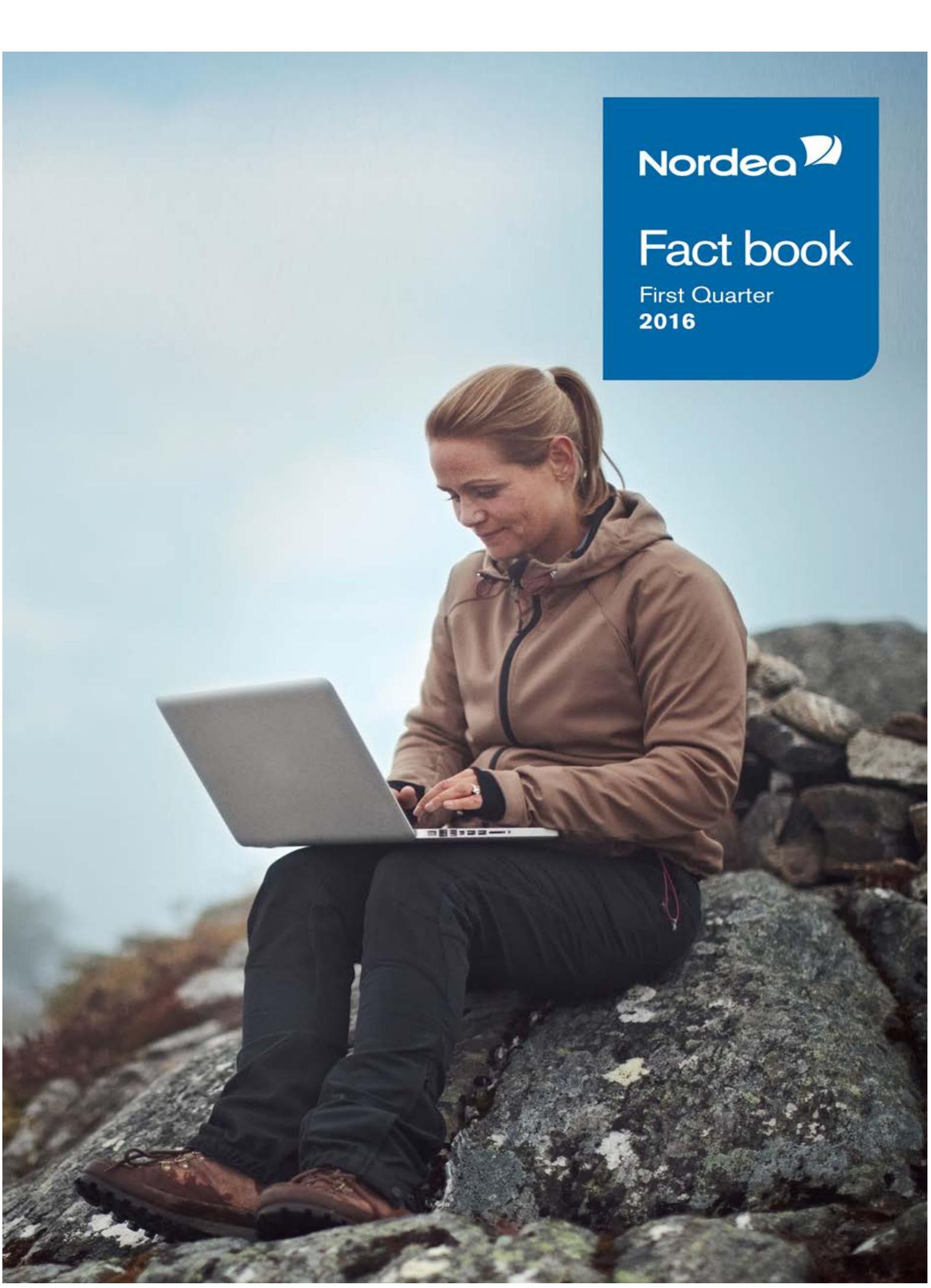


The Nordea logo, featuring the word "Nordea" in white lowercase letters next to a stylized blue and white swoosh graphic.

# Fact book

First Quarter  
**2016**



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The Nordea logo, featuring the word "Nordea" in a white sans-serif font next to a stylized white bird icon.

# Nordea overview



## Nordea in brief

Q1 2016

**Nordea is the largest financial services group in the Nordic and Baltic Sea region.**

✓ **11 million customers**

- Approx. 10 million personal customers
- 590,000 corporate customers, incl. Nordic Top 500

Nordea's home markets



✓ **Distribution power**

- Approx. 600 Office Locations

✓ **Financial strength**

- EUR 10.1bn total income in full year (2015)
- EUR 675.6bn of assets (Q1 2016)
- EUR 29.1bn in equity capital (Q1 2016)
- AA credit rating
- Common Equity Tier 1 capital ratio of 16.7% (Q1 2016)

✓ **EUR ~34.2bn in market cap** (Q1 2016)

- One of the largest Nordic corporations
- A top-10 European retail bank

**Nordea = Nordic ideas**



## Board of Directors



**Björn Wahlroos**  
**Chairman**  
Ph.D (Econ). 1979.  
Board member since 2008 and  
Chairman since 2011.  
Born 1952.



**Marie Ehrling**  
**Deputy Chairman**  
Master of Law.  
Board member since 2008.  
Born 1960.



**Silvija Seres**  
MBA, Ph.D (Mathematical  
science) and MSc (Computer  
Science).  
Board member since 2015.  
Born 1970.



**Tom Knutzen**  
MSc (Economics)  
Board member since 2007.  
Born 1962.  
MSc (Economics)  
Board member since 2007.  
Born 1962.



**Robin Lawther**  
BA Honours (Economics) and  
MSc (Accounting & Finance).  
Board member since 2014.  
Born 1961.



**Lars G Nordström**  
Law studies at Uppsala  
University.  
Board member since 2003.  
Born 1943.



**Sarah Russell**  
Master of Applied Finance.  
Board member since 2010.  
Born 1962.



**Kari Stadigh**  
Master of Science (Engineering)  
and Bachelor of Business  
Administration.  
Board member since 2010.  
Born 1955.



**Birger Steen**  
MSc (Computer Science) and  
MBA.  
Board member since 2015.  
Born 1966.

## Group Executive Management



**Casper von Koskull**  
**President and Group CEO**  
Member of Group Executive Management since 2010.  
Born 1960.



**Torsten Hagen Jørgensen**  
**Group COO, Deputy Group CEO and Head of Group Corporate Centre**  
Member of Group Executive Management since 2011.  
Born 1965.



**Lennart Jacobsen**  
**Head of Retail Banking**  
Member of Group Executive Management since 2013.  
Born 1966.



**Mads G. Jakobsen**  
**Deputy Head of Retail Banking**  
Member of Group Executive Management since 2014.  
Born 1966.



**Ari Kaperi**  
**Group Chief Risk Officer and Head of Group Risk Management**  
Member of Group Executive Management since 2008.  
Born 1960.



**Erik Ekman**  
**Head of Wholesale Banking**  
Member of Group Executive Management since 2015  
Born 1969.



**Heikki Ilkka**  
**Group CFO and Head of Group Finance and Business Control**  
Member of Group Executive Management since 2016  
Born 1970.



**Snorre Storset**  
**Head of Wealth Management**  
Member of Group Executive Management since 2015.  
Born 1972.

## Rating

End of Q1 2016	Moody's		S&P		Fitch		DBRS	
	Short	Long	Short	Long	Short	Long	Short	Long
Nordea Bank AB (publ)	P-1	Aa3	A-1+	AA-**	F1+	AA-	R-1 (mid)	AA (low)
Nordea Bank Danmark A/S	P-1	Aa3	A-1+	AA-**	F1+	AA-	R-1 (mid)	AA (low)
Nordea Bank Finland Plc	P-1	Aa3	A-1+	AA-**	F1+	AA-	R-1 (mid)	AA (low)
Nordea Bank Norge ASA	P-1	Aa3	A-1+	AA-**	F1+	AA-	R-1 (mid)	AA (low)
Nordea Hypotek AB (publ)		Aaa*		AAA*				
Nordea Kredit Realkreditaktieselskab		Aaa*		AAA*				
Nordea Eiendomskreditt		Aaa*						
Nordea Bank Finland		Aaa*						
AT1 in Sep 2014 issue rating				BBB		BBB		
AT1 in March 2015 issue rating				BBB		BBB		

\*Covered bond rating, \*\* Negative outlook as of 20 Nov 2012

## Largest shareholders

End of Q1 2016	No.of shares.	Percent end Q1	
Sampo Plc	860.4	21.3	
Nordea Fonden	158.2	3.9	
Swedbank Robur Funds	105.4	2.6	
Alecta	82.4	2.0	
Norwegian Petroleum Fund	76.5	1.9	
AMF Insurance & Funds	66.6	1.6	
Didner & Gerge Funds	37.7	0.9	
SHB Funds	36.4	0.9	
Nordea Funds	36.1	0.9	
Fourth Swedish National Pension Fund	34.4	0.9	
Henderson Funds	33.2	0.8	
Third Swedish National Pension Fund	31.9	0.8	
SEB Funds	31.8	0.8	
AFA Insurance	28.5	0.7	
Varma Mutual Pension Insurance	28.3	0.7	
SPP Funds	25.5	0.6	
Vanguard Funds	24.6	0.6	
Skandia Life Insurance	23.2	0.6	
Fidelity Funds	21.3	0.5	
First Swedish National Pension Fund	21.2	0.5	
Other	2 274.7	56.3	
<b>Total number of outstanding shares*</b>	<b>4 029.6</b>	<b>100.0%</b>	

\*) Excluding shares issued for the Long Term Incentive Programme (LTIP).

The Nordea logo, featuring the word "Nordea" in a blue serif font with a stylized orange and blue swoosh graphic to the right.

## Key financial figures



## 9 year overview

Historical numbers for 2014 restated following that IT Poland is included in continuing operations

### Income statement

EURm	2015	2014	2013	2012	2011	2010	2009	2008	2007
Net interest income	4 963	5 482	5 525	5 563	5 456	5 159	5 281	5 093	4 282
Net fee and commission income	3 230	2 842	2 642	2 468	2 395	2 156	1 693	1 883	2 140
Net result from items at fair value	1 645	1 425	1 539	1 774	1 517	1 837	1 946	1 028	1 209
Equity method	39	18	79	93	42	66	48	24	41
Other income	263	474	106	100	91	116	105	172	217
<b>Total operating income</b>	<b>10 140</b>	<b>10 241</b>	<b>9 891</b>	<b>9 998</b>	<b>9 501</b>	<b>9 334</b>	<b>9 073</b>	<b>8 200</b>	<b>7 889</b>
General administrative expenses:									
Staff costs	-3 263	-3 159	-2 978	-2 989	-3 113	-2 784	-2 724	-2 568	-2 388
Other expenses	-1 485	-1 656	-1 835	-1 808	-1 914	-1 862	-1 639	-1 646	-1 575
Depreciation of tangible and intangible assets	-209	-585	-227	-267	-192	-170	-149	-124	-103
<b>Total operating expenses</b>	<b>-4 957</b>	<b>-5 400</b>	<b>-5 040</b>	<b>-5 064</b>	<b>-5 219</b>	<b>-4 816</b>	<b>-4 512</b>	<b>-4 338</b>	<b>-4 066</b>
<b>Profit before loan losses</b>	<b>5 183</b>	<b>4 841</b>	<b>4 851</b>	<b>4 934</b>	<b>4 282</b>	<b>4 518</b>	<b>4 561</b>	<b>3 862</b>	<b>3 823</b>
Net loan losses	-479	-534	-735	-895	-735	-879	-1 486	-466	60
<b>Operating profit</b>	<b>4 704</b>	<b>4 307</b>	<b>4 116</b>	<b>4 039</b>	<b>3 547</b>	<b>3 639</b>	<b>3 075</b>	<b>3 396</b>	<b>3 883</b>
Income tax expense	-1 042	-950	-1 009	-970	-913	-976	-757	-724	-753
<b>Net profit for period from continuing operations</b>	<b>3 662</b>	<b>3 357</b>	<b>3 107</b>	<b>3 069</b>	<b>2 634</b>	<b>2 663</b>	<b>2 318</b>	<b>2 672</b>	<b>3 130</b>
Net profit for the period from discontinued operations after tax	-	-25	9	57					
<b>Net profit for the period</b>	<b>3 662</b>	<b>3 332</b>	<b>3 116</b>	<b>3 126</b>					

### Ratios and key figures

	2015	2014	2013	2012	2011	2010	2009	2008	2007
Diluted earnings per share, EUR - Total operations	0.91	0.83	0.77	0.77	0.65	0.66	0.60	0.79	0.93
Share price <sup>2</sup> , EUR	10.15	9.68	9.78	7.24	5.98	8.16	7.10	3.90	8.90
Total shareholders' return, %	8.2	9.2	44.6	21.0	-24.4	3.7	78.6	-46.9	6.4
Actual dividend per share, EUR	0.64	0.62	0.43	0.34	0.26	0.29	0.25	0.20	0.50
Equity per share <sup>2</sup> , EUR	7.69	7.40	7.27	6.96	6.47	6.07	5.56	5.29	5.09
Potential shares outstanding <sup>2</sup> , million	4 050	4 050	4 050	4 050	4 047	4 043	4 037	2 600	2 597
Weighted average number of diluted shares, million	4 031	4 031	4 020	4 026	4 026	4 022	3 846	3 355	3 352
Return on equity, % - Continuing operations	12.2	11.4	11.0	11.6	10.6	11.5	11.3	15.3	19.7
Assets under management, EURbn	288.2	262.2	232.1	218.3	187.4	191.0	158.1	125.6	157.1
Cost/income ratio, % - Continuing operations <sup>1</sup>	47	49	51	51	55	52	50	53	52
Loan loss ratio, basis points	14	15	21	26	23	31	56	19	-3
Common Equity Tier 1 capital ratio, excl. Basel I floor <sup>2,3</sup> , %	16.5	15.7	14.9	13.1	11.2	10.3	10.3	8.5	7.5
Tier 1 capital ratio, excl. Basel I floor <sup>2,3</sup> , %	18.5	17.6	15.7	14.3	12.2	11.4	11.4	7.4	7.0
Total capital ratio, excl. Basel I floor <sup>2,3,4</sup> , %	21.6	20.6	18.1	16.2	13.4	13.4	13.4	9.5	9.1
Tier 1 capital <sup>2,3</sup> , EURm	26 516	25 588	24 444	23 953	22 641	21 049	19 577	15 760	14 230
Risk Exposure Amount, excl. Basel I floor <sup>2,4</sup> , EURbn	143	146	155	168	185	185	172	169	171
Risk Exposure Amount, incl. Basel I floor <sup>2,4</sup> , EURbn	222	220	209	215	224	215	192	213	205
Number of employees (FFTEs) - Continuing operations <sup>2</sup>	29 815	29 643	29 429	29 491	33 068	33 809	33 347	34 008	31 721
Risk-adjusted profit, EURm - Continuing operations	3 692	3 476	3 352	3 313	2 714	2 622	2 786	2 279	2 239
Economic profit, EURm - Continuing operations	1 578	1 058	912	889	1 145	936	1 334	1 015	1 231
Economic capital <sup>2,4</sup> , EURbn	25.0	24.3	23.5	24.6	17.7	17.5	16.7	15.8	13.4
ROCAR, % - Continuing operations <sup>1</sup>	14.6	14.0							
RAROCAR, % - Continuing operations <sup>1</sup>	14.9	14.4	13.7	13.9	15.5	15.0	17.3	15.6	17.8
MCEV, EURm	4 758	4 758	4 700	3 762	2 714	3 655	3 244	2 624	3 189

<sup>1</sup> Non-recurring items (Q2 2014: restructuring charge EUR 190m, Q3 2014: gain from the divestment of Nets EUR 378m and impairment of intangible assets EUR

344m, Q4 2015: gain from divestment of Nordea's merchant acquiring business to Nets of EUR 176m before tax and restructuring charge of EUR 263m).

<sup>2</sup> End of period.

<sup>3</sup> Including the result for the period.

<sup>4</sup> Market Risk - of which trading book, Standardised Approach is restated for 2014.

## 9 year overview

### Balance sheet

EURm	Q1/2016	2015	2014	2013	2012	2011	2010	2009	2008	2007
<b>Assets</b>										
Cash and balances with central banks	48 734	35 500	31 067	33 529	36 060	3 765	10 023	11 500	3 157	5 020
Loans to central banks	11 030	13 224	6 958	11 769	8 005	40 615				
Loans to credit institutions	11 986	10 762	12 217	10 743	10 569	11 250	15 788	18 555	23 903	24 262
Loans to the public	342 731	340 920	348 085	342 451	346 251	337 203	314 211	282 411	265 100	244 682
Interest-bearing securities	87 154	88 535	87 110	87 314	86 626	92 373	69 137	56 155	44 830	38 782
Financial instruments pledged as collateral	9 554	8 341	12 151	9 575	7 970	8 373	9 494	11 24	7 937	4 790
Shares	22 983	22 273	39 749	33 271	28 128	20 167	17 293	13 703	10 669	17 644
Assets in pooled schemes and unit-linked investment contact	20 667	20 434								
Derivatives	87 394	80 741	105 119	70 992	118 789	171 943	96 825	75 422	86 838	31 498
Fair value changes of hedged items in portfolio hedge of interest rate risk	171	151	256	203	-711	-215	1 127	763	413	-105
Investments in associated undertakings	642	515	487	630	585	591	554	470	431	366
Intangible assets	3 299	3 208	2 908	3 246	3 425	3 321	3 219	2 947	2 535	2 725
Property and equipment	573	557	509	431	474	469	454	452	375	342
Investment property	3 062	3 054	3 227	3 524	3 408	3 644	3 568	3 505	3 334	3 492
Deferred tax assets	135	76	130	62	266	169	278	125	64	191
Current tax assets	201	87	132	31	78	185	262	329	344	142
Retirement benefit assets	346	377	42	321	142	223	187	134	168	123
Other assets	23 352	18 587	17 581	11 064	15 554	19 425	22 857	14 397	14 604	7 724
Prepaid expenses and accrued income	1 541	1 526	1 614	2 383	2 559	2 703	2 450	2 492	2 827	2 183
Assets held for sale	-	-	-	8 895						
<b>Total assets</b>	<b>675 555</b>	<b>648 868</b>	<b>669 342</b>	<b>630 434</b>	<b>668 178</b>	<b>716 204</b>	<b>580 839</b>	<b>507 544</b>	<b>474 074</b>	<b>389 054</b>
<b>Liabilities</b>										
Deposits by credit institutions	58 523	44 209	56 322	59 090	55 426	55 316	40 736	52 190	51 932	30 077
Deposits and borrowings from the public	202 819	189 049	197 254	200 743	200 678	190 092	176 390	153 577	148 591	142 329
Deposits in pooled schemes and unit-linked investment contacts	21 340	21 088								
Liabilities to policyholders	39 255	38 707	51 843	47 226	45 320	40 715	38 766	33 831	29 238	32 280
Debt securities in issue	192 764	201 937	194 274	185 602	183 908	179 950	151 578	130 519	108 989	99 792
Derivatives	87 403	79 505	97 340	65 924	114 203	167 390	95 887	73 043	85 538	33 023
Fair value changes of hedged items in portfolio hedge of interest rate risk	3 496	2 594	3 418	1 734	1 940	1 274	898	874	532	-323
Current tax liabilities	273	225	368	303	391	154	502	565	458	300
Other liabilities	27 694	25 745	26 973	24 737	24 773	43 368	38 590	28 589	17 970	22 860
Accrued expenses and prepaid income	2 097	1 805	1 943	3 677	3 903	3 496	3 390	3 178	3 278	2 762
Deferred tax liabilities	952	1 028	983	935	976	1 018	885	870	1 053	703
Provisions	419	415	305	177	389	483	581	309	143	73
Retirement benefit obligations	447	329	540	334	469	325	337	394	340	462
Subordinated liabilities	8 945	9 200	7 942	6 545	7 797	6 503	7 761	7 185	8 209	7 556
Liabilities held for sale	-	-	-	4 198	-	-	-	-	-	-
<b>Total liabilities</b>	<b>646 427</b>	<b>615 836</b>	<b>639 505</b>	<b>601 225</b>	<b>640 173</b>	<b>690 084</b>	<b>556 301</b>	<b>485 124</b>	<b>456 271</b>	<b>371 894</b>
<b>Equity</b>										
Non-controlling interests	1	1	2	2	5	86	84	80	78	78
Share capital	4 050	4 050	4 050	4 050	4 050	4 047	4 043	4 037	2 600	2 597
Share premium reserve	1 080	1 080	1 080	1 080	1 080	1 080	1 065	1 065	-	-
Other reserves	-1 303	-1 188	-1 201	-159	340	-47	-146	-518	-888	-160
Retained earnings	25 300	27 089	25 906	24 236	22 530	20 954	19 492	17 756	16 013	14 645
<b>Total equity</b>	<b>29 128</b>	<b>31 032</b>	<b>29 837</b>	<b>29 209</b>	<b>28 005</b>	<b>26 120</b>	<b>24 538</b>	<b>22 420</b>	<b>17 803</b>	<b>17 160</b>
<b>Total liabilities and equity</b>	<b>675 555</b>	<b>646 868</b>	<b>669 342</b>	<b>630 434</b>	<b>668 178</b>	<b>716 204</b>	<b>580 839</b>	<b>507 544</b>	<b>474 074</b>	<b>389 054</b>

## 10 quarter overview

Historical numbers for Q1 2015 to Q1 2014 restated following that IT Poland is included in continuing operations

### Income statement

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14	Q1/14	Q4/13
Net interest income	1 168	1 203	1 233	1 274	1 253	1 356	1 396	1 368	1 362	1 390
Net fee and commission income	772	821	767	833	809	763	667	708	704	703
Net result from items at fair value	332	421	211	386	627	367	291	356	411	333
Equity method	9	3	18	8	10	-1	7	3	9	21
Other income	14	197	24	22	20	33	398	25	18	22
<b>Total operating income</b>	<b>2 295</b>	<b>2 645</b>	<b>2 253</b>	<b>2 523</b>	<b>2 719</b>	<b>2 518</b>	<b>2 759</b>	<b>2 460</b>	<b>2 504</b>	<b>2 469</b>
Staff costs	-740	-956	-756	-772	-779	-760	-731	-910	-758	-739
Other expenses	-386	-455	-303	-363	-364	-418	-380	-428	-430	-480
Depreciation tangible and intangible assets	-52	-65	-49	-50	-45	-54	-410	-65	-56	-64
<b>Total operating expenses</b>	<b>-1 178</b>	<b>-1 476</b>	<b>-1 108</b>	<b>-1 185</b>	<b>-1 188</b>	<b>-1 232</b>	<b>-1 521</b>	<b>-1 403</b>	<b>-1 244</b>	<b>-1 283</b>
<b>Profit before loan losses</b>	<b>1 117</b>	<b>1 169</b>	<b>1 145</b>	<b>1 338</b>	<b>1 531</b>	<b>1 286</b>	<b>1 238</b>	<b>1 057</b>	<b>1 260</b>	<b>1 186</b>
Net loan losses	-111	-142	-112	-103	-122	-129	-112	-135	-158	-180
<b>Operating profit</b>	<b>1 006</b>	<b>1 027</b>	<b>1 033</b>	<b>1 235</b>	<b>1 409</b>	<b>1 157</b>	<b>1 126</b>	<b>922</b>	<b>1 102</b>	<b>1 006</b>
Income tax expense	-224	-179	-253	-283	-327	-280	-188	-216	-266	-246
<b>Net profit (continuing operations)</b>	<b>782</b>	<b>848</b>	<b>780</b>	<b>952</b>	<b>1 082</b>	<b>877</b>	<b>938</b>	<b>706</b>	<b>836</b>	<b>760</b>

### Ratios and key figures

	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14	Q1/14	Q4/13
Diluted earnings per share, EUR	0.19	0.21	0.19	0.24	0.27	0.22	0.23	0.17	0.21	0.19
Share price <sup>2</sup> , EUR	8.46	10.15	9.91	11.22	11.33	9.68	10.27	10.28	10.26	9.78
Total shareholders' return, %	-10.4	5.5	-5	3.5	22.1	0.8	3.70	7.00	10.3	11.8
Equity per share <sup>2</sup> , EUR	7.21	7.69	7.43	7.39	7.07	7.40	7.39	7.16	7.01	7.27
Potential shares outstanding <sup>2</sup> , million	4 050	4 050	4 050	4 050	4 050	4 050	4 050	4 050	4 050	4 050
Weighted average number of diluted shares, million	4 037	4 035	4 035	4 029	4 032	4 034	4 029	4 027	4 026	4 020
Return on equity, % - Continuing operations	10.3	11.1	10.4	13.1	14.3	11.8	12.8	9.9	11.4	10.5
Assets under management, EURbn	290.9	288.2	273.3	286.1	290.0	262.2	254.5	248.3	238.7	232.1
Cost/income ratio, % - Cont oper non-recurring items <sup>1</sup>	51	49	49	47	44	49	49	49	49	52
Loan loss ratio, basis points	13	17	13	12	14	15	12	16	18	21
Common Equity Tier 1 capital ratio, excl. Basel I floor <sup>2,3</sup> , %	16.7	16.5	16.3	16.0	15.6	15.7	15.6	15.2	14.6	14.9
Tier 1 capital ratio, excl. Basel I floor <sup>2,3</sup> , %	18.7	18.5	18.2	17.9	17.5	17.6	17.4	16.2	15.6	15.7
Total capital ratio, excl. Basel I floor <sup>2,3,4</sup> , %	21.8	21.6	21.3	20.7	20.3	20.7	20.2	19.0	18.4	18.1
Tier 1 capital <sup>2,3</sup> , EURm	26 716	26 516	26 744	26 878	26 240	25 588	25 548	24 728	24 847	24 444
Risk Exposure Amount, excl. Basel I floor <sup>2,4</sup> , EURbn	143	143	147	150	152	145	153	152	159	155
Risk Exposure Amount, incl. Basel I floor <sup>2,4</sup> , EURbn	220	222	222	225	228	220	224	217	221	209
Number of employees (FTEs) - Continuing operations <sup>2</sup>	30 399	29 815	29 821	29 719	29 588	29 643	29 771	29 963	29 690	29 429
Economic profit, EURm - Continuing operations	230	349	261	404	561	289	223	273	286	224
Economic capital <sup>2,4</sup> , EURbn	27.0	25.0	24.8	25.1	25.2	23.9	24.8	24.2	24.0	23.5
ROCAR, % - Continuing operations <sup>1</sup>	12.1	14.0	12.5	15.2	17.9	14.3	13.3	14.1	14.3	

<sup>1</sup>Non-recurring items (Q2 2014: restructuring charge EUR 190m, Q3 2014: gain from the divestment of Nets EUR 378m and impairment of intangible assets EUR

344m, Q4 2015: gain from divestment of Nordea's merchant acquiring business to Nets of EUR 176m before tax and restructuring charge of EUR 263m).

<sup>2</sup>End of period.

<sup>3</sup>Including the result for the period.

<sup>4</sup>Market Risk - of which trading book, Standardised Approach is restated for 2014.

