

**Nordea**

# **Service description**

Corporate Access Payables – **Appendix Denmark**

## Table of contents

<b>1</b>	<b>APPENDIX - DENMARK.....</b>	<b>3</b>
<b>2</b>	<b>GENERAL OVERVIEW OF THE DANISH PAYMENT INFRASTRUCTURE.....</b>	<b>3</b>
2.1	AVAILABLE PAYMENT TYPES .....	4
2.1.1	Standard Credit transfers .....	5
2.1.2	Same-day credit transfer.....	5
2.1.3	Salary and pension payments .....	5
2.1.4	Easy-account (NemKonto) payment .....	6
2.1.5	Transfer forms .....	6
2.1.6	Intercompany payment.....	7
2.1.7	Currency transfers.....	7
2.1.8	Cross border payments in general.....	7
2.1.8.1	Cross border payments incl. SEPA credit transfer .....	9
2.1.9	Cross border Express payment.....	9
2.1.10	Cross border Intercompany payments .....	9
2.1.11	Intermediary bank.....	9
2.1.12	Treasury payments.....	10
2.1.13	Request for Transfer (RfT).....	11
2.2	GOVERNMENTAL REPORTING FOR CROSS BORDER/CROSS-CURRENCY PAYMENTS INCL. REQUEST FOR TRANSFERS.....	12
2.3	NORDEA ACCOUNT STRUCTURES .....	12
2.3.1	Structure of Debtor's account in various messages.....	12
2.3.2	Structure of Creditor's account in various messages .....	12
2.3.3	Structure for IBAN accounts.....	13
2.3.4	Structure of BBAN account numbers at debit level in payments .....	13
2.3.5	Structure for BBAN accounts on credit level in payments.....	13
2.4	USE OF NAME & ADDRESS PER PAYMENT TYPE.....	14
2.4.1	Free text usage and applied process rules by Nordea .....	15
2.5	BOOKING PRINCIPALS .....	16
2.6	INSUFFICIENT FUNDS HANDLING BY NORDEA .....	17
2.7	CHARGES APPLIED BY NORDEA.....	17
2.8	CURRENCY BASE DENOMINATION .....	18
2.9	CUT-OFF TIMES AND AVAILABLE CURRENCIES.....	18
2.9.1	Debit Notification delivery.....	20
2.10	USE OF OTHER CM SERVICES IN DENMARK.....	21
2.11	USER SUPPORT .....	21

## 1 Appendix - Denmark

This document is an appendix to the main document “*Service description Corporate Access Payables*”. The purpose of this document is to provide an insight into the Danish payment market and its infrastructure as well as more detailed information of how Denmark is integrated into the service provided by Corporate Access Payables.

This appendix is primarily targeting both technical (alongside Corporate Access Payables’ MIGs) and financial or administrative personnel, but it is also aimed for those who will implement messages and install the Corporate Access Payables service at the Company.

For further information concerning the business functionality of Corporate Access Payables service in each country, requirements and how to get started, please contact your local Cash Management Advisor.

**This Appendix may be subject to changes.**

## 2 General overview of the Danish payment infrastructure

In Denmark, Transfer forms are one of the most common types of transfers. Danish corporate customers have by tradition used this service including a Transfer form when sending their invoices to customers.

The Invoices are paid either through a bank's electronic banking system, or by presenting the common Transfer form for transfer to a bank.

Transfer forms with OCR references are recommended for collecting transfers to achieve an efficient automatic reconciliation. Despite that, bank transfers are the most common transfer type among corporate customers.

Recently the Modernisation of the Danish Infrastructure has introduced some new Payment types, Standard Credit transfer, Same-day transfer and Express transfer. Along with the new payment types two new references were introduced: RF-Creditor reference and End-to-end reference.

RF-Creditor reference makes it easy for the customer to identify the customer’s invoice payment, to achieve an efficient automatic reconciliation of incoming payments via account-to-account credit transfers as when using Transfer forms with OCR references.

The End-to-end reference can be used to facilitate the identification of payments to suppliers and others.

### **The cross border payment system (incl. Request for Transfer instructions)**

Cross border payments and Request for Transfer instructions are sent through the SWIFT system.

Payments to an account with an international bank are forwarded directly to the beneficiary's bank, if known. Should the beneficiary's bank be unknown, the payment will be sent to one of Nordea’s correspondent banks in the country of the beneficiary.

## 2.1 Available payment types

The payment information in this chapter are combined with codes used in pain.001.001.03 to get an overview on which codes to be used for each payment types that are available via the service, hereafter followed by a brief description of usage and characteristics for each payment type. Please also see Appendix “User guide & Message flow” for technical information about usage of codes in payment order.

pain.001.001.03 <PmtTpInf> Domestic Payment types – Denmark:	<PmtMtd>	<CtgyPurp> <Cd>	<SvcLvl> <Cd>	<LclInstrm> <Cd>
Standard credit transfer (low value)	TRF	SUPP	NURG	
Standard credit transfer (low value) with neutral date of availability	TRF	SUPP	NURG	NDAV
Same day credit transfer (low value)	TRF	SUPP	NURG	SDCL
Transfer form (low value)	TRF	SUPP	NURG	
Salary payment (low value)	TRF	SALA	NURG	SDCL <sup>1</sup>
Pension payment (low value)	TRF	PENS	NURG	SDCL <sup>2</sup>
Easy Account payment (low value) <sup>3</sup>	TRF	SUPP or PENS or SALA	NURG	SDCL <sup>4</sup>
Intercompany payment <sup>5</sup> (domestic SWIFT) (high value)	TRF	INTC	NURG or SDVA	
<b>Cross border payment types – Denmark:</b>				
Cross border payment, incl. SEPA CT (low value)	TRF	SUPP	NURG	
Cross border Express payment (high value)	TRF	SUPP	URGP	
Intercompany payment <sup>3</sup> (high value)	TRF	INTC	NURG or SDVA	
<b>Treasury payments (both domestic and international)</b>				
Financial payments	TRF	TREA or CORT	SDVA	
Same-Day-Value payments	TRF	TREA or CORT	SDVA	
Global Cash Pool transfer	TRF	INTC	SDVA	
<b>Request for Transfer (RfT)</b>				
<b>Nordea UK:</b>				
Domestic BACS payment (low value)	TRF	SUPP	NURG	
Domestic CHAPS payment (high value)	TRF	SUPP	URGP	
Domestic Faster payment (low value)	TRF	SUPP	URNS	
Cross border payment (low value)	TRF	SUPP	NURG	
Cross border Express payment (high value)	TRF	SUPP	URGP	
Intercompany payment (high value)	TRF	INTC	NURG or SDVA	

<sup>1</sup> SDCL can be used if same day processing is required. See description of Same-day credit transfer.

