  | 23.7  | 23.5  |
| Public                | 4.8   | 4.1   | 4.8   | 4.8   | 4.3   | 4.0   | 3.9   |
| Total                 | 265.1 | 272.1 | 269.9 | 254.0 | 244.7 | 238.7 | 229.6 |
| Total deposits, EURbn | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
| Household             | 64.6  | 65.1  | 64.8  | 62.1  | 61.2  | 59.8  | 57.9  |
| Corporate             | 84.0  | 90.0  | 82.0  | 78.9  | 81.1  | 75.2  | 74.7  |
| Total                 | 148.6 | 155.1 | 146.8 | 141.0 | 142.3 | 135.0 | 132.6 |

# Nordic Banking lending and deposits volumes

| Lending, EURbn  | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|-----------------|-------|-------|-------|-------|-------|-------|-------|
| Denmark         | 68.0  | 66.0  | 64.9  | 63.6  | 62.7  | 59.4  | 57.6  |
| Finland         | 52.1  | 51.9  | 51.1  | 48.6  | 47.5  | 45.7  | 45.0  |
| Norway          | 35.0  | 39.7  | 39.9  | 38.0  | 37.2  | 36.3  | 34.8  |
| Sweden          | 59.0  | 64.0  | 64.9  | 63.3  | 59.8  | 58.1  | 55.6  |
| Deposits, EURbn | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
| Denmark         | 33.7  | 35.1  | 32.9  | 32.1  | 31.6  | 31.0  | 29.8  |
| Finland         | 35.7  | 34.0  | 33.3  | 32.6  | 30.4  | 28.4  | 27.2  |
| Norway          | 17.2  | 19.3  | 19.4  | 19.7  | 18.8  | 19.3  | 18.4  |
| Sweden          | 30.7  | 31.4  | 30.5  | 29.9  | 29.3  | 27.9  | 27.5  |

# Nordic Banking breakdown of lending

| Denmark, EURbn      | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|---------------------|-------|-------|-------|-------|-------|-------|-------|
| Corporate           | 30.1  | 28.8  | 28.4  | 27.8  | 27.5  | 26.1  | 25.8  |
| Household mortgages | 26.3  | 26.1  | 25.7  | 25.3  | 24.9  | 24.3  | 23.7  |
| Consumer lending    | 8.2*  | 7.8   | 7.6   | 7.5   | 7.3   | 7.2   | 6.9   |

\*Including Roskilde Bank EUR 0.35bn

| Finland, EURbn       | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|
| Corporate            | 26.1  | 26.2  | 26.0  | 24.2  | 23.5  | 22.2  | 22.1  |
| Households mortgages | 20.7  | 20.4  | 20.0  | 19.4  | 19.1  | 18.7  | 18.2  |
| Consumer lending     | 5.4   | 5.3   | 5.1   | 5.0   | 4.9   | 4.8   | 4.7   |

# Nordic Banking breakdown of lending

| Norway, EURbn       | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|---------------------|-------|-------|-------|-------|-------|-------|-------|
| Corporate           | 19.4  | 21.5  | 21.3  | 19.9  | 19.1  | 18.6  | 17.6  |
| Household mortgages | 14.9  | 17.3  | 17.7  | 17.2  | 17.1  | 16.8  | 16.1  |
| Consumer lending    | 0.9   | 1.0   | 1.1   | 1.0   | 1.1   | 1.1   | 1.1   |

| Sweden, EURbn       | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|---------------------|-------|-------|-------|-------|-------|-------|-------|
| Corporate           | 32.7  | 35.1  | 35.4  | 34.5  | 31.8  | 30.6  | 29.2  |
| Household mortgages | 20.2  | 22.1  | 22.4  | 22.1  | 21.6  | 21.4  | 20.5  |
| Consumer lending    | 4.4   | 4.9   | 5.1   | 4.8   | 4.5   | 4.3   | 4.1   |



# Nordic Banking breakdown of deposits

| Denmark, EURbn               | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|------------------------------|-------|-------|-------|-------|-------|-------|-------|
| Corporate                    | 14.1  | 15.5  | 13.2  | 12.9  | 12.6  | 12.3  | 11.1  |
| Households, current accounts | 3.4   | 3.3   | 3.5   | 3.3   | 3.4   | 3.4   | 3.5   |
| Households, savings accounts | 16.1  | 16.3  | 16.2  | 15.9  | 15.6  | 15.4  | 15.3  |
| Finland, EURbn               | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
| Corporate                    | 13.2  | 11.9  | 11.5  | 12.2  | 10.4  | 9.4   | 8.9   |
| Households, current accounts | 8.5   | 8.5   | 9.0   | 8.9   | 9.4   | 9.5   | 9.9   |
| Households, savings accounts | 13.9  | 13.5  | 12.8  | 11.5  | 10.6  | 9.4   | 8.3   |

# Nordic Banking breakdown of deposits

| Norway, EURbn                | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|------------------------------|-------|-------|-------|-------|-------|-------|-------|
| Corporate                    | 11.1  | 12.2  | 12.4  | 12.8  | 12.1  | 12.6  | 12.1  |
| Households, current accounts | 1.7   | 2.0   | 2.2   | 2.1   | 2.2   | 2.2   | 2.2   |
| Households, savings accounts | 4.4   | 5.0   | 4.8   | 4.8   | 4.5   | 4.6   | 4.1   |
| Sweden, EURbn                | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
| Corporate                    | 15.5  | 14.9  | 14.2  | 14.2  | 13.8  | 12.5  | 12.9  |
| Households, current accounts | 4.1   | 4.7   | 5.0   | 5.1   | 5.4   | 5.4   | 5.6   |
| Households, savings accounts | 11.1  | 11.8  | 11.3  | 10.7  | 10.1  | 10.0  | 8.9   |

# Nordic Banking margins

| %                          | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|----------------------------|-------|-------|-------|-------|-------|-------|-------|
| Lending to Corporate       | 1.12  | 0.96  | 0.92  | 0.87  | 0.86  | 0.88  | 0.91  |
| Mortgages, households      | 0.79  | 0.61  | 0.53  | 0.57  | 0.51  | 0.52  | 0.57  |
| Consumer loans, households | 3.29  | 3.06  | 3.01  | 3.07  | 3.04  | 3.17  | 3.15  |
| Deposits, SME's            | 0.85  | 0.95  | 0.97  | 0.96  | 0.99  | 0.98  | 0.96  |
| Deposits, households       | 1.58  | 1.84  | 1.79  | 1.77  | 1.83  | 1.82  | 1.81  |

# Institutional & International lending and deposit volumes and margins

| Lending, EURbn                  | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 | Q1/07 |
|---------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| Financial Institutions Division | 2.0   | 2.5   | 2.8   | 2.5   | 1.9   | 2.9   | 2.8   | 1.7   |
| SOSI                            | 13.8  | 13.6  | 12.0  | 10.6  | 11.1  | 10.1  | 10.3  | 9.9   |
| New Markets                     | 15.2  | 14.7  | 12.6  | 10.8  | 9.8   | 8.0   | 6,8   | 5.2   |
| Total*                          | 33.1  | 32.9  | 29.3  | 25.7  | 24.6  | 22.6  | 21.3  | 18.3  |
| Margins**, %                    | 1.16  | 0.99  | 0.91  | 0.88  | 0.82  | 0.82  | 0.87  | 0.91  |
| Deposits, EURbn                 | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 | Q1/07 |
| Financial Institutions Division | 14.5  | 15.7  | 16.8  | 16.5  | 20.3  | 15.7  | 15.6  | 14.5  |
| SOSI                            | 6.4   | 5.7   | 5.1   | 4.8   | 6.7   | 5.6   | 6.2   | 4.7   |
| New Markets                     | 4.8   | 4.5   | 4.2   | 3.7   | 3.7   | 3.2   | 3.0   | 2.4   |
| Total*                          | 25.7  | 26.2  | 26.3  | 25.2  | 30.9  | 24.7  | 25.0  | 21.7  |
| Margins**, %                    | 0.34  | 0.39  | 0.36  | 0.35  | 0.33  | 0.33  | 0.32  | 0.35  |