## Change in Net interest income

### Nordea Group

EURm	Q1/Q1	
	Q1/Q4	2016/2015
<b>Margin driven NII</b>	<b>-37</b>	<b>-109</b>
Lending margin	12	-16
Deposit margin	4	-45
Other in BA	-53	-48
<b>Volume driven NII</b>	<b>4</b>	<b>24</b>
Lending volume	4	22
Deposit volume	0	2
Day count	-14	14
GCC including treasury	14	22
Other*	-2	-36
* of which FX	-14	-37
<b>Total NII change</b>	<b>-35</b>	<b>-85</b>

### Retail Banking

EURm	Q1/Q1	
	Q1/Q4	2016/2015
Lending margin	13	-14
Deposit margin	4	-46
Lending volume	1	12
Deposit volume	0	1
Day count	-9	9
Other & FX	-34	-46
* of which FX	-2	-13
<b>Total NII</b>	<b>-25</b>	<b>-84</b>

### Wholesale Banking

EURm	Q1/Q1	
	Q1/Q4	2016/2015
Lending margin	-2	-2
Deposit margin	0	2
Lending volume	2	7
Deposit volume	0	1
Day count	-3	3
Other & FX	-34	-47
* of which FX	-7	3
<b>Total NII</b>	<b>-37</b>	<b>-36</b>

### Wealth Management

EURm	Q1/Q1	
	Q1/Q4	2016/2015
Lending margin	0	0
Deposit margin	1	-1
Lending volume	0	3
Deposit volume	0	0
Day count	0	1
Other & FX	-11	-4
* of which FX	0	0
<b>Total NII</b>	<b>-10</b>	<b>-1</b>

## Business Areas

### Nordea Group - continuing operations

Q1 2016

EURm	Nordea Group - continuing operations																	
	Retail Banking			Wholesale Banking			Wealth Management			Group Corporate Centre			Group Functions, Other and Eliminations			Nordea Group		
	Q1 2016	Q4 2015	Chg	Q1 2016	Q4 2015	Chg	Q1 2016	Q4 2015	Chg	Q1 2016	Q4 2015	Chg	Q1 2016	Q4 2015	Chg	Q1 2016	Q4 2015	Chg
Net interest income	790	815	-3%	213	250	-15%	26	36	-28%	131	102	28%	8	0		1 168	1 203	-3%
Net fee and commission	284	288	-1%	161	160	1%	338	384	-12%	-4	-6	-7	-5			772	821	-6%
Net result from items at fair va	93	87	7%	112	189	-41%	108	92	17%	25	31	-19%	-6	22		332	421	-21%
Equity method	5	2		0	0		0	0		0	0	4	2	167%	9	3		
Other income	5	4	43%	0	0		9	11	-18%	1	2	-52%	-1	181		14	197	-93%
<b>Total operating income</b>	<b>1 177</b>	<b>1 195</b>	<b>-2%</b>	<b>486</b>	<b>599</b>	<b>-19%</b>	<b>481</b>	<b>523</b>	<b>-8%</b>	<b>153</b>	<b>129</b>	<b>19%</b>	<b>-2</b>	<b>199</b>		<b>2 295</b>	<b>2 645</b>	<b>-13%</b>
Staff costs	-349	-341	2%	-138	-169	-18%	-122	-123	-1%	-67	-60	12%	-64	-263	-76%	-740	-956	-23%
Other expenses	-307	-304	1%	-67	-77	-13%	-72	-79	-9%	28	26	8%	32	-21		-386	-455	-15%
Depreciations	-21	-19	8%	-5	-3	67%	-3	-1		-12	-14	-14%	-11	-28	-59%	-52	-65	-20%
<b>Total operating expenses</b>	<b>-677</b>	<b>-664</b>	<b>2%</b>	<b>-210</b>	<b>-249</b>	<b>-16%</b>	<b>-197</b>	<b>-203</b>	<b>-3%</b>	<b>-51</b>	<b>-48</b>	<b>6%</b>	<b>-43</b>	<b>-312</b>	<b>-86%</b>	<b>-1 178</b>	<b>-1 476</b>	<b>-20%</b>
Net loan losses	-55	-83	-34%	-56	-56	0%	0	0		0	0	0	-3	-100%	-111	-142	-22%	
<b>Operating profit</b>	<b>445</b>	<b>448</b>	<b>-1%</b>	<b>220</b>	<b>294</b>	<b>-25%</b>	<b>284</b>	<b>320</b>	<b>-11%</b>	<b>102</b>	<b>81</b>	<b>26%</b>	<b>-45</b>	<b>-116</b>		<b>1 006</b>	<b>1 027</b>	<b>-2%</b>
Cost/income ratio, %	58	56		43	42		41	39		33	37					51	49	
ROCAR, %	11	11		8	11		36	40								12	14	
Economic capital (EC)	13 253	12 158	9%	8 926	7 824	14%	2 367	2 521	-6%	1 065	1 297	-18%	1 411	1 153	22%	27 022	24 953	8%
Risk exposure amount (REA)	67 831	69 428	-2%	52 639	51 413	2%	5 526	5 669	-3%	7 720	8 174	-6%	9 347	8 610	9%	143 063	143 294	0%
Number of employees (FTEs)	18 271	18 204	0%	3 985	3 975	0%	3 613	3 596	0%	2 621	2 286	15%	1 909	1 754	9%	30 399	29 815	2%
<b>Volumes, EURbn:</b>																		
Lending to corporates	78.6	78.3	0%	98.4	98.2	0%							0.4	0.2		177.4	176.7	0%
Household mortgage lending	131.9	130.6	1%	0.3	0.3	0%	6.8	6.7	1%							139.0	137.6	1%
Consumer lending	22.5	22.7	-1%				3.8	3.8	-1%							26.3	26.5	-1%
<b>Total lending</b>	<b>233.0</b>	<b>231.6</b>	<b>1%</b>	<b>98.7</b>	<b>98.5</b>	<b>0%</b>	<b>10.6</b>	<b>10.6</b>	<b>0%</b>				<b>0.4</b>	<b>0.2</b>		<b>342.7</b>	<b>340.9</b>	<b>1%</b>
Corporate deposits	45.8	46.7	-2%	67.9	56.3	21%										116.3	102.6	13%
Household deposits	73.3	73.7	-1%	0.1	0.1	0%	13.1	12.6	4%							86.5	86.4	0%
<b>Total deposits</b>	<b>119.1</b>	<b>120.4</b>	<b>-1%</b>	<b>68.0</b>	<b>56.4</b>	<b>21%</b>	<b>13.1</b>	<b>12.6</b>	<b>4%</b>				<b>2.6</b>	<b>-0.4</b>		<b>202.8</b>	<b>189.0</b>	<b>7%</b>

EURm	Nordea Group - continuing operations																	
	Retail Banking			Wholesale Banking			Wealth Management			Group Corporate Centre			Group Functions, Other and Eliminations			Nordea Group		
	Jan-Mar 2016	2015	Chg	Jan-Mar 2016	2015	Chg	Jan-Mar 2016	2015	Chg	Jan-Mar 2016	2015	Chg	Jan-Mar 2016	2015	Chg	Jan-Mar 2016	2015	Chg
Net interest income	790	874	-10%	213	249	-14%	26	27	-4%	131	93	41%	8	10	-20%	1 168	1 253	-7%
Net fee and commission	284	323	-12%	161	153	5%	338	342	-1%	-4	-4	-7	-5			772	809	-5%
Net result from items at fair va	93	130	-28%	112	312	-64%	108	91	19%	25	84	-70%	-6	10		332	627	-47%
Equity method	5	4	25%	0	0		0	0		0	0	4	6	-33%	9	10	-10%	
Other income	5	5	0%	0	1	-100%	9	6	50%	1	7	-87%	-1	1		14	20	-30%
<b>Total operating income</b>	<b>1 177</b>	<b>1 336</b>	<b>-12%</b>	<b>486</b>	<b>715</b>	<b>-32%</b>	<b>481</b>	<b>466</b>	<b>3%</b>	<b>153</b>	<b>180</b>	<b>-15%</b>	<b>-2</b>	<b>22</b>		<b>2 295</b>	<b>2 719</b>	<b>-16%</b>
Staff costs	-349	-353	-1%	-138	-176	-22%	-122	-128	-5%	-67	-59	14%	-64	-63	2%	-740	-779	-5%
Other expenses	-307	-320	-4%	-67	-70	-4%	-72	-63	14%	28	37	-23%	32	52	-39%	-386	-364	6%
Depreciations	-21	-20	6%	-5	-3	67%	-3	-1		-12	-10	26%	-11	-12	-5%	-52	-45	16%
<b>Total operating expenses</b>	<b>-677</b>	<b>-692</b>	<b>-2%</b>	<b>-210</b>	<b>-249</b>	<b>-16%</b>	<b>-197</b>	<b>-192</b>	<b>3%</b>	<b>-51</b>	<b>-32</b>	<b>59%</b>	<b>-43</b>	<b>-23</b>	<b>87%</b>	<b>-1 178</b>	<b>-1 188</b>	<b>-1%</b>
Net loan losses	-55	-90	-39%	-56	-30	87%	0	-1	-100%	0	0	0	-1	-100%		-111	-122	-9%
<b>Operating profit</b>	<b>445</b>	<b>554</b>	<b>-20%</b>	<b>220</b>	<b>436</b>	<b>-50%</b>	<b>284</b>	<b>273</b>	<b>4%</b>	<b>102</b>	<b>148</b>	<b>-31%</b>	<b>-45</b>	<b>-2</b>		<b>1 006</b>	<b>1 409</b>	<b>-29%</b>
Cost/income ratio, %	58	52		43	35		41	41		33	18					51	44	

**Net fee and commission income**

EURm	Q1	Q4	Q3	Q2	Q1
	2016	2016	2015	2016	2015
Asset management commissions	314	326	308	325	301
Life & Pensions	75	80	66	82	71
Deposit Products	7	8	8	8	8
Brokerage, securities issues and	48	55	40	57	73
Custody and issuer services	10	15	12	18	9
Payments	69	74	77	78	78
Cards	58	63	71	70	67
Lending Products	135	140	129	139	140
Guarantees	42	42	43	47	46
Other	14	18	13	9	16
<b>Net Fee and commission income</b>	<b>772</b>	<b>821</b>	<b>767</b>	<b>833</b>	<b>809</b>

**Other expenses**

EURm	Q1	Q4	Q3	Q2	Q1
	2016	2015	2015	2015	2015
Information technology	-128	-130	-114	-122	-119
Marketing and representation	-15	-26	-15	-22	-21
Postage, transportation, telephone and office expe	-33	-37	-32	-34	-42
Rents, premises and real estate	-77	-131	-75	-82	-85
Other	-133	-131	-67	-103	-97
<b>Total</b>	<b>-386</b>	<b>-455</b>	<b>-303</b>	<b>-363</b>	<b>-364</b>

Nordea   
Retail Banking



### Retail Banking - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %		Chg local curr. %	
							Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Net interest income	790	815	834	854	874	965	-3%	-10%	-3%	-8%
Net fee and commission income	284	288	298	320	323	282	-1%	-12%	-1%	-11%
Net result from items at fair value	93	87	97	78	130	133	7%	-28%	8%	-27%
Equity method & other income	10	5	19	10	9	11	100%	11%	100%	11%
<b>Total operating income</b>	<b>1 177</b>	<b>1 195</b>	<b>1 248</b>	<b>1 262</b>	<b>1 336</b>	<b>1 391</b>	<b>-2%</b>	<b>-12%</b>	<b>-1%</b>	<b>-11%</b>
Staff costs	-349	-341	-362	-362	-353	-381	2%	-1%	3%	0%
Other exp, excl deprecations	-307	-304	-292	-316	-320	-325	1%	-4%	2%	-3%
<b>Total operating expenses</b>	<b>-677</b>	<b>-664</b>	<b>-675</b>	<b>-696</b>	<b>-692</b>	<b>-724</b>	<b>2%</b>	<b>-2%</b>	<b>2%</b>	<b>-1%</b>
<b>Profit before loan losses</b>	<b>500</b>	<b>531</b>	<b>573</b>	<b>566</b>	<b>644</b>	<b>667</b>	<b>-6%</b>	<b>-22%</b>	<b>-5%</b>	<b>-21%</b>
Net loan losses	-55	-83	-67	-74	-90	-102	-34%	-39%	-33%	-38%
<b>Operating profit</b>	<b>445</b>	<b>448</b>	<b>506</b>	<b>492</b>	<b>554</b>	<b>565</b>	<b>-1%</b>	<b>-20%</b>	<b>0%</b>	<b>-18%</b>
Cost/income ratio. %	58	56	54	55	52	52				
ROCAR.%	11	11	13	12	14	15				
Economic capital (EC)	13 253	12 158	12 095	11 923	12 112	11 435	9%	9%	9%	11%
Risk Exposure Amount (REA)	67 831	69 428	71 389	70 015	72 303	70 003	-2%	-6%	-3%	-5%
Number of employees (FTEs)	18 271	18 204	18 209	18 160	18 012	18 066	0%	1%	0%	1%

### Retail Banking - Divisional breakdown

Q1 2016

EURm	DEN	FIN	NOR	SWE	BALT	Other	Total
Net interest income	250	169	136	225	36	-26	790
Net fee and commission income	68	86	39	102	8	-19	284
Net result from items at fair value	18	29	17	23	5	1	93
Equity method & other income	4	0	0	0	0	6	10
<b>Total operating income</b>	<b>340</b>	<b>284</b>	<b>192</b>	<b>350</b>	<b>49</b>	<b>-38</b>	<b>1 177</b>
Staff costs	-75	-54	-31	-67	-7	-115	-349
Other exp, excl deprecations	-114	-106	-64	-128	-13	118	-307
<b>Total operating expenses</b>	<b>-193</b>	<b>-163</b>	<b>-97</b>	<b>-197</b>	<b>-19</b>	<b>-8</b>	<b>-677</b>
<b>Profit before loan losses</b>	<b>147</b>	<b>121</b>	<b>95</b>	<b>153</b>	<b>30</b>	<b>-46</b>	<b>500</b>
Net loan losses	-14	-6	-17	-9	-7	-2	-55
<b>Operating profit</b>	<b>133</b>	<b>115</b>	<b>78</b>	<b>144</b>	<b>23</b>	<b>-48</b>	<b>445</b>
Employees (FTEs)	3 192	3 638	1 274	3 026	792	6 349	

### Retail Banking - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %		Chg local curr. %	
							Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Lending to corporates	78.6	78.3	78.8	80.9	80.6	81.0	0%	-2%	0%	-1%
Lending to households	131.9	130.6	128.4	129.8	127.7	125.8	1%	3%	1%	5%
Consumer lending	22.5	22.7	23.3	23.6	23.7	23.9	-1%	-5%	-1%	-5%
<b>Total lending</b>	<b>233.0</b>	<b>231.6</b>	<b>230.5</b>	<b>234.3</b>	<b>232.0</b>	<b>230.7</b>	<b>1%</b>	<b>0%</b>	<b>0%</b>	<b>2%</b>
Corporate deposits	45.8	46.7	44.4	44.8	44.0	44.8	-2%	4%	-2%	5%
Household deposits	73.3	73.7	73.5	75.0	72.1	73.6	-1%	2%	-1%	3%
<b>Total deposits</b>	<b>119.1</b>	<b>120.4</b>	<b>117.9</b>	<b>119.8</b>	<b>116.1</b>	<b>118.4</b>	<b>-1%</b>	<b>3%</b>	<b>-1%</b>	<b>4%</b>

## Banking Denmark

### Banking Denmark - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %	Q1/Q4	Q1/Q1
Net interest income	250	259	266	263	269	303	-3%	-7%	
Net fee and commission income	68	65	74	82	95	47	5%	-28%	
Net result from items at fair value	18	1	13	-13	29	28	1700%	-38%	
Equity method & other income	4	-4	9	3	3	2	-200%	33%	
<b>Total operating income</b>	<b>340</b>	<b>321</b>	<b>362</b>	<b>335</b>	<b>396</b>	<b>380</b>	<b>6%</b>	<b>-14%</b>	
Staff costs	-75	-73	-78	-73	-76	-78	3%	-1%	
Other exp. excl deprecations	-114	-124	-114	-123	-124	-131	-8%	-8%	
<b>Total operating expenses</b>	<b>-193</b>	<b>-200</b>	<b>-196</b>	<b>-200</b>	<b>-204</b>	<b>-212</b>	<b>-4%</b>	<b>-5%</b>	
<b>Profit before loan losses</b>	<b>147</b>	<b>121</b>	<b>166</b>	<b>135</b>	<b>192</b>	<b>168</b>	<b>21%</b>	<b>-23%</b>	
Net loan losses	-14	-35	-16	-40	-44	-52	-60%	-68%	
<b>Operating profit</b>	<b>133</b>	<b>86</b>	<b>150</b>	<b>95</b>	<b>148</b>	<b>116</b>	<b>55%</b>	<b>-10%</b>	
Cost/income ratio. %	57	62	54	60	52	56			
ROCAR.%	11	8	13	8	13	10			
Economic capital (EC)	3 794	3 410	3 481	3 410	3 584	3 454	11%	6%	
Risk Exposure Amount (REA)	22 568	23 385	24 321	23 650	25 145	24 081	-3%	-10%	
Number of employees (FTEs)	3 192	3 173	3 240	3 332	3 279	3 253	1%	-3%	

### Banking Denmark - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %	Q1/Q4	Q1/Q1
Lending to corporates	22.2	22.4	22.1	22.4	22.1	22.3	-1%	0%	
Lending to households	32.4	32.3	32.3	32.0	31.7	32.2	0%	2%	
Consumer lending	10.8	10.9	11.3	11.3	11.5	11.8	-1%	-6%	
<b>Total lending</b>	<b>65.4</b>	<b>65.6</b>	<b>65.7</b>	<b>65.7</b>	<b>65.3</b>	<b>66.3</b>	<b>0%</b>	<b>0%</b>	
Corporate deposits	9.0	9.3	8.8	9.0	9.6	9.2	-3%	-6%	
Household deposits	22.6	22.9	23.2	23.7	22.8	24.0	-1%	-1%	
<b>Total deposits</b>	<b>31.6</b>	<b>32.2</b>	<b>32.0</b>	<b>32.7</b>	<b>32.4</b>	<b>33.2</b>	<b>-2%</b>	<b>-2%</b>	

## Banking Finland

### Banking Finland - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %	Q1/Q4	Q1/Q1
Net interest income	169	190	188	186	187	188	-11%	-10%	
Net fee and commission income	86	88	84	95	92	93	-2%	-7%	
Net result from items at fair value	29	32	27	35	35	32	-9%	-17%	
Equity method & other income	0	1	2	1	0	1			
<b>Total operating income</b>	<b>284</b>	<b>311</b>	<b>301</b>	<b>317</b>	<b>314</b>	<b>314</b>	<b>-9%</b>	<b>-10%</b>	
Staff costs	-54	-52	-57	-54	-55	-59	4%	-2%	
Other exp. excl deprecations	-106	-109	-101	-105	-105	-99	-3%	1%	
<b>Total operating expenses</b>	<b>-163</b>	<b>-164</b>	<b>-160</b>	<b>-162</b>	<b>-162</b>	<b>-161</b>	<b>-1%</b>	<b>1%</b>	
<b>Profit before loan losses</b>	<b>121</b>	<b>147</b>	<b>141</b>	<b>155</b>	<b>152</b>	<b>153</b>	<b>-18%</b>	<b>-20%</b>	
Net loan losses	-6	-26	-30	-16	-21	-21	-77%	-71%	
<b>Operating profit</b>	<b>115</b>	<b>121</b>	<b>111</b>	<b>139</b>	<b>131</b>	<b>132</b>	<b>-5%</b>	<b>-12%</b>	
Cost/income ratio. %	57	53	53	51	52	51			
ROCAR.%	16	18	17	22	21	20			
Economic capital (EC)	2 320	2 046	2 038	1 969	1 937	1 933	13%	20%	
Risk Exposure Amount (REA)	13 329	13 310	13 445	12 949	12 890	12 591	0%	3%	
Number of employees (FTEs)	3 638	3 667	3 707	3 760	3 685	3 726	-1%	-1%	

### Banking Finland - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %	Q1/Q4	Q1/Q1
Lending to corporates	15.6	15.4	15.5	15.3	15.4	15.3	1%	1%	
Lending to households	27.7	27.8	27.7	27.6	27.4	27.4	0%	1%	
Consumer lending	6.4	6.4	6.5	6.5	6.4	6.4	0%	0%	
<b>Total lending</b>	<b>49.7</b>	<b>49.6</b>	<b>49.7</b>	<b>49.4</b>	<b>49.2</b>	<b>49.1</b>	<b>0%</b>	<b>1%</b>	
Corporate deposits	11.3	10.8	10.7	10.6	10.0	10.1	5%	13%	
Household deposits	20.5	20.6	20.6	20.7	20.5	20.8	0%	0%	
<b>Total deposits</b>	<b>31.8</b>	<b>31.4</b>	<b>31.3</b>	<b>31.3</b>	<b>30.5</b>	<b>30.9</b>	<b>1%</b>	<b>4%</b>	

## Banking Norway

Banking Norway - Financial highlights						Chg %		Chg local curr. %		
EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Net interest income	136	145	161	171	179	192	-6%	-24%	-5%	-16%
Net fee and commission income	39	45	42	44	42	43	-13%	-7%	-11%	3%
Net result from items at fair value	17	17	17	20	33	20	0%	-48%	0%	-45%
Equity method & other income	0	0	2	0	0	0				
<b>Total operating income</b>	<b>192</b>	<b>207</b>	<b>222</b>	<b>235</b>	<b>254</b>	<b>255</b>	<b>-7%</b>	<b>-24%</b>	<b>-6%</b>	<b>-17%</b>
Staff costs	-31	-33	-34	-35	-35	-36	-6%	-11%	-6%	-3%
Other exp, excl deprecitions	-64	-68	-66	-71	-70	-72	-6%	-9%	-3%	0%
<b>Total operating expenses</b>	<b>-97</b>	<b>-102</b>	<b>-100</b>	<b>-107</b>	<b>-107</b>	<b>-109</b>	<b>-5%</b>	<b>-9%</b>	<b>-3%</b>	<b>-1%</b>
<b>Profit before loan losses</b>	<b>95</b>	<b>105</b>	<b>122</b>	<b>128</b>	<b>147</b>	<b>146</b>	<b>-10%</b>	<b>-35%</b>	<b>-8%</b>	<b>-29%</b>
Net loan losses	-17	0	-2	-10	-18	-15		-6%	1700%	6%
<b>Operating profit</b>	<b>78</b>	<b>105</b>	<b>120</b>	<b>118</b>	<b>129</b>	<b>131</b>	<b>-26%</b>	<b>-40%</b>	<b>-24%</b>	<b>-34%</b>
Cost/income ratio. %	51	49	45	46	42	43				
ROCAR.%	9	12	14	14	16	17				
Economic capital (EC)	2 620	2 630	2 603	2 610	2 683	2 247	0%	-2%	-2%	6%
Risk Exposure Amount (REA)	14 168	15 009	15 360	15 298	15 981	15 328	-6%	-11%	-7%	-4%
Number of employees (FTEs)	1 274	1 269	1 327	1 326	1 325	1 338	0%	-4%	0%	-4%

Banking Norway - Volumes						Chg %		Chg local curr. %		
EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Lending to corporates	16.7	16.7	17.2	18.7	18.7	18.9	0%	-11%	-1%	-3%
Lending to households	25.1	24.3	24.1	25.8	25.4	23.9	3%	-1%	1%	7%
Consumer lending	0.3	0.2	0.5	0.6	0.6	0.6	50%	-50%	0%	-40%
<b>Total lending</b>	<b>42.1</b>	<b>41.2</b>	<b>41.8</b>	<b>45.1</b>	<b>44.7</b>	<b>43.4</b>	<b>2%</b>	<b>-6%</b>	<b>0%</b>	<b>2%</b>
Corporate deposits	9.2	9.0	8.9	9.5	9.5	9.8	2%	-3%	0%	7%
Household deposits	7.5	7.3	7.8	8.6	8.2	8.0	3%	-9%	0%	-1%
<b>Total deposits</b>	<b>16.7</b>	<b>16.3</b>	<b>16.7</b>	<b>18.1</b>	<b>17.7</b>	<b>17.8</b>	<b>2%</b>	<b>-6%</b>	<b>0%</b>	<b>3%</b>

## Banking Sweden

Banking Sweden - Financial highlights						Chg %		Chg local curr. %		
EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Net interest income	225	209	207	217	224	250	8%	0%	7%	-1%
Net fee and commission income	102	98	103	106	103	103	4%	-1%	5%	-1%
Net result from items at fair value	23	29	36	30	29	53	-21%	-21%	-17%	-17%
Equity method & other income	0	0	0	0	0	0				
<b>Total operating income</b>	<b>350</b>	<b>336</b>	<b>346</b>	<b>353</b>	<b>356</b>	<b>406</b>	<b>4%</b>	<b>-2%</b>	<b>4%</b>	<b>-2%</b>
Staff costs	-67	-67	-68	-68	-68	-71	0%	-1%	0%	-1%
Other exp, excl deprecitions	-128	-127	-120	-125	-125	-126	1%	2%	1%	2%
<b>Total operating expenses</b>	<b>-197</b>	<b>-197</b>	<b>-190</b>	<b>-196</b>	<b>-195</b>	<b>-200</b>	<b>0%</b>	<b>1%</b>	<b>1%</b>	<b>1%</b>
<b>Profit before loan losses</b>	<b>153</b>	<b>139</b>	<b>156</b>	<b>157</b>	<b>161</b>	<b>206</b>	<b>10%</b>	<b>-5%</b>	<b>10%</b>	<b>-6%</b>
Net loan losses	-9	-9	-10	-12	-7	-6	0%	29%	0%	29%
<b>Operating profit</b>	<b>144</b>	<b>130</b>	<b>146</b>	<b>145</b>	<b>154</b>	<b>200</b>	<b>11%</b>	<b>-6%</b>	<b>11%</b>	<b>-7%</b>
Cost/income ratio. %	56	59	55	56	55	49				
ROCAR.%	13	12	14	14	15	19				
Economic capital (EC)	3 654	3 284	3 264	3 240	3 213	3 087	11%	14%	12%	13%
Risk Exposure Amount (REA)	12 623	12 691	13 231	13 155	13 377	13 065	-1%	-6%	0%	-6%
Number of employees (FTEs)	3 026	3 030	2 994	2 934	3 019	3 041	0%	0%	0%	0%

Banking Sweden - Volumes						Chg %		Chg local curr. %		
EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Lending to corporates	18.9	18.8	18.8	19.4	19.3	19.2	1%	-2%	1%	-3%
Lending to households	44.1	43.6	41.7	41.8	40.7	39.7	1%	8%	2%	8%
Consumer lending	4.6	4.7	4.6	4.8	4.8	4.8	-2%	-4%	0%	-4%
<b>Total lending</b>	<b>67.6</b>	<b>67.1</b>	<b>65.1</b>	<b>66.0</b>	<b>64.8</b>	<b>63.7</b>	<b>1%</b>	<b>4%</b>	<b>1%</b>	<b>4%</b>
Corporate deposits	13.2	14.5	12.8	13.0	12.3	12.6	-9%	7%	-8%	7%
Household deposits	21.5	21.6	20.7	20.7	19.3	19.6	0%	11%	0%	10%
<b>Total deposits</b>	<b>34.7</b>	<b>36.1</b>	<b>33.5</b>	<b>33.7</b>	<b>31.6</b>	<b>32.2</b>	<b>-4%</b>	<b>10%</b>	<b>-3%</b>	<b>9%</b>

## Banking Baltic countries

### Banking Baltic countries - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %	
							Q1/Q4	Q1/Q1
Net interest income	36	37	38	36	34	37	-3%	6%
Net fee and commission income	8	9	9	8	7	7	-11%	14%
Net result from items at fair value	5	3	5	3	3	2	67%	67%
Equity method & other income	0	0	0	-1	1	0		-100%
<b>Total operating income</b>	<b>49</b>	<b>49</b>	<b>52</b>	<b>46</b>	<b>45</b>	<b>46</b>	<b>0%</b>	<b>9%</b>
Staff costs	-7	-7	-7	-7	-6	-7	0%	17%
Other exp, excl deprecations	-13	-18	-16	-15	-13	-18	-28%	0%
<b>Total operating expenses</b>	<b>-19</b>	<b>-24</b>	<b>-22</b>	<b>-22</b>	<b>-19</b>	<b>-26</b>	<b>-21%</b>	<b>0%</b>
<b>Profit before loan losses</b>	<b>30</b>	<b>25</b>	<b>30</b>	<b>24</b>	<b>26</b>	<b>20</b>	<b>20%</b>	<b>15%</b>
Net loan losses	-7	-11	-7	4	1	-5	-36%	-800%
<b>Operating profit</b>	<b>23</b>	<b>14</b>	<b>23</b>	<b>28</b>	<b>27</b>	<b>15</b>	<b>64%</b>	<b>-15%</b>
Cost/income ratio. %	39	49	42	48	42	57		
ROCAR, %	9	6	10	12	12	6		
Economic capital (EC)	801	704	705	694	691	696	14%	16%
Risk Exposure Amount (REA)	5 000	4 954	5 032	4 963	4 909	4 939	1%	2%
Number of employees (FTEs)	792	782	784	784	788	773	1%	1%