<sup>2</sup> SDCL can be used if same day processing is required. See description of Same-day credit transfer.

<sup>3</sup> CPR-no. (Social Security number) or CVR no. (Central Business Register number) is instructed in <Creditor> element, and <CreditorAccount> must be “NOTPROVIDED”.

<sup>4</sup> SDCL can be used if same day processing is required. See description of Same-day credit transfer.

<sup>5</sup> Nordea use Intercompany payment for transfer between accounts within a company or a company group. The Intra company payment functionality is part of Intercompany payment.

Nordea USA:				
Domestic transfer – FED wire (high value)	TRF	SUPP	URGP	
Cross border payment (low value)	TRF	SUPP	NURG	
Cross border Express payment (high value)	TRF	SUPP	URGP	
Intercompany payment (high value)	TRF	INTC	NURG or SDVA	
Other banks outside Nordea <sup>1</sup> :				
Domestic transfer (low value)	TRF	SUPP	NURG	
Cross border payment (low value)	TRF	SUPP	NURG	
Cross border Express payment (high value)	TRF	SUPP	URGP	
Intercompany payment (high value)	TRF	INTC	NURG or SDVA	

## 2.1.1 Standard Credit transfers

Standard Credit transfers in Denmark can be made with advice, brief advice or as a salary/pension transfer.

### Standard Credit transfer

Standard Credit transfer can be made with either brief advice or with advice. It is the same Payment type.

The text on a brief advice is limited to 20 characters and will only appear on the bank statement.

This method of transfer is used when the beneficiary does not need separate advice or any further transfer information. The beneficiary must be able to identify the information contained in the brief advice, consisting of 20 characters of free text. This transfer type can also be requested with “Neutral Date of Availability”, meaning, payments to Danish beneficiaries are credited on the next banking day, even when the beneficiary’s account is with Nordea.

**Note:** (Neutral Date of Availability) – NOT to be used for Salary or Pension Transfer!

This transfer type can also be used for intercompany transfers within Nordea – i.e. to transfer funds between the group’s own accounts with same day value.

The Standard Credit transfer with advice is used if the beneficiary requires more detailed specification.

The advice is a free-format text containing up to 41 lines of 35 characters.

A separate credit advice will then be sent by post with the next account statement (at the latest), and/or delivered electronically.

## 2.1.2 Same-day credit transfer

Same-day credit transfer has the same content as Standard credit transfer and is typically used for payment of salaries, invoices and the like which must be available to the beneficiary on the same day.

This type of transfer is suitable for cash management when large amounts are sent.

Same-day credit transfer can be used as an alternative to a Standard credit transfer and it can also be used in combination with salary, pension or Easy account payments.

The payment is sent to clearing house three times during the day but please note that the cut-off time is earlier than Standard credit transfers. See separate chapter about cut-off times.

## 2.1.3 Salary and pension payments

Salary and pension payments must be instructed in the payment order Message in a separate Payment Information level. Payments to Danish beneficiaries are credited on the next banking day, even when the beneficiary’s account is with Nordea.

<sup>1</sup> Payment types must be supported by executing bank with the SWIFT payment instruction codes (field 23E) used by Nordea, i.e. “INTC” for Intercompany payments; “URGP” for Cross border payments; else empty (blank).

Salary and pension transfers can be made either without any individual text or other information to the employee. Instead a standard text will be displayed on the employee's bank statement ("Salary" or "Pension") and the company must send the salary specification separately to the employee.

Another option is to provide a detailed specification to the beneficiary in the salary or pension transfer.

It is possible to add a free-format text containing up to 41 lines of 35 characters.

A separate credit advice will then be sent by post together with the next account statement (at the latest), and/or delivered electronically.

Salary and pension payments can also be ordered with same-day processing by using the code for Same-day credit transfer.

## 2.1.4 Easy-account (NemKonto) payment

Easy-account payments are similar to Standard credit transfer but with the advantage that the payer can use beneficiary's CPR number (Danish personal identification number) or CVR number (Business registration number) instead of the account number. When the payment is received by Nordea an inquiry towards the NemKonto database will be made to exchange the CPR/CVR number with the connected account number. Nordea will then add the account number to the payment details and execute the payment.

The solution only covers domestic payments. In case the beneficiary has connected a foreign account to the NemKonto system the payment will be rejected and must instead be ordered as an ordinary international payment.

A separate agreement is needed to issue Easy-account payments. Easy-account transfer can be used in combination with Salary, Pension or Same Day credit transfer.

## 2.1.5 Transfer forms

The beneficiary sends the transfer form to the remitter who pays it via a bank branch, a post office or an electronic banking system. The form resembles the giro payment form. A creditor number identifies the beneficiary. The creditor number is connected to an account number.

A creditor number is assigned to the beneficiary and the number will remain the same even if the beneficiary moves his business to another branch or to another Danish bank. Payments can be made to the creditor number only by means of a transfer form.

The transfer form may be used as a supplement to the local Direct debit solution "BetalingService".

The form types are as follows,

### Transfer form type 71

The payments are exchanged electronically between the banks. A Credit advice is submitted to the creditor with debtor identification consisting of a 15-digit OCR number, including a check digit calculated by modulus 10. The remitter can thus not include any information to the beneficiary. The 15-digit "debtor ID" is used for subsequent automatic entry into the accounts receivable ledger. **Note:** Only one occurrence of Creditor Reference Information in <Strd> element in pain.001 Message can be used.