<sup>44</sup>\*Total incl. volumes in IIB Other, \*\* Excl. New Markets

New European Markets

# New European Markets

| EURm                      | Poland |       | Latvia |       | Estonia |       | Lithuania |       | Russia |                  |
|---------------------------|--------|-------|--------|-------|---------|-------|-----------|-------|--------|------------------|
|                           | FY08   | Chg % | FY08   | Chg % | FY08    | Chg % | FY08      | Chg % | FY08   | Chg%             |
| Total income              | 146    | 58    | 74     | 28    | 42      | 31    | 37        | 72    | 178    | 183 <sup>1</sup> |
| Total expenses            | -80    | 42    | -24    | 20    | -18     | 19    | -15       | 32    | -77    | 97               |
| Profit before loan losses | 67     | 83    | 50     | 33    | 24      | 43    | 22        | 120   | 101    | 321              |
| Operating profit          | 66     | 86    | 33     | 0     | 19      | 16    | 12        | 20    | 83     | 232              |

|                            | FY08  | FY07  | FY08 | FY/07 | FY08 | FY07 | FY08 | FY07 | FY08  | FY07  |
|----------------------------|-------|-------|------|-------|------|------|------|------|-------|-------|
| Lending, bn                | 3,8   | 2,7   | 3,0  | 2,3   | 2,2  | 1,7  | 2,4  | 1,5  | 3,8   | 1,6   |
| Deposits, bn               | 2,0   | 1,7   | 0,7  | 0,5   | 0,7  | 0,5  | 0,4  | 0,3  | 0,9   | 0,6   |
| Number of employees (FTEs) | 1 542 | 1 110 | 472  | 427   | 364  | 315  | 325  | 271  | 1 679 | 1 368 |

<sup>1</sup> 2007 excluding Q1

# Nordea operations in New European Markets

| End of Q4/08                    | Estonia | Latvia | Lithuania | Poland  | Russia | Total     |
|---------------------------------|---------|--------|-----------|---------|--------|-----------|
| Customers                       | 84 150  | 76 625 | 104 450   | 513 675 | 46 175 | 1 625 075 |
| Branches/salespoints            | 22      | 22     | 22        | 144     | 53     | 263       |
| Number of FTEs                  | 346     | 472    | 325       | 1 542   | 1 679  | 4 402     |
| Total assets, EURm              | 2 585   | 3 352  | 2 676     | 4 548   | 4 801  | 17 952    |
| Commitments <sup>3</sup> , EURm | 2 269   | 3 274  | 2 451     | 4 111   | 3 940  | 16 044    |
| Deposits & Funds, EURm          | 668     | 709    | 449       | 2 042   | 1 021  | 4 889     |
| Market share, lending, %        | 12,7%   | 12,5%  | 9,7%      | 2,6%    | 0,7%   |           |
| Market share, housing loans %   | 12,0%   | 15,7%  | 8,9%      | 3,7%    | 0,4%   |           |
| Market share, deposits, %       | 7,3%    | 5,2%   | 4,0%      | 1,5%    | 0,2%   |           |
| Country position, overall       | 3       | 4      | 4         | 13      | 26     |           |

<sup>1</sup> Includes Polish Life customers (800,000 as of Q3 2008)