### Banking Baltic countries - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %	
							Q1/Q4	Q1/Q1
Lending to corporates	5.2	5.2	5.3	5.1	5.0	5.2	0%	4%
Lending to households	2.5	2.5	2.5	2.6	2.6	2.6	0%	-4%
Consumer lending	0.4	0.4	0.4	0.4	0.4	0.3	0%	0%
<b>Total lending</b>	<b>8.1</b>	<b>8.1</b>	<b>8.2</b>	<b>8.1</b>	<b>8.0</b>	<b>8.1</b>	<b>0%</b>	<b>1%</b>
Corporate deposits	3.0	3.1	3.1	2.7	2.7	3.0	-3%	11%
Household deposits	1.3	1.3	1.3	1.3	1.2	1.2	0%	8%
<b>Total deposits</b>	<b>4.3</b>	<b>4.4</b>	<b>4.4</b>	<b>4.0</b>	<b>3.9</b>	<b>4.2</b>	<b>-2%</b>	<b>10%</b>

## Retail Banking Other

### Retail Banking Other - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Chg %	
							Q1/Q4	Q1/Q1
Net interest income	-26	-25	-26	-19	-19	-5	4%	37%
Net fee and commission income	-19	-17	-14	-15	-16	-11	12%	19%
Net result from items at fair value	1	5	-1	3	1	-2	-80%	0%
Equity method & other income	6	8	6	7	5	8	-25%	20%
<b>Total income incl. allocations</b>	<b>-38</b>	<b>-29</b>	<b>-35</b>	<b>-24</b>	<b>-29</b>	<b>-10</b>	<b>31%</b>	<b>31%</b>
Staff costs	-115	-109	-118	-125	-113	-130	6%	2%
Other exp, excl. depreciations	118	142	125	123	117	121	-17%	1%
<b>Total expenses incl. allocations</b>	<b>-8</b>	<b>23</b>	<b>-7</b>	<b>-9</b>	<b>-5</b>	<b>-16</b>		<b>60%</b>
<b>Profit before loan losses</b>	<b>-46</b>	<b>-6</b>	<b>-42</b>	<b>-33</b>	<b>-34</b>	<b>-26</b>		<b>35%</b>
Net loan losses	-2	-2	-2	0	-1	-3	0%	100%
<b>Operating profit</b>	<b>-48</b>	<b>-8</b>	<b>-44</b>	<b>-33</b>	<b>-35</b>	<b>-29</b>		<b>37%</b>
Economic capital (EC)	64	84	4	0	4	18	-24%	
Number of employees (FTEs)	6 349	6 283	6 157	6 024	5 916	5 935	1%	7%

## Retail Banking - Market shares

### Banking Denmark

	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Mortgage lending	17.3%	17.3%	17.4%	17.4%	17.4%	17.3%	17.3%	17.2%
Consumer lending	19.0%	19.1%	19.5%	19.1%	19.5%	19.7%	20.1%	20.1%
Corporate lending	23.0%	24.0%	23.7%	24.0%	23.6%	23.8%	22.6%	23.3%
Household deposits	22.9%	22.8%	23.2%	23.2%	23.2%	23.2%	23.4%	23.4%
Corporate deposits	25.9%	26.4%	26.0%	26.2%	27.7%	28.6%	29.3%	29.8%

### Banking Finland

	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Mortgage lending	30.2%	30.3%	30.4%	30.5%	30.5%	30.5%	30.5%	30.5%
Consumer lending	30.6%	30.8%	30.8%	31.0%	31.0%	31.0%	30.9%	30.9%
Corporate lending	27.5%	28.6%	28.5%	28.6%	28.8%	29.0%	29.3%	29.6%
Household deposits	29.0%	29.3%	29.4%	29.5%	29.4%	29.6%	30.0%	30.1%
Corporate deposits	34.6%	32.4%	34.4%	34.9%	32.0%	31.7%	33.4%	33.7%

### Banking Norway

	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Mortgage lending	11.1%	11.1%	11.1%	11.1%	11.0%	11.0%	11.1%	11.1%
Consumer lending	7.4%	7.4%	7.5%	7.6%	7.8%	7.5%	7.4%	7.5%
Corporate lending	11.6%	12.0%	12.2%	12.5%	12.8%	12.8%	12.6%	12.8%
Household deposits	7.8%	7.9%	8.0%	7.9%	8.0%	8.1%	8.1%	8.0%
Corporate deposits	11.8%	11.9%	11.5%	11.1%	11.5%	13.0%	12.3%	13.7%

### Banking Sweden

	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Mortgage lending	15.4%	15.4%	15.5%	15.5%	15.5%	15.5%	15.5%	15.5%
Consumer lending	6.4%	6.6%	6.8%	7.0%	7.1%	7.3%	7.4%	7.6%
Corporate lending	13.2%	13.0%	13.1%	12.9%	13.1%	13.9%	13.8%	14.0%
Household deposits	14.5%	14.8%	14.8%	14.8%	14.8%	15.1%	15.2%	15.4%
Corporate deposits	15.5%	16.3%	15.7%	14.8%	16.0%	14.5%	16.1%	15.5%

### Banking Baltic countries

	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Mortgage lending	15.2%	15.2%	15.3%	15.4%	15.5%	15.4%	15.5%	15.5%
Consumer lending	5.7%	5.8%	5.9%	6.2%	6.3%	6.3%	6.3%	6.5%
Corporate lending	14.7%	15.1%	15.6%	15.7%	16.1%	16.4%	16.9%	17.2%
Household deposits	5.3%	5.3%	5.9%	5.4%	5.3%	5.3%	4.9%	4.8%
Corporate deposits	9.7%	9.7%	8.9%	8.8%	8.4%	10.1%	10.7%	9.8%

## Nordea Finance - Financial highlights

Nordea Finance is a product responsible unit where the result is included in the Business areas Retail Banking and Wholesale Banking

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Net interest income	109	122	121	122	120	124	125	117
Net fee and commission income	31	33	33	34	32	33	34	34
Net result from items at fair value	0	0	0	0	0	0	0	0
Equity method & other income	5	7	6	6	5	8	6	6
<b>Total operating income</b>	<b>145</b>	<b>161</b>	<b>160</b>	<b>163</b>	<b>158</b>	<b>165</b>	<b>165</b>	<b>157</b>
Net loan losses	-9	-40	-12	-8	-10	-10	-1	-10
Economic capital (EC)	1 526	1 535	1 550	1 531	1 440	1 651	1 597	1 623
Risk Exposure Amount (REA)	9 397	10 146	10 078	10 094	10 037	11 508	11 133	11 397
Number of employees (FTEs)	1 163	1 143	1 147	1 148	1 129	1 127	1 129	1 153

## Nordea Finance - Volumes by Product Class

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Investment credits	11.5	11.5	11.4	11.6	11.6	11.4	11.7	11.5
Working capital	2.3	2.5	2.4	2.5	2.3	2.3	2.4	2.3
Consumer credits	2.7	2.7	2.7	2.8	2.7	2.7	2.7	2.7
<b>Total volume</b>	<b>16.5</b>	<b>16.6</b>	<b>16.5</b>	<b>16.8</b>	<b>16.6</b>	<b>16.4</b>	<b>16.8</b>	<b>16.5</b>

## Nordea Finance - New business volume by Concept

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
<b>Sales Finance</b>								
Equipment Finance	277	343	309	324	267	310	299	327
Car Finance	451	447	465	482	456	455	455	466
Point of Sale (POS)	442	542	501	502	477	548	502	541
<b>Bank Channel</b>								
Asset Finance Solutions	681	671	672	730	618	659	688	731
Unsecured Lending	543	588	564	600	549	567	550	565
<b>Total volume</b>	<b>2 394</b>	<b>2 590</b>	<b>2 512</b>	<b>2 638</b>	<b>2 366</b>	<b>2 540</b>	<b>2 493</b>	<b>2 630</b>



Wholesale Banking



## Wholesale Banking - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %		Chg local curr. %	
						Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Net interest income	213	250	256	259	249	-15%	-14%	-12%	-10%
Net fee and commission income	161	160	139	145	153	1%	5%	1%	8%
Net result from items at fair value	112	189	95	232	312	-41%	-64%	-41%	-64%
Equity method & other income	0	0	1	0	1		-100%		
<b>Total income incl. allocations</b>	<b>486</b>	<b>599</b>	<b>491</b>	<b>636</b>	<b>715</b>	<b>-19%</b>	<b>-32%</b>	<b>-18%</b>	<b>-30%</b>
Staff costs	-138	-169	-136	-165	-176	-18%	-22%	-17%	-20%
Other exp, excl. depreciations	-67	-77	-68	-69	-70	-13%	-4%	-12%	-4%
<b>Total expenses incl. allocations</b>	<b>-210</b>	<b>-249</b>	<b>-208</b>	<b>-243</b>	<b>-249</b>	<b>-16%</b>	<b>-16%</b>	<b>-15%</b>	<b>-14%</b>
<b>Profit before loan losses</b>	<b>276</b>	<b>350</b>	<b>283</b>	<b>393</b>	<b>466</b>	<b>-21%</b>	<b>-41%</b>	<b>-20%</b>	<b>-39%</b>
Net loan losses	-56	-56	-47	-25	-30	0%	87%	5%	96%
<b>Operating profit</b>	<b>220</b>	<b>294</b>	<b>236</b>	<b>368</b>	<b>436</b>	<b>-25%</b>	<b>-50%</b>	<b>-24%</b>	<b>-48%</b>
Cost/income ratio, %	43	42	42	38	35				
ROCAR, %	8	11	9	14	16				
Economic capital (EC)	8 926	7 824	7 871	7 872	8 379	14%	7%		
Risk exposure amount (REA)	52 639	51 413	52 411	53 120	56 330	2%	-7%		
Number of employees (FTEs)	3 985	3 975	4 006	4 095	4 230	0%	-6%		

## Wholesale Banking - Divisional breakdown

Q1 2016

EURm	CIB	SOOS	Russia	Other	Total
Net interest income	128	64	48	-27	213
Net fee and commission income	142	14	3	2	161
Net result from items at fair value	66	6	4	36	112
Equity method & other income	0	0	0	0	0
<b>Total operating income</b>	<b>336</b>	<b>84</b>	<b>55</b>	<b>11</b>	<b>486</b>
Staff costs	-9	-4	-8	-117	-138
Other exp, excl. Depreciation	-103	-12	-4	52	-67
<b>Total operating expenses</b>	<b>-112</b>	<b>-16</b>	<b>-13</b>	<b>-69</b>	<b>-210</b>
<b>Profit before loan losses</b>	<b>224</b>	<b>68</b>	<b>42</b>	<b>-58</b>	<b>276</b>
Net loan losses	-39	-15	-4	2	-56
<b>Operating profit</b>	<b>185</b>	<b>53</b>	<b>38</b>	<b>-56</b>	<b>220</b>
Number of employees (FTEs)	174	79	809	2 923	3 985

## Wholesale Banking - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %		Chg local curr. %	
						Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Total lending	98.7	98.5	109.7	114.4	114.5	0%	-14%	1%	-12%
Total deposits	68.0	56.4	71.3	72.1	76.6	21%	-11%	21%	-10%

### Corporate Institutional Banking - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q1/Q4	Q1/Q1
Net interest income	128	148	149	148	153	-14%	-16%
Net fee and commission income	142	145	125	127	134	-2%	6%
Net result from items at fair value	66	73	68	73	92	-10%	-28%
Equity method & other income	0	0	0	0	0		
<b>Total income incl. allocations</b>	<b>336</b>	<b>366</b>	<b>342</b>	<b>348</b>	<b>379</b>	<b>-8%</b>	<b>-11%</b>
Staff costs	-9	-9	-9	-10	-9	0%	0%
Other exp, excl. depreciations	-103	-100	-100	-102	-101	3%	2%
<b>Total expenses incl. allocations</b>	<b>-112</b>	<b>-110</b>	<b>-109</b>	<b>-112</b>	<b>-110</b>	<b>2%</b>	<b>2%</b>
<b>Profit before loan losses</b>	<b>224</b>	<b>256</b>	<b>233</b>	<b>236</b>	<b>269</b>	<b>-13%</b>	<b>-17%</b>
Net loan losses	-39	-57	-40	-19	-26	-32%	50%
<b>Operating profit</b>	<b>185</b>	<b>199</b>	<b>193</b>	<b>217</b>	<b>243</b>	<b>-7%</b>	<b>-24%</b>
Cost/income ratio, %	33	30	32	32	29		
ROCAR, %	13	14	14	16	18		
Economic capital (EC)	4 743	4 194	4 132	4 018	4 315	13%	10%
Risk exposure amount (REA)	29 163	28 748	28 735	27 950	29 755	1%	-2%
Number of employees (FTEs)	174	174	172	169	168	0%	4%

### Corporate Institutional Banking - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q1/Q4	Q1/Q1
Total lending	40.7	40.5	39.4	40.4	40.4	0%	1%
Total deposits	38.4	39.0	35.8	35.5	37.2	-2%	3%

### Shipping, Offshore and Oil Services - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q1/Q4	Q1/Q1
Net interest income	64	74	75	73	72	-14%	-11%
Net fee and commission income	14	16	20	16	16	-13%	-13%
Net result from items at fair value	6	5	19	7	8	20%	-25%
Equity method & other income	0	0	0	0	0		
<b>Total operating income</b>	<b>84</b>	<b>95</b>	<b>114</b>	<b>96</b>	<b>96</b>	<b>-12%</b>	<b>-13%</b>
Staff costs	-4	-5	-5	-5	-5	-20%	-20%
Other exp, excl. Depreciations	-12	-12	-11	-11	-11	0%	9%
<b>Total operating expenses</b>	<b>-16</b>	<b>-17</b>	<b>-16</b>	<b>-16</b>	<b>-16</b>	<b>-6%</b>	<b>0%</b>
<b>Profit before loan losses</b>	<b>68</b>	<b>78</b>	<b>98</b>	<b>80</b>	<b>80</b>	<b>-13%</b>	<b>-15%</b>
Net loan losses	-15	-8	0	4	-3	88%	
<b>Operating profit</b>	<b>53</b>	<b>70</b>	<b>98</b>	<b>84</b>	<b>77</b>	<b>-24%</b>	<b>-31%</b>
Cost/income ratio. %	19	18	14	17	17		
ROCAR.%	11	16	23	19	18		
Economic capital (EC)	1 552	1 376	1 311	1 267	1 416	13%	10%
Risk Exposure Amount (REA)	9 597	9 785	9 345	9 055	10 115	-2%	-5%
Number of employees (FTEs)	79	79	79	77	80	0%	-1%

### Shipping, Offshore and Oil Services - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q1/Q4	Q1/Q1
Total lending	11.9	12.4	12.4	12.3	12.8	-4%	-7%
Total deposits	4.8	5.4	5.5	5.2	4.8	-11%	0%

### Banking Russia - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %		Chg local curr. %	
						Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Net interest income	48	53	53	56	52	-10%	-9%	-1%	3%
Net fee and commission income	3	4	4	4	4	-11%	-12%	-8%	-14%
Net result from items at fair value	4	3	0	3	5	31%	-31%	47%	-21%
Equity method & other income	0	1	0	0	0				
<b>Total income incl. allocations</b>	<b>55</b>	<b>61</b>	<b>57</b>	<b>63</b>	<b>61</b>	<b>-9%</b>	<b>-11%</b>	<b>0%</b>	<b>0%</b>
Staff costs	-8	-10	-11	-13	-11	-17%	-29%	-6%	-16%
Other exp, excl. depreciations	-4	-6	-6	-5	-5	-40%	-21%	-33%	-11%
<b>Total expenses incl. allocations</b>	<b>-13</b>	<b>-16</b>	<b>-18</b>	<b>-24</b>	<b>-17</b>	<b>-21%</b>	<b>-26%</b>	<b>-11%</b>	<b>-14%</b>
<b>Profit before loan losses</b>	<b>42</b>	<b>45</b>	<b>39</b>	<b>39</b>	<b>44</b>	<b>-4%</b>	<b>-5%</b>	<b>4%</b>	<b>5%</b>
Net loan losses	-4	-2	-7	-11	-3	118%	32%	130%	50%
<b>Operating profit</b>	<b>38</b>	<b>43</b>	<b>32</b>	<b>28</b>	<b>41</b>	<b>-9%</b>	<b>-7%</b>	<b>-1%</b>	<b>2%</b>
Cost/income ratio. %	24	26	32	38	28				
ROCAR.%	24	27	20	17	26				
Economic capital (EC)	505	471	476	475	501	7%	1%		
Risk Exposure Amount (REA)	3 289	3 363	3 455	3 433	3 574	-2%	-8%		
Number of employees (FTEs)	809	846	917	1 081	1 202	-4%	-33%		

### Banking Russia - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %		Chg local curr. %	
						Q1/Q4	Q1/Q1	Q1/Q4	Q1/Q1
Lending to corporates	5.3	5.7	5.7	5.7	6.6	-7%	-20%	-5%	-16%
Lending to households	0.3	0.3	0.3	0.4	0.4	0%	-25%	6%	-27%
<b>Total lending</b>	<b>5.6</b>	<b>6.0</b>	<b>6.0</b>	<b>6.1</b>	<b>7.0</b>	<b>-7%</b>	<b>-20%</b>	<b>-5%</b>	<b>-16%</b>
Corporate deposits	0.5	0.7	0.4	0.6	0.8	-29%	-38%	-33%	-27%
Household deposits	0.1	0.1	0.1	0.1	0.1	0%	0%	-5%	1%
<b>Total deposits</b>	<b>0.6</b>	<b>0.8</b>	<b>0.5</b>	<b>0.7</b>	<b>0.9</b>	<b>-0.3</b>	<b>-0.3</b>	<b>-0.3</b>	<b>-0.2</b>

### Wholesale Banking - Other

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %	
						Q1/Q4	Q1/Q1
Net interest income	-27	-25	-21	-18	-28	8%	-4%
Net fee and commission income	2	-5	-10	-2	-1		
Net result from items at fair value	36	108	8	149	207	-67%	-83%
Equity method & other income	0	-1	1	0	1	-100%	-100%
<b>Total income incl. allocations</b>	<b>11</b>	<b>77</b>	<b>-22</b>	<b>129</b>	<b>179</b>	<b>-86%</b>	<b>-94%</b>
Staff costs	-117	-145	-111	-137	-151	-19%	-23%
Other exp, excl. depreciations	52	41	49	49	47	27%	11%
<b>Total expenses incl. allocations</b>	<b>-69</b>	<b>-106</b>	<b>-65</b>	<b>-91</b>	<b>-106</b>	<b>-35%</b>	<b>-35%</b>
<b>Profit before loan losses</b>	<b>-58</b>	<b>-29</b>	<b>-87</b>	<b>38</b>	<b>73</b>	<b>100%</b>	
Net loan losses	2	11	0	1	2	-82%	0%
<b>Operating profit</b>	<b>-56</b>	<b>-18</b>	<b>-87</b>	<b>39</b>	<b>75</b>	<b>211%</b>	
Economic capital (EC)	2 126	1 783	1 952	2 112	2 147	19%	-1%
Risk Exposure Amount (REA)	10 590	9 517	10 876	12 682	12 886	11%	-18%
Number of employees (FTEs)	2 923	2 876	2 838	2 768	2 780	2%	5%

### Wholesale Banking Other - Volumes

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %	
						Q1/Q4	Q1/Q1
Total lending	40.5	39.6	51.9	55.6	54.3	2%	-25%
Total deposits	24.2	11.2	29.5	30.7	33.7	116%	-28%

Nordea

Wealth Management



## Wealth Management - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %	Chg local curr. %	Q1/Q4	Q1/Q1
Net interest income	26	36	33	25	27	-28%	-4%	-28%	-3%
Net fee and commission income	338	384	332	379	342	-12%	-1%	-12%	-1%
Net result from items at fair value	108	92	72	86	91	17%	19%	15%	20%
Equity method & other income	9	11	5	8	6	-18%	50%	-18%	47%
<b>Total income incl. allocations</b>	<b>481</b>	<b>523</b>	<b>442</b>	<b>498</b>	<b>466</b>	<b>-8%</b>	<b>3%</b>	<b>-9%</b>	<b>4%</b>
Staff costs	-122	-123	-123	-127	-128	-1%	-5%	-1%	-3%
Other exp, excl. depreciations	-72	-79	-74	-79	-63	-9%	14%	-10%	14%
<b>Total expenses incl. allocations</b>	<b>-197</b>	<b>-203</b>	<b>-198</b>	<b>-208</b>	<b>-192</b>	<b>-3%</b>	<b>3%</b>	<b>-4%</b>	<b>2%</b>
<b>Profit before loan losses</b>	<b>284</b>	<b>320</b>	<b>244</b>	<b>290</b>	<b>274</b>	<b>-11%</b>	<b>4%</b>	<b>-12%</b>	<b>5%</b>
Net loan losses	0	0	0	0	-1		-100%		-100%
<b>Operating profit</b>	<b>284</b>	<b>320</b>	<b>244</b>	<b>290</b>	<b>273</b>	<b>-11%</b>	<b>4%</b>	<b>-12%</b>	<b>5%</b>
Cost/income ratio. %	41	39	45	42	41	6%	-1%	5%	-1%
ROCAR.%	36	40	32	39	39	-10%	-8%	-10%	-6%
Economic capital (EC)	2 367	2 521	2 372	2 319	2 186	-6%	8%	-6%	8%
Risk Exposure Amount (REA)	5 526	5 669	5 422	5 402	5 281	-3%	5%	-3%	5%
Number of employees (FTEs)	3 613	3 596	3 585	3 501	3 456	0%	5%	0%	5%

## Wealth Management - Divisional breakdown

Q1 2016

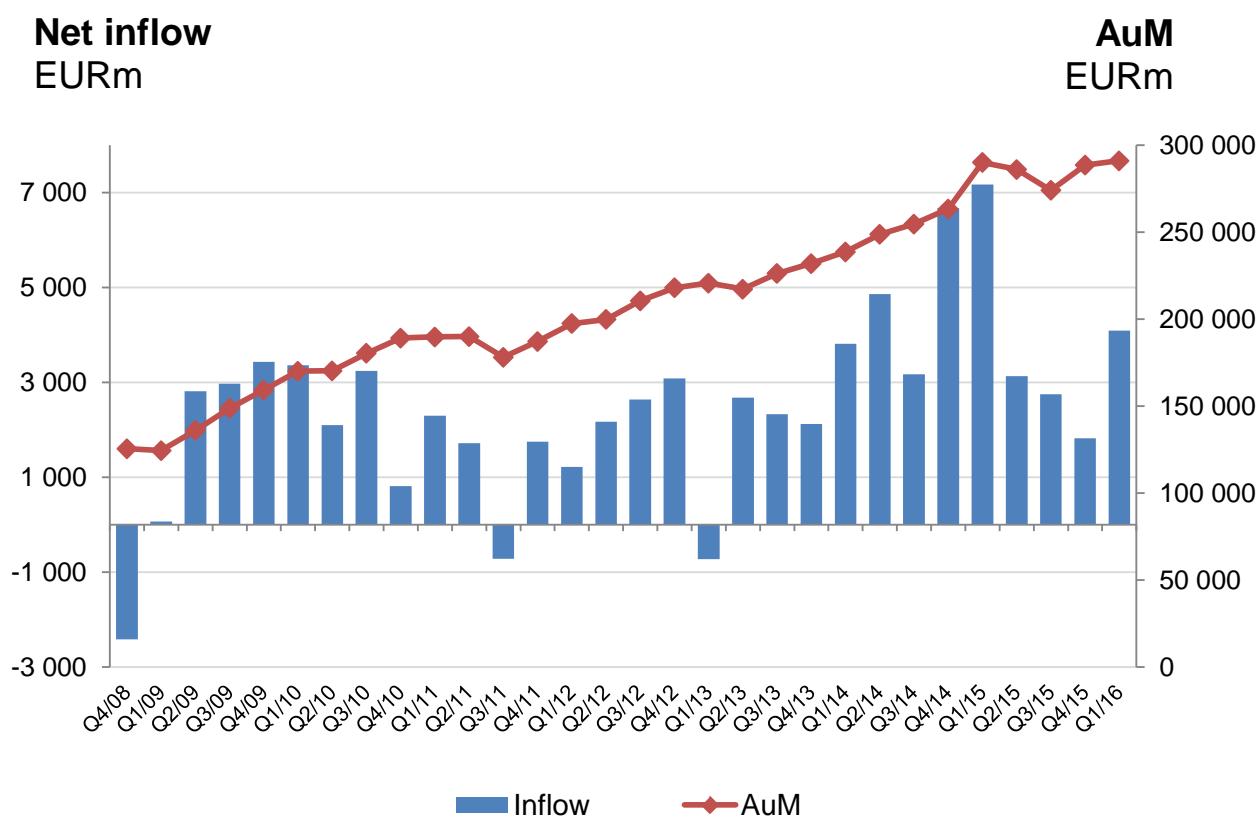
EURm	Asset Mgmt	Life & Pensions	Private Banking	Other	Total
Net interest income	0	0	26	0	26
Net fee and commission income	183	85	70	0	338
Net result from items at fair value	0	86	22	0	108
Equity method & other income	2	5	3	-1	9
<b>Total income incl. allocations</b>	<b>185</b>	<b>176</b>	<b>121</b>	<b>-1</b>	<b>481</b>
Staff costs	-32	-28	-42	-20	-122
Other exp, excl. depreciations	-25	-21	-46	20	-72
<b>Total expenses incl. allocations</b>	<b>-58</b>	<b>-49</b>	<b>-90</b>	<b>0</b>	<b>-197</b>
<b>Profit before loan losses</b>	<b>127</b>	<b>127</b>	<b>31</b>	<b>-1</b>	<b>284</b>
Net loan losses	0	0	0	0	0
<b>Operating profit</b>	<b>127</b>	<b>127</b>	<b>31</b>	<b>-1</b>	<b>284</b>
Employees (FTEs)	620	1 114	1 245	634	3 613

## Asset Management - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %	
	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q1/Q4	Q1/Q1
Net interest income	0	0	0	0	0		
Net fee and commission income	183	200	188	198	174	-9%	5%
Net result from items at fair value	0	2	-2	0	3	-100%	-100%
Equity method & other income	2	2	1	1	0	0%	
<b>Total income incl. allocations</b>	<b>185</b>	<b>204</b>	<b>187</b>	<b>199</b>	<b>177</b>	<b>-9%</b>	<b>5%</b>
Staff costs	-32	-30	-34	-36	-35	7%	-9%
Other exp, excl. depreciations	-25	-30	-24	-24	-23	-17%	9%
<b>Total expenses incl. allocations</b>	<b>-58</b>	<b>-60</b>	<b>-59</b>	<b>-60</b>	<b>-58</b>	<b>-3%</b>	<b>0%</b>
<b>Profit before loan losses</b>	<b>127</b>	<b>144</b>	<b>128</b>	<b>139</b>	<b>119</b>	<b>-12%</b>	<b>7%</b>
Net loan losses	0	0	0	0	0		
<b>Operating profit</b>	<b>127</b>	<b>144</b>	<b>128</b>	<b>139</b>	<b>119</b>	<b>-12%</b>	<b>7%</b>
Cost/income ratio, %	31	29	31	30	33	7%	-6%
Income/AuM in bp p.a.	39	44	40	41	39	-11%	0%
Economic capital (EC)	152	109	116	106	110	39%	38%
Risk exposure amount (REA)	651	516	534	501	452	26%	44%
AuM, Nordea Retail, Private Banking and Life,	115.1	115.2	111.1	117.5	119.8	0%	-4%
AuM, External Institutional & 3rd party distributi	78	74	72	73	74	6%	5%
Net inflow, Nordea Retail, Private Banking and	0.5	1.1	0.9	1.1	3.1	-55%	-84%
Net inflow, External Institutional & 3rd party dis	3.5	0.1	1.9	0.9	3.5		0%
Number of employees (FTEs)	620	597	608	604	591	4%	5%

## Net inflow and Assets under Management

Q1 2016



3133.0

## Broad based Assets under Management

Q1 2016

	Retail Funds	PB	Inst Sales	L&P	All Products
Denmark	13 909	29 858	20 056	25 823	<b>89 646</b>
Finland	6 393	25 367	4 000	16 656	<b>52 416</b>
Norway	2 896	5 923	4 715	11 069	<b>24 603</b>
Sweden	27 635	18 669	6 876	11 972	<b>65 152</b>
International	2 399	12 317	42 396	1 966	<b>59 078</b>
<b>All Countries</b>	<b>53 230</b>	<b>92 134</b>	<b>78 043</b>	<b>67 486</b>	<b>290 895</b>