### Transfer form type 73

Form type 73 has no transfer identification number. Information to beneficiary is given in a free text format containing up to 41 lines of 35 characters. Name and address of the remitter will automatically be included in the information to the beneficiary. This type is typically suitable for fund-raising purposes or for various types of associations. **Note:** Only <Ustrd> information can be used, however used "Transfer form" must be present under Creditor Reference Information in pain.001 Message (<Ref>73</Ref>).

### Transfer form type 75

Form type 75 is used in the same way as type 71. However, with this form a 16-digit OCR number, including a check digit calculated by modulus 10, identifies the remitter. Furthermore, the remitter may add additional information in a free text format containing up to 41 lines of 35 characters, i.e. both <Ustrd> and Creditor Reference Information can be used in pain.001 Message.

## Transfer form (Giro payment) type 01

Giro payment type 01 is a giro payment with a free text field (often based on a physical giro form). It has a free text field of 4 lines of 35 characters. This type is typically suitable for fund-raising purposes or for various types of associations. **Note:** Only <Ustrd> information can be used, however used "Transfer form" must be present under Creditor Reference Information in pain.001 Message (<Ref>01</Ref>).

## Transfer form (Giro payment) types 04 and 15

Giro payment type 04 and 15 are OCR payments to a giro account based on a giro form.

These giro payments have a 16-digit OCR number, including a check digit calculated by modulus 10.

Free text is not available. **Note:** Only one occurrence of Creditor Reference Information in <Strd> element in pain.001 Message can be used.

The giro system is part of Danske Bank, but customers of all banks can make payments to a giro account.

### 2.1.6 Intercompany payment

An intercompany payment is a transfer between two entities of the same group.

When choosing a domestic Intercompany payment in Corporate Access it will be processed either as a Standard credit transfer (payments within Nordea) or as a Same Day credit transfer (payments to accounts in other Danish banks).

Standard credit transfers within Nordea will automatically be booked with same day value when the debit and credit account belong to the same company group.

### 2.1.7 Currency transfers

Currency transfers within Nordea or to other Danish banks must be ordered as cross border transfers.

### 2.1.8 Cross border payments in general

Cross border payments and Request for Transfer instructions are sent via the SWIFT network.

It is important that the paying Company provides the sending and/or executing bank with sufficient information regarding the creditor, e.g. the creditor's full name and bank connection preferably the creditor's account number in IBAN format as well as the BIC/SWIFT <sup>1</sup> code of the creditor bank. Of course, the payment order or instruction must carry the amount and the currency code in the ISO format among other vital information. In some countries a clearing code or branch code can be used instead of a BIC / SWIFT code (e.g. Fed Wire for the USA).

**Note:** If BIC and Member Identification are not valid or coherent, it may result in rejection by Nordea.

Information for the beneficiary can be stated in a free text field/tag of 140 characters (4x35) except for Request for Transfer where maximum 105 characters (105) can be used.

**Note:** IBAN will always be required for payments, incl. SCTs, to a country part of SEPA area – this requirement applies irrespectively of which currency is used.

## Use of standard (4 occurrences) structured invoices/references

Structured invoice information may be facilitated by using the structured remittance information. The credit entry specification may be used for both invoices and credit notes and a credit entry may contain a maximum of 4 credit/debit entries whereof minimum of one Referred Document Information (CINV) per credit entry must be used. It is possible to combine invoices, credit notes (CINV/CREN) and/or Creditor references (SCOR). If a credit note amount (CREN) is used, then minimum one remitted amount (CINV/SCOR) must be present.

**Note:** For Request for Transfer only one (1) occurrence of CINV/SCOR can be used.

---

<sup>1</sup> For SEPA credit transfers the BIC/SWIFT information will be ignored by Nordea

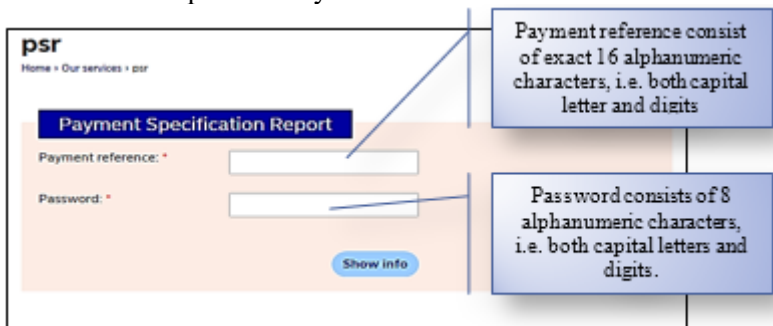
**Please note:** The total sum at credit entry **cannot** be zero.

**“Payment Specification Report” for beneficiary – when more than 4 references used**

The link to the webpage “Payment Specification Report” at nordea.com is only sent when the structured invoices, references or credit note details contain more than four and a maximum of 999 references.

**Note:** Possibility for up till 999 references/invoices **only** applies for ordinary cross border (incl. SEPA) payments, **not** for Request for Transfer, and total sum at credit entry **cannot** be zero.

The link to nordea.com is sent in the free text message to the beneficiary together with the payment. The message also contains a reference and a password that should be used when logging in to Nordea’s web pages. The beneficiary can find the message in the file-based services with incoming payments and in the credit report via its netbank solution provided by the bank.



The link sent with the payment is: [www.nordea.com/PSR](http://www.nordea.com/PSR).

Please see enclosed example of the “Payment Specification Report” web-page.

Payment Information	
Payment reference:	PSL8150000028522
Remittance date:	2015-07-07
Currency:	SEK
Total amount:	5.00
<a href="#">Export to Excel</a> <a href="#">Export to CSV</a>	
Reference	Amount
11115	-29,000.00
123330	1.00
123450	1.00
15555	1.00
22225	-1.00
22444	-1.00
234507	1.00
244447	1.00
345678	1.00
355558	1.00
450009	-5,000.00
450009	-5,000.00
450789	1.00
0707	-9,999.99
0807	-998,000.00
<a href="#">Export to Excel</a> <a href="#">Export to CSV</a>	

The payment amount is a net amount. When the beneficiary logs in to Nordea’s webpage, they can see the details of each specified invoice/reference, including credit amounts that have been extracted before sending the net amount. Credit amounts are shown with a minus sign in front of the amount.