Includes Management Team

<sup>3</sup> Includes guarantees

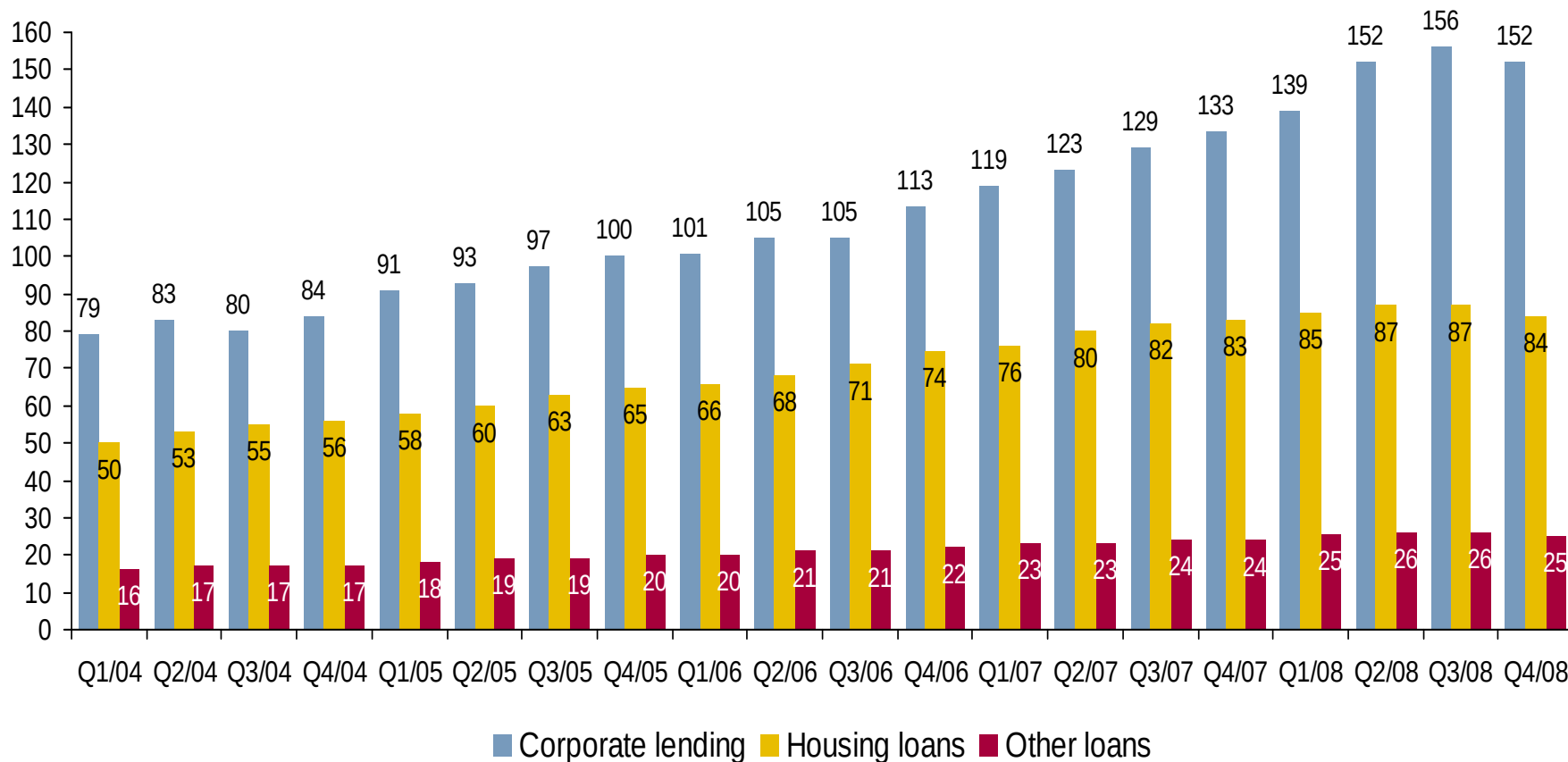
# Total lending New European Markets\*

| Total lending,<br>EUR '000 | Q4/08             | Q3/08             | Q2/08             | Q1/08            | Q4/07            | Q3/07            |
|----------------------------|-------------------|-------------------|-------------------|------------------|------------------|------------------|
| Estonia                    | 2 227 955         | 2 084 918         | 1 961 475         | 1 796 393        | 1 685 442        | 1 543 858        |
| Market share               | 13%               | 12%               | 11%               | 11%              | 10%              | 10%              |
| Latvia                     | 3 041 988         | 2 897 646         | 2 678 738         | 2 468 109        | 2 294 558        | 2 046 692        |
| Market share               | 13%               | 12%               | 11%               | 11%              | 10%              | 10%              |
| Lithuania                  | 2 392 955         | 2 298 033         | 2 027 399         | 1 630 856        | 1 481 087        | 1 181 296        |
| Market share               | 10%               | 9%                | 9%                | 8%               | 7%               | 7%               |
| Poland                     | 3 818 339         | 3 914 761         | 3 468 194         | 3 070 442        | 2 706 557        | 2 306 487        |
| Market share               | 3%                | 2%                | 2%                | 2%               | 2%               | 2%               |
| <b>Total</b>               | <b>11 481 237</b> | <b>11 195 358</b> | <b>10 135 805</b> | <b>8 965 800</b> | <b>8 167 644</b> | <b>7 078 333</b> |
| <b>Market share</b>        | <b>5%</b>         | <b>5%</b>         | <b>5%</b>         | <b>4%</b>        | <b>4%</b>        | <b>4%</b>        |



Credit quality

# Loan portfolio by customer category\*

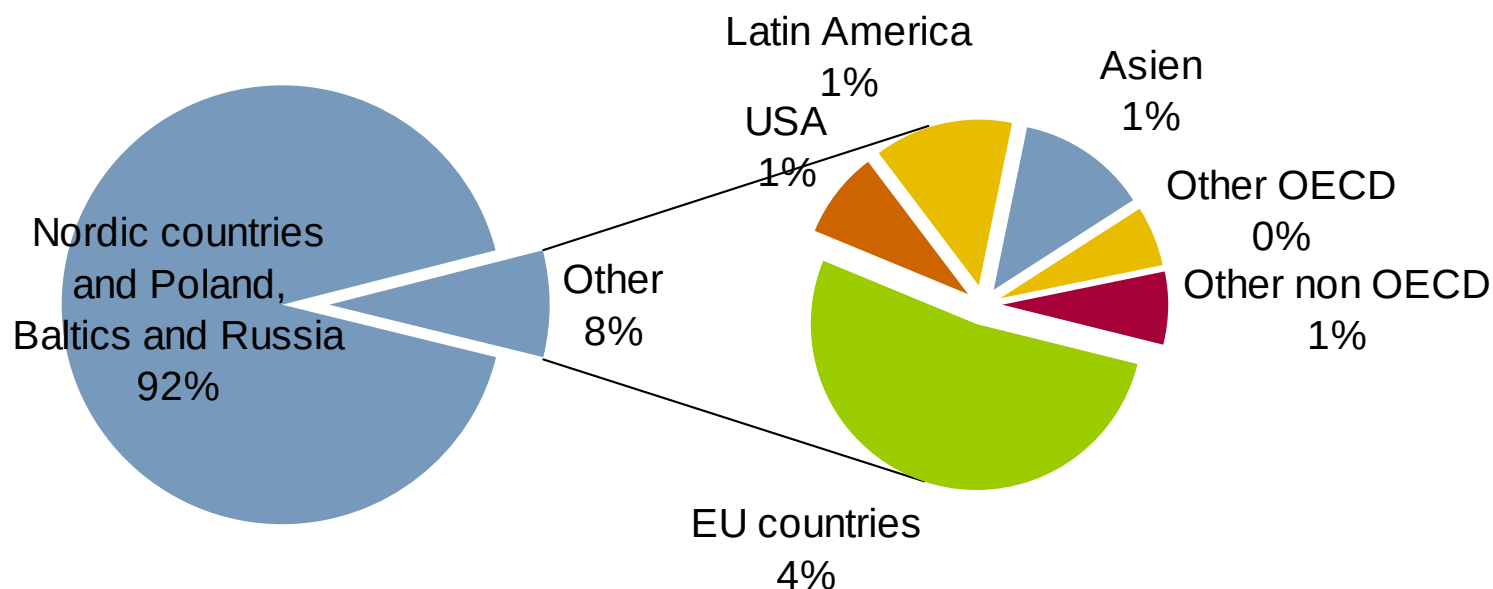


\* Excluding public sector

# Lending by geographical area

End of Q4/08

**EUR 265.1bn**



**Nordic countries and Poland, Baltics and Russia, EUR 244.6bn**

|         |      |         |      |
|---------|------|---------|------|
| Denmark | 72.8 | Sweden  | 63.6 |
| Finland | 51.4 | Norway  | 41.6 |
| Poland  | 3.4  | Baltics | 8.3  |
| Russia  | 3.5  |         |      |

# Loan losses

| EURm      | Q4/08 | Q3/08 | Q2/08 | Q1/08 |  |
|-----------|-------|-------|-------|-------|--|
| Gross     | 476   | 152   | 121   | 140   |  |
| Reversals | -157  | -63   | -85   | -120  |  |
| Net       | 320   | 89    | 36    | 21    |  |

| EURm      | Q4/07 | Q3/07 | Q2/07 | Q1/07 | Q4/06 | Q3/06 | Q2/06 | Q1/06 |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|
| Gross     | 151   | 98,1  | 101   | 126   | 299   | 86    | 58    | 92    |
| Reversals | -157  | -111  | -129  | -140  | -381  | -140  | -147  | -123  |
| Net       | -6    | -13   | -28   | -13   | -82   | -54   | -89   | -31   |

| EURm      | Q4/05 | Q3/05 | Q2/05 | Q1/05 | Q4/04 | Q3/04 | Q2/04 | Q1/04 |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|
| Gross     | 155   | 192   | 157   | 91    | 131   | 127   | 129   | 128   |
| Reversals | -163  | -215  | -258  | -97   | -141  | -129  | -133  | -86   |
| Net       | -7    | -23   | -101  | -6    | -10   | -2    | -4    | 42    |