## Net inflow

EURbn	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Retail funds	-0.2	-0.3	0.2	0.6	1.6	1.7	0.3	2.0
Private Banking	0.5	1.7	0.3	1.2	1.4	2.4	0.6	0.3
Institutional sales	3.5	0.1	1.9	0.9	3.5	2.6	1.4	2.3
Life & Pensions	0.2	0.3	0.4	0.5	0.7	0.1	0.9	0.2
<b>Total</b>	<b>4.1</b>	<b>1.8</b>	<b>2.8</b>	<b>3.1</b>	<b>7.2</b>	<b>6.8</b>	<b>3.2</b>	<b>4.8</b>

## Asset mix

%	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14
Equities	39	39	37	38	39	37	36	36
Fixed income	60	60	62	62	60	62	63	63
Other	1.0	1.0	0.7	0.7	0.8	1.0	1.0	1.0

## Life & Pensions - Financial highlights

Actual Exchange Rates

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Net interest income	0	0	0	0	0	0
Net fee and commission income	85	95	79	87	79	74
Net result from items at fair value	86	65	55	61	55	94
Equity method & other income	5	5	3	5	4	5
<b>Total income incl. allocations</b>	<b>176</b>	<b>165</b>	<b>137</b>	<b>153</b>	<b>138</b>	<b>173</b>
Staff costs	-28	-29	-27	-25	-30	-34
Other exp. excl. depreciations	-21	-20	-23	-24	-19	-17
<b>Total expenses incl. allocations</b>	<b>-49</b>	<b>-49</b>	<b>-50</b>	<b>-50</b>	<b>-49</b>	<b>-51</b>
<b>Profit before loan losses</b>	<b>127</b>	<b>117</b>	<b>87</b>	<b>103</b>	<b>89</b>	<b>122</b>
Net loan losses	0	0	0	0	0	0
<b>Operating profit</b>	<b>127</b>	<b>117</b>	<b>87</b>	<b>103</b>	<b>89</b>	<b>122</b>
Cost/income ratio, %	28	29	36	33	36	29
Return on Equity %	22	20	17	19	18	23
Equity	1 609	1 812	1 703	1 674	1 566	1 498
AuM, EURbn	62	61	59	61	62	57
Premiums	1 784	1 918	1 485	2 092	2 660	2 105
Number of employees (FTEs)	1 114	1 094	1 088	1 080	1 074	1 078

## Life & Pensions - Gross written premiums by market

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	458	507	429	451	418	468
Finland	372	498	377	684	848	681
Norway	413	409	269	323	444	272
Sweden	532	496	407	622	940	636
Poland	8	7	3	12	10	46
Other	0	0	0	0	0	2
<b>Total</b>	<b>1 784</b>	<b>1 918</b>	<b>1 485</b>	<b>2 092</b>	<b>2 660</b>	<b>2 105</b>

## Life & Pensions - Asset allocation

EURm	Total EURbn		Net equity exposure %	
	Q1/16	Q4/15	Q1/16	Q4/15
Denmark	21.7	21.1	2.1	2.1
Finland	16.3	16.2	7.5	7.4
Norway	10.5	10.1	9.8	10.1
Sweden	11.4	11.3	7.2	4.7
Poland	1.6	1.5	0.0	0.0
Other	0.4	0.4	0.0	0.0
<b>Total</b>	<b>61.9</b>	<b>60.6</b>		

## Life & Pensions - Guaranteed client returns per category

EURbn	Denmark	Finland	Norway	Sweden	Poland	Other	Total
<b>Total Traditional AuM</b>	<b>15.0</b>	<b>3.1</b>	<b>6.3</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>26.5</b>
of which >5%	0.1	0.0	0.0	0.0	0.0	0.0	0.1
of which 3-5%	5.0	1.5	2.6	0.0	0.0	0.0	9.1
of which 0-3%	8.4	0.0	3.2	1.9	0.0	0.0	13.5
of which 0%	0.1	0.9	0.0	0.0	0.0	0.0	1.0
of which non-guaranteed *)	1.4	0.7	0.5	0.1	0.0	0.0	2.7
<b>Total Market Return AuM</b>	<b>6.6</b>	<b>13.1</b>	<b>4.2</b>	<b>9.4</b>	<b>1.6</b>	<b>0.4</b>	<b>35.4</b>
of which guaranteed	0.7	0.0	0.8	1.4	0.0	0.0	2.9
of which non-guaranteed *)	5.9	13.1	3.5	8.0	1.6	0.4	32.4
<b>Total Assets under Management</b>	<b>21.7</b>	<b>16.3</b>	<b>10.5</b>	<b>11.4</b>	<b>1.6</b>	<b>0.4</b>	<b>61.9</b>

\*) Includes assets exceeding liabilities to policyholders

## Life & Pensions - Profit drivers

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14
<b>Traditional insurance</b>							
Fee contribution	32	34	24	26	29	43	26
Profit sharing	2	3	0	5	-4	20	1
Contribution from cost result	0	0	6	-1	5	-11	6
Contribution from risk result	-3	-2	-3	-2	-2	2	-4
<b>Profit Traditional</b>	<b>41</b>	<b>35</b>	<b>27</b>	<b>24</b>	<b>23</b>	<b>54</b>	<b>29</b>
<b>Profit Market Return products</b>	<b>59</b>	<b>70</b>	<b>51</b>	<b>59</b>	<b>42</b>	<b>45</b>	<b>51</b>
<b>Profit Risk products</b>	<b>18</b>	<b>18</b>	<b>18</b>	<b>18</b>	<b>18</b>	<b>16</b>	<b>16</b>
<b>Total product result</b>	<b>118</b>	<b>124</b>	<b>97</b>	<b>101</b>	<b>83</b>	<b>115</b>	<b>96</b>
Net funding costs / other profits	9	-7	-9	2	6	7	-23
<b>Operating profit</b>	<b>127</b>	<b>117</b>	<b>87</b>	<b>103</b>	<b>89</b>	<b>122</b>	<b>73</b>
<i>Of which commissions paid to Nordea Bank</i>	5	6	6	6	6	6	5

Fee contribution	Fee income based on the volume of Traditional "with profit" portfolios in DK, FI and NO.
Profit sharing	Profit-sharing of investment return from the Norwegian and Swedish business (individual portfolio).
Contribution from cost result	Profit originating from administration of insurance policies. Fully in favour of owner, except for DK with 50% of profit and 100% of loss.
Contribution from risk result	Profit originating from risk products sold (bundled) with the traditional products. Fully in favour of owner, except for DK with 50% of profit and 100% of loss.
Profit Market Return products	Profit from unit linked and premium guarantee products including cost result and risk result.
Profit Risk products	Profit from Pure risk products (not bundled with pension schemes) including Health & Accident result.

## Life & Pensions - Solvency II position Q4 2015

EURm	Denmark	Finland	Norway	Sweden	Elimination	Life Group*
Required solvency	891	719	681	196	12	2 498
Actual solvency capital	1 937	1 319	1 018	437	-373	4 338
Solvency buffer	1 046	600	336	241	-385	1 840
Solvency in % of req	217	184	149	223		174

\*The effect on the Q4 2015 solvency ratio from the dividend of EUR 300m paid in March 2016 was a decrease from 174% to 162%

## Life & Pensions - Solvency II sensitivity Q4 2015

Percentage	Denmark	Finland	Norway	Sweden	Life Group
Solvency in % of requirement	217	184	149	223	174
Equities drop 12%	193	187	151	221	173
Interest rates down 50bp	202	170	160	216	174
Interest rates up 50bp	207	189	140	224	169

## Life & Pensions - Financial buffers

EURm	% of provisions			
	Q1/16	Q4/15	Q1/16	Q4/15
Denmark	1 201	1 142	9	9
Finland	1 293	1 433	58	66
Norway	257	235	5	5
Sweden	1 107	1 175	40	43
<b>Total</b>	<b>3 857</b>	<b>3 984</b>	<b>17</b>	<b>18</b>

### Private Banking - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %	
						Q1/Q4	Q1/Q1
Net interest income	26	36	33	25	27	-28%	-4%
Net fee and commission income	70	89	65	94	89	-21%	-21%
Net result from items at fair value	22	25	19	25	33	-12%	-33%
Equity method & other income	3	4	1	2	2	-25%	50%
<b>Total income incl. allocations</b>	<b>121</b>	<b>154</b>	<b>118</b>	<b>146</b>	<b>151</b>	<b>-21%</b>	<b>-20%</b>
Staff costs	-42	-43	-43	-45	-44	-2%	-5%
Other exp, excl. depreciations	-46	-43	-43	-45	-39	7%	18%
<b>Total expenses incl. allocations</b>	<b>-90</b>	<b>-87</b>	<b>-86</b>	<b>-91</b>	<b>-84</b>	<b>3%</b>	<b>7%</b>
<b>Profit before loan losses</b>	<b>31</b>	<b>67</b>	<b>32</b>	<b>55</b>	<b>67</b>	<b>-54%</b>	<b>-54%</b>
Net loan losses	0	0	0	0	-1		-100%
<b>Operating profit</b>	<b>31</b>	<b>67</b>	<b>32</b>	<b>55</b>	<b>66</b>	<b>-54%</b>	<b>-53%</b>
Cost/income ratio. %	74	56	73	62	56	32%	34%
ROCAR.%	17	37	19	33	41	-54%	-59%
Economic capital (EC)	565	573	533	520	499	-1%	13%
Risk Exposure Amount (REA)	3 082	3 360	3 094	3 108	3 034	-8%	2%
Number of employees (FTEs)	1 245	1 230	1 237	1 224	1 204	1%	3%

### Wealth Management - Other

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %	
						Q1/Q4	Q1/Q1
Net interest income	0	0	0	0	0		
Net fee and commission income	0	0	0	0	0		
Net result from items at fair value	0	0	0	0	0		
Equity method & other income	-1	0	0	0	0		
<b>Total income incl. allocations</b>	<b>-1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b></b>	<b></b>
Staff costs	-20	-21	-19	-21	-19	-5%	5%
Other exp, excl. depreciations	20	13	16	15	18	54%	11%
<b>Total expenses incl. allocations</b>	<b>0</b>	<b>-8</b>	<b>-3</b>	<b>-7</b>	<b>-1</b>	<b>-100%</b>	<b>-100%</b>
<b>Profit before loan losses</b>	<b>-1</b>	<b>-8</b>	<b>-3</b>	<b>-7</b>	<b>-1</b>	<b>-88%</b>	<b>0%</b>
Net loan losses	0	0	0	0	0		
<b>Operating profit</b>	<b>-1</b>	<b>-8</b>	<b>-3</b>	<b>-7</b>	<b>-1</b>	<b>-88%</b>	<b>0%</b>
Economic capital (EC)	41	27	20	19	11	52%	
Number of employees (FTEs)	634	675	652	593	587	-6%	8%

## Group Functions and Other



## Group Corporate Centre - Financial highlights

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %	
						Q1/Q4	Q1/Q1
Net interest income	131	102	77	113	93	28%	41%
Net fee and commission income	-4	-6	-1	-3	-4	-33%	0%
Net result from items at fair value	25	31	-35	12	84	-19%	-70%
Equity method & other income	1	2	1	8	7	-50%	-86%
<b>Total income incl. allocations</b>	<b>153</b>	<b>129</b>	<b>42</b>	<b>130</b>	<b>180</b>	<b>19%</b>	<b>-15%</b>
Staff costs	-67	-60	-59	-59	-59	12%	14%
Other exp, excl. depreciations	28	26	42	32	37	8%	-23%
<b>Total expenses incl. allocations</b>	<b>-51</b>	<b>-48</b>	<b>-28</b>	<b>-37</b>	<b>-32</b>	<b>6%</b>	<b>59%</b>
Net loan losses	0	0	0	0	0		
<b>Operating profit</b>	<b>102</b>	<b>81</b>	<b>14</b>	<b>93</b>	<b>148</b>	<b>26%</b>	<b>-31%</b>
Economic capital (EC)	1 065	1 297	1 317	1 311	1 246	-18%	-15%
Risk Exposure Amount (REA)	7 720	8 174	8 754	9 941	10 165	-6%	-24%
Number of employees (FTEs)	2 621	2 286	2 340	2 301	2 240	15%	17%

## Group functions, Other & Eliminations

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg %	
						Q1/Q4	Q1/Q1
Net interest income	8	0	33	23	10		-20%
Net fee and commission income	-7	-5	-1	-8	-5	40%	40%
Net result from items at fair value	-6	22	-18	-22	10		
Equity method & other income	3	182	16	4	7	-98%	-57%
<b>Total income incl. allocations</b>	<b>-2</b>	<b>199</b>	<b>30</b>	<b>-3</b>	<b>22</b>		
Staff costs	-64	-263	-76	-59	-63	-76%	2%
Other exp, excl. depreciations	32	-21	89	69	52		-39%
<b>Total expenses incl. allocations</b>	<b>-43</b>	<b>-312</b>	<b>1</b>	<b>-1</b>	<b>-23</b>	<b>-86%</b>	<b>87%</b>
Net loan losses	0	-3	2	-4	-1	-100%	-100%
<b>Operating profit</b>	<b>-45</b>	<b>-116</b>	<b>33</b>	<b>-8</b>	<b>-2</b>	<b>-61%</b>	
Economic capital (EC)	1 411	1 153	1 170	1 660	1 245	22%	13%
Risk Exposure Amount (REA)	9 347	8 610	8 729	11 288	7 431	9%	26%
Number of employees (FTEs)	1 909	1 754	1 681	1 662	1 650	9%	16%



Nordea

# Risk, liquidity and capital management



**Lending to the public by sector**

Q1 2016

EURbn

31 quarters

From Q2 2013 excluding Poland

EURbn	Corporate	Mortgage	Consumer	Reverse repos	Public sector	Total
Q3/08	144	87	26	12	4	272
Q4/08	141	84	25	11	5	265
Q1/09	144	87	24	15	4	274
Q2/09	141	89	26	18	5	278
Q3/09	138	94	27	19	6	283
Q4/09	137	97	26	16	6	282
Q1/10	146	100	27	15	4	292
Q2/10	151	104	28	15	4	303
Q3/10	146	107	29	23	9	314
Q4/10	152	111	29	17	5	314
Q1/11	152	112	29	23	6	322
Q2/11	152	114	30	23	5	325
Q3/11	155	116	30	26	6	333
Q4/11	158	120	31	24	5	337
Q1/12	161	123	30	22	5	341
Q2/12	163	125	30	27	5	350
Q3/12	162	129	29	29	5	353
Q4/12	157	129	29	26	5	346
Q1/13	156	130	29	34	5	355
Q2/13	149	124	28	35	4	340
Q3/13	147	125	29	37	5	343
Q4/13	144	125	28	40	6	342
Q1/14	146	126	28	41	6	346
Q2/14	144	127	28	43	5	347
Q3/14	148	129	28	49	6	360
Q4/14	144	126	28	45	6	348
Q1/15	150	129	28	46	5	358
Q2/15	147	130	28	47	5	358
Q3/15	146	127	28	44	4	349
Q4/15	145	130	28	32	5	341
<b>Q1/16</b>	<b>144</b>	<b>133</b>	<b>28</b>	<b>34</b>	<b>5</b>	<b>343</b>

## Lending to the public by country and industry

Q1 2016

EURm	Nordea	TOT	Denmark	Finland	Norway	Sweden	Baltics	Russia
Real estate management and investment	41 895	12%	9 064	7 753	8 365	14 777	1 247	690
Other financial institutions	14 442	4%	2 981	1 052	1 076	8 294	1 040	0
Industrial commercial services etc	12 990	4%	5 484	1 386	2 088	3 550	483	0
Consumer staples (food, agriculture etc)	11 731	3%	7 646	1 090	1 762	803	428	3
Shipping and offshore	9 793	3%	244	2 980	4 810	1 743	15	0
Retail trade	9 645	3%	3 411	1 954	1 009	2 673	578	19
Utilities (distribution and production)	5 945	2%	1 287	1 667	941	1 337	406	308
Other materials (chemical, building materials etc)	5 926	2%	390	1 624	331	1 731	237	1 615
Other, public and organisations	5 499	2%	3 238	1 600	365	-23	318	0
Construction and engineering	5 016	1%	1 052	702	2 023	1 011	227	1
Transportation	4 060	1%	404	789	689	1 375	661	141
Energy (oil, gas etc)	2 850	1%	2	29	1 062	1 506	24	227
Media and leisure	2 471	1%	839	518	323	734	57	0
Consumer durables (cars, appliances etc)	2 315	1%	287	382	1 017	558	53	18
Industrial capital goods	1 996	1%	597	785	59	539	16	0
Health care and pharmaceuticals	1 763	1%	696	339	161	535	34	0
IT software, hardware and services	1 678	0%	733	333	167	431	11	3
Paper and forest materials	1 529	0%	313	706	21	429	58	0
Telecommunication operators	1 144	0%	51	499	206	361	12	14
Metals and mining materials	781	0%	18	161	130	354	32	86
Telecommunication equipment	79	0%	9	62	0	7	1	0
Banks	0		0	0	0	0	0	0
	143 549	42%	38 747	26 410	26 603	42 725	5 938	3 125
Reversed repurchase agreements	33 898	10%	0	33 898	0	0	0	0
<b>Corporate</b>	<b>177 447</b>	<b>52%</b>	<b>38 747</b>	<b>60 308</b>	<b>26 603</b>	<b>42 725</b>	<b>5 938</b>	<b>3 125</b>
<b>Household</b>	<b>160 592</b>	<b>47%</b>	<b>40 763</b>	<b>36 735</b>	<b>27 737</b>	<b>50 375</b>	<b>3 018</b>	<b>245</b>
<b>Public sector</b>	<b>4 692</b>	<b>1%</b>	<b>1 154</b>	<b>1 503</b>	<b>36</b>	<b>1 846</b>	<b>153</b>	<b>0</b>
<b>Lending to the public by country</b>	<b>342 731</b>	<b>100%</b>	<b>80 664</b>	<b>98 546</b>	<b>54 376</b>	<b>94 947</b>	<b>9 109</b>	<b>3 370</b>
<b>Excl. reversed repurchase agreements</b>	<b>308 833</b>		<b>80 664</b>	<b>64 648</b>	<b>54 376</b>	<b>94 947</b>	<b>9 109</b>	<b>3 370</b>

Q4 2015

EURm	Nordea	TOT	Denmark	Finland	Norway	Sweden	Baltics	Russia
Real estate management and investment	41 811	12%	8 581	8 038	8 346	14 861	1 264	721
Other financial institutions	17 013	5%	5 731	974	1 140	8 820	349	0
Industrial commercial services etc	12 517	4%	4 819	1 368	2 287	3 556	487	0
Consumer staples (food, agriculture etc)	11 515	3%	7 368	1 104	1 710	907	424	1
Shipping and offshore	10 510	3%	264	3 265	4 903	2 062	15	0
Retail trade	9 584	3%	3 229	1 894	1 092	2 749	601	19
Utilities (distribution and production)	6 200	2%	1 296	1 800	1 046	1 327	412	318
Other materials (chemical, building materials etc)	6 087	2%	365	1 534	463	1 669	229	1 827
Other, public and organisations	4 938	1%	2 970	1 563	98	11	296	0
Construction and engineering	4 613	1%	1 030	703	1 675	970	234	1
Transportation	3 601	1%	377	813	711	893	662	144
Energy (oil, gas etc)	3 035	1%	1	3	868	1 884	25	253
Media and leisure	2 467	1%	797	536	341	735	58	0
Consumer durables (cars, appliances etc)	2 272	1%	267	370	988	571	59	17
Industrial capital goods	1 932	1%	571	765	39	540	18	0
Health care and pharmaceuticals	1 781	1%	676	344	156	573	32	0
Paper and forest materials	1 629	0%	309	759	47	456	59	0
IT software, hardware and services	1 609	0%	717	316	144	414	18	0
Telecommunication operators	1 242	0%	49	542	177	447	13	14
Metals and mining materials	836	0%	19	179	150	400	32	56
Telecommunication equipment	79	0%	7	62	0	8	1	0
Banks	0		0	0	0	0	0	0
	145 269	43%	39 444	26 930	26 381	43 854	5 288	3 371
Reversed repurchase agreements	32 274	9%	0	32 274	0	0	0	0
<b>Corporate</b>	<b>177 542</b>	<b>52%</b>	<b>39 444</b>	<b>59 204</b>	<b>26 381</b>	<b>43 854</b>	<b>5 288</b>	<b>3 371</b>
<b>Household</b>	<b>158 150</b>	<b>46%</b>	<b>39 538</b>	<b>36 779</b>	<b>26 913</b>	<b>49 881</b>	<b>3 014</b>	<b>252</b>
<b>Public sector</b>	<b>5 228</b>	<b>2%</b>	<b>1 530</b>	<b>1 270</b>	<b>23</b>	<b>2 237</b>	<b>168</b>	<b>0</b>
<b>Lending to the public by country</b>	<b>340 920</b>	<b>100%</b>	<b>80 511</b>	<b>97 253</b>	<b>53 317</b>	<b>95 972</b>	<b>8 471</b>	<b>3 624</b>
<b>Excl. reversed repurchase agreements</b>	<b>308 647</b>		<b>80 511</b>	<b>64 979</b>	<b>53 317</b>	<b>95 972</b>	<b>8 471</b>	<b>3 624</b>

## Credit portfolio by industry

Q1 2016

EURm	Net loan losses	Loan loss ratio, bps	Impaired loans	Impairment ratio, bps <sup>1</sup>	Allowances total	Provisioning Allowances		Lending to the public	
						Impairing ratio <sup>2</sup> , %	Individual		
Housing loans	4	1	1 202	90	148	12	107	41	132 969
Collateralised lending	1	2	426	216	45	11	39	5	19 732
Non-collateralised lending	22		524		436		335	101	7 891
<b>Household</b>	<b>26</b>	<b>7</b>	<b>2 152</b>	<b>134</b>	<b>629</b>	<b>29</b>	<b>481</b>	<b>148</b>	<b>160 592</b>
<b>Public sector</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>99</b>	<b>0</b>	<b>0</b>	<b>4 692</b>
Energy (oil, gas etc)	14	195	41	145	18	44	16	2	2 850
Metals and mining materials	1	26	62	797	41	67	40	2	781
Paper and forest materials	-2	-55	12	78	10	82	8	2	1 529
Other materials (chemical, building materials)	1	5	368	621	153	42	142	12	5 926
Industrial capital goods	-10	-203	108	539	54	50	37	17	1 996
Industrial commercial services etc	12	37	394	303	234	59	212	22	12 990
Construction and engineering	2	18	213	425	100	47	94	6	5 016
Shipping and offshore	9	36	81	83	124	153	69	56	9 793
Transportation	-1	-8	65	161	32	48	27	5	4 060
Consumer durables (cars, appliances etc)	0	3	162	701	98	60	82	16	2 315
Media and leisure	5	83	70	282	33	48	31	2	2 471
Retail trade	9	39	379	393	199	53	178	21	9 645
Consumer staples (food, agriculture etc)	2	6	956	815	339	35	297	43	11 731
Health care and pharmaceuticals	1	19	23	133	10	42	9	1	1 763
Banks	0		0	0	2		0	2	0
Other financial institutions	22	60	305	211	227	74	220	7	14 442
Real estate management and investment	0	0	651	155	243	37	191	52	41 895
IT software, hardware and services	-1	-35	72	429	39	54	38	1	1 678
Telecommunication equipment	0	-17	1	142	1	53	1	0	79
Telecommunication operators	0	-4	9	81	24	257	23	1	1 144
Utilities (distribution and production)	14	94	26	44	20	77	16	4	5 945
Other, public and organisations inc rev. rep	8	60	49	89	83	171	55	29	5 499
<b>Corporate</b>	<b>85</b>	<b>24</b>	<b>4 049</b>	<b>282</b>	<b>2 085</b>	<b>51</b>	<b>1 785</b>	<b>299</b>	<b>143 549</b>
<b>Reversed repurchase agreements</b>									<b>33 898</b>
<b>Total</b>	<b>111</b>	<b>13</b>	<b>6 201</b>	<b>181</b>	<b>2 713</b>	<b>44</b>	<b>2 266</b>	<b>447</b>	<b>342 731</b>
<b>Total excl. off-balance</b>				<b>6 084</b>		<b>2 645</b>			
<b>Total incl. loans to central banks and credit inst.</b>					<b>165</b>				<b>368 392</b>

1) For both on- and off-balance impaired loans

2) For both on- and off-balance allowances and impaired loans

## Credit portfolio by industry

Q4 2015

EURm	Net loan losses	Loan loss ratio, bps	Impaired loans	Impairment ratio, bps <sup>1</sup>	Allowances	Provisioning Allowances		Lending to the public
						Total	Ratio, %	
Housing loans	7	2	1 060	81	156	15	109	46 130 232
Collateralised lending	-3	-6	612	308	42	7	41	1 19 862
Non-collateralised lending	64		428		442		335	106 8 056
<b>Household</b>	<b>68</b>	<b>17</b>	<b>2 101</b>	<b>133</b>	<b>640</b>	<b>30</b>	<b>486</b>	<b>154 158 150</b>
<b>Public sector</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>95</b>	<b>0</b>	<b>0 5 228</b>
Energy (oil, gas etc)	0	-6	2	6	4	203	2	2 3 035
Metals and mining materials	2	94	60	717	36	61	35	1 836
Paper and forest materials	1	23	30	186	29	96	26	3 1 629
Other materials (chemical, building mater	16	108	377	620	164	44	152	12 6 087
Industrial capital goods	-6	-129	132	685	66	50	49	17 1 932
Industrial commercial services etc	9	30	398	318	237	60	219	18 12 517
Construction and engineering	-25	-215	215	467	99	46	92	7 4 613
Shipping and offshore	7	26	110	105	122	111	64	58 10 510
Transportation	3	31	72	200	34	48	28	6 3 601
Consumer durables (cars, appliances etc	29	513	152	671	98	64	80	18 2 272
Media and leisure	1	19	71	288	33	47	30	3 2 467
Retail trade	13	55	377	394	205	54	185	20 9 584
Consumer staples (food, agriculture etc)	-8	-28	912	792	342	38	296	46 11 515
Health care and pharmaceuticals	1	16	23	131	9	40	8	1 1 781
Banks	3		0	0	2		0	2 0
Other financial institutions	31	73	334	196	208	62	205	3 17 013
Real estate management and investment	-24	-23	606	145	247	41	193	54 41 811
IT software, hardware and services	-2	-40	77	477	41	53	39	2 1 609
Telecommunication equipment	0	35	1	134	1	64	1	0 79
Telecommunication operators	15	491	8	63	28	351	27	1 1 242
Utilities (distribution and production)	0	1	5	8	6	124	4	2 6 200
Other, public and organisations inc rev. rk	7	56	56	113	78	138	56	22 4 938
<b>Corporate</b>	<b>74</b>	<b>20</b>	<b>4 019</b>	<b>277</b>	<b>2 089</b>	<b>52</b>	<b>1 792</b>	<b>297 145 269</b>
<b>Reversed repurchase agreements</b>								<b>32 274</b>
<b>Total</b>	<b>142</b>	<b>17</b>	<b>6 120</b>	<b>180</b>	<b>2 729</b>	<b>45</b>	<b>2 278</b>	<b>451 340 920</b>
<b>Total excl. off-balance</b>				<b>5 960</b>		<b>2 664</b>		<b>45</b>
<b>Total incl. loans to central banks and credit inst.</b>					<b>162</b>			<b>367 570</b>