The specification can be downloaded in either CVS or Excel format and will be available for a minimum period of 90 calendar days.

For information about available currencies for cross border payments, please see chapter 2.10 *Cut-off time and available currencies*. All cross border payments are booked individually on the account.

## 2.1.8.1 Cross border payments incl. SEPA credit transfer

An ordinary payment is subject to a lower fee than express payments but usually the float is longer. An ordinary payment is a cross border payment in almost any foreign currency.

### SEPA credit transfer

If the cross border payment is in EUR and between banks located in member states of the European Union, it will be considered as a SEPA transfer by Nordea. The full criteria for a SEPA transfer are described below:

- The transfer amount is in Euro
- Charges are shared between originator and the creditor
- Both the creditor's bank and the payer's bank are located within the SEPA region (the EU, the EEA countries and Switzerland)
- The creditor's account number is in IBAN format (International Bank Account Number)
- Beneficiary's bank can receive and process SEPA Credit Transfers

### SEPA transfer via Request for Transfer

For Request for Transfer Nordea will provide executing bank with information enough to fulfil the criteria for a SEPA payment, however it is always the executing banks capability that determines how it will be executed towards beneficiary. It is therefore advised that companies confirm its executing banks capability in terms of SEPA payments via Request for Transfer before sending them to Nordea.

## 2.1.9 Cross border Express payment

A cross border express payment (incl. via Request for Transfer) is sent through SWIFT. Normally with a shorter float compared to an ordinary payment. Express payments are also known as urgent payments.

An express payment is executed subject to the same rules as those applicable to ordinary payments. The only difference is the delivery time when received by the other bank and that **only** four (4) invoices/references can be used. Please note the difference in charges; an express payment applies normally a higher charge than an ordinary payment. For usage of free text, please see chapter 2.4.1. **Note:** For Request for Transfer only one (1) occurrence of invoice/reference can be used.

## 2.1.10 Cross border Intercompany payments

An intercompany payment is a transfer between two entities of the same group. The funds are transferred to the creditor's bank with value the same day. Ordering customer's account and creditor's account can either be within the same bank (Nordea) or (applicable for Request for Transfer) be held by different financial institutions. Nordea will, when being executing bank, provide same day value towards the beneficiary bank for Intracompany payments but the final settlement is between the beneficiary and the beneficiary's bank.

**Note 1:** Only four (4) invoices/references can be used, except for Request for Transfer where only one (1) occurrence of invoice/reference can be used.

**Note 2:** This payment type cannot be used when debit and credit account reside within Nordea Denmark, instead Cross border payment must be used.

## 2.1.11 Intermediary bank

Intermediary bank cannot be used for any cross border/cross-currency payment type, except for "Cross border Intercompany payment" where beneficiary bank is outside Nordea Group or for Treasury payments. If present in the XML Message, it will cause rejection by Nordea.

## 2.1.12 Treasury payments

Treasury payment service enables a Corporate Treasury or Financial Institution to order financial and intercompany payments from its accounts around the world. The service is a powerful tool for managing settlement of financial transactions, repatriation of funds, group internal settlements, cash pool balancing and netting transactions. Will always be single booked on the account and reported in Debit Notification (camt.054.001.02) if service chosen, except for Global Cash Pool transfer which will only be reported in the account statement. The following types of treasury related payments are available:

### Financial payment <sup>1</sup>

A financial payment is a domestic or cross border payment to a financial institution made in settlement of trades. The beneficiary and the beneficiary's bank are normally the same, which guarantees that the funds are received by the beneficiary with same day value.

### Same-Day-Value payment <sup>1</sup>

This payment is similar to Financial payment with the difference that it is a commercial settlement of trade where the beneficiary most commonly is a corporate and in such case the beneficiary and beneficiary's bank must have a separate bilateral agreement to guarantee same day value. Same-Day-Value payments can be both a domestic or cross border payment.

### Global Cash Pool transfer

Payment between two sub-accounts within Nordea's Global Cash Pool service with simultaneous debit and credit. Funds cover for the transaction is omitted and back valuation is allowed up to three months (the 1st in this month minus two months).

### Intercompany payment

If <SvcLvl> code "SDVA" and <CtgyPurp> code "INTC" used and debit and credit account are not part of Nordea's Global Cash Pool service, then the payment will be processed as ordinary Intercompany payment.

**Note:** To enable the Treasury payment services (as described above) <SvcLvl> code "SDVA" must be used, except for Intercompany payments. When used, Nordea will always, irrespectively of which <CtgyPurp> code used, check if debit and credit account is part of Global Cash Pool service and if positive, process the payment as "Global Cash Pool transfer"

For Treasury payments additional information, not used for other cross border payments, may be provided. The description below will provide companies with all details necessary when ordering these payment types:

1. Intermediary Agent (Optional)
  - a. The Intermediary is a financial institution between the beneficiary of the transaction and the beneficiary's account with institution, through which the transaction must pass. The intermediary may be a branch or affiliate of Nordea or an entirely different financial institution. In a cross border payment in a 3rd country currency, the Intermediary is normally the beneficiary bank's cover bank to which the funds should be transferred. **Note:** Will be ignored if transaction identified as a Global Cash Pool transfer
2. Intermediary Agent Account (Optional)
  - a. If an account number is stated, it is the beneficiary bank's nostro account in the cover bank to which the actual funds transfer should be made. Some account servicing banks do not handle the intermediary agent account number, meaning they ignore the information if stated and do not forward it to the beneficiary bank's cover bank. **Note:** Will be ignored if transaction identified as a Global Cash Pool transfer
3. Creditor Agent (Mandatory)
  - a. BIC or Clearing System Identification must be used. If only Clearing System Identification used, then Creditor Agent Name must be present.