# Impaired loans and total allowances

| EURm                                                               | Q4/08 | Q3/08 | Q2 2008 | Q1 2008 | Q4 2007 | Q3 2007 |
|--------------------------------------------------------------------|-------|-------|---------|---------|---------|---------|
| Impaired loans, gross, individually assessed                       | 2,235 | 1,687 | 1,478   | 1,443   | 1,432   | 1,459   |
| Allowances for individually assessed loans                         | 762   | 583   | 547     | 562     | 603     | 632     |
| Impaired loans, net, individually assessed                         | 1463  | 1094  | 931     | 882     | 830     | 827     |
| Impaired loans, net / lending to public (%)                        | 0,60  | 0,40  | 0,35    | 0.35    | 0.34    | 0,35    |
| Allowances, individually assessed / Impaired loans, gross, (%)     | 34    | 35    | 37      | 39      | 42      | 43      |
| Allowances for collectively assessed loans                         | 408   | 391   | 383     | 360     | 355     | 293     |
| Total allowances / Impaired loans, gross individually assessed (%) | 53    | 58    | 63      | 64      | 67      | 63      |
| Total allowances                                                   | 1,170 | 974   | 930     | 922     | 958     | 925     |
| Provisions for off balance sheet items                             | 100   | 76    | 63      | 60      | 54      | 125     |
| Total allowances and provisions                                    | 1,270 | 1,050 | 992     | 982     | 1,012   | 1,050   |

2007 impaired loans gross restated

# Impaired loans

## Credit portfolio by industry

2008-12-31

teur

|                                          | Loans and<br>receivables<br>to the public | Impaired<br>loans<br>gross | Allowances<br>Individually &<br>collectively | Accumulated<br>loan loss<br>net |
|------------------------------------------|-------------------------------------------|----------------------------|----------------------------------------------|---------------------------------|
| Real estate management and investmer     | 35 499 670                                | 205 897                    | 194 917                                      | 44 701                          |
| Other financial institutions             | 16 275 194                                | 55 710                     | 16 673                                       | 8 656                           |
| Industrial commercial services etc       | 15 482 203                                | 142 730                    | 89 259                                       | 32 213                          |
| Consumer staples (food, agriculture etc) | 12 943 193                                | 136 402                    | 110 405                                      | 23 500                          |
| Shipping and offshore                    | 11 295 617                                | 59 096                     | 5 772                                        | 11 395                          |
| Retail trade                             | 11 019 774                                | 216 772                    | 94 949                                       | 56 087                          |
| Other, public and organisations          | 10 461 963                                | 66 052                     | 140 514                                      | 27 956                          |
| Other materials (chemical, building mate | 5 376 739                                 | 169 260                    | 75 350                                       | 35 740                          |
| Utilities (distribution and production)  | 4 021 950                                 | 2 757                      | 2 418                                        | 2 950                           |
| Transportation                           | 4 016 638                                 | 53 423                     | 32 182                                       | 12 547                          |
| Construction and engineering             | 3 671 357                                 | 135 622                    | 77 161                                       | 55 091                          |
| Industrial capital goods                 | 3 263 520                                 | 18 201                     | 8 233                                        | -4 043                          |
| Media and leisure                        | 3 171 245                                 | 71 295                     | 28 613                                       | 6 528                           |
| Energy (oil, gas etc)                    | 2 814 686                                 | 557                        | 1 410                                        | 351                             |
| Consumer durables (cars, appliances et   | 2 751 669                                 | 168 414                    | 42 888                                       | 21 467                          |
| Paper and forest materials               | 2 286 559                                 | 18 855                     | 5 901                                        | -4                              |
| Metals and mining materials              | 1 750 479                                 | 2 402                      | 1 714                                        | 363                             |
| Telecommunication operators              | 1 685 609                                 | 1 505                      | 3 802                                        | -1 009                          |
| Health care and pharmaceuticals          | 1 605 830                                 | 38 691                     | 7 293                                        | -3 136                          |
| IT software, hardware and services       | 1 489 038                                 | 21 437                     | 8 788                                        | 2 387                           |
| Telecommunication equipment              | 622 910                                   | 33 398                     | 9 651                                        | -2 387                          |
| Banks                                    | 205 509                                   | 32 901                     | 66 495                                       | 31 272                          |
| <b>Corporate</b>                         | <b>151 711 351</b>                        | <b>1 651 380</b>           | <b>1 024 388</b>                             | <b>362 625</b>                  |
| <b>Household</b>                         | <b>108 601 989</b>                        | <b>578 889</b>             | <b>243 262</b>                               | <b>102 994</b>                  |
| <b>Public sector</b>                     | <b>4 787 102</b>                          | <b>4 974</b>               | <b>1 762</b>                                 | <b>0</b>                        |
| <b>Nordea</b>                            | <b>265 100 442</b>                        | <b>2 235 243</b>           | <b>1 269 412</b>                             | <b>465 619</b>                  |

# Total market risk (VaR)

| EURm                       | 31 Dec 2008 | 30 Sep 2008 | 30 Jun 2008 | 31 Mar 2008 | 31 Dec 2007 |
|----------------------------|-------------|-------------|-------------|-------------|-------------|
| Total risk, VaR            | 85.8        | 110.1       | 82.1        | 60.1        | 58.9        |
| Interest rate risk, VaR    | 74.4        | 110.1       | 95.6        | 63.4        | 57.2        |
| Equity risk, VaR           | 31.1        | 4.1         | 10.7        | 4.6         | 32.9        |
| Foreign exchange risk, VaR | 17.2        | 9.7         | 5.2         | 3.0         | 3.4         |
| Credit spread risk, VaR    | 29.7        | 34.2        | 21.0        | 14.1        | 4.8         |
| Diversification effect     | 44%         | 30%         | 38%         | 29%         | 41%         |

# Limited structured credit exposure in Nordea

## Collateralised Debt Obligations (CDO) - Exposure

| Notionals EURm   | Bought protection | Sold protection |
|------------------|-------------------|-----------------|
| CDOs, gross      | 4,390             | 4,484           |
| Hedged exposures | 2,883             | 2,883           |
| <b>CDOs, net</b> | <b>1,507</b>      | <b>1,601</b>    |
| <i>Of which:</i> |                   |                 |
| - Equity         | 277               | 360             |
| - Mezzanine      | 337               | 257             |
| - Senior         | 893               | 984             |

<sup>1</sup> Net exposure disregards exposure where bought and sold tranches are completely identical in terms of reference pool attachment, detachment, maturity and currency

<sup>2</sup> Of which investment grade EUR 1,503m and sub investment grade EUR 4m

<sup>3</sup> Of which investment grade EUR 1,401m and sub investment grade EUR 48m and not rated EUR 152m

- Nordea has limited structured credit exposure - no exposure to US structured credit assets
- In 2007 and prior Nordea entered into hedging transactions on certain structured assets on behalf of its clients
- Nordea sold protection through CDS agreements over these assets and bought protection on a portion of the same structures from a number of counterparties. As of 31 December 2008, no counterparty has defaulted
- In addition to direct hedges relating to the CDOs, there are two main hedging strategies employed in the portfolio:
  1. Protection is bought in CDO tranches and delta-hedged by selling protection on the full Index which is traded
  2. Protection is bought on CDO tranches and the underlying name specific risk is hedged by selling CDS protection on the individual underlying names