1) For both on- and off-balance impaired loans

2) For both on- and off-balance allowances and impaired loans

## Credit portfolio by industry, changes

Q1 2016

EURm	Lending to the public	Impaired loans		Allowances		ch. Q1/Q4	Loan loss net
		ch. Q1/Q4	on/off bal. gross	ch. Q1/Q4	Individually & collectively		
Real estate management and investment	41 895	0%	651	8%	243	-1%	0
Other financial institutions	14 442	-15%	305	-8%	227	9%	22
Industrial commercial services etc	12 990	4%	394	-1%	234	-1%	12
Consumer staples (food, agriculture etc)	11 731	2%	956	5%	339	-1%	2
Shipping and offshore	9 793	-7%	81	-26%	124	2%	9
Retail trade	9 645	1%	379	0%	199	-3%	9
Utilities (distribution and production)	5 945	-4%	26	435%	20	230%	14
Other materials (chemical, building materials etc)	5 926	-3%	368	-2%	153	-7%	1
Other, public and organisations inc rev. repos	5 499	11%	49	-13%	83	7%	8
Construction and engineering	5 016	9%	213	-1%	100	1%	2
Transportation	4 060	13%	65	-9%	32	-8%	-1
Energy (oil, gas etc)	2 850	-6%	41	2041%	18	359%	14
Media and leisure	2 471	0%	70	-2%	33	-1%	5
Consumer durables (cars, appliances etc)	2 315	2%	162	6%	98	0%	0
Industrial capital goods	1 996	3%	108	-19%	54	-18%	-10
Health care and pharmaceuticals	1 763	-1%	23	0%	10	7%	1
IT software, hardware and services	1 678	4%	72	-6%	39	-5%	-1
Paper and forest materials	1 529	-6%	12	-61%	10	-66%	-2
Telecommunication operators	1 144	-8%	9	17%	24	-14%	0
Metals and mining materials	781	-7%	62	4%	41	14%	1
Telecommunication equipment	79	0%	1	6%	1	-13%	0
Banks	0	0%	0	0%	2	-1%	0
	143 549	-1%	4 049	1%	2 085	0%	85
Reversed repurchase agreements	33 898	5%	0	0	0	0	0
<b>Corporate</b>	<b>177 447</b>	<b>0%</b>	<b>4 049</b>	<b>1%</b>	<b>2 085</b>	<b>0%</b>	<b>85</b>
<b>Household</b>	<b>160 592</b>	<b>2%</b>	<b>2 152</b>	<b>2%</b>	<b>629</b>	<b>-2%</b>	<b>26</b>
<b>Public sector</b>	<b>4 692</b>	<b>-10%</b>	<b>0</b>	<b>145%</b>	<b>0</b>	<b>153%</b>	<b>0</b>
<b>Nordea</b>	<b>342 731</b>	<b>1%</b>	<b>6 201</b>	<b>1%</b>	<b>2 713</b>	<b>-1%</b>	<b>111</b>
<b>Excl. reversed repurchase agreements</b>	<b>308 833</b>						

Q4 2015

EURm	Lending to the public	Impaired loans		Allowances		ch. Q4/Q3	Loan loss net
		ch. Q4/Q3	on/off bal. gross	ch. Q4/Q3	Individually & collectively		
Real estate management and investment	41 811	0%	606	-18%	247	-13%	-24
Other financial institutions	17 013	9%	334	16%	208	20%	31
Industrial commercial services etc	12 517	3%	398	-7%	237	4%	9
Consumer staples (food, agriculture etc)	11 515	3%	912	3%	342	-6%	-8
Shipping and offshore	10 510	-1%	110	31%	122	42%	7
Retail trade	9 584	-5%	377	3%	205	7%	13
Utilities (distribution and production)	6 200	2%	5	-9%	6	-1%	0
Other materials (chemical, building materials etc)	6 087	-3%	377	47%	164	15%	16
Other, public and organisations inc rev. repos	4 938	-24%	56	-32%	78	-17%	20
Construction and engineering	4 613	4%	215	-9%	99	-32%	-25
Transportation	3 601	-3%	72	35%	34	12%	3
Energy (oil, gas etc)	3 035	-6%	2	25%	4	-10%	0
Media and leisure	2 467	-4%	71	-4%	33	9%	1
Consumer durables (cars, appliances etc)	2 272	-3%	152	4%	98	40%	29
Industrial capital goods	1 932	2%	132	-8%	66	-20%	-6
Health care and pharmaceuticals	1 781	-25%	23	-1%	9	2%	1
Paper and forest materials	1 629	-4%	30	1%	29	5%	1
IT software, hardware and services	1 609	1%	77	-17%	41	-9%	-2
Telecommunication operators	1 242	7%	8	-13%	28	86%	15
Metals and mining materials	836	-2%	60	13%	36	-6%	2
Telecommunication equipment	79	-8%	1	0%	1	12%	0
Banks	0	0%	0	0%	2	-80%	-10
	145 269	-1%	4 019	1%	2 089	1%	74
Reversed repurchase agreements	32 274	-26%	0	0%	0	0%	0
<b>Corporate</b>	<b>177 542</b>	<b>-6%</b>	<b>4 019</b>	<b>1%</b>	<b>2 089</b>	<b>1%</b>	<b>74</b>
<b>Household</b>	<b>158 150</b>	<b>2%</b>	<b>2 101</b>	<b>27%</b>	<b>640</b>	<b>2%</b>	<b>68</b>
<b>Public sector</b>	<b>5 228</b>	<b>16%</b>	<b>0</b>	<b>-39%</b>	<b>0</b>	<b>0%</b>	<b>0</b>
<b>Nordea</b>	<b>340 920</b>	<b>-2%</b>	<b>6 120</b>	<b>8%</b>	<b>2 729</b>	<b>1%</b>	<b>142</b>
<b>Excl. reversed repurchase agreements</b>	<b>308 647</b>						

## Impaired loans on and off balance gross by country and industry

Q1 2016

EURm	Nordea	Denmark	Finland	Norway	Sweden	Baltics	Russia
Consumer staples (food, agriculture etc)	956	882	51	7	3	14	0
Real estate management and investment	651	359	54	56	10	156	17
Industrial commercial services etc	394	155	101	56	66	16	0
Retail trade	379	203	105	6	55	10	0
Other materials (chemical, building materials etc)	368	20	308	16	6	17	0
Other financial institutions	305	200	28	77	0	0	0
Construction and engineering	213	129	42	23	6	14	0
Consumer durables (cars, appliances etc)	162	38	29	56	27	1	12
Industrial capital goods	108	12	73	0	23	0	0
Shipping and offshore	81	44	19	13	5	0	0
IT software, hardware and services	72	31	39	1	0	0	0
Media and leisure	70	34	20	3	12	0	0
Transportation	65	40	11	9	4	1	0
Metals and mining materials	62	3	27	28	2	3	0
Other, public and organisations inc rev. repos	49	35	1	0	0	13	0
Energy (oil, gas etc)	41	0	2	0	39	0	0
Utilities (distribution and production)	26	5	0	21	0	0	0
Health care and pharmaceuticals	23	16	7	0	0	0	0
Paper and forest materials	12	8	3	1	0	0	0
Telecommunication operators	9	1	2	4	3	0	0
Telecommunication equipment	1	0	1	0	0	0	0
Banks	0	0	0	0	0	0	0
<b>Corporate</b>	<b>4 049</b>	<b>2 214</b>	<b>922</b>	<b>378</b>	<b>262</b>	<b>244</b>	<b>29</b>
<b>Household</b>	<b>2 152</b>	<b>1 020</b>	<b>700</b>	<b>134</b>	<b>146</b>	<b>115</b>	<b>10</b>
<b>Public sector</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Nordea</b>	<b>6 201</b>	<b>3 234</b>	<b>1 622</b>	<b>512</b>	<b>409</b>	<b>358</b>	<b>39</b>

Q4 2015

EURm	Nordea	Denmark	Finland	Norway	Sweden	Baltics	Russia
Consumer staples (food, agriculture etc)	912	834	54	6	3	14	0
Real estate management and investment	606	348	52	38	10	158	0
Industrial commercial services etc	398	146	102	32	100	20	0
Other materials (chemical, building materials etc)	377	21	314	17	10	15	0
Retail trade	377	209	111	6	42	9	0
Other financial institutions	334	228	27	79	0	0	0
Construction and engineering	215	131	43	21	7	13	0
Consumer durables (cars, appliances etc)	152	34	21	56	28	1	12
Industrial capital goods	132	14	98	0	20	0	0
Shipping and offshore	110	48	20	21	21	0	0
IT software, hardware and services	77	32	42	2	0	0	0
Transportation	72	44	11	9	7	1	0
Media and leisure	71	33	23	3	12	0	0
Metals and mining materials	60	1	26	29	1	3	0
Other, public and organisations inc rev. repos	56	39	1	0	0	16	0
Paper and forest materials	30	7	1	1	21	0	0
Health care and pharmaceuticals	23	16	7	0	0	0	0
Telecommunication operators	8	1	2	4	2	0	0
Utilities (distribution and production)	5	3	0	1	0	0	0
Energy (oil, gas etc)	2	0	2	0	0	0	0
Telecommunication equipment	1	0	1	0	0	0	0
Banks	0	0	0	0	0	0	0
<b>Corporate</b>	<b>4 019</b>	<b>2 190</b>	<b>958</b>	<b>325</b>	<b>284</b>	<b>251</b>	<b>12</b>
<b>Household</b>	<b>2 101</b>	<b>1 004</b>	<b>661</b>	<b>145</b>	<b>143</b>	<b>110</b>	<b>9</b>
<b>Public sector</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Nordea</b>	<b>6 120</b>	<b>3 194</b>	<b>1 619</b>	<b>470</b>	<b>427</b>	<b>361</b>	<b>21</b>

## Impaired loans and total allowances

9 quarters

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14	Q1/14
Impaired loans gross	6 084	5 960	5 486	5 811	6 166	6 425	6 538	6 409	6 317
Allowances for individually assessed loans	2 198	2 213	2 173	2 236	2 328	2 329	2 416	2 391	2 407
Impaired loans net	3 886	3 747	3 313	3 575	3 838	4 096	4 122	4 018	3 910
Impairment rate, gross, basis points	165	162	145	152	159	174	170	170	171
Allowances individually assessed / Impaired loans gross (%)	36	37	40	38	38	36	37	37	38
Allowances for collectively assessed loans / Impaired loans gross (%)	7	8	8	7	7	7	7	7	7
<b>Total allowances / Impaired loans gross individually assessed (%)</b>	<b>43</b>	<b>45</b>	<b>48</b>	<b>46</b>	<b>45</b>	<b>43</b>	<b>44</b>	<b>44</b>	<b>45</b>
Allowances for individually assessed loans	2 198	2 213	2 173	2 236	2 328	2 329	2 416	2 391	2 407
Allowances for collectively assessed loans	447	451	433	431	426	420	437	424	421
<b>Total allowances and provisions</b>	<b>2 645</b>	<b>2 664</b>	<b>2 606</b>	<b>2 667</b>	<b>2 754</b>	<b>2 749</b>	<b>2 853</b>	<b>2 815</b>	<b>2 828</b>
Total allowances on balance sheet items	2 645	2 664	2 606	2 667	2 754	2 749	2 855	2 815	2 828
Provisions for off balance sheet items	68	65	95	100	90	72	75	81	67
<b>Total allowances and provisions</b>	<b>2 713</b>	<b>2 729</b>	<b>2 702</b>	<b>2 767</b>	<b>2 844</b>	<b>2 821</b>	<b>2 931</b>	<b>2 896</b>	<b>2 895</b>

## Loan losses quarterly

Q3 2009 - Q1 2016

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14	Q1/14
Gross	294	491	271	283	296	347	316	316	308
Reversals	-183	-349	-159	-180	-174	-218	-204	-181	-150
Net	111	142	112	103	122	129	112	135	158
EURm	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	Q1/12	Q4/11
Gross	352	296	354	355	417	423	488	349	440
Reversals	-172	-126	-169	-156	-173	-168	-272	-130	-177
Net	180	171	186	199	244	254	217	218	263
EURm	Q3/11	Q2/11	Q1/11	Q4/10	Q3/10	Q2/10	Q1/10	Q4/09	Q3/09
Gross	332	302	392	397	371	373	358	481	440
Reversals	-220	-183	-150	-231	-164	-128	-97	-135	-82
Net	112	118	242	166	207	245	261	358	358
<b>Total allowances and provisions</b>	<b>-108</b>	<b>-65</b>	<b>2 702</b>	<b>2 767</b>	<b>2 844</b>	<b>2 821</b>	<b>2 931</b>	<b>2 896</b>	<b>2 895</b>

## Credit portfolio by business unit

Q1 2016

EURm	Loan losses net	Loan loss ratio, bps	Impaired loans	Impairment ratio, bps <sup>1</sup>	Allowances	Provisioning ratio <sup>2</sup> , %	Lending to the public
<b>Denmark</b>							
Individually	30	18			1 010	33	
Collectively	-16	-10			116	4	
Total	14	9	3 083	471	1 126	37	65 400
<b>Finland</b>							
Individually	12	9			341	28	
Collectively	-6	-5			80	7	
Total	6	5	1 225	247	421	34	49 700
<b>Norway</b>							
Individually	15	14			147	41	
Collectively	2	2			36	10	
Total	17	16	360	85	183	51	42 100
<b>Sweden</b>							
Individually	8	4			81	27	
Collectively	1	1			32	11	
Total	9	5	295	44	113	38	67 600
<b>Baltic countries</b>							
Individually	1	3			154	43	
Collectively	6	32			30	8	
Total	7	35	358	442	184	51	8 100
<b>Other</b>							
<b>Total Retail Banking</b>							
Individually	67	11			1 733	33	
Collectively	-12	-2			293	6	
<b>Total Retail Banking</b>	<b>55</b>	<b>9</b>	<b>5 321</b>	<b>228</b>	<b>2 027</b>	<b>38</b>	<b>232 900</b>
<b>CIB</b>							
Individually	35	34			424	67	
Collectively	4	4			55	9	
Total	39	38	634	156	479	75	40 700
<b>Shipping, Offshore &amp; Oil Services</b>							
Individually	15	49			89	50	
Collectively	0	1			63	35	
Total	15	50	179	150	153	85	11 900
<b>Russia</b>							
Individually	1	9	30		11	29	
Collectively	3	19	8		35	92	
Total	4	29	39	69	47	121	5 600
<b>Other</b>							
<b>Wholesale Banking</b>							
Individually	49				524		
Collectively	7				154		
<b>Total Wholesale Banking</b>	<b>56</b>	<b>23</b>	<b>852</b>	<b>86</b>	<b>678</b>	<b>80</b>	<b>98 700</b>
<b>Wealth Management</b>							
<b>Wealth Management</b>	<b>0</b>		<b>0</b>		<b>0</b>		<b>10 600</b>
<b>Other units</b>							
<b>Total Nordea</b>	<b>0</b>	<b>14</b>	<b>27</b>	<b>543</b>	<b>9</b>	<b>32</b>	<b>500</b>
<b>Total Nordea</b>							
Individually	116	14	27		2 266	37	
Collectively	-5	-1	0		447	7	
<b>Total Nordea</b>	<b>111</b>	<b>13</b>	<b>6 201</b>	<b>181</b>	<b>2 713</b>	<b>44</b>	<b>342 700</b>
<b>Total excl. off-balance</b>							
<b>Total incl. loans to central banks and credit inst.</b>			<b>6 084</b>		<b>2 645</b>	<b>43</b>	
					<b>165</b>		<b>368 392</b>

1) For both on- and off-balance impaired loans

2) For both on- and off-balance allowances and impaired loans

## Credit portfolio by business unit

Q4 2015

EURm

EURm	Loan losses net	Loan loss ratio, bps	Impaired loans	Impairment ratio, bps <sup>1</sup>	Allowances	Provisioning ratio <sup>2</sup> , %	Lending to the public
<b>Denmark</b>							
Individually	30	18			1 034	34	
Collectively	5	3			131	4	
Total	35	21	3 032	462	1 166	38	65 600
<b>Finland</b>							
Individually	6	5			345	28	
Collectively	20	16			85	7	
Total	26	21	1 211	244	430	36	49 700
<b>Norway</b>							
Individually	-2	-2			138	41	
Collectively	2	2			33	10	
Total	0	0	336	80	172	51	41 800
<b>Sweden</b>							
Individually	17	10			76	27	
Collectively	-8	-5			31	11	
Total	9	5	277	41	106	38	67 100
<b>Baltic countries</b>							
Individually	10	51			159	44	
Collectively	1	3			24	7	
Total	11	54	361	446	183	51	8 100
<b>Other</b>							
	2						
<b>Total Retail Banking</b>							
Individually	62	11			1 753	34	
Collectively	21	4			305	6	
<b>Total Retail Banking</b>	<b>83</b>	<b>14</b>	<b>5 218</b>	<b>225</b>	<b>2 058</b>	<b>39</b>	<b>232 300</b>
<b>CIB</b>							
Individually	76	76			431	63	
Collectively	-19	-19			51	7	
Total	57	56	686	172	482	70	39 800
<b>Shipping, Offshore &amp; Oil Services</b>							
Individually	1	3			75	45	
Collectively	7	23			63	38	
Total	8	26	167	135	139	83	12 400
<b>Russia</b>							
Individually	2	11	13		10	49	
Collectively	0	2	8		31	149	
Total	2	13	21	35	42	198	6 000
<b>Other</b>							
	-11	-11	1	0	0	22	39 600
<b>Wholesale Banking</b>							
Individually	67				517		
Collectively	-11				146		
<b>Total Wholesale Banking</b>	<b>56</b>	<b>23</b>	<b>875</b>	<b>90</b>	<b>663</b>	<b>76</b>	<b>97 800</b>
<b>Wealth Management</b>							
	0		0		0		10 600
<b>Other units</b>							
	3	535	27	1 342	9	32	200
<b>Total Nordea</b>							
Individually	132	16	27		2 278	37	
Collectively	10	1	0		451	7	
<b>Total Nordea</b>	<b>142</b>	<b>17</b>	<b>6 120</b>	<b>180</b>	<b>2 729</b>	<b>45</b>	<b>340 900</b>
<b>Total excl. off-balance</b>							
			5 960		2 664	45	
<b>Total incl. loans to central banks and credit inst.</b>							
				162			367 570

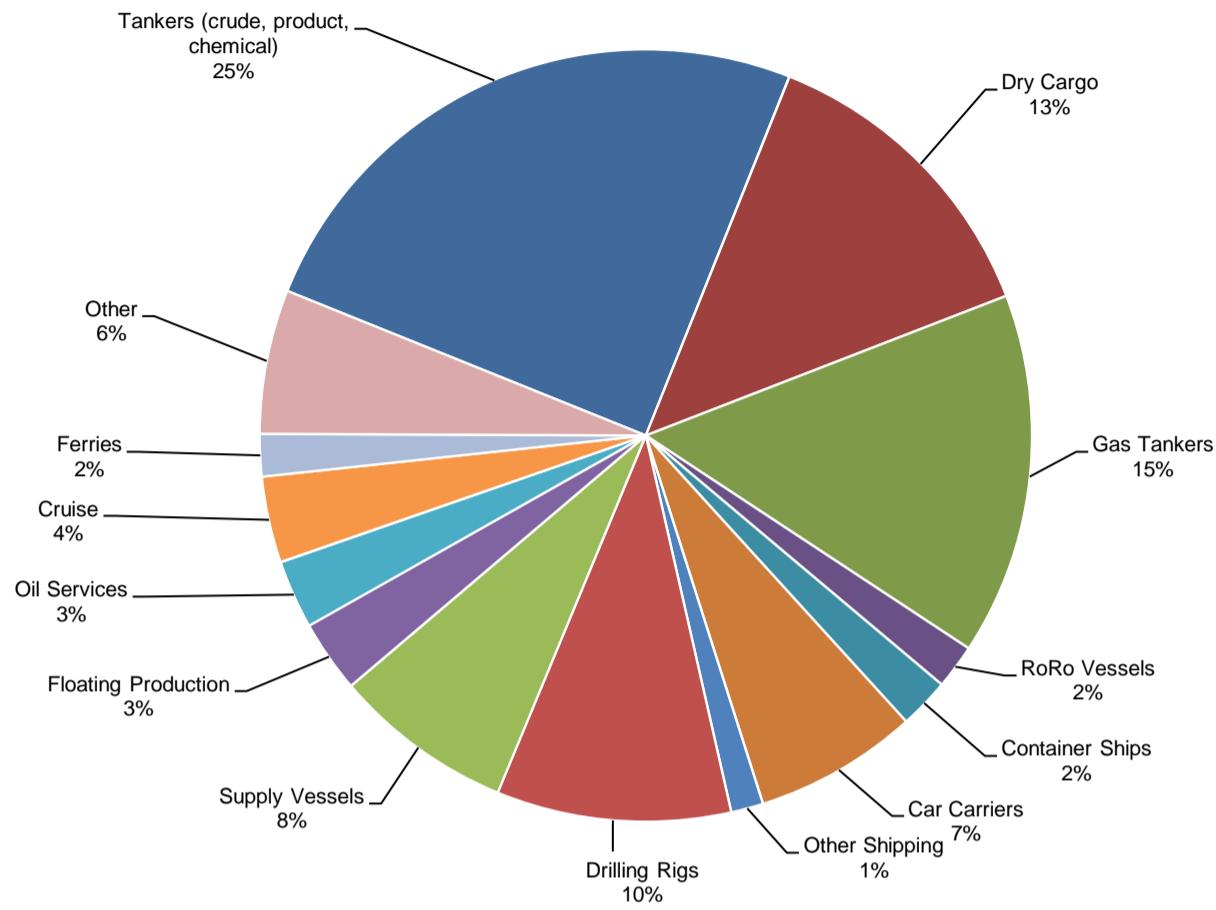
1) For both on- and off-balance impaired loans

2) For both on- and off-balance allowances and impaired loans

## Shipping, Offshore & Oil Services, loan portfolio

Q1 2016

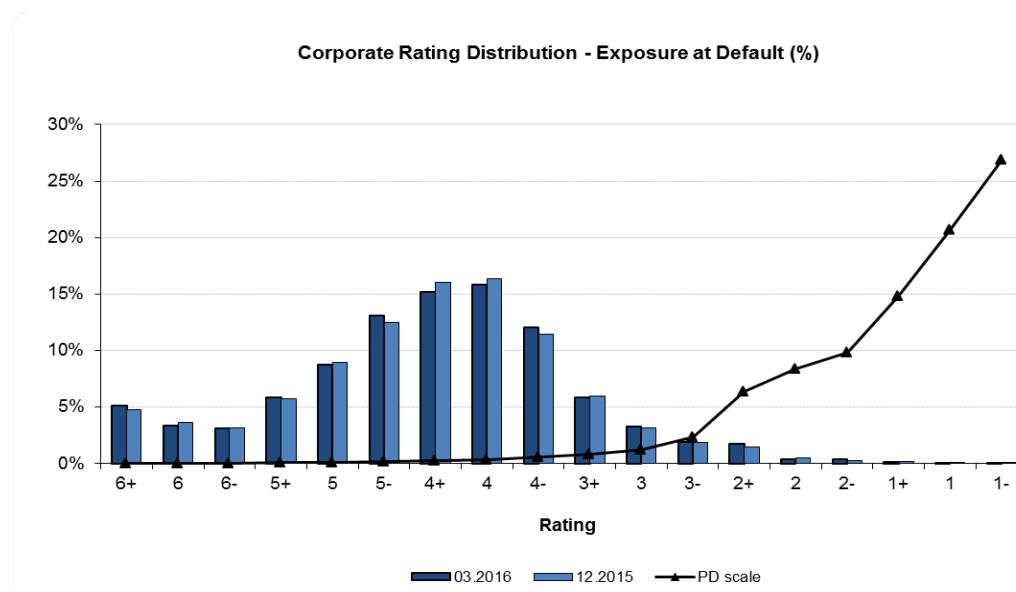
Total: EUR 11,884m



## Credit quality

### Corporate rating distribution

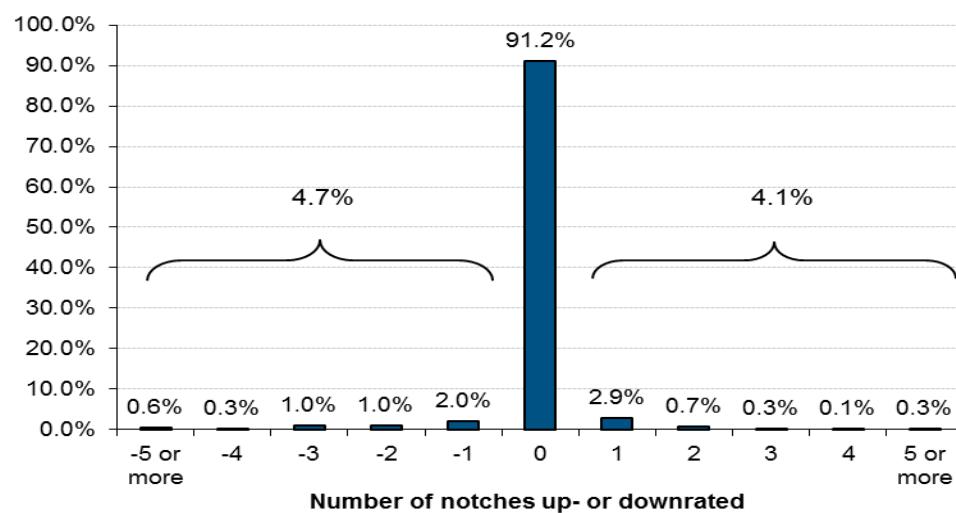
Q1/16



### Corporate rating migration

Q1/16 - Q4/14

Corporate Re-rated Exposure at Default (%)



## Market risk VaR

### Banking book

EURm	Q116	Q415	Q315	Q215	Q115
Total risk, VaR	90	77	77	48	61
Interest rate risk, VaR	90	76	76	45	57
Equity risk, VaR	7	3	3	1	2
Foreign exchange risk, VaR	3	3	3	6	5
Credit spread risk, VaR	6	3	4	4	6
Diversification effect	15%	10%	10%	14%	13%

### Trading book

EURm	Q116	Q415	Q315	Q215	Q115
Total risk, VaR	36	33	17	29	35
Interest rate risk, VaR	34	32	14	26	30
Equity risk, VaR	2	7	6	4	8
Foreign exchange risk, VaR	10	4	3	9	7
Credit spread risk, VaR	3	6	9	6	8
Diversification effect	28%	32%	49%	36%	35%

**Net loan losses**

EURm	Q1	Q4	Q1
	2016	2015	2015
<b>Loan losses divided by class</b>			
Allowances to cover realised loan losses	-	-	0
Provisions	0	0	1
Reversal of previous provisions	0	0	0
<b>Loans to credit institutions</b>	<b>0</b>	<b>0</b>	<b>1</b>
Realised loan losses	-131	-128	-128
Allowances to cover realised loan losses	100	81	85
Recoveries on previous realised loan losses	12	17	12
Provisions	-240	-419	-214
Reversal of previous provisions	152	277	145
<b>Loans to the public</b>	<b>-107</b>	<b>-172</b>	<b>-100</b>
Realised loan losses	-2	-1	-4
Allowances to cover realised loan losses	1	1	4
Provisions	-22	-19	-39
Reversal of previous provisions	19	49	16
<b>Off-balance sheet items</b>	<b>-4</b>	<b>30</b>	<b>-23</b>
<b>Net loan losses</b>	<b>-111</b>	<b>-142</b>	<b>-122</b>

**Key ratios**

	Q1	Q4	Q1
	2016	2015	2015
Loan loss ratio, basis points	13	17	14
- of which individual	14	16	14
- of which collective	-1	1	0

### Loans and impairment

	Total		
	31 Mar 2016	31 Dec 2015	31 Mar 2015
EURm			
Loans, not impaired	362 308	361 610	381 377
Impaired loans	6 084	5 960	6 166
-of which performing	3 504	3 682	3 827
-of which non-performing	2 580	2 278	2 339
<b>Loans before allowances</b>	<b>368 392</b>	<b>367 570</b>	<b>387 543</b>
Allowances for individually assessed impaired loans	-2 198	-2 213	-2 328
-of which performing	-1 255	-1 289	-1 328
-of which non-performing	-943	-924	-1 000
Allowances for collectively assessed impaired loans	-447	-451	-426
<b>Allowances</b>	<b>-2 645</b>	<b>-2 664</b>	<b>-2 754</b>
<b>Loans, carrying amount</b>	<b>365 747</b>	<b>364 906</b>	<b>384 789</b>
Central banks and credit institutions			
	31 Mar 2016	31 Dec 2015	31 Mar 2015
EURm			
Loans, not impaired	23 018	23 988	27 071
Impaired loans	-	-	-
-of which performing	-	-	-
-of which non-performing	-	-	-
impaired loans	-	-	-
-of which performing	-	-	-
-of which non-performing	-	-	-
impaired loans	-2	-2	-2
<b>Allowances</b>	<b>-2</b>	<b>-2</b>	<b>-2</b>
<b>Loans before allowances</b>	<b>23 018</b>	<b>23 988</b>	<b>27 071</b>
<b>Loans, carrying amount</b>	<b>23 016</b>	<b>23 986</b>	<b>27 069</b>
The public			
	31 Mar 2016	31 Dec 2015	31 Mar 2015
EURm			
Loans, not impaired	339 290	337 622	354 306
Impaired loans	6 084	5 960	6 166
-of which performing	3 504	3 682	3 827
-of which non-performing	2 580	2 278	2 339
<b>Allowances</b>	<b>-2 645</b>	<b>-2 664</b>	<b>-2 754</b>
<b>Loans, carrying amount</b>	<b>345 374</b>	<b>343 582</b>	<b>360 472</b>
impaired loans	-2 198	-2 213	-2 328
-of which performing	-1 255	-1 289	-1 328
-of which non-performing	-943	-924	-1 000
impaired loans	-445	-449	-424
<b>Allowances</b>	<b>-2</b>	<b>-2</b>	<b>-2</b>
<b>Loans, carrying amount</b>	<b>342 731</b>	<b>340 920</b>	<b>357 720</b>