<sup>1</sup> Cannot be used when both debit and credit/credit agent account are within Nordea Denmark

4. Creditor Account (Dependent)
  - a. Financial payments: Either Creditor or Creditor Agent Account (see below) must be present, but not both
  - b. Same-Day-Value payment: Creditor account must be present
  - c. Cash Pool transfer: Either Creditor or Creditor Agent Account (see below) must be present, but not both. Nordea will process the instruction in exact similar way.
5. Creditor Agent Account (Dependent)
  - a. Financial payments: Can be used to state the account number of the creditor agent, if Creditor Agent is the beneficiary. Either CreditorAgentAccount or CreditorAccount must be present, but not both. **Note:** If CreditorAgentAccount used - it will be reported under Creditor Account in the Debit Notification message.
  - b. Same-Day-Value payment: Cannot be used
  - c. Global Cash Pool transfer: Either Creditor or Creditor Agent Account must be present, but not both. Nordea will process the instruction in exact similar way.
6. Regulatory Reporting (Dependent)
  - a. Please refer to each *Country Appendix* for rules applied
7. Remittance information (Optional)
  - a. Either one occurrence of <Ustrd> (see chapter 2.4.1) or <Strd> (CINV or SCOR) can be used. Credit note information cannot be used

### 2.1.13 Request for Transfer (RfT)

The Request for Transfer (RfT) service allows companies to debit an account held with Nordea’s international units (UK and USA) or an account held with another bank.

When using other banks than Nordea please note that it is a prerequisite that the executing bank has a bilateral RfT agreement with Nordea.

**Note:** For Request for Transfer (RfT) Nordea will use Nordea Sweden as forwarding institution with SWIFT (BIC) address NDEASESS. In case similar service been used via other services/channels within Nordea, it is advised that companies contact its executing bank to ensure that the instructions will be properly processed before using the Request for Transfer (RfT) service.

A request for transfer is not a payment but only an instruction for a payment, which is why Nordea cannot guarantee that the instruction will be executed as a payment as intended when executing bank is outside Nordea Group.

Available payment types are described below given that these are supported by the executing bank.

Country	Domestic transfer <sup>1</sup>	Urgent domestic transfer	Cross border	Express cross border	Inter-company <sup>2</sup>
<b>Nordea foreign branches</b>					
UK	x <sup>3</sup>	x <sup>4</sup>	x	x	x
USA	x	x <sup>5</sup>	x	x	x
<b>Other banks outside Nordea</b>					
As per agreement	x	N/A	x	x	x

**Note:** One (1) occurrence of structured reference for the beneficiary can be used.

<sup>1</sup> Local currency applies

<sup>2</sup> Both domestic & cross border

<sup>3</sup> BACS & Faster payment. **Note:** Faster payment can only be used for Nordea UK

<sup>4</sup> CHAPS payment (both GBP & EUR)

<sup>5</sup> FED-wire payment

## 2.2 Governmental reporting for cross border/cross-currency payments incl. Request for Transfers

No specific governmental reporting applies for Denmark.

### Request for Transfer

Governmental reporting can be included if needed by local countries authorities and according to instructions in the MIG.

## 2.3 Nordea account structures

The purpose of this chapter is to explain the various debit and credit accounts and structures within Nordea, when sending payment instructions or receiving debit advices from Nordea.

### 2.3.1 Structure of Debtor’s account in various messages

Below is an overview of available IBAN and BBAN structures within Nordea. The overview shows the possible use of IBAN and BBAN account numbers for Debtors account, irrespectively of payment or Request for Transfer type used.

**For XML:** Debtor Account <DbtrAcct> in pain.001 or Account <Acct> in camt.054 Debit Notification.

Transfer flow:	Payment order		Debit Notification	
XML message:	pain.001		camt.054	
Country	BBAN	IBAN	BBAN	IBAN
Denmark	x	x	x	x
Transfer flow:	Request for Transfer		Debit Notification	
XML message:	pain.001		camt.054 <sup>1</sup>	
Country	BBAN	IBAN	BBAN	IBAN
Nordea UK	x	x	N/A	
Nordea USA	x	N/A	N/A	
Banks outside Nordea <sup>2</sup>	-	-	N/A	

### 2.3.2 Structure of Creditor’s account in various messages

The below overview describes how a creditor account may be structured. This overview describes **creditor** account structures for domestic, cross border, Treasury payments and Request for Transfer towards Nordea’s foreign branches.

<sup>1</sup> Debit Notification will not be provided for Global Cash Pool transfer (Treasury) or payments instructed via Request for Transfer

<sup>2</sup> Local country rules apply, please contact executing bank for instructions

**For XML:** Creditor Account <CrdtAcct> in pain.001 or Creditor Account <CrdtAcct> in camt.054 Debit Notification.

Transfer flow:	Payment order		Debit Notification	
XML message:	pain.001		camt.054	
Country	BBAN	IBAN	BBAN	IBAN
Denmark <sup>1</sup>	x	x	x	x
Transfer flow:	Request for Transfer		Debit Notification	
XML message:	pain.001		camt.054 <sup>1</sup>	
Country	BBAN	IBAN	BBAN	IBAN
Nordea UK	x <sup>2</sup>	x	N/A	
Nordea USA	x	N/A	N/A	
Banks outside Nordea <sup>2</sup>	-	-	N/A	

### 2.3.3 Structure for IBAN accounts

For information about structure of IBAN account numbers at Nordea, please see enclosed overview or follow enclosed link to Nordea common site.

List of the European IBAN countries		
Country	Length	Examples
Denmark	18 an	DK5000400440116243
For other countries, please use the following link: <a href="#">Nordea IBAN</a>		

### 2.3.4 Structure of BBAN account numbers at debit level in payments

The below description shows how the BBAN is structured for debtor’s account at Nordea. It also describes when clearing numbers should be used when sending payment instructions to Nordea.

**Note:** Hyphens (“-“) or dots (“.”) cannot be used and will cause rejections by Nordea if present, i.e. only digits allowed for Debtor BBAN account structure.