Capital position

# Capital base

| EURm                                          | Q4/08         | Q3/08         | Q2/08         | Q1/08         | Q4/07         |
|-----------------------------------------------|---------------|---------------|---------------|---------------|---------------|
| Share holder equity                           | 2,600         | 2,600         | 2,600         | 2,597         | 2,597         |
| Retained earnings                             | 12,157        | 13,357        | 13,353        | 13,351        | 11,524        |
| Profit before dividend                        | 2,671         | 2,033         | 1,380         | 687           | 3,121         |
| Goodwill                                      | -1,816        | -2,059        | -2,081        | -2,072        | -2,088        |
| Other deductions                              | -1,299        | -2,148        | -1,704        | -1,424        | -2,333        |
| <b>Core equity</b>                            | <b>14,313</b> | <b>13,783</b> | <b>13,548</b> | <b>13,139</b> | <b>12,821</b> |
| Hybrid capital loans                          | 1,447         | 1,492         | 1,507         | 1,396         | 1,409         |
| <b>Tier 1 capital</b>                         | <b>15,760</b> | <b>15,275</b> | <b>15,055</b> | <b>14,535</b> | <b>14,230</b> |
| Tier 1 capital ratio                          | 7.4%          | 7.0%          | 7.0%          | 7.2%          | 7.0%          |
| <b>Tier 2 capital</b>                         | <b>6,097</b>  | <b>6,323</b>  | <b>5,924</b>  | <b>6,012</b>  | <b>6,075</b>  |
| <i>-of which perpetual subordinated loans</i> | 690           | 669           | 655           | 658           | 664           |
| Deductions for investments in ins. Companies  | -1,059        | -878          | -872          | -1,535        | -1,535        |
| Other deductions                              | -472          | -178          | -215          | -172          | -110          |
| <b>Total capital base</b>                     | <b>20,326</b> | <b>20,542</b> | <b>19,892</b> | <b>18,840</b> | <b>18,660</b> |
| Total capital ratio                           | 9.5%          | 9.4%          | 9.3%          | 9.4%          | 9.1%          |
| <br>Total RWA (EURbn)                         | <br>213       | <br>218       | <br>214       | <br>201       | <br>205       |

## Risk weighted asset

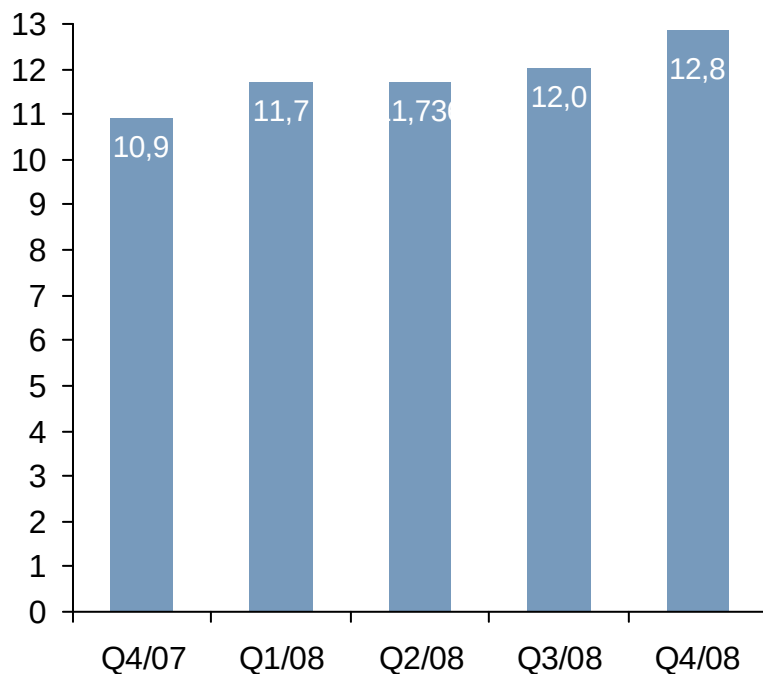
| EURm                             | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|----------------------------------|-------|-------|-------|-------|-------|-------|-------|
| Basel II, excl. transition rules | 169   | 194   | 190   | 176   | 171   | 177   | 176   |
| Basel II                         | 213   | 218   | 214   | 201   | 205   | 194   | 189   |

## Tier 1 capital

| %                                | Q4/08 | Q3/08 | Q2/08 | Q1/08 | Q4/07 | Q3/07 | Q2/07 |
|----------------------------------|-------|-------|-------|-------|-------|-------|-------|
| Basel II, excl. transition rules | 9.3   | 7.9   | 7.9   | 8.2   | 8.3   | 7.9   | 7.7   |
| Basel II                         | 7.4   | 7.0   | 7.0   | 7.2   | 7.0   | 7.2   | 7.1   |

# Economic capital

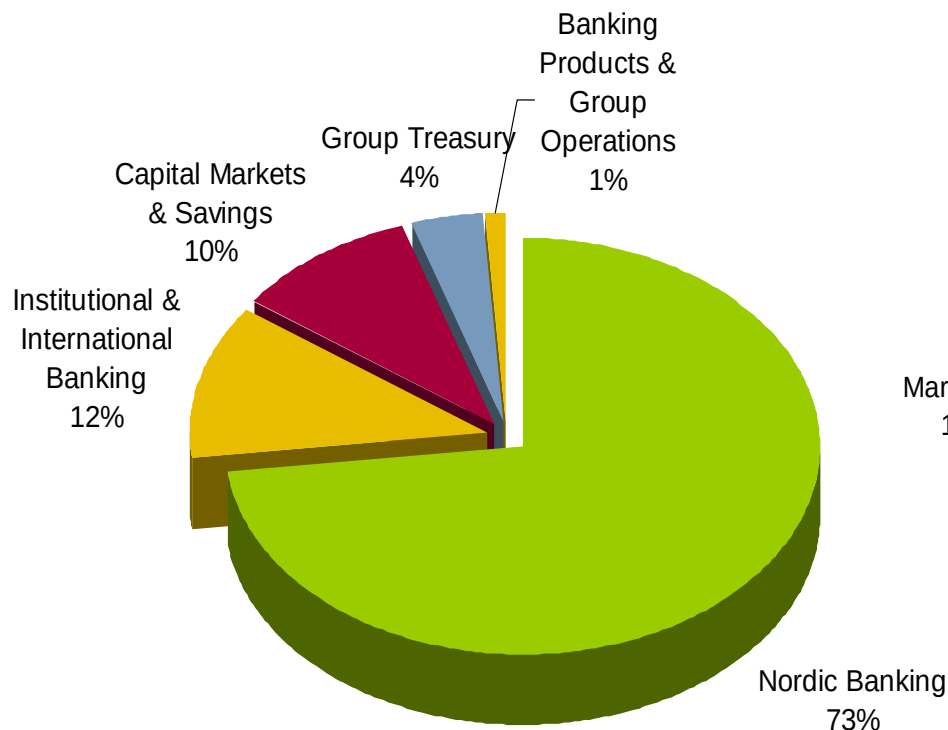
Economic capital, EURbn



| EC per business area (EURm)        | End Q4 2008   |
|------------------------------------|---------------|
| Nordic Banking                     | 9 405         |
| IIB                                | 1 545         |
| Capital Markets & Savings          | 1 259         |
| Treasury                           | 511           |
| Banking Product & Group Operations | 128           |
| <b>Total</b>                       | <b>12 848</b> |