### Allowances and provisions

	31 Mar 2016	31 Dec 2015	31 Mar 2015
EURm			
Allowances for items on the balance sheet	-2 645	-2 664	-2 754
Provisions for off balance sheet items	-68	-65	-90
<b>Total allowances and provisions</b>	<b>-2 713</b>	<b>-2 729</b>	<b>-2 844</b>

### Key ratios

	31 Mar 2016	31 Dec 2015	31 Mar 2015
Impairment rate, gross, basis points	165	162	159
Impairment rate, net, basis points	105	102	99
Total allowance rate, basis points	72	72	71
Allowances in relation to impaired loans, %	36	37	38
Total allowances in relation to impaired loans, %	43	45	45
Non-performing, not impaired, EURm	366	485	385

## Loan-to-value distribution

Cover pools, covered bonds

### Nordea Bank Finland cover pool

Mortgage loans EURbn*	Q1/16	%	Q4/15	%	Q3/15	%	Q2/15	%	Q1/15	%
<40%	14.5	68	15.1	68	15.2	68	14.3	68	14.2	68
40-50%	2.3	11	2.4	11	2.4	11	2.2	11	2.2	11
50-60%	1.8	8	1.9	8	1.9	8	1.7	8	1.7	8
60-70%	1.3	6	1.4	6	1.3	6	1.3	6	1.2	6
70-100%**	1.5	7	1.6	7	1.5	7	1.5	7	1.4	7
<b>Total</b>	<b>21.3</b>	<b>100%</b>	<b>22.3</b>	<b>100%</b>	<b>22.3</b>	<b>100%</b>	<b>21.0</b>	<b>100%</b>	<b>20.8</b>	<b>100%</b>

### Nordea Eiendomskredit cover pool (Norway)

Mortgage loans EURbn***	Q1/16	%	Q4/15	%	Q3/15	%	Q2/15	%	Q1/15	%
<40%	3.0	27	2.6	25	2.5	28	2.5	23	2.5	23
40-50%	1.7	16	1.5	15	1.5	17	1.5	14	1.5	14
50-60%	2.2	20	2.0	19	1.9	20	2.1	19	2.0	18
60-70%	2.6	24	2.0	20	1.6	17	2.2	20	2.2	20
70-80%	1.4	13	2.0	20	1.7	18	2.5	23	2.7	24
80-90%	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0
>90%	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0
<b>Total</b>	<b>10.9</b>	<b>100%</b>	<b>10.1</b>	<b>100%</b>	<b>9.1</b>	<b>100%</b>	<b>10.9</b>	<b>100%</b>	<b>10.9</b>	<b>100%</b>

### Nordea Hypotek cover pool (Sweden)

Mortgage loans EURbn*	Q1/16	%	Q4/15	%	Q3/15	%	Q2/15	%	Q1/15	%
<40%	35.2	69	35.8	69	34.3	69	34.6	69	33.8	69
40-50%	6.0	12	6.1	12	5.9	12	6.0	12	5.8	12
50-60%	4.9	10	5.0	10	4.8	10	4.8	10	4.8	10
60-70%	3.7	7	3.8	7	3.6	7	3.6	7	3.6	7
70-80%	1.3	3	1.4	3	1.3	3	1.3	3	1.3	3
80-90%	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0
>90%	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0
<b>Total</b>	<b>51.0</b>	<b>100%</b>	<b>52.1</b>	<b>100%</b>	<b>49.9</b>	<b>100%</b>	<b>50.3</b>	<b>100%</b>	<b>49.3</b>	<b>100%</b>

### Nordea Kredit Capital Centre 1 cover pool (Denmark)\*\*\*\*

Mortgage loans EURbn	Q1/16	%	Q4/15	%	Q3/15	%	Q2/15	%	Q1/15	%
<20%	0.7	33	0.8	33	0.8	32	0.8	31	0.9	30
20-40%	0.6	29	0.7	29	0.8	29	0.8	29	0.9	28
40-60%	0.4	20	0.5	20	0.5	20	0.5	21	0.6	20
60-70%	0.1	7	0.1	7	0.2	7	0.2	7	0.2	7
70-80%	0.1	5	0.1	5	0.1	5	0.1	5	0.2	5
80-90%	0.1	3	0.1	3	0.1	3	0.1	3	0.1	4
90-100%	0.0	2	0.0	2	0.0	2	0.1	2	0.1	2
>100%	0.0	2	0.0	2	0.1	2	0.1	3	0.1	3
<b>Total</b>	<b>2.2</b>	<b>100%</b>	<b>2.3</b>	<b>100%</b>	<b>2.5</b>	<b>100%</b>	<b>2.7</b>	<b>100%</b>	<b>3.1</b>	<b>100%</b>

### Nordea Kredit Capital Centre 2 cover pool (Denmark)\*\*\*\*

Mortgage loans EURbn	Q1/16	%	Q4/15	%	Q3/15	%	Q2/15	%	Q1/15	%
<20%	15.2	30	15.1	31	15.0	31	14.4	30	13.7	28
20-40%	15.3	31	15.3	31	15.2	31	14.7	30	14.1	29
40-60%	12.0	24	11.9	24	11.9	24	11.8	24	11.7	24
60-70%	3.7	7	3.6	7	3.5	7	3.7	8	3.9	8
70-80%	2.2	4	1.9	4	1.8	4	2.0	4	2.6	5
80-90%	0.9	2	0.8	2	0.7	1	0.8	2	1.2	3
90-100%	0.4	1	0.4	1	0.3	1	0.4	1	0.6	1
>100%	0.5	1	0.5	1	0.5	1	0.5	1	0.7	2
<b>Total</b>	<b>50.3</b>	<b>100%</b>	<b>49.4</b>	<b>100%</b>	<b>48.9</b>	<b>100%</b>	<b>48.4</b>	<b>100%</b>	<b>48.5</b>	<b>100%</b>

\*LTV unindexed distribution in ranges where a single loan can exist in multiple buckets, with continuous distribution

\*\*Other eligible assets

\*\*\*LTV unindexed distribution where a loan is reported in the highest bucket

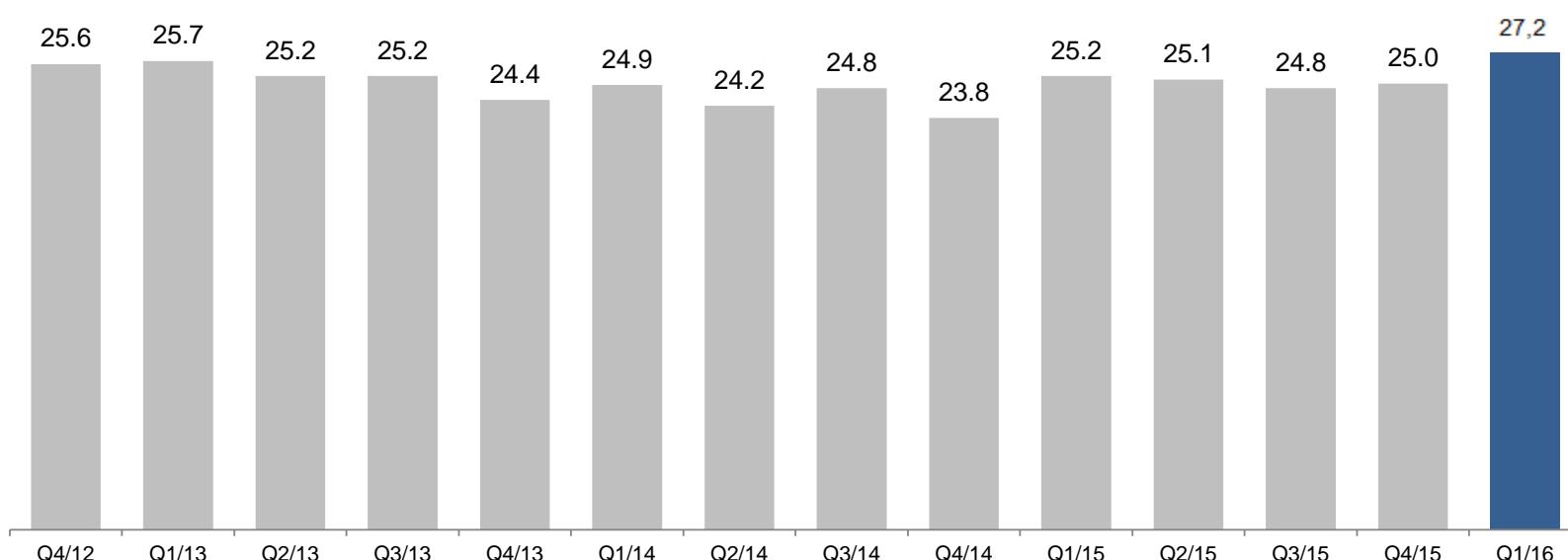
\*\*\*\*LTV current property value distribution where a single loan can exist in multiple buckets, with continuous distribution

### Own Funds (Nordea Group) \*

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14	Q1/14
Shareholders equity	5 123	5 123	5 126	5 122	5 117	5 125	5 078	4 949	5 009
Retained earnings	22 131	21 525	21 297	21 879	21 481	20 879	21 467	21 540	21 615
Profit after dividend	421	727	842	611	303	558	1 006	614	341
Goodwill	-1 894	-1 869	-1 890	-1 990	-1 997	-1 938	-2 114	-2 095	-2 168
Other deductions	-1 933	-1 931	-1 507	-1 635	-1 335	-1 803	-1 678	-1 836	-1 526
<b>Common Equity Tier 1</b>	<b>23 848</b>	<b>23 575</b>	<b>23 867</b>	<b>23 987</b>	<b>23 569</b>	<b>22 821</b>	<b>23 759</b>	<b>23 172</b>	<b>23 271</b>
Common Equity Tier 1 ratio	16.7%	16.5%	16.3%	16.0%	15.6%	15.7%	15.6%	15.2%	14.6%
Hybrid capital loans	2 868	2 941	2 877	2 890	2 974	2 768	2 739	1 556	1 576
Deductions for investments in insurance companies (50%)									
<b>Tier 1 capital</b>	<b>26 716</b>	<b>26 516</b>	<b>26 744</b>	<b>26 877</b>	<b>26 543</b>	<b>25 589</b>	<b>26 498</b>	<b>24 728</b>	<b>24 847</b>
Tier 1 ratio	18.7%	18.5%	18.2%	17.9%	17.5%	17.6%	17.4%	16.2%	15.6%
Tier 2 capital	5 800	5 940	5 057	4 685	4 827	5 011	4 906	4 653	4 978
- of which perpetual subordinated loans	254	260	253	252	263	234	231	219	577
Deductions for investments in insurance companies	-1 205	-1 501	-502	-509	-510	-505	-518	-514	-516
Other deductions	-58	-55	-46	-44	-46	-45	0	0	0
<b>Total Own funds</b>	<b>31 253</b>	<b>30 900</b>	<b>31 254</b>	<b>31 010</b>	<b>30 814</b>	<b>30 050</b>	<b>30 886</b>	<b>28 867</b>	<b>29 309</b>
Total Capital ratio	21.8%	21.6%	21.3%	20.7%	20.3%	20.7%	20.2%	19.0%	18.4%
REA, including Basel I floor	220 277	221 827	222 198	225 122	228 242	220 458	224 324	217 155	221 460
REA, excluding Basel I floor	143 063	143 294	146 705	149 772	151 514	145 520	152 565	152 223	158 924

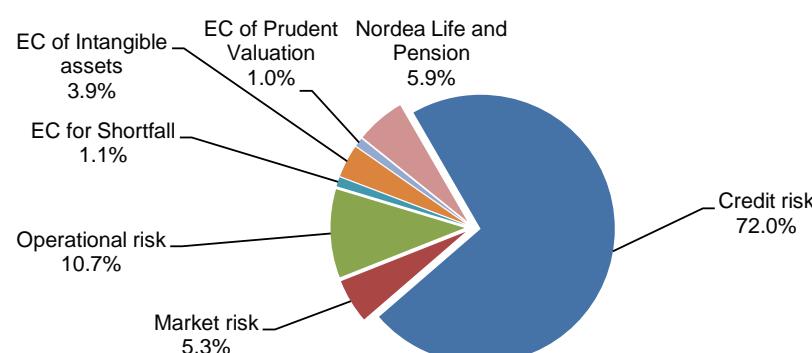
\* Including profit

### Economic Capital, EURbn (Nordea Group)



### Economic Capital, distributed by risk type (Nordea Group)

Q1 2016



### Risk Exposure Amount (Nordea Group)

EURm	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14	Q1/14
<b>Credit risk</b>	<b>115 563</b>	<b>116 978</b>	<b>116 937</b>	<b>117 383</b>	<b>124 240</b>	<b>119 029</b>	<b>124 107</b>	<b>122 241</b>	<b>127 850</b>
IRB	102 135	103 717	103 276	103 590	110 376	105 637	107 789	106 083	106 878
- corporate	69 565	70 371	69 761	69 227	73 960	71 792	75 851	74 538	77 222
- advanced	55 249	56 211	55 165	54 971	50 834	50 600	54 633	54 824	57 948
- foundation	14 316	14 160	14 596	14 255	23 126	21 192	21 218	19 714	19 274
- institutions	8 218	8 526	9 080	9 047	10 017	9 572	9 171	9 202	7 586
- retail	22 059	22 520	22 515	23 315	23 663	21 940	20 880	20 581	20 637
- other	2 294	2 300	1 920	2 001	2 736	2 333	1 888	1 762	1 433
Standardised	13 428	13 261	13 661	13 793	13 864	13 392	16 318	16 158	20 972
- sovereign	971	773	852	659	865	928	1 012	825	869
- retail	5 968	6 024	6 079	6 257	6 221	5 959	8 695	8 610	10 436
- other	6 490	6 465	6 730	6 877	6 777	6 505	6 611	6 723	9 667
<b>Credit Value Adjustment Risk</b>	<b>1 704</b>	<b>1 751</b>	<b>1 938</b>	<b>2 061</b>	<b>2 460</b>	<b>2 308</b>	<b>2 709</b>	<b>3 412</b>	<b>3 775</b>
<b>Market risk</b>	<b>6 922</b>	<b>6 534</b>	<b>6 903</b>	<b>8 698</b>	<b>7 783</b>	<b>7 341</b>	<b>8 907</b>	<b>9 728</b>	<b>10 133</b>
- trading book, Internal Approach	3 698	2 990	3 385	4 902	4 071	3 898	5 266	5 609	5 963
- trading book, Standardised Approach <sup>1</sup>	1 096	1 209	1 157	1 347	1 507	1 447	1 668	1 951	2 193
- banking book, Standardised Approach	2 128	2 335	2 361	2 449	2 205	1 996	1 973	2 168	1 977
<b>Operational risk</b>	<b>16 873</b>	<b>17 031</b>	<b>17 031</b>	<b>17 031</b>	<b>17 031</b>	<b>16 842</b>	<b>16 842</b>	<b>16 842</b>	<b>17 166</b>
<b>Additional risk exposure amount due to Article 3 CRR</b>	<b>2 000</b>	<b>1 000</b>	<b>3 896</b>	<b>4 600</b>					
<b>Sub total</b>	<b>143 063</b>	<b>143 294</b>	<b>146 705</b>	<b>149 772</b>	<b>151 514</b>	<b>145 520</b>	<b>152 565</b>	<b>152 223</b>	<b>158 924</b>
Additional capital requirement according to Basel I floor	77 215	78 533	75 493	75 350	76 728	74 938	71 759	64 932	62 536
<b>Total</b>	<b>220 277</b>	<b>221 827</b>	<b>222 198</b>	<b>225 122</b>	<b>228 242</b>	<b>220 458</b>	<b>224 324</b>	<b>217 155</b>	<b>221 460</b>

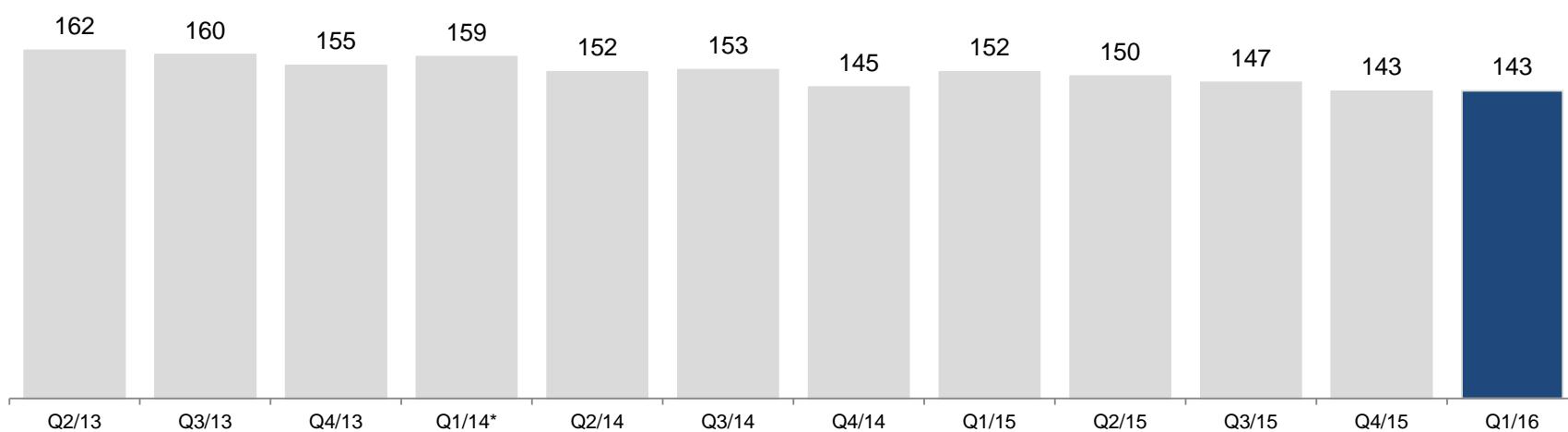
<sup>1</sup> Market Risk - of which trading book, Standardised Approach is restated for Q1 2015

### Risk-weight breakdown, % (Nordea Group)

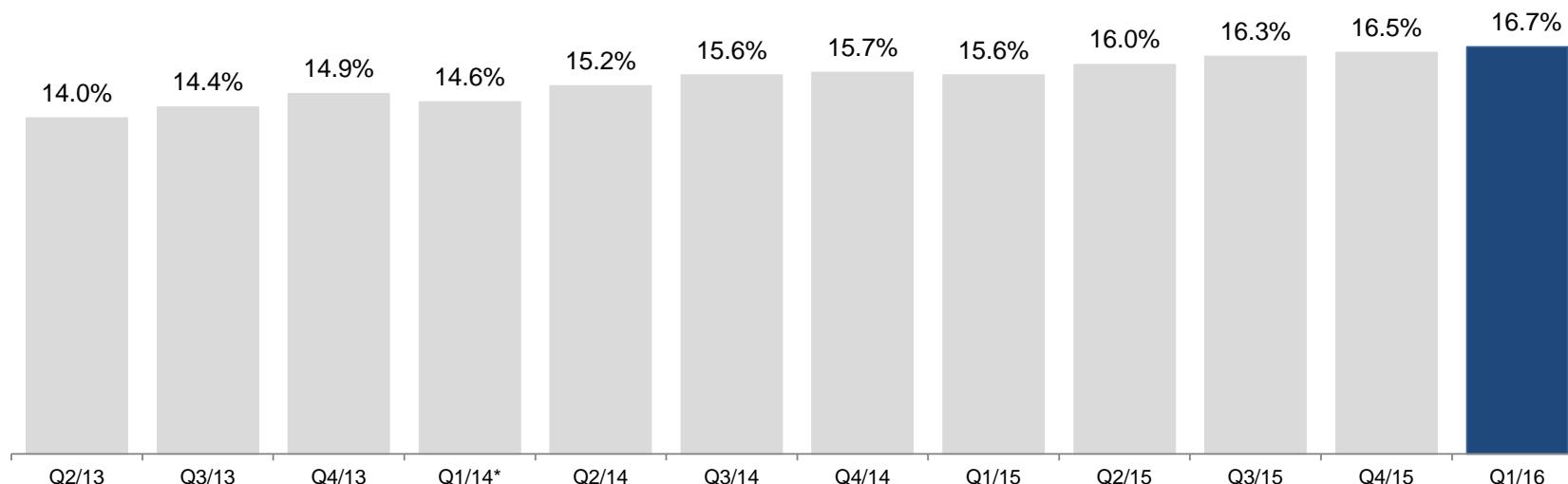
Asset class	Q1/16	Q4/15	Q3/15	Q2/15
<b>Institutions</b>	<b>19%</b>	<b>19%</b>	<b>20%</b>	<b>19%</b>
Finland	25%	26%	27%	25%
Norway	12%	13%	10%	10%
Denmark	10%	10%	10%	10%
Sweden	20%	20%	19%	20%
<b>Corporate total</b>	<b>40%</b>	<b>41%</b>	<b>40%</b>	<b>40%</b>
<b>Corporate</b>				
<b>Wholesale Banking</b>	<b>43%</b>	<b>43%</b>	<b>42%</b>	<b>43%</b>
Finland	42%	42%	40%	40%
Norway	55%	55%	52%	50%
Denmark	38%	38%	38%	39%
Sweden	41%	41%	42%	43%
<b>Retail Banking</b>	<b>37%</b>	<b>38%</b>	<b>37%</b>	<b>38%</b>
Finland	39%	40%	38%	39%
Norway	38%	39%	37%	37%
Denmark	42%	42%	42%	43%
Sweden	31%	31%	32%	32%

#### Risk Exposure Amount,REA (Nordea Group)

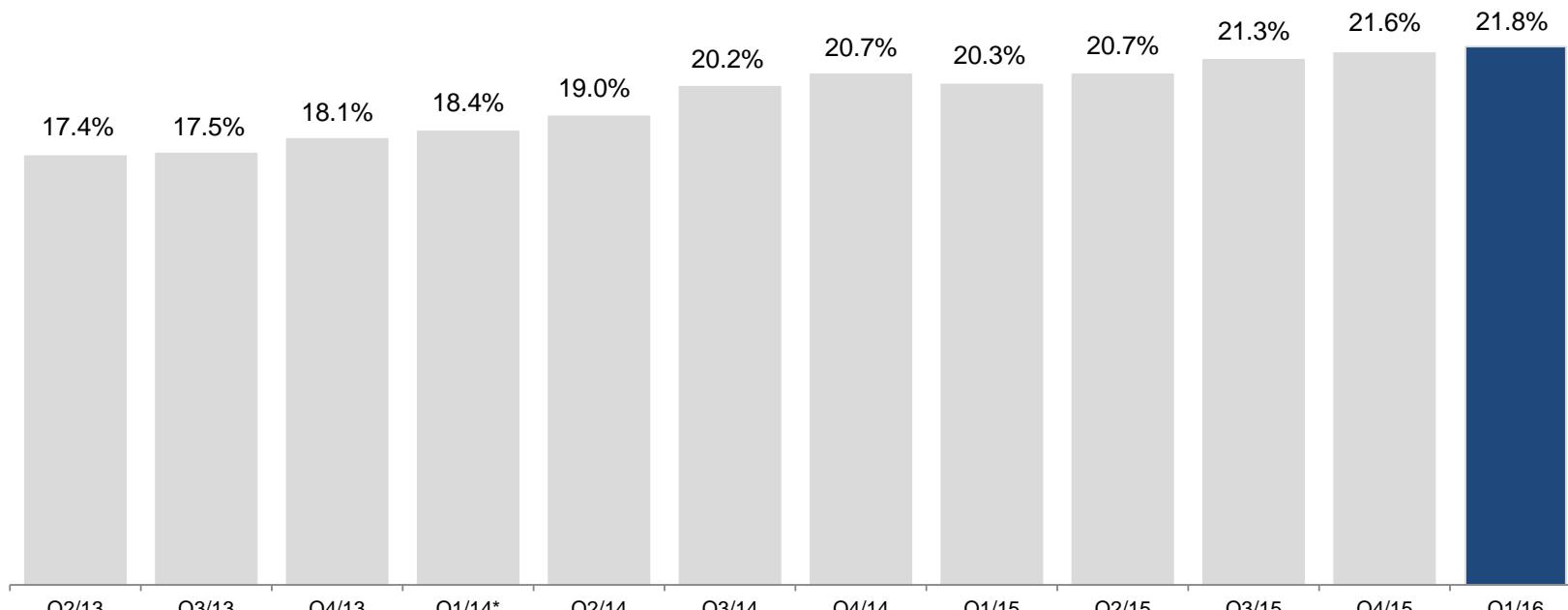
EURbn



#### Common Equity Tier 1 capital ratio (excluding Hybrids) % (Nordea Group)



#### Total capital ratios (excluding Basel I floor) % (Nordea Group)



### Summary of items included in own funds (Nordea Group)

These figures are according to part 8 of CRR, in Sweden implemented in FFFS 2014:12

EURm	31 Mar	31 Dec <sup>3</sup>	31 Mar
	2016	2015	2015
<b>Calculation of own funds</b>			
Equity in the consolidated situation	27 254	29 959	26 598
Proposed/actual dividend		-2 584	
Common Equity Tier 1 capital before regulatory adjustments	27 254	27 375	26 598
Deferred tax assets			
Intangible assets	-2 956	-2 866	-2 695
IRB provisions shortfall (-)	-303	-296	-330
Deduction for investments in credit institutions (50%)	0	0	
Pension assets in excess of related liabilities <sup>1</sup>	-168	-296	-24
Other items, net	-427	-342	-283
Total regulatory adjustments to Common Equity Tier 1 capital	-3 854	-3 800	-3 332
<b>Common Equity Tier 1 capital (net after deduction)</b>	<b>23 400</b>	<b>23 575</b>	<b>23 266</b>
Additional Tier 1 capital before regulatory adjustments	2 892	2 968	2 986
Total regulatory adjustments to Additional Tier 1 capital	-25	-27	-12
Additional Tier 1 capital	2 868	2 941	2 974
<b>Tier 1 capital (net after deduction)</b>	<b>26 268</b>	<b>26 516</b>	<b>26 240</b>
<b>Tier 2 capital before regulatory adjustments</b>	<b>5 800</b>	<b>5 940</b>	<b>4 827</b>
IRB provisions excess (+)		0	
Deduction for investments in credit institutions (50%)	0	0	
Deductions for investments in insurance companies	-1 205	-1 501	-510
Pension assets in excess of related liabilities	0	0	
Other items, net	-58	-55	-46
Total regulatory adjustments to Tier 2 capital	-1 263	-1 556	-556
<b>Tier 2 capital</b>	<b>4 537</b>	<b>4 384</b>	<b>4 271</b>
<b>Own funds (net after deduction)<sup>2</sup></b>	<b>30 805</b>	<b>30 900</b>	<b>30 511</b>

<sup>1</sup> Based on conditional FSA approval

<sup>2</sup> Own Funds adjusted for IRB provision, i.e. adjusted own funds equal 31108m by 31 Mar 2016

<sup>3</sup> including profit of the period

### Own Funds including profit (Nordea Group)

EURm	31 Mar	31 Dec	31 Mar
	2016	2015	2015
Common Equity Tier 1 capital, including profit	23 848	23 575	23 569
Total Own Funds, including profit	31 253	30 900	30 814