**For XML:** Debtor Account <DbtrAcct> in pain.001 Messages

XML Message: pain.001.001.03
Instruction usage of BBAN for Debit Account Holder - Denmark
Bank account number must be 14 digits. The first 4 digits of the bank account number must be the bank registration number. The last 10 digits must be the account number. If the bank registration number is shorter than 4 digits or the account number is shorter than 10 digits, it must be right aligned and padded with leading zeroes.

### 2.3.5 Structure for BBAN accounts on credit level in payments

The below description shows how the BBAN number is structured for beneficiaries account at Nordea. It also describes when clearing numbers should be used when sending payment instructions to Nordea.

<sup>1</sup> Creditor’s creditor number (Transfer form) cannot be structured as IBAN

<sup>2</sup> BBAN format only allowed for domestic payments and cross border payments outside EU/EES area

**Note:** Hyphens (“-“) or dots (“.”) cannot be used and will cause rejections by Nordea if present, i.e. only digits allowed for Creditor BBAN account structure.

**For XML:** Credit Account <CrdtAcct> in pain.001 Messages

**XML Message: pain.001.001.03**

**Instruction usage of BBAN for beneficiary Account Holder - Denmark**

**Creditor number** must be 8 digits. If the creditor number is shorter than 8 digits it must be right aligned and padded with leading zeroes.

**Bank account number** must be 14 digits. The first 4 digits of the bank account number is the bank registration number (branch code). The last 10 digits is the account number. If the bank registration number is shorter than 4 digits or the account number is shorter than 10 digits, it must be right aligned and padded with leading zeroes.

## 2.4 Use of Name & address per payment type

Each payment type has its own rules and ability of informing the creditor about involved parties in a payment, i.e. name & address of Debtor, Ultimate Debtor, Creditor and Ultimate Creditor. The limitations are dependent on local, EBA or SWIFT clearing capability.

Below you will find an over-view of which parties that will provide which information towards the Creditor in a payment executed by Nordea. The name and address information provided in the payment order Message from the Company will be returned by Nordea in the Debit Notification Message, except for Global Cash Pool transfer (Treasury).

	Rule
Structured address	StreetName (70 characters) + TownName (35 characters) can be used <b>Note:</b> If full length of “Creditor Name” is used (i.e. 70 characters) then StreetName cannot exceed 35 characters.
Hybrid address	When Hybrid address format is used, max 2 lines of Address Line can be included and Town Name/Country code must be provided separately in the Town Name/Country tag <b>Note:</b> If full length of “Creditor Name” used (i.e. 70 characters) then max. 35 characters of 1 <sup>st</sup> <AddressLine> can be used.

Note	Denmark Domestic	Denmark domestic as from April 2027	SEPA	Xborder	RfT	
<b>Debtor</b>						
Debtor Name	Debtor name will be replaced with account holder name by Nordea. Request for Transfer: Debtor name up to 140 characters will be forwarded to the executing bank.	Not processed	Not processed	Not processed	Not processed	140
Debtor Street Name	Debtor Address will be replaced with account holder address by Nordea. Request for Transfer: Debtor address will be forwarded to the executing bank.	Not processed	Not processed	Not processed	Not processed	70
Debtor Post code		Not processed	Not processed	Not processed	Not processed	16
Debtor Town Name		Not processed	Not processed	Not processed	Not processed	35
Debtor Address Line		Not processed	Not processed	Not processed	Not processed	2 x 70
<b>Ultimate Debtor</b>						
Ultimate Debtor Name (Batch level)		35	140	70	140	140
Ultimate Debtor Name (Transaction level)		35	140	70	140	140
Ultimate Debtor Street Name	For Denmark the Street Name will be concatenated with Building number.	35	70	70	70	70
Debtor Town Name		35	35	35	35	35
Ultimate Debtor Address Line		N/A	2 x 70	2 x 70	2 x 70	2 x 70
<b>Creditor Agent</b>						
Creditor Agent Name		N/A	N/A	N/A	140	140
<b>Creditor</b>						
Creditor Name		35	140	70	140	140
Creditor Street Name		35	70	70	70	70
Creditor Town Name		35	35	35	35	35
Creditor Address Line		N/A	2 x 70	2 x 70	2 x 70	2 x 70
<b>Ultimate Creditor</b>						
Ultimate Creditor Name		35	140	70	140	140
Ultimate Creditor Street Name	For Denmark the Street Name will be concatenated with Building number.	35	70	70	70	70
Ultimate Creditor Address Line		N/A	2 x 70	2 x 70	2 x 70	2 x 70

## 2.4.1 Free text usage and applied process rules by Nordea

For free text information (<Ustrd) in Danish and international (SWIFT) clearing systems applies a maximum of 35 characters per line with a maximum of 41 (Danish infrastructure) or 4 (SWIFT infrastructure) lines, which differs compared to ISO20022 XML standard who applies 140 characters per line and with unlimited number of lines. Due to this Nordea will apply the below “rules” when free text is used to simplify and make it understandable how this information can be provided towards Nordea.

Each provided line of <Ustrd> in pain.001, which can consist of maximum 140 characters, are divided always into "blocks" of 35 characters, regardless if it is a domestic or cross border/cross-currency or Treasury payment type. Nordea will in its process check each and every such "bloc" for characters and in case such a "bloc" is empty (i.e. no characters exist) then Nordea will omit this "bloc" and search for the next "bloc" and repeat its search up till all accepted "blocks" (i.e. domestic payments = 41 "blocks", cross border & Treasury payments = 4 "blocks" and Request for Transfer2 = 3 "blocks") are processed. Additional or empty "blocks" will be disregarded by Nordea. **Note:** "Blanks" are in this context considered to be characters.