# Economic capital – distribution

End of Q4/08



Payment and transactions

# Electronic banking

| Netbank customers | End Q4 2008      | Dec 2007         | Dec 2006         | Dec 2005         | Dec 2004         |
|-------------------|------------------|------------------|------------------|------------------|------------------|
| Denmark           | 864 476          | 827 388          | 802 794          | 779 793          | 696 309          |
| Finland           | 1 475 648        | 1 420 054        | 1 371 872        | 1 326 246        | 1 272 324        |
| Norway            | 415 357          | 404 502          | 384 327          | 351 356          | 308 998          |
| Sweden            | 2 084 643        | 1 990 534        | 1 894 580        | 1 781 902        | 1 666 168        |
| Baltic and Poland | 391 700          | 243 635          | 173 646          | 111 070          | 72 040           |
| <b>Nordea</b>     | <b>5 231 824</b> | <b>4 886 113</b> | <b>4 627 219</b> | <b>4 350 367</b> | <b>4 015 839</b> |

| Monthly Netbank Log-on | Dec 2008          | Dec 2007          | Dec 2006          | Dec 2005          | Dec 2004          |
|------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Denmark                | 4 900 172         | 4 220 181         | 3 922 174         | 3 499 724         | 2 920 945         |
| Finland                | 8 913 678         | 7 908 646         | 6 986 165         | 6 589 990         | 5 626 549         |
| Norway                 | 1 883 208         | 1 523 855         | 1 803 324         | 1 488 113         | 1 293 618         |
| Sweden                 | 10 651 916        | 9 521 854         | 8 723 619         | 7 552 077         | 5 691 183         |
| <b>Nordea</b>          | <b>26 348 974</b> | <b>23 174 536</b> | <b>21 435 282</b> | <b>19 129 904</b> | <b>15 532 295</b> |

| Monthly Netbank payments | Dec 2008          | Dec 2007          | Dec 2006          | Dec 2005          | Dec 2004          |
|--------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Denmark                  | 2 308 116         | 2 158 193         | 1 987 178         | 1 864 324         | 1 646 584         |
| Finland                  | 10 486 000        | 9 160 000         | 8 184 000         | 7 563 337         | 7 029 673         |
| Norway                   | 1 434 068         | 1 678 027         | 1 610 114         | 1 512 358         | 1 362 597         |
| Sweden                   | 8 886 806         | 7 176 194         | 7 056 034         | 6 676 246         | 6 253 040         |
| <b>Nordea</b>            | <b>23 114 990</b> | <b>20 172 414</b> | <b>18 837 326</b> | <b>17 616 265</b> | <b>16 291 894</b> |

# Cards

| Credit cards  | End Q4 2008      | Dec 2007         | Dec 2006         | Dec 2005         | Dec 2004         |
|---------------|------------------|------------------|------------------|------------------|------------------|
| Denmark       | 291,134          | 268,046          | 183,795          | 136,125          | 118,884          |
| Finland       | 1,295,342*       | 830,316          | 702,420          | 642,221          | 596,287          |
| Norway        | 368,890          | 346,383          | 279,344          | 236,123          | 194,011          |
| Sweden        | 628,894          | 495,516          | 394,293          | 340,769          | 322,829          |
| <b>Nordea</b> | <b>2,584,260</b> | <b>1,940,261</b> | <b>1,559,852</b> | <b>1,355,238</b> | <b>1,232,011</b> |

\*Including effects from the Stockmann cooperation

| Debit cards   | End Q4 2008      | Dec 2007         | Dec 2006         | Dec 2005         | Dec 2004         |
|---------------|------------------|------------------|------------------|------------------|------------------|
| Denmark       | 965,861          | 907841           | 859670           | 809221           | 767240           |
| Finland       | 1,268,892        | 1193667          | 1166764          | 1107762          | 1010037          |
| Norway        | 593,474          | 539837           | 573738           | 476383           | 445722           |
| Sweden        | 1,650,265        | 1543551          | 1491975          | 1391868          | 1306742          |
| <b>Nordea</b> | <b>4,478,492</b> | <b>4,184,896</b> | <b>4,092,147</b> | <b>3,785,234</b> | <b>3,529,741</b> |

| Card payments 000' | 2008           | 2007           | 2006           | 2005           | 2004           |
|--------------------|----------------|----------------|----------------|----------------|----------------|
| <b>Nordea</b>      | <b>935,932</b> | <b>832 125</b> | <b>735 129</b> | <b>620 980</b> | <b>527 826</b> |



## Payment transactions, households

| Mill.               | 2008  | 2007  | 2006  | 2005  | 2004  | 2003  |
|---------------------|-------|-------|-------|-------|-------|-------|
| Manual transactions | 100.2 | 100.3 | 108.7 | 124.6 | 129.1 | 137.7 |
| Payterminals        | 11.8  | 13.9  | 16.3  | 19.7  | 23.6  | 27.1  |
| Card payments       | 935.9 | 832.1 | 735.1 | 621.0 | 527.8 | 459.9 |
| Cash withdrawal ATM | 156.3 | 161.6 | 164.8 | 181.7 | 190.4 | 197.4 |
| Direct debit        | 118.4 | 119.2 | 106.3 | 101.2 | 98.5  | 86.1  |
| E-banking payments  | 204.8 | 192.0 | 168.3 | 155.7 | 139.3 | 117.3 |
| Total               | 1,527 | 1,419 | 1,300 | 1,204 | 1,109 | 1,026 |

General information

# Rating

|                 | Moody's |      | S&P   |      | Fitch |      | DBRS       |      |
|-----------------|---------|------|-------|------|-------|------|------------|------|
|                 | Short   | Long | Short | Long | Short | Long | Short      | Long |
| Nordea Bank AB  | P-1     | Aa1  | A-1+  | AA-  | F1+   | AA-  | R-1 (high) | AA   |
| Nordea Bank D   | P-1     | Aa1  | A-1+  | AA-  | F1+   | AA-  | R-1 (high) | AA   |
| Nordea Bank F   | P-1     | Aa1  | A-1+  | AA-  | F1+   | AA-  | R-1 (high) | AA   |
| Nordea Bank N   | P-1     | Aa1  | A-1+  | AA-  | F1+   | AA-  | R-1 (high) | AA   |
| Nordea Hypotek* |         | Aaa  | A-1+  | AAA  |       |      |            |      |
| Nordea Kredit   |         | Aaa  |       | AAA  |       |      |            |      |
| Norgeskreditt   | P-1     | A1   |       |      |       |      |            |      |