**Minimum capital requirement and REA (Nordea Group)**

EURm	End Q1/2016		End Q4/2015		End Q1/2015	
	Min. capital requirement	REA	Min. capital requirement	REA	Min. capital requirement	REA
<b>Credit risk</b>	<b>9 245</b>	<b>115 563</b>	<b>9 358</b>	<b>116 978</b>	<b>9 939</b>	<b>124 240</b>
- of which counterparty credit risk	795	9 936	761	9 510	971	12 134
IRB	8 171	102 135	8 297	103 717	8 830	110 376
- corporate	5 565	69 565	5 630	70 371	5 917	73 960
- <i>advanced</i>	4 420	55 249	4 497	56 211	4 067	50 834
- <i>foundation</i>	1 145	14 316	1 133	14 160	1 850	23 126
- institutions	657	8 218	682	8 526	801	10 017
- retail	1 765	22 059	1 802	22 520	1 893	23 663
- other	184	2 294	183	2 300	219	2 736
Standardised	1 074	13 428	1 061	13 261	1 109	13 864
- central governments or central banks	51	635	40	504	50	630
- regional governments or local authorities	22	271	19	237	19	236
- public sector entities	3	39	3	32	2	21
- multilateral development banks	2	26	0	0	0	0
- international organisations			0	0		
- institutions	32	404	23	282	33	409
- corporate	138	1 723	169	2 109	163	2 040
- retail	249	3 118	251	3 137	256	3 201
- secured by mortgages on immovable property	228	2 850	231	2 887	242	3 020
- in default	10	130	9	119	11	140
- associated with particularly high risk	57	713	59	741	58	724
- covered bonds			0	0		
- institutions and corporates with a short-term credit assessment			0	0		
- collective investments undertakings (CIU)			0	0		
- equity	221	2 766	209	2 617	198	2 474
- other items	60	753	48	596	77	969
<b>Credit Value Adjustment Risk</b>	<b>136</b>	<b>1 704</b>	<b>140</b>	<b>1 751</b>	<b>197</b>	<b>2 461</b>
<b>Market risk</b>	<b>554</b>	<b>6 922</b>	<b>522</b>	<b>6 534</b>	<b>623</b>	<b>7 783</b>
- trading book, Internal Approach	296	3 698	239	2 990	326	4 071
- trading book, Standardised Approach <sup>1</sup>	88	1 096	96	1 209	121	1 506
- banking book, Standardised Approach	170	2 128	187	2 335	176	2 205
<b>Operational risk</b>	<b>1 350</b>	<b>16 873</b>	<b>1 363</b>	<b>17 031</b>	<b>1 363</b>	<b>17 031</b>
Standardised	1 350	16 873	1 363	17 031	1 363	17 031
<b>Additional risk exposure amount due to Article 3 CRR</b>	<b>160</b>	<b>2 000</b>	<b>80</b>	<b>1 000</b>		
<b>Sub total</b>	<b>11 445</b>	<b>143 063</b>	<b>11 463</b>	<b>143 294</b>	<b>12 121</b>	<b>151 514</b>
<b>Adjustment for transitional rules</b>						
Additional capital requirement according to transitional rules	6 177	77 215	6 283	78 533	6 138	76 723
<b>Total</b>	<b>17 622</b>	<b>220 277</b>	<b>17 746</b>	<b>221 827</b>	<b>18 259</b>	<b>228 238</b>

<sup>1</sup> Market Risk - of which trading book, Standardised Approach is restated for Q1 2015

### Minimum Capital Requirement & Capital Buffers (Nordea Group)

Percentage	Min. capital requirement	Capital Buffers				Capital Buffers	
		CCoB	CCyB	SII	SRB	total <sup>1</sup>	Total
Common Equity Tier 1 capital	4.5	2.5	0.4	2.0	3.0	5.9	10.4
Tier 1 capital	6.0	2.5	0.4	2.0	3.0	5.9	11.9
Own funds	8.0	2.5	0.4	2.0	3.0	5.9	13.9
<b>EURm</b>							
Common Equity Tier 1 capital	6 438	3 577	541	0	4 292	8 409	14 847
Tier 1 capital	8 584	3 577	541	0	4 292	8 409	16 993
Own funds	11 445	3 577	541	0	4 292	8 409	19 854

<sup>1</sup> Only the maximum of the SRB and SII is used in the calculation of the total capital buffers

### Common Equity Tier 1 available to meet Capital Buffers

Percentage points of REA	31 Mar 2016		
	Common Equity Tier 1 capital		
			11.9

### Capital ratios (Nordea Group)

Percentage	31 Mar			31 Dec			31 Mar		
	2016	2015	2015	2016	2015	2015	2016	2015	2015
Common Equity Tier 1 capital ratio, including profit				16.7			16.5		15.6
Tier 1 ratio, including profit				18.7			18.5		17.5
Total Capital ratio, including profit				21.8			21.6		20.3
Common Equity Tier 1 capital ratio, excluding profit				16.4			15.9		15.4
Tier 1 ratio, excluding profit				18.4			18		17.3
Total Capital ratio, excluding profit				21.5			21		20.1

Capital ratios including Basel I floor	31 Mar			31 Dec			31 Mar		
	2016	2015	2015	2016	2015	2015	2016	2015	2015
Common Equity Tier 1 capital ratio, including profit				11.0			10.8		10.5
Tier 1 ratio, including profit				12.3			12.1		11.8
Total capital ratio, including profit				14.3			14.1		13.6
Common Equity Tier 1 capital ratio, excluding profit				10.8			10.4		10.3
Tier 1 ratio, excluding profit				12.1			11.7		11.6
Total Capital ratio, excluding profit				14.1			13.7		13.5

Leverage ratio <sup>1</sup>	31 Mar			31 Dec <sup>1</sup>			31 Mar		
	2016	2015	2015	2016	2015	2015	2016	2015	2015
Tier 1 capital, transitional definition, EURm				26 268			26 516		26 240
Leverage ratio exposure, EURm				595 710			576 317		603 484
Leverage ratio, percentage				4.4			4.6		4.3

<sup>1</sup> Including profit of the period

**Additional information on exposures for which internal models are used (Nordea Group)**

	On-balance exposure, EURm	Off-balance exposure, EURm	Exposure value (EAD), EURm <sup>1</sup>	of which EAD for off- balance, EURm	Exposure-weighted average risk weight
Corporate, foundation IRB:	14.570	4.730	30.145	1 103	47.5
<i>of which:</i>					
- rating grades 6	1,677	202	4.387	80	16.1
- rating grades 5	3,837	1.363	9.543	368	30.7
- rating grades 4	5,651	1.709	11.494	450	56.6
- rating grades 3	1,808	890	2.926	165	86.4
- rating grades 2	363	126	663	8	155.8
- rating grades 1	34	23	38	0	171.4
- unrated	723	321	478	15	113.5
- defaulted	477	95	616	16	0.0
Corporate, advanced IRB:	114.174	66.173	141.828	31.720	39.0
<i>of which:</i>					
- rating grades 6	13,779	5.167	15.086	2.527	9.0
- rating grades 5	26,228	26.649	39.028	13.010	22.9
- rating grades 4	50,942	27.114	62.625	13.066	39.2
- rating grades 3	14,217	4.837	16.043	2.267	59.6
- rating grades 2	3,451	1 173	3.464	525	107.1
- rating grades 1	349	66	339	23	115.5
- unrated	1.135	642	1.332	299	76.4
- defaulted	4.073	520	3.909	0	145.9
Institutions, foundation IRB:	33.095	3.170	42.696	1.128	19.2
<i>of which:</i>					
- rating grades 6	12,132	534.000	14.721	339	9.1
- rating grades 5	20,358	0.892	26.089	321	21.2
- rating grades 4	335	1.112	1.510	335	55.1
- rating grades 3	121	278	189	86	115.7
- rating grades 2	74	85	73	16	190.2
- rating grades 1	1	10	4	3	247.3
- unrated	74	258	109	29	138.8
- defaulted	0	0	0	0	0.0
Retail, of which secured by real estate:	136.884	6.815	142.044	5.160	8.7
<i>of which:</i>					
- rating grades 6	89,378	5.675000	93.728	4.350	3.4
- rating grades 5	27,792	770	28.392	599	7.8
- rating grades 4	11,925	211	12.053	128	15.8
- rating grades 3	3,721	107	3.780	59	30.8
- rating grades 2	1,626	38	1.641	15	63.3
- rating grades 1	882	7	886	4	85.9
- unrated	40	3	42	2	28.5
- defaulted	1.518	5	1.521	3	134.3
Retail, of which other retail:	25.697	12.795	32.711	8.170	29.8
<i>of which:</i>					
- rating grades 6	7,362	7.085	11.728	4.540	9.1
- rating grades 5	6,086	2.886	7.677	1.865	19.0
- rating grades 4	3,935	1.383	4.508	0.905	31.4
- rating grades 3	2,767	720	3.023	466	37.3
- rating grades 2	2,655	309	2.778	191	40.0
- rating grades 1	1,880	137	1.888	86	54.8
- unrated	87	135	127	38	45.8
- defaulted	924	140	0.983	79	251.1

**Legal entities contribution to REA (Nordea Group)**

EURm	Q1/16	Q4/15	Q1/15
<b>Credit risk</b>	<b>115 563</b>	<b>116 978</b>	<b>124 240</b>
Sweden			
Nordea Bank AB	28 667	28 459	29 702
Nordea Hypotek AB	3 019	3 003	3 132
Nordea Finans AB	2 476	2 512	2 581
Nordea Investment Management AB	25	41	57
Finland			
Nordea Bank Finland Plc	26 860	26 816	29 456
Nordea Finance Finland Ltd	3 117	3 101	2 993
Nordea Invest	29	29	33
Denmark			
Nordea Bank Denmark ASA	14 673	15 528	16 701
Nordea Kredit Realkreditaktieselskab	10 858	11 118	11 940
Norway			
Nordea Bank Norge ASA	16 439	16 480	16 738
Nordea Eiendomskredit AS	1 234	1 241	1 431
Nordea Finans Norge AS	1 821	1 764	1 888
Luxembourg			
Nordea Bank S.A	881	1 196	1 050
Russia			
OJSC Nordea Bank	2 268	393	2 641
Other	3 197	5 297	3 897
<b>Credit Value Adjustment Risk</b>	<b>1 704</b>	<b>1 751</b>	<b>2 460</b>
<b>Market risk</b>	<b>6 922</b>	<b>6 534</b>	<b>7 783</b>
<b>Operational risk</b>	<b>16 873</b>	<b>17 031</b>	<b>17 031</b>
<b>Additional risk exposure amount due to Article 3 CRR</b>	<b>2 000</b>	<b>1 000</b>	
<b>Sub total</b>	<b>143 063</b>	<b>143 294</b>	<b>151 510</b>
Additional capital requirement according to Basel I floor	77 215	78 533	76 728
<b>Total</b>	<b>220 277</b>	<b>221 827</b>	<b>228 238</b>

**Capital requirements for market risk (Nordea Group)**

EURm	Trading book, IM		Trading book, SA		Banking book, SA		Total	
	REA	Capital requirement	REA	Capital requirement	REA	Capital requirement	REA	Capital requirement
Interest rate risk & other <sup>1</sup>	1.582	127	0.903	72			2.485	199
Equity risk	163	13	159	13			322	26
Foreign exchange risk	448	36			2.128	170	2.575	206
Commodity risk			34	3			34	3
Settlement risk			0				0	0
Diversification effect	0	0					0	0
Stressed Value-at-Risk	1.142	91					1.142	91
Incremental Risk Measure	465	37					465	37
Comprehensive Risk Measure	680	54					680	54
<b>Total</b>	<b>3.698</b>	<b>296</b>	<b>1.096</b>	<b>88</b>	<b>2.128</b>	<b>170</b>	<b>6.922</b>	<b>554</b>

<sup>1</sup> Interest rate risk column Trading book IA includes both general and specific interest rate risk which is elsewhere referred to as interest rate VaR and credit spread VaR.

### Summary of items included in own funds (Nordea Bank AB)

These figures are according to part 8 of CRR, in Sweden implemented in FFFS 2014:12

EURm	31 Mar	31 Dec <sup>3</sup>	31 Mar
	2016	2015	2015
Calculation of own funds			
Equity in the consolidated situation	17 496	20 079	18 110
Proposed/actual dividend	0	-2584	
Common Equity Tier 1 capital before regulatory adjustments	17 496	17 495	18 110
Deferred tax assets	0	0	
Intangible assets	-1 145	-1091	-827
IRB provisions shortfall (-)	0	0	
Deduction for investments in credit institutions (50%)	0	0	
Pension assets in excess of related liabilities <sup>1</sup>	0	0	
Other items, net	-51	-31	-4
Total regulatory adjustments to Common Equity Tier 1 capital	-1 195	-1122	-831
<b>Common Equity Tier 1 capital (net after deduction)</b>	<b>16 301</b>	<b>16 373</b>	<b>17 279</b>
Additional Tier 1 capital before regulatory adjustments	2 897	2 971	3 004
Total regulatory adjustments to Additional Tier 1 capital	-29	-30	-30
Additional Tier 1 capital	2 868	2 941	2 974
<b>Tier 1 capital (net after deduction)</b>	<b>19 169</b>	<b>19 314</b>	<b>20 253</b>
<b>Tier 2 capital before regulatory adjustments</b>	<b>5 548</b>	<b>5 686</b>	<b>4 565</b>
IRB provisions excess (+)	116	108	16
Deduction for investments in credit institutions (50%)	0	0	
Deductions for investments in insurance companies	-1 205	-1501	-510
Pension assets in excess of related liabilities	0	0	
Other items, net	-58	-58	-46
Total regulatory adjustments to Tier 2 capital	-1 146	-1451	-539
<b>Tier 2 capital</b>	<b>4 402</b>	<b>4 235</b>	<b>4 026</b>
<b>Own funds (net after deduction)<sup>2</sup></b>	<b>23 571</b>	<b>23 549</b>	<b>24 279</b>

<sup>1</sup> Based on conditional FSA approval

<sup>2</sup> Own Funds adjusted for IRB provision, i.e. adjusted own funds equal 23454m by 31 Mar 2016 □

<sup>3</sup> Including profit

### Own Funds including profit (Nordea Bank AB)

EURm	31 Dec	31 Dec	31 Mar
	2016	2015	2015
Common Equity Tier 1 capital, including profit	16 750	16 373	17 363
Total Own Funds, including profit	24 020	23 549	24 363

**Minimum capital requirement and REA (Nordea Bank AB)**

EURm	End Q1/2016		End Q4/2015		End Q1/2015	
	Min. capital requirement	REA	Min. capital requirement	REA	Min. capital requirement	REA
<b>Credit risk</b>	<b>6 187</b>	<b>77 335</b>	<b>6 346</b>	<b>79 328</b>	<b>6 617</b>	<b>82 708</b>
- of which counterparty credit risk	149	1 865	133	1 660	130	1 627
IRB	2 658	33 231	2 849	35 613	2 964	37 040
- corporate	2 190	27 374	2 367	29 584	2 405	30 068
- <i>advanced</i>	1 511	18 889	1 718	21 467	1 445	18 071
- <i>foundation</i>	679	8 485	649	8 117	960	11 997
- institutions	254	3 172	255	3 195	288	3 594
- retail	126	1 569	125	1 562	151	1 883
- other	89	1 115	102	1 272	120	1 495
Standardised	3 528	44 104	3 497	43 715	3 653	45 668
- central governments or central banks	17	214	5	67	13	169
- regional governments or local authorities	1	18	2	19	2	19
- public sector entities						
- multilateral development banks						
- international organisations						
- institutions	1 204	15 053	1 279	15 986	1 553	19 417
- corporate	128	1 597	42	529	62	773
- retail	25	318	26	324	28	349
- secured by mortgages on immovable property	209	2 610	212	2 646	221	2 764
- in default	4	51	3	43	5	57
- associated with particularly high risk						
- covered bonds						
- institutions and corporates with a short-term credit assessment						
- collective investments undertakings (CIU)						
- equity	1 936	24 194	1 925	24 065	1 764	22 058
- other items	4	48	3	36	5	62
<b>Credit Value Adjustment Risk</b>	<b>13</b>	<b>161</b>	<b>13</b>	<b>156</b>	<b>14</b>	<b>177</b>
<b>Market risk</b>	<b>236</b>	<b>2 954</b>	<b>210</b>	<b>2 623</b>	<b>206</b>	<b>2 570</b>
- trading book, Internal Approach	8	97	23	288	51	640
- trading book, Standardised Approach <sup>1</sup>					7	93
- banking book, Standardised Approach	229	2 857	187	2 335	148	1 837
<b>Operational risk</b>	<b>369</b>	<b>4 614</b>	<b>378</b>	<b>4 730</b>	<b>378</b>	<b>4 730</b>
Standardised	369	4 614	378	4 730	378	4 730
<b>Additional risk exposure amount due to Article 3 CRR</b>	<b>16</b>	<b>204</b>	<b>16</b>	<b>195</b>		
<b>Sub total</b>	<b>6 821</b>	<b>85 268</b>	<b>6 963</b>	<b>87 032</b>	<b>7 215</b>	<b>90 185</b>
<b>Adjustment for transitional rules</b>						
Additional capital requirement according to transitional rules						
<b>Total</b>	<b>6 821</b>	<b>85 268</b>	<b>6 963</b>	<b>87 032</b>	<b>7 215</b>	<b>90 185</b>

<sup>1</sup> Market Risk - of which trading book, Standardised Approach is restated for Q4 2014

### Minimum Capital Requirement & Capital Buffers (Nordea Bank AB)

Percentage	Min. capital requirement	Capital Buffers			Capital Buffers total	Total
		CCoB	CCyB	SII		
Common Equity Tier 1 capital	4.5	2.5	0.4		2.9	7.4
Tier 1 capital	6.0	2.5	0.4		2.9	8.9
Own funds	8.0	2.5	0.4		2.9	10.9
<b>EURm</b>						
Common Equity Tier 1 capital	3 837	2 132	339		2 470	6 307
Tier 1 capital	5 116	2 132	339		2 470	7 586
Own funds	6 821	2 132	339		2 470	9 292

### Common Equity Tier 1 available to meet Capital Buffers

Percentage points of REA	31 Mar	
	2016	2015
Common Equity Tier 1 capital		14.6

### Capital ratios (Nordea Bank AB)

Percentage		31 Mar	31 Dec	31 Mar
		2016	2015	2015
Common Equity Tier 1 capital ratio, including profit		19.6	18.8	19.3
Tier 1 ratio, including profit		23.0	22.2	22.6
Total Capital ratio, including profit		28.2	27.1	27
Common Equity Tier 1 capital ratio, excluding profit		19.1	19.6	19.2
Tier 1 ratio, excluding profit		22.5	22.9	22.5
Total Capital ratio, excluding profit		27.6	27.8	26.9
<b>Capital ratios including Basel I floor</b>		<b>31 Mar</b>	<b>31 Dec</b>	<b>31 Mar</b>
<b>Percentage</b>		<b>2016</b>	<b>2015</b>	<b>2015</b>
Common Equity Tier 1 capital ratio, including profit		19.6	18.8	19.3
Tier 1 ratio, including profit		23.0	22.2	22.6
Total Capital ratio, including profit		28.0	26.9	27.0
Common Equity Tier 1 capital ratio, excluding profit and dividend		19.1	19.6	19.2
Tier 1 ratio, excluding profit and dividend		22.5	22.9	22.5
Total Capital ratio, excluding profit and dividend		27.5	27.7	26.9
<b>Leverage ratio</b>		<b>31 Mar</b>	<b>31 Dec</b>	<b>31 Mar</b>
		<b>2016</b>	<b>2015</b>	<b>2015</b>
Tier 1 capital, transitional definition, EURm		19 169	19 314	20 253
Leverage ratio exposure, EURm		215 541	224 816	244 524
Leverage ratio, percentage		8.9	8.6	8.3

<sup>1</sup> Including profit of the period

**Additional information on exposures for which internal models are used (Nordea Bank AB)**

	On-balance exposure, EURm	Off-balance exposure, EURm	Exposure value (EAD), EURm <sup>1</sup>	of which EAD for off- balance, EURm	Exposure-weighted average risk weight
Corporate, foundation IRB:	4 474	11 999	16 960	11 043	50.0
<i>of which</i>					
- rating grades 6	1 264	281	1 742	255	17.7
- rating grades 5	1 268	4 197	5 807	3 741	34.1
- rating grades 4	1 173	6 067	7 358	5 714	58.6
- rating grades 3	255	1 293	1 400	1 185	94.8
- rating grades 2	102	96	191	89	164.6
- rating grades 1	8	7	14	7	210.3
- unrated	160	4	163	1	129.3
- defaulted	245	54	285	51	0.0
Corporate, advanced IRB:	26 502	30 600	45 894	19 893	41.2
<i>of which</i>					
- rating grades 6	526	1 967	1 622	1 114	11.9
- rating grades 5	7 545	11 853	14 877	7 336	24.4
- rating grades 4	14 282	13 342	22 909	8 901	42.7
- rating grades 3	3 173	2 639	5 083	1 986	68.5
- rating grades 2	451	356	652	316	122.3
- rating grades 1	28	39	60	32	119.9
- unrated	185	258	345	168	82.5
- defaulted	311	140	343	35	187.2
Institutions, foundation IRB:	14 065	906	15 539	366	20.4
<i>of which</i>					
- rating grades 6	6 500	90	6 717	19	8.7
- rating grades 5	7 461	307	8 432	107	27.8
- rating grades 4	67	379	354	236	53.9
- rating grades 3	7	11	11	3	110.6
- rating grades 2	5	0	0	0	212.3
- rating grades 1	0	0	0	0	293.2
- unrated	25	121	25	0	153.4
- defaulted	0	0	0	0	0.0
Retail, secured by real estate:	813	276	1 021	208	7.9
<i>of which</i>					
- scoring grades A	348	135	449	102	2.8
- scoring grades B	250	79	309	59	6.7
- scoring grades C	157	51	196	39	13.6
- scoring grades D	49	10	57	7	24.2
- scoring grades E	0	0	0	0	0.0
- scoring grades F	2	0	2	0	66.6
- not scored	1	1	2	1	22.0
- defaulted	5	0	5	0	95.9
Retail, other retail:	3 373	2 732	5 309	1 937	28.0
<i>of which</i>					
- scoring grades A	1 112	1 528	2 214	1 102	10.5
- scoring grades B	1 133	647	1 593	461	22.9
- scoring grades C	592	358	834	242	37.4
- scoring grades D	258	135	346	89	47.0
- scoring grades E	141	36	164	24	50.8
- scoring grades F	73	13	83	9	84.0
- not scored	0	0	0	0	0.0
- defaulted	59	8	64	5	401.2

**Capital requirements for market risk (Nordea Bank AB)**

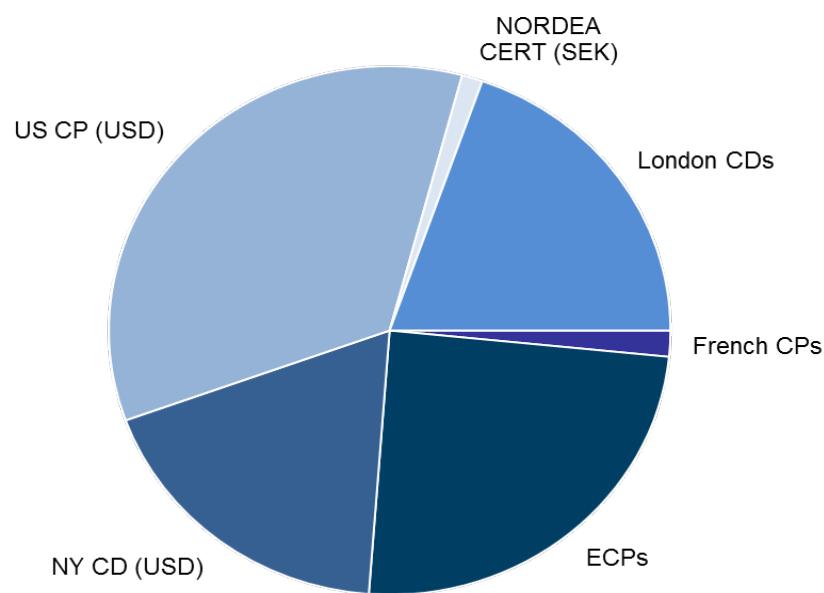
EURm	Trading book, IM		Trading book, SA		Banking book, SA		Total	
	REA	Capital requirement	REA	Capital requirement	REA	Capital requirement	REA	Capital requirement
Interest rate risk & other <sup>1</sup>	24	2					24	2
Equity risk	10	1					10	1
Foreign exchange risk	28	2			2 857	229	2 884	231
Commodity risk								
Settlement risk								
Diversification effect	-22	-2					-22	-2
Stressed Value-at-Risk	58	5					58	5
Incremental Risk Measure								
Comprehensive Risk Measure								
<b>Total</b>	<b>97</b>	<b>8</b>			<b>2 857</b>	<b>229</b>	<b>2 954</b>	<b>236</b>

<sup>1</sup>Interest rate risk column Trading book IA includes both general and specific interest rate risk which is elsewhere referred to as interest rate VaR and credit spread VaR.