Accepted number of "blocks" per payment type is:

- Standard, Same Day Credit Transfer and Easy-account, including Salary & Pension payments = 1.435 characters → 41 "blocks"
- Transfer form 73 and 75 = 1.435 characters → 41 "blocks"
- Transfer form 01 = 140 characters → 4 "blocks"
- Transfer form 04, 15 and 71 = No characters allowed
- All cross-currency/cross border and Treasury payments = 140 characters → 4 "blocks"
- Request for Transfer = 105 characters → 3 "blocks"

<i>Example 1: Using full length of one &lt;Ustrd&gt; field in pain.001</i>		
<Ustrd>Full 140 characters used</Ustrd>	4 blocks of 35 characters used	Nordea forwards via local (or SWIFT) infrastructure in free text field to Creditor or executing bank (RfT) [35 characters] [35 characters] [35 characters] [35 characters]
<i>Example 2: Using parts of each &lt;Ustrd&gt; field in pain.001 but in several occurrences</i>		
<Ustrd> 38 characters used</Ustrd> <Ustrd> 76 characters used</Ustrd> <Ustrd> 10 characters used</Ustrd> <Ustrd> 56 characters used</Ustrd> <Ustrd> 39 characters used</Ustrd>	10 blocks of 35 characters used	Nordea forwards via local infrastructure in free text field to Creditor [35 characters] [3 characters] [35 characters] [35 characters] [6 characters] [10 characters] [35 characters] [21 characters] [35 characters] [4 characters] <b>Note:</b> Any information in exceeding (41) "blocks" will be disregarded

## 2.5 Booking principals

Single booking may be used for all payment types, if used all needed references such as Payment Information Identification, End-To-End Identification and/or Instruction Identification will be reported on the account statement when Corporate Access Account Reporting used (camt.053).

If other account statement services used the first 20 characters from Instruction Identification (1<sup>st</sup> priority) or End-To-End Identification (2<sup>nd</sup> priority) will be reported on Debtor's account statement.

Batch booking will only apply for payment types:

- Standard credit transfer
- Transfer forms
- Salary and pension payments
- Same day credit transfers
- Easy account payments

The following payment types can be mixed in the same batch booking:

- Standard credit transfer (CRET, without same day processing)
- Transfer forms (FORM)

Same day credit transfers and Easy account payments cannot be mixed with other payment types due to different cut-off times.

Single booking will always apply for cross border/cross currency and Treasury payments.

**Note:** Request for Transfer instructions will always be sent single-wise towards executing bank, including to Nordea's foreign branches, which will be booked in similar way. When executing bank is outside Nordea then booking principal by executing bank will apply.

## 2.6 Insufficient funds handling by Nordea

In case insufficient funds occur on payment day, Nordea will process each individual payment up till the moment no more funds are possible to cover for the remaining payments. On the actual payment day Nordea will at first cover control send a status report Message (pain.002) to inform the Company about the lack of funds on the account. The information will also be available via Nordeas Netbank.

Cover control for available funds will be performed by Nordea several times during the banking day(s) until the payment is executed or rejected by Nordea.

By end of banking day 6 i.e. (day 0+5) the outstanding payments will be rejected by Nordea. For Easy-account payments the outstanding payments will be rejected on the 4. banking day (day 0+3).

A status report Message will be sent the following morning to inform the Company about the rejected payments and the same information will be available via Nordeas Netbanks.

### **Request for Transfer (RfT):**

In case insufficient funds occur on payment day, the payment instruction will either be rejected or put on hold depending on rules applied by executing bank. In case of rejection by executing bank and such rejection is provide to Nordea, it will be forwarded to the Company in a status message.

### **Treasury payments:**

In case insufficient funds occur on payment day, the payment instruction will be rejected immediately and not put on hold waiting for sufficient funds to cover the payment.

Please also see document "*User guide & Message flow*".

## 2.7 Charges applied by Nordea

For domestic payments each party always pays its own local charges. For cross border and Treasury payments there are two options for distributing payment charges, either the remitter pays all costs related to the transaction or each party pays its own local charges. Charges for cross border payments applied by Nordea will be reported in Debit Notification Message (camt.054).

Please note:

- Charge option "each party pays its own local charge", i.e. code "SHAR" or "SLEV" must be used in the XML Message for EUR payments, to be processed as a SEPA payment.
- If charge information for cross border and Treasury payments or Request for Transfer (RfT) is not present, Nordea will apply standard rule: "Each party pays its own local charges".

## 2.8 Currency base denomination

Nordea uses currency base denomination “100” for all major currencies, which will apply when reporting currency exchange rate information in Debit Notification (camt.054) whenever a currency exchange has occurred for cross border/cross-currency incl. SEPA, Intercompany payments and Treasury (Financial/Same-Day-Value) payments.

Exchange rate will be expressed with a maximum of 10 digits, including 5 decimals.

## 2.9 Cut-off times and available currencies

Below information about cut-off times applied by Nordea for each payment type, including available currencies. The below table will under the column “Debit account” describes when Nordea will book the payment instruction in relation to the requested Payment day.

The column “Available by Creditor” includes information concerning when the payment amount is made available to the beneficiary’s bank.

The following explanations apply:

Day -1 = The Business Day prior to the Payment day

Day 0 = The Payment day

Day 1 = The Business Day after the Payment day

**Note:** If cut off time is passed, the date will roll to the next business day except for Treasury payments.

If the currency is closed due to bank holiday, the date will roll to the next business day, except for Treasury payments which will be rejected.

### Additional information about cross border payments:

The table shows value dating rules and cut-off times for each payment type, currency and whether beneficiary’s bank is Nordea or not.

Value dates for outgoing payments are expressed in number of Business Days after execution day. The indicated credit value date is for the Nordea correspondent bank (in case the beneficiary bank is not a Nordea bank). In case a bank holiday will occur for the country of the beneficiary, where the currency applies, the beneficiary will be credited the first following banking day, except for Treasury payments which will be rejected.

### Additional information about instructions sent via Request for Transfer:

The requested execution date cannot be older than present date, i.e. when instruction received by Nordea.

In case execution date is too old (i.e. older than present date) then the instruction will be rejected.

Future date is accepted and will be forwarded in the instruction to executing bank. Nordea will not check banking holidays for any country outside the Nordics.

If a payment is received after cut-off time or with a non-business day as payment day it will either be rejected or put on hold depending on rules applied by executing bank. In case of rejection by executing bank and such rejection is provide to Nordea, it will be forwarded to the Company in a status message.