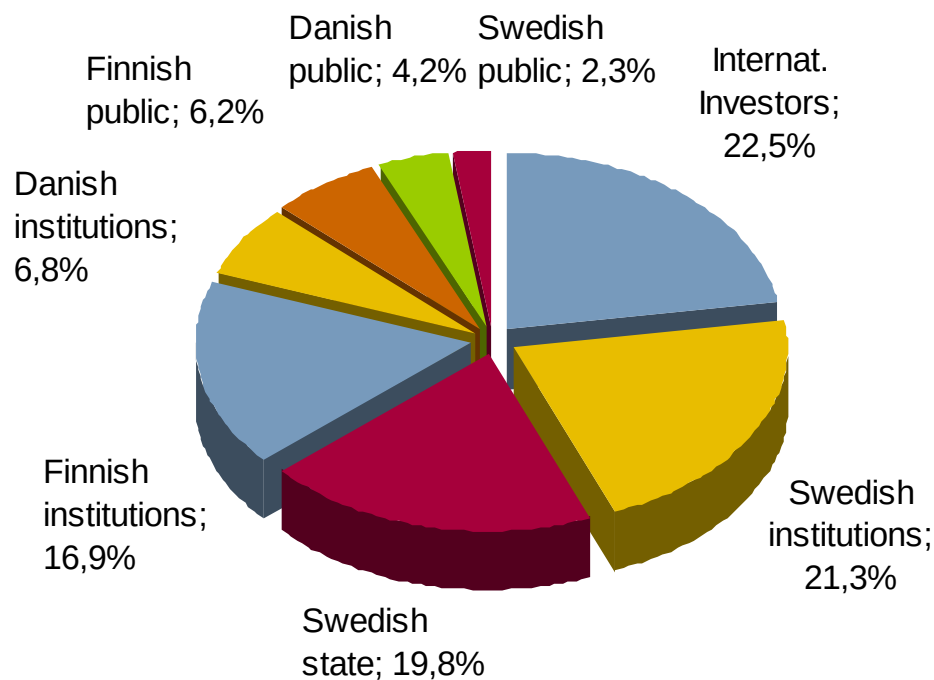
\*Covered bond rating

# Largest registered shareholders, Dec 30 2008

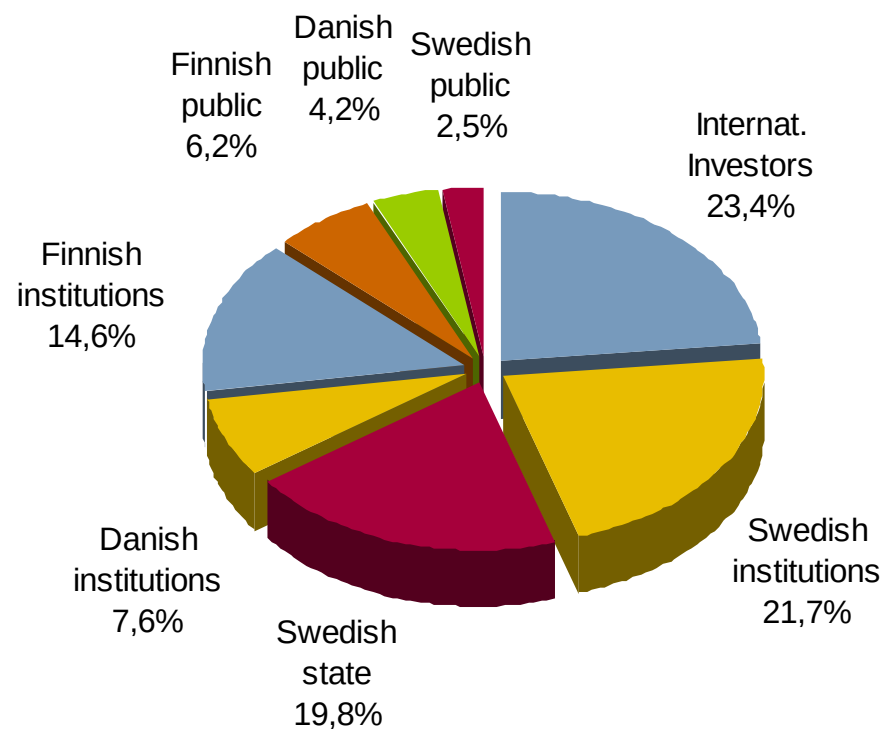
| Shareholder                           | Number of<br>shares, mill | Percent of<br>Nordea | Change 30 days,<br>mill shares |
|---------------------------------------|---------------------------|----------------------|--------------------------------|
| Swedish state                         | 515.6                     | 19.9 %               | 0.0                            |
| Sampo Oyj                             | 313.2                     | 12.1 %               | 10.0                           |
| Nordea Fund                           | 105.3                     | 4.1 %                | 0.0                            |
| Swedbank Robur Funds                  | 81.0                      | 3.1 %                | 4.5                            |
| SHB/SPP Funds                         | 48.3                      | 1.9 %                | 5.1                            |
| SEB Funds                             | 34.6                      | 1.3 %                | 0.6                            |
| Nordea Funds                          | 32.6                      | 1.3 %                | 2.7                            |
| AMF Pension                           | 31.0                      | 1.2 %                | 3.0                            |
| Fourth Swedish National Pension Fund  | 30.9                      | 1.2 %                | 0.0                            |
| Skandia Life Insurance                | 25.9                      | 1.0 %                | -0.4                           |
| Ilmarinen Mutual Pension Fund         | 24.1                      | 0.9 %                | 0.0                            |
| Second Swedish National Pension Fund  | 23.9                      | 0.9 %                | 0.0                            |
| First Swedish National Pension Fund   | 23.6                      | 0.9 %                | -1.2                           |
| AMF Pension Funds                     | 20.7                      | 0.8 %                | 1.7                            |
| Varma Mutual Pension Fund             | 18.0                      | 0.7 %                | 0.0                            |
| Seventh Swedish National Pension Fund | 16.4                      | 0.6 %                | 2.6                            |
| Alecta                                | 14.0                      | 0.5 %                | 0.0                            |
| Nordea Profit Sharing Foundation      | 13.7                      | 0.5 %                | 0.0                            |
| Länsförsäkringar Funds                | 12.9                      | 0.5 %                | 0.8                            |
| Govt of Singapore Inv Corp            | 11.0                      | 0.4 %                | 1.4                            |
| Other                                 | 1203.2                    | 46.2%                |                                |
| Total number of outstanding shares    | 2600.1                    | 100.0 %              |                                |

# Shareholder structure

End of year 2008



End of year 2007



# Market development – interest rates

| %                     | 30-12-08 | 30-09-08 | Change<br>Q4/08 |
|-----------------------|----------|----------|-----------------|
| Short, EUR (one week) | 2.52     | 4.47     | -1.94           |
| Long, EUR (5 years)   | 3.32     | 4.67     | -1.36           |
| Short, DK             | 4.55     | 4.62     | -0.07           |
| Long, DK              | 3.78     | 4.98     | -1.19           |
| Short, NO             | 4.73     | 6.09     | -1.36           |
| Long, NO              | 3.84     | 5.66     | -1.82           |
| Short, SE             | 2.40     | 4.23     | -1.83           |
| Long, SE              | 2.98     | 4.75     | -1.77           |

# Macro data – Nordic markets

| %                      |                                                                                        | 2007 | 2008e | 2009e | 2010e |
|------------------------|----------------------------------------------------------------------------------------|------|-------|-------|-------|
| Gross domestic product | DK    | 1,6  | -0,7  | -1,0  | 0,2   |
|                        | FI    | 4,5  | 1,5   | -1,3  | 1,5   |
|                        | NO    | 3,7  | 1,2   | 0,3   | 1,7   |
|                        | SE    | 2,5  | 0,7   | -1,5  | 1,3   |
| Inflation              | DK    | 1,9  | 3,4   | 1,2   | 2,2   |
|                        | FI    | 2,5  | 4,1   | 0,8   | 1,3   |
|                        | NO    | 0,8  | 3,8   | 1,6   | 2,5   |
|                        | SE    | 2,2  | 3,4   | -0,1  | 1,1   |
| Private consumption    | DK    | 2,4  | 0,8   | 0,2   | 1,2   |
|                        | FI    | 3,2  | 2,2   | 1,0   | 1,5   |
|                        | NO    | 6,4  | 1,5   | 1,4   | 2,5   |
|                        | SE  | 3,0  | 0,9   | -0,6  | 1,5   |
| Unemployment           | DK  | 2,7  | 1,8   | 2,8   | 4,3   |
|                        | FI  | 6,9  | 6,4   | 7,2   | 8,0   |
|                        | NO  | 2,5  | 2,6   | 3,7   | 4,6   |
|                        | SE  | 6,2  | 6,1   | 7,7   | 8,7   |

# Geographical reach

## Sweden

Branches 341  
Household customers 3,500,000  
Employees, FTE's 4,802  
Total lending EUR 59.0bn  
Market rank 2-3

## Norway

Branches 124  
Household customers 800,000  
Employees, FTE's 1,878  
Total lending EUR 35.0bn  
Market rank 2

## Denmark

Branches 319  
Household customers 1,500,000  
Employees, FTE's 5,149  
Total lending EUR 68.0bn  
Market rank 2

## Finland

Branches 345  
Household customers 3,000,000  
Employees, FTE's 5,420  
Total lending EUR 52.1bn  
Market rank 1

## Lithuania

Branches 22  
Customers 104,450  
Employees, FTE's 325  
Total lending EUR 2.4bn  
Market rank 4

## Latvia

Branches 22  
Customers 76,625  
Employees, FTE's 472  
Total lending EUR 3.0bn  
Market rank 4

## Estonia

Branches 22  
Customers 84,150  
Employees, FTE's 364  
Total lending EUR 2.2bn  
Market rank 3

## Poland

Branches 144  
Customers 513,675\*  
Employees, FTE's 1,542  
Total lending EUR 3.8bn  
Market rank 13

## Russia

Branches 53  
Customers 46,175  
Employees, FTE's 1,679  
Total lending EUR 3.8bn  
Market rank 30

## European Private Banking

Customers 12,000  
Total AUM EUR 6.8bn  
Market rank 1 Nordic in  
Luxembourg

- Incl. Polish Life customers
- Asset before eliminations



# Market position

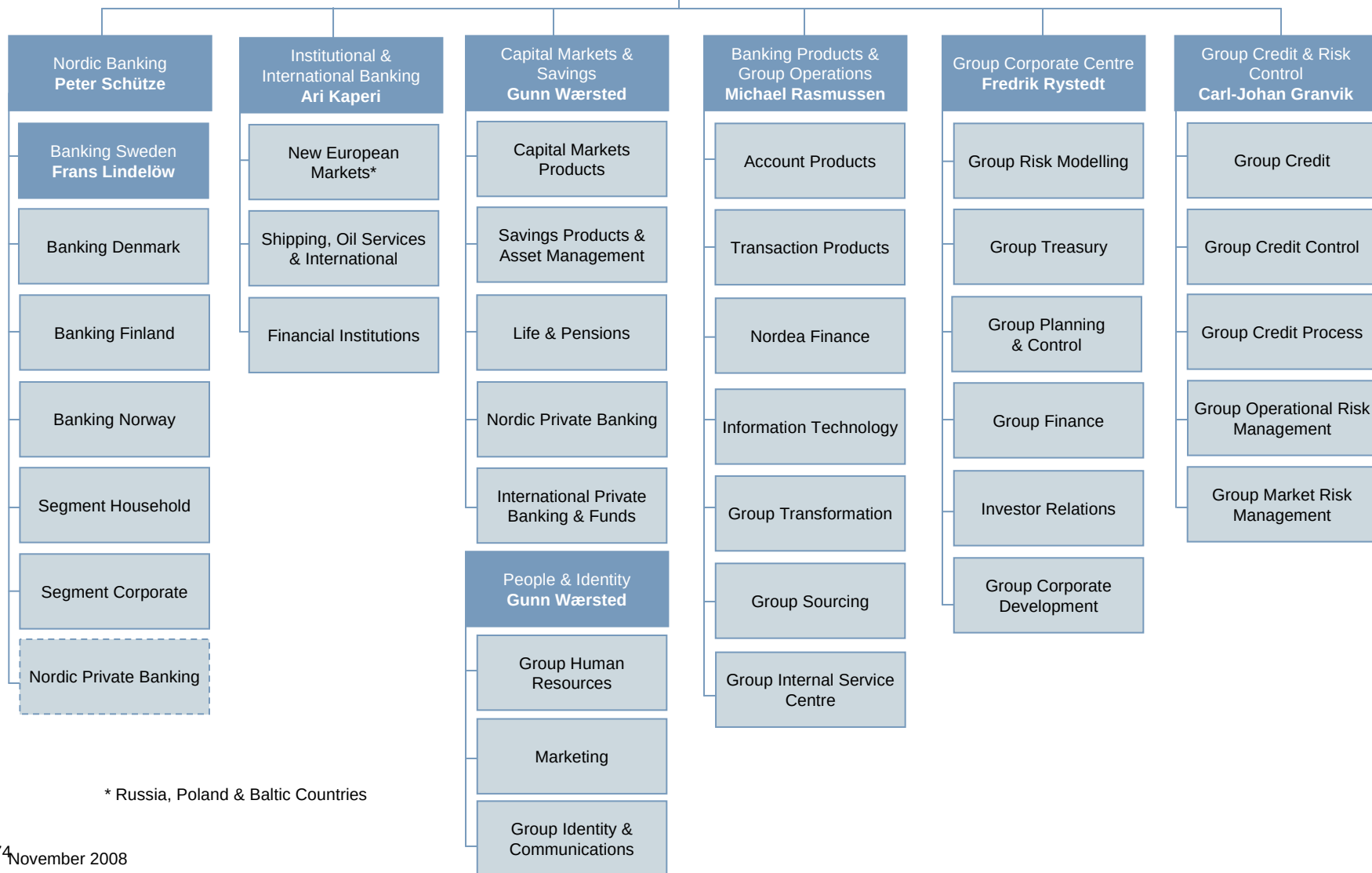
| Market shares              | Denmark | Finland | Norway | Sweden |
|----------------------------|---------|---------|--------|--------|
| <u>Personal customers</u>  |         |         |        |        |
| - mortgage lending         | 15.6%   | 30.6%   | 10.9%  | 14.8%  |
| - consumer lending         | 14.3%   | 29.6%   | 9.1%   | 8.9%   |
| - deposits                 | 21.1%   | 32.0%   | 8.7%   | 18.4%  |
| <u>Corporate customers</u> |         |         |        |        |
| - lending                  | 21.1%   | 36.7%   | 15.5%  | 13.8%  |
| - deposits                 | 30.2%   | 42.3%   | 18.4%  | 22.2%  |
| Investment funds           | 11.9%   | 20.8%   | 7.6%   | 12.1%  |
| Life & Pensions**          | 20.0%   | 22.8%   | 10.5%  | 4.1%   |

\*\* Share Gross Written Premiums, 12 months rolling Q1 2007

\*\*\* The definition of market shares was changed during Q4 2008 in Norway, Sweden and Finland

Group Legal

Group Management Secretariat  
& Group Strategy



\* Russia, Poland & Baltic Countries

# Contacts and financial calendar

This publication is a supplement to quarterly interim reports and annual report. Additional information can be found on [www.nordea.com/IR](http://www.nordea.com/IR)

## For further information, please contact:

Fredrik Rystedt, Group CFO/EVP +46 8 614 7812

Johan Ekwall, Head of Investor Relations +46 8 614 7852

Andreas Larsson, Senior IR officer +46 8 614 9722

Christopher Casselblad, IR officer +46 8 614 8168

Anna Halaby, IR officer +46 8 614 9277

Financial calendar

29 April – interim report for the first quarter 2009