For Nordea’s foreign branches, the following rule will apply:

All payments received after cut-off time or with a payment date on a non-business day will be processed on the following business day.

**Note:** All hours are defined as Central European Time (CET).

Payment type	Currency	Cut-off time (CET) <sup>1)</sup>	Debit account	Available by Creditor <sup>2)</sup>
<b>Domestic payments</b>				
Standard credit transfer <sup>3)</sup> - Outside Nordea - Within Nordea With "Neutral Date of Availability" (Both Outside and within Nordea)	DKK	Day 0 17.30 23.30 17.30	Day 0	Day 1 Day 0 Day 1
Same-day Credit transfer	DKK	Day 0 11.30	Day 0	Day 0
Transfer form	DKK	Day 0 17.30	Day 0	Day 1
Salary and pension payments Combined with Same Day Credit Transfer	DKK	Day 0 17.30 11.30	Day 0 Day 0	Day 1 Day 0
Easy Account payment Combined with Same Day Credit Transfer	DKK	Day 0 11.30 08.30	Day 0 Day 0	Day 1 Day 0
Intercompany - Outside Nordea - Within Nordea	DKK	Day 0 11.30 23.30	Day 0	Day 0
<b>Cross border payments</b>				
Ordinary within Nordea in DK, without exchange Currency transfer to own account	All: EU Other	Day 0 15.30 15.30	Day 0 Day 0	Day 0 Day 0
Ordinary within Nordea in DK, with exchange Currency transfer to own account	All: EU Other	Day 0 14.30 14.30	Day 0 Day 2	Day 0 Day 2
Ordinary within Nordea in DK, without exchange Currency transfer to other accounts	EU currencies <sup>4)</sup>	Day 0 15.30	Day 0	Day 0
Ordinary within Nordea in DK, with exchange Currency transfer to other accounts	EU currencies <sup>5)</sup>	Day 0 14.30	Day 0	Day 0
Ordinary within Nordea in DK, without exchange Currency transfer to other accounts	Other currencies	Day 0 15.30	Day 0	Day 0
Ordinary within Nordea in DK, with exchange Currency transfer to other accounts	Other currencies	Day 0 14.30	Day 2	Day 3
Ordinary within Nordea	Other currencies	Day 0 14.30	Day 0	Day 2
Ordinary within Nordea	DKK, EUR <sup>6)</sup> , GBP, NOK, SEK, SGD, USD	Day 0 14.30	Day 0	Day 1

<sup>1</sup> When payment order/transaction must be received by Nordea and confirmed by Customer

<sup>2</sup> Booking on Creditor account dependent on booking routines by, or agreement with, Creditor bank

<sup>3</sup> If batch booking is used with payments both inside and outside Nordea the early cut-off is applicable for all transactions

<sup>4</sup> CZK, DKK, EUR, HUF, PLN, RON, SEK + national currencies in countries having made an agreement with EU (NOK, CHF and ISK)

<sup>5</sup> CZK, DKK, EUR, HUF, PLN, RON, SEK + national currencies in countries having made an agreement with EU (NOK, CHF and ISK)

<sup>6</sup> D+0/D+0 for EU payments/SEPA credit transfers within the EEA countries (i.e. EU countries, Iceland, Liechtenstein, Norway) and the United Kingdom received before 13:30 CET.

Ordinary outside Nordea	EUR <sup>1</sup>	Day 0 14.30	Day 0	Day 1
Ordinary outside Nordea	Other currencies	Day 0 14.30	Day 0	Day 2
Financial/Same-Day-Value payments/ Express/ Intercompany outside Nordea	DKK	Day 0 15.15	Day 0	Day 0
	TRY	Day 0 08.30	Day 0	Day 0
	CHF	Day 0 09.30	Day 0	Day 0
	CZK, HUF, MXN	Day 0 10.30	Day 0	Day 0
	PLN	Day 0 11.30	Day 0	Day 0
	NOK	Day 0 14.30	Day 0	Day 0
	CAD & GBP	Day 0 15.00	Day 0	Day 0
	SEK	Day 0 15.45	Day 0	Day 0
	EUR & USD	Day 0 15.30	Day 0	Day 0
	See below <sup>2)</sup>	Day -0 13.30	Day 1	Day 1
	CNY & CNH	Day -0 14.30	Day 1	Day 1
	JPY & RSD	Day -0 15.00	Day 1	Day 1
	See below <sup>3)</sup>	Day -0 14.30	Day 2	Day 2
Global Cash Pool transfer	DKK, GBP, NOK, SEK, EUR & USD	Day 0 16.00	Day 0	Day 0

## 2.9.1 Debit Notification delivery

The debit advice/notification Message, i.e. camt.054, is sent to the Company whenever information is made available by Nordea. In addition, Nordea will provide information about executed domestic payments during the requested execution day at approx. 07.00, 14.00 and 17.30 (all CET), which can be visible via Nordeas Netbanks.

Delivery of Bank-to-Customer Debit Notification – camt.054		
Payment type	Cut-off time (CET)	Reflects Nordea's booking day on Debit account
Domestic & International payments	Day 0 23.00	Day 0

<sup>1</sup> D+0/D+0 for EU payments/SEPA credit transfers within the EEA countries (i.e. EU countries, Iceland, Liechtenstein, Norway) and the United Kingdom received before 13:30 CET.

<sup>2</sup> AED, AUD, BGN, HKD, ILS, KWD, NZD, RON, SAR, THB & ZAR

<sup>3</sup> INR, KES, KRW, KZT, MAD, PHP, PKR & TND

**Note:** No Debit Notification will be provided by Nordea for sent Cash Pool transfers (Treasury payment) or Request for Transfer instructions.

## **2.10 Use of other CM services in Denmark**

Mainly all other Cash Management services offered by Nordea can easily be combined or used in parallel with Corporate Access Payables. However, some restrictions apply for some specific services, which are stated below.

### **Treasury File service**

Treasury File service cannot be used in parallel with Corporate Access Payables Treasury payment service.

## **2.11 User support**

For User support, see main document “*Service description Corporate Access Payables*”.