## Short-term funding

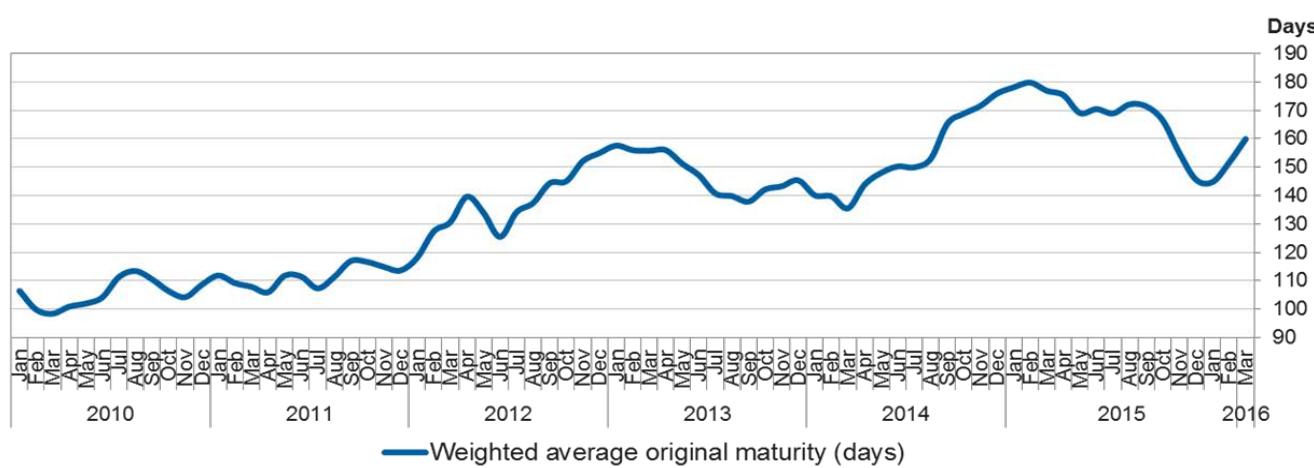
### Diversification of Short-term funding programs

End of Q1 2016



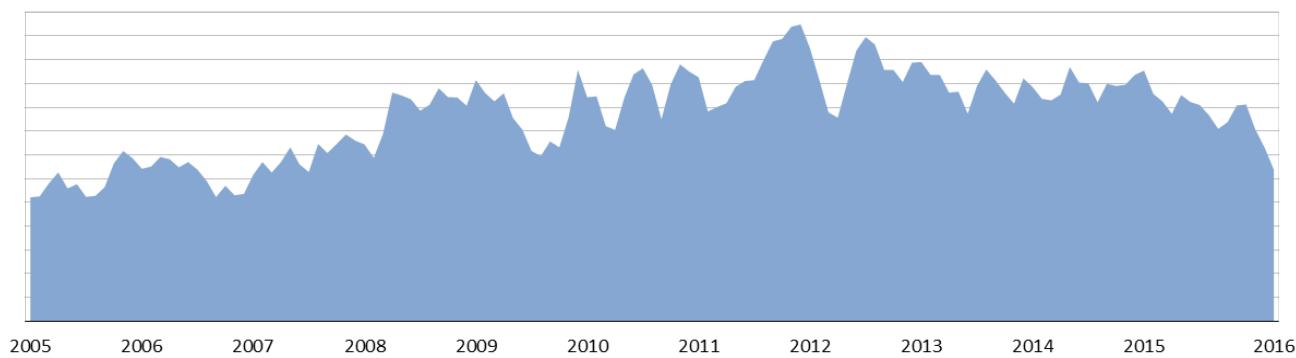
### Short-term funding programs - weighted average original maturity of total issuance

End of Q1 2016



### Total outstanding short-term issuance

End of Q1 2016



## Liquidity buffer composition

Q1 2016

According to Swedish FSA and Swedish Bankers' Association definition

as well as Nordea definition

EURm	Currency distribution, market value in millions EUR				
	SEK	EUR	USD	Other	Sum
Cash and balances with central banks	3 012	22 853	28 919	4 977	59 761
Balances with other banks	9	1	26	9	44
Securities issued or guaranteed by sovereigns, central banks or multilateral development banks *	1 926	8 364	8 118	2 772	21 180
Securities issued or guaranteed by municipalities or other public sector entities *	1 882	799	2 141	398	5 221
Covered bonds * :					
- Securities issued by other bank or financial institute	6 641	5 412	845	12 359	25 256
- Securities issued by the own bank or related unit	0	385	0	1 445	1 830
Securities issued by non financial corporates *	1 626	221	0	2	1 849
Securities issued by financial corporates, excluding covered bonds *	586	113	601	1 103	2 403
All other securities **	0	0	0	0	0
<b>Total (according to Swedish FSA and Swedish Bankers' Association definition)</b>	<b>15 682</b>	<b>38 148</b>	<b>40 649</b>	<b>23 064</b>	<b>117 543</b>
Adjustments to Nordea's official buffer *** :	-3 416	-23 190	-29 345	-2 105	-58 056
<b>Total (according to Nordea definition)</b>	<b>12 267</b>	<b>14 958</b>	<b>11 304</b>	<b>20 959</b>	<b>59 488</b>

\* 0-20 % Risk weight

\*\* All other eligible & unencumbered securities held by Treasury

\*\*\* Cash and balances with other banks/central banks (-), central banks haircuts (-)

## Liquidity buffer - Nordea Group

	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14	Q3/14	Q2/14	Q1/14
Cash and balances with central banks	59.8	48.7	58.8	54.0	50.4	38.0	34.7	36.8	41.5
Balances with other banks	0.0	0.1	0.0	0.1	0.3	0.0	0.7	0.1	2.2
Securities issued by sovereigns, central banks or multilateral development banks	21.2	20.8	18.9	16.8	17.8	18.3	17.5	16.9	16.5
Securities issued or guaranteed by municipalities	5.2	5.1	5.1	4.9	4.7	3.9	4.4	4.0	3.6
Covered bonds:									
Securities issued by other bank or financial institute	25.3	25.6	27.3	27.4	25.3	27.5	28.0	25.1	24.6
Securities issued by the own bank or related unit	1.8	2.0	4.7	5.6	4.4	6.1	3.8	5.5	7.5
Securities issued by non financial companies	1.8	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.1
Securities issued by financial corporates, excl. covered bonds	2.4	1.7	2.8	2.9	3.1	5.1	3.1	2.6	2.5
All other eligible and unencumbered securities	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2	0.4
<b>Total (according to Swedish FSA and Swedish Bankers Assoc. Definition)</b>	<b>117.5</b>	<b>104.2</b>	<b>117.8</b>	<b>111.9</b>	<b>106.2</b>	<b>99.1</b>	<b>92.3</b>	<b>91.4</b>	<b>99.0</b>
Adjustments to Nordeas official buffer. Cash and balances with other banks/central banks (-), central banks haircuts (-)	-58.1	-44.5	-53.2	-52.8	-39.8	-31.8	-30.8	-29.1	-38.2
<b>Total</b>	<b>59.5</b>	<b>59.7</b>	<b>64.6</b>	<b>59.1</b>	<b>66.4</b>	<b>67.3</b>	<b>61.6</b>	<b>62.3</b>	<b>60.7</b>

## Assets and liabilities in foreign currency

Q1 2016

EURbn	EUR	DKK	NOK	SEK	USD	Other	Not distributed	Total
Cash balances with central banks	22.9	4.4	0.3	3.0	28.9	0.3		59.8
Loans to the public	94.3	86.3	47.1	88.7	22.2	4.0		342.7
Loans to credit institutions	3.0	2.5	0.1	3.0	0.7	2.7		12.0
Interest-bearing securities incl. Treasury bills	21.0	18.9	6.7	17.5	12.4	0.3	19.8	96.7
Derivatives	56.8	6.7	5.0	8.3	7.6	3.0		87.4
Other assets							77.0	77.0
<b>Total assets</b>	<b>197.9</b>	<b>118.8</b>	<b>59.2</b>	<b>120.5</b>	<b>71.9</b>	<b>10.3</b>	<b>96.8</b>	<b>675.6</b>
Deposits and borrowings from public	68.7	39.7	21.6	47.2	22.8	2.9		202.8
Deposits by credit institutions	23.8	2.5	2.1	5.1	22.1	2.9		58.5
Debt securities in issue	44.4	47.0	8.9	39.8	34.3	18.5		192.7
- of which CD & CP's	4.1		0.1	0.5	21.2	8.9		34.7
- of which covered bonds	21.1	46.2	7.7	34.8	0.9	1.8		112.4
- of which other bonds	19.2	0.8	1.1	4.5	12.2	7.8		45.6
Subordinated liabilities	3.7		0.1	0.7	4.1	0.4		8.9
Derivatives	56.4	6.2	4.6	6.9	10.7	2.6		87.4
Other liabilities							96.0	96.0
Equity	13.6	5.5	6.6	2.9		0.5		29.1
<b>Total liabilities and equity</b>	<b>210.5</b>	<b>100.9</b>	<b>43.8</b>	<b>102.6</b>	<b>94.0</b>	<b>27.7</b>	<b>96.0</b>	<b>675.6</b>
Position not reported/distributed on the balance sheet	11.4	-15.8	-19.3	-12.8	22.1	17.0		
Net position, currencies		1.3	1.3	-0.3	-0.1	0.5		

## Maturity analysis for assets and liabilities

Q1 2016

EURbn	<1 month	1-3 months	3-12 months	1-2 years	2-5 years	5-10 years	> 10 years	Not specified	Total
Cash balances with central banks	58.7	0.4	0.7						59.8
Loans to the public	66.4	15.2	28.2	24.2	57.0	42.3	109.4		342.7
- of which repos	26.7	2.7	3.7	0.7					33.9
Loans to credit institutions	6.6	1.4	0.4	1.1	2.3	0.2			12.0
- of which repos	3.1	1.3	0.1						4.5
Interest-bearing securities incl. Treasury bills	76.9							19.8	96.7
Derivatives								87.4	87.4
Other assets								77.0	77.0
<b>Total assets</b>	<b>208.6</b>	<b>16.9</b>	<b>29.2</b>	<b>25.3</b>	<b>59.4</b>	<b>42.5</b>	<b>109.5</b>	<b>184.2</b>	<b>675.6</b>
Deposits and borrowings from public	24.5	7.2	10.6	1.5	0.4			158.7	202.8
- of which repos	16.6	2.4	2.6						21.5
Deposits by credit institutions	46.0	6.6	5.8	0.1					58.5
- of which repos	19.6	3.5	3.2						26.3
Debt securities in issue	6.7	21.9	33.0	26.2	64.9	18.1	22.0		192.7
- of which CD & CP's	5.2	13.5	14.9	0.8	0.3				34.7
- of which covered bonds	1.1	6.3	12.3	18.2	41.5	11.2	21.9		112.4
- of which other bonds	0.4	2.1	5.8	7.2	23.1	6.9	0.1		45.6
Subordinated liabilities					1.7	4.0			3.2
Derivatives								87.4	87.4
Other liabilities								96.0	96.0
Equity								29.1	29.1
<b>Total liabilities and equity</b>	<b>77.2</b>	<b>35.7</b>	<b>49.4</b>	<b>27.8</b>	<b>67.0</b>	<b>22.2</b>	<b>22.0</b>	<b>374.4</b>	<b>675.6</b>

## Maturity analysis for assets and liabilities in currencies

Q1 2016

in EURbn

SEK	<1 month	1-3 months	3-12 months	1-2 years	2-5 years	5-10 years	> 10 years	Not specified	Total
Cash balances with central banks	3.0								3.0
Loans to the public	15.6	5.2	7.7	5.5	11.5	5.5	37.7		88.7
Loans to credit institutions	2.1	0.8			0.1				3.0
Interest-bearing securities incl. Treasury bills	17.5								17.5
Derivatives							8.3	8.3	
<b>Total assets</b>	<b>38.2</b>	<b>6.0</b>	<b>7.7</b>	<b>5.5</b>	<b>11.6</b>	<b>5.5</b>	<b>37.7</b>	<b>8.3</b>	<b>120.5</b>
Deposits and borrowings from public	6.1	1.8	0.8					38.4	47.2
Deposits by credit institutions	5.1								5.1
Issued CDs&CPs			0.4						0.5
Issued covered bonds	0.4	5.3	0.2	4.4	19.3	4.8	0.5		34.8
Issued other bonds		0.2	1.0	0.6	2.6	0.2			4.5
Subordinated liabilities					0.4		0.2	0.7	
Derivatives							6.9	6.9	
Equity							2.9	2.9	
<b>Total liabilities and equity</b>	<b>11.6</b>	<b>7.4</b>	<b>2.4</b>	<b>5.0</b>	<b>21.9</b>	<b>5.4</b>	<b>0.5</b>	<b>48.4</b>	<b>102.6</b>
Derivatives, net inflows/outflows	-8.4	-4.0	0.6	-1.3	1.1	-0.9			-12.8
DKK	<1 month	1-3 months	3-12 months	1-2 years	2-5 years	5-10 years	> 10 years	Not specified	Total
Cash balances with central banks	4.4								4.4
Loans to the public	22.3	1.0	2.1	2.8	6.8	9.7	41.7		86.3
Loans to credit institutions	2.3	0.1							2.5
Interest-bearing securities incl. Treasury bills	18.9								18.9
Derivatives							6.7	6.7	
<b>Total assets</b>	<b>47.9</b>	<b>1.1</b>	<b>2.1</b>	<b>2.8</b>	<b>6.8</b>	<b>9.7</b>	<b>41.7</b>	<b>6.7</b>	<b>118.8</b>
Deposits and borrowings from public	2.1	0.9	1.4	0.5	0.3			34.6	39.7
Deposits by credit institutions	2.2	0.3							2.5
Issued CDs&CPs									0.0
Issued covered bonds	0.6		7.2	8.8	9.0	0.6	19.9		46.2
Issued other bonds				0.4	0.4				0.8
Derivatives							6.2	6.2	
Equity							5.5	5.5	
<b>Total liabilities and equity</b>	<b>4.9</b>	<b>1.2</b>	<b>8.6</b>	<b>9.7</b>	<b>9.7</b>	<b>0.6</b>	<b>19.9</b>	<b>46.4</b>	<b>100.9</b>
Derivatives, net inflows/outflows	-11.8	-0.6	-2.6	-0.6	-0.2				-15.8
NOK	<1 month	1-3 months	3-12 months	1-2 years	2-5 years	5-10 years	> 10 years	Not specified	Total
Cash balances with central banks	0.3								0.3
Loans to the public	2.9	1.6	4.4	3.6	10.5	10.6	13.5		47.1
Loans to credit institutions	0.1								0.1
Interest-bearing securities incl. Treasury bills	6.7								6.7
Derivatives							5.0	5.0	
<b>Total assets</b>	<b>10.0</b>	<b>1.6</b>	<b>4.4</b>	<b>3.6</b>	<b>10.5</b>	<b>10.6</b>	<b>13.5</b>	<b>5.0</b>	<b>59.2</b>
Deposits and borrowings from public	0.1	0.1	0.2					21.2	21.6
Deposits by credit institutions	1.6	0.5							2.1
Issued CDs&CPs									0.1
Issued covered bonds		0.7		1.6	3.5	2.0			7.7
Issued other bonds				0.2	0.6	0.3			1.1
Subordinated liabilities							0.1	0.1	
Derivatives							4.6	4.6	
Equity							6.6	6.6	
<b>Total liabilities and equity</b>	<b>1.7</b>	<b>1.4</b>	<b>0.2</b>	<b>1.7</b>	<b>4.1</b>	<b>2.2</b>		<b>32.5</b>	<b>43.8</b>
Derivatives, net inflows/outflows	-5.8	-8.4	-2.5	-0.3	-2.3				-19.3

## Maturity analysis for assets and liabilities in currencies

Q1 2016

in EURbn

EUR	<1 month	1-3 months	3-12 months	1-2 years	2-5 years	5-10 years	> 10 years	Not specified	Total
Cash balances with central banks	21.8	0.4	0.7						22.9
Loans to the public	20.1	5.1	10.6	9.0	19.4	13.8	16.3		94.3
Loans to credit institutions	1.4	0.4	0.2	0.3	0.6	0.1			3.0
Interest-bearing securities incl. Treasury bills	21.0								21.0
Derivatives								56.8	56.8
<b>Total assets</b>	<b>64.2</b>	<b>5.9</b>	<b>11.6</b>	<b>9.3</b>	<b>20.0</b>	<b>13.8</b>	<b>16.3</b>	<b>56.8</b>	<b>197.9</b>
Deposits and borrowings from public	11.6	3.4	7.8	0.9	0.1			44.8	68.7
Deposits by credit institutions	15.7	3.7	4.3						23.8
Issued CDs&CPs	0.6	2.0	1.5						4.1
Issued covered bonds	0.1	0.1	3.9	2.8	8.8	3.9	1.5		21.1
Issued other bonds	0.3	0.1	3.2	2.2	8.6	4.6	0.1		19.2
Subordinated liabilities					1.7	1.5		0.5	3.7
Derivatives								56.4	56.4
Equity								13.6	13.6
<b>Total liabilities and equity</b>	<b>28.4</b>	<b>9.3</b>	<b>20.9</b>	<b>6.0</b>	<b>19.1</b>	<b>10.0</b>	<b>1.6</b>	<b>115.3</b>	<b>210.5</b>
Derivatives, net inflows/outflows	3.5	0.9	7.2	1.5	-0.9	-0.5	-0.3		11.4
USD	<1 month	1-3 months	3-12 months	1-2 years	2-5 years	5-10 years	> 10 years	Not specified	Total
Cash balances with central banks	28.9								28.9
Loans to the public	3.7	2.0	2.7	3.1	8.2	2.4	0.2		22.2
Loans to credit institutions	0.4		0.1	0.1					0.7
Interest-bearing securities incl. Treasury bills	12.4								12.4
Derivatives								7.6	7.6
<b>Total assets</b>	<b>45.5</b>	<b>2.0</b>	<b>2.9</b>	<b>3.1</b>	<b>8.2</b>	<b>2.4</b>	<b>0.2</b>	<b>7.6</b>	<b>71.9</b>
Deposits and borrowings from public	4.4	0.9	0.2					17.2	22.8
Deposits by credit institutions	20.1	0.9	1.0	0.1					22.1
Issued CDs&CPs	2.5	8.1	9.5	0.8	0.3				21.2
Issued covered bonds			0.9						0.9
Issued other bonds		1.1	1.6	2.3	7.0	0.2			12.2
Subordinated liabilities						2.0		2.0	4.1
Derivatives								10.7	10.7
Equity									
<b>Total liabilities and equity</b>	<b>27.1</b>	<b>11.0</b>	<b>13.2</b>	<b>3.2</b>	<b>7.4</b>	<b>2.2</b>	<b>0.1</b>	<b>29.9</b>	<b>94.0</b>
Derivatives, net inflows/outflows	18.3	7.9	-3.7	-0.4	-0.2		0.1		22.1
OTHER	<1 month	1-3 months	3-12 months	1-2 years	2-5 years	5-10 years	> 10 years	Not specified	Total
Cash balances with central banks	0.3								0.3
Loans to the public	1.9	0.2	0.6	0.3	0.6	0.3	0.2		4.0
Loans to credit institutions	0.3			0.7	1.6	0.1			2.7
Interest-bearing securities incl. Treasury bills	0.3								0.3
Derivatives								3.0	3.0
<b>Total assets</b>	<b>2.8</b>	<b>0.2</b>	<b>0.6</b>	<b>1.0</b>	<b>2.2</b>	<b>0.4</b>	<b>0.2</b>	<b>3.0</b>	<b>10.3</b>
Deposits and borrowings from public	0.2	0.1	0.2					2.4	2.9
Deposits by credit institutions	1.4	1.1	0.4						2.9
Issued CDs&CPs	2.0	3.4	3.5						8.9
Issued covered bonds		0.2		0.6	0.9				1.8
Issued other bonds		0.7		1.5	3.9	1.7			7.8
Subordinated liabilities						0.1		0.3	0.4
Derivatives								2.6	2.6
Equity								0.5	0.5
<b>Total liabilities and equity</b>	<b>3.5</b>	<b>5.5</b>	<b>4.1</b>	<b>2.2</b>	<b>4.8</b>	<b>1.8</b>	<b>0.3</b>	<b>5.8</b>	<b>27.7</b>
Derivatives, net inflows/outflows	1.8	1.6	3.5	2.3	5.4	1.9	0.3		17.0

## Liquidity Coverage Ratio Subcomponents

Q1 2016  
in EURbn

EURbn	Combined		USD		EUR	
	After factors	Before factors	After factors	Before factors	After factors	Before factors
Liquid assets level 1	83.9	83.9	38.7	38.7	27.7	27.7
Liquid assets level 2	22.0	25.9	1.1	1.3	4.9	5.7
Cap on level 2	0.0	0.0	0.0	0.0	0.0	0.0
<b>A. Liquid assets total</b>	<b>105.9</b>	<b>109.8</b>	<b>39.8</b>	<b>40.0</b>	<b>32.6</b>	<b>33.5</b>
Customer deposits	43.7	175.6	12.0	20.6	11.1	53.4
Market borrowing *	63.9	65.4	24.3	24.4	24.0	24.7
Other cash outflows **	30.6	67.6	1.1	7.7	2.2	13.9
<b>B. Cash outflows total</b>	<b>138.2</b>	<b>308.6</b>	<b>37.4</b>	<b>52.7</b>	<b>37.3</b>	<b>92.0</b>
Lending to non-financial customer	9.2	18.3	1.4	2.7	2.5	4.9
Other cash inflows	60.6	62.2	18.7	18.9	16.0	16.5
Limit on inflows	0.0	0.0	0.0	0.0	0.0	0.0
<b>C. Total inflows</b>	<b>69.8</b>	<b>80.5</b>	<b>20.1</b>	<b>21.7</b>	<b>18.5</b>	<b>21.4</b>
<b>LCR Ratio [A/(B-C)]</b>	<b>155%</b>		<b>230%</b>		<b>174%</b>	

\* Corresponds to Chapter 4, Articles 10-13 in Swedish LCR regulation, containing e.g. portion of corporate deposits, market funding, repos and other secured funding

\*\* Corresponds to Chapter 4, Articles 14-25, containing e.g. unutilised credit and liquidity facilities, collateral need for derivatives and derivative outflows

For Nordea Bank Norway Group combined LCR, as specified by Delegated Act, was 157%, NOK LCR 38%, EUR 108% and USD 540%.

For Nordea Bank Norge ASA combined LCR was 166%, NOK LCR 36%, EUR LCR 110% and USD LCR 543%.

For Nordea Eiendomskreditet corresponding figures were: combined LCR 280% and NOK LCR 273%.

## Asset Encumbrance

Q1 2016

EURm

### Template A-Assets

	Carrying amount of encumbered assets	Fair value of encumbered assets	Carrying amount of unencumbered assets	Fair value of unencumbered assets
	010	040	060	090
<b>010 Assets of the reporting institution</b>	166 229		458 000	
030 Equity instruments	4 565	4 565	1 024	1 024
040 Debt securities	16 092	16 092	59 075	59 076
120 Other assets	26 927		99 049	

### Template B-Collateral received

	Fair value of encumbered collateral received or own debt securities issued	Fair value of collateral received or own debt securities issued available for encumbrance
	010	040
<b>130 Collateral received by the reporting institution</b>	36 657	34 093
150 Equity instruments	0	722
160 Debt securities	36 657	9 079
230 Other collateral received	0	10 530
<b>240 Own debt securities issued other than own covered bonds or ABSs</b>	0	12

### Template C-Encumbered assets/collateral received and associated liabilities

	Assets, collateral received and own debt securities issued other than covered bonds and ABSs encumbered	Matching liabilities, contingent liabilities or securities lent
	010	030
<b>010 Carrying amount of selected financial liabilities</b>	212 688	201 300

### D - Information on importance of encumbrance

The main source of encumbrance for Nordea is covered bond issuance programs where the required overcollateralization levels are defined according to the relevant statutory regimes. Other contributors to encumbrance are derivatives and repos where the activity is concentrated to Finland. Historically, the evolution of asset encumbrance for Nordea has been stable over time which illustrates the fact that the asset encumbrance for Nordea is a reflection of a structural phenomenon of the Scandinavian financial markets and savings behavior. Major part of the unencumbered assets are loans and the rest are equity instruments, debt securities and other assets.

## Payments and transactions - Online banking

### Private netbank customers, active

Thousands	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	1 064	1 053	1 043	1 039	1 040	1 018
Finland	1 405	1 398	1 391	1 388	1 385	1 374
Norway	316	313	364	364	361	356
Sweden	1 376	1 381	1 353	1 472	1 481	1 479
<b>Nordea</b>	<b>4 161</b>	<b>4 145</b>	<b>4 151</b>	<b>4 263</b>	<b>4 269</b>	<b>4 227</b>

### Private netbank logons

Thousands	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	14 326	13 950	13 618	14 691	15 707	14 584
Finland	34 597	37 977	37 579	40 100	39 904	39 535
Norway	5 829	5 821	5 392	5 924	5 915	5 742
Sweden	26 704	27 373	26 190	28 633	29 031	29 203
<b>Nordea</b>	<b>81 456</b>	<b>85 120</b>	<b>82 778</b>	<b>89 348</b>	<b>90 558</b>	<b>89 064</b>

### Private netbank transactions

Thousands	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	7 308	7 421	7 127	7 611	7 970	7 964
Finland	30 236	30 823	28 916	29 458	29 479	29 946
Norway	6 165	6 054	6 116	6 141	6 441	6 441
Sweden	18 888	18 928	17 899	18 440	19 052	18 568
<b>Nordea</b>	<b>62 596</b>	<b>63 226</b>	<b>60 058</b>	<b>61 650</b>	<b>62 942</b>	<b>62 919</b>

### Mobile logins

Thousands	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	23 824	21 367	20 467	20 115	17 788	18 465
Finland	21 347	20 897	19 419	18 688	15 459	13 897
Norway	8 084	8 603	7 940	7 707	6 267	7 112
Sweden	44 680	45 547	43 141	42 026	36 525	33 761
<b>Nordea</b>	<b>97 934</b>	<b>96 414</b>	<b>90 968</b>	<b>88 535</b>	<b>76 039</b>	<b>73 235</b>

### Mobile transactions

Thousands	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	5 151	5 004	4 710	4 614	4 065	4 038
Finland	5 195	4 843	4 356	3 770	3 138	2 786
Norway	2 026	1 932	1 729	1 588	1 293	1 469
Sweden	12 492	11 893	11 128	10 434	9 043	8 374
<b>Nordea</b>	<b>24 865</b>	<b>23 672</b>	<b>21 923</b>	<b>20 407</b>	<b>17 540</b>	<b>16 666</b>

### Digital touch points (Private Netbank, Mobile and Contact Centre)

Thousands	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	39 355	36 370	35 164	36 067	34 778	34 200
Finland	56 597	59 482	57 613	59 463	55 983	54 074
Norway	15 189	15 592	14 533	15 089	13 267	14 319
Sweden	73 914	75 465	71 823	73 637	67 852	65 856
<b>Nordea</b>	<b>185 055</b>	<b>186 909</b>	<b>179 133</b>	<b>184 257</b>	<b>171 881</b>	<b>168 448</b>

## Cards

Thousands	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	424	426	426	423	426	422
Finland	1 626	1 648	1 640	1 640	1 637	1 349
Norway	236	236	257	256	252	248
Sweden	891	891	892	898	906	899
<b>Nordea</b>	<b>3 177</b>	<b>3 201</b>	<b>3 215</b>	<b>3 217</b>	<b>3 220</b>	<b>2 917</b>

Thousands	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Q4/14
Denmark	1 401	1 374	1 359	1 348	1 328	1 316
Finland	1 207	1 213	1 213	1 210	1 209	1 211
Norway	593	597	582	600	587	587
Sweden	1 908	1 909	1 908	1 902	1 897	1 895
<b>Nordea</b>	<b>5 109</b>	<b>5 093</b>	<b>5 062</b>	<b>5 060</b>	<b>5 021</b>	<b>5 008</b>



Nordea   
**General information**

## Macroeconomic data - Nordic region

Q1/16

%	Country	2013	2014	2015	2016E	2017E
Gross domestic product	Denmark	-0.2	1.3	1.2	1.3	1.8
	Finland	-0.8	0.7	0.4	0.5	0.7
	Norway	2.3	2.3	1.0	1.0	1.6
	Sweden	1.2	2.4	3.8	3.8	2.2
Inflation	Denmark	0.8	0.6	0.5	0.6	1.2
	Finland	1.5	1.0	-0.2	0.4	1.4
	Norway	2.1	2.0	2.2	2.5	1.9
	Sweden	0.0	-0.2	0.0	0.9	1.5
Private consumption	Denmark	-0.1	0.5	2.1	2.0	1.9
	Finland	-0.5	0.6	1.3	0.7	0.4
	Norway	2.7	1.7	2.0	1.5	2.0
	Sweden	1.9	2.2	2.6	2.8	1.8
Unemployment	Denmark*	5.8	5.0	4.6	4.2	3.9
	Finland	8.4	8.7	9.4	9.5	9.5
	Norway	3.5	3.5	4.4	4.8	4.9
	Sweden	8.0	7.9	7.4	6.8	6.9

\*Registered unemployment rate

Source: Nordea Economic Outlook March 2016

## Macroeconomic data - Russia and Baltic countries

Q1/16

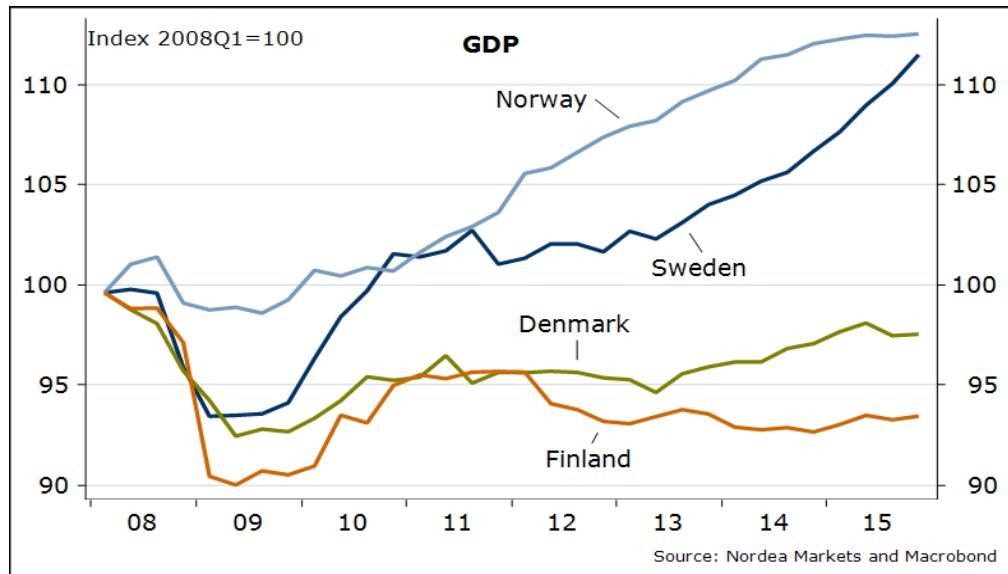
%	Country	2013	2014	2015	2016E	2017E
Gross domestic product	Estonia	1.6	2.9	1.1	2.0	2.7
	Latvia	3.5	2.5	2.6	2.7	3.2
	Lithuania	3.4	3.1	1.6	3.2	3.6
	Russia	1.3	0.6	-3.7	-1.3	1.1
Inflation	Estonia	2.8	-0.1	-0.5	0.2	2.6
	Latvia	0.0	0.6	0.2	0.6	2.5
	Lithuania	1.0	0.1	-0.9	1.2	2.7
	Russia	6.5	11.4	11.5	8.0	6.5
Private consumption	Estonia	3.8	3.5	5.0	3.7	2.7
	Latvia	5.1	2.3	3.3	3.5	3.5
	Lithuania	5.1	3.3	5.5	4.0	3.5
	Russia	4.7	2.5	-9.0	-4.0	1.5
Unemployment	Estonia	8.6	7.3	6.2	6.3	7.1
	Latvia	11.8	10.8	9.9	9.5	9.0
	Lithuania	11.8	10.7	9.2	8.4	7.6
	Russia	5.5	5.2	5.8	6.5	6.3

Source: Nordea Economic Outlook March 2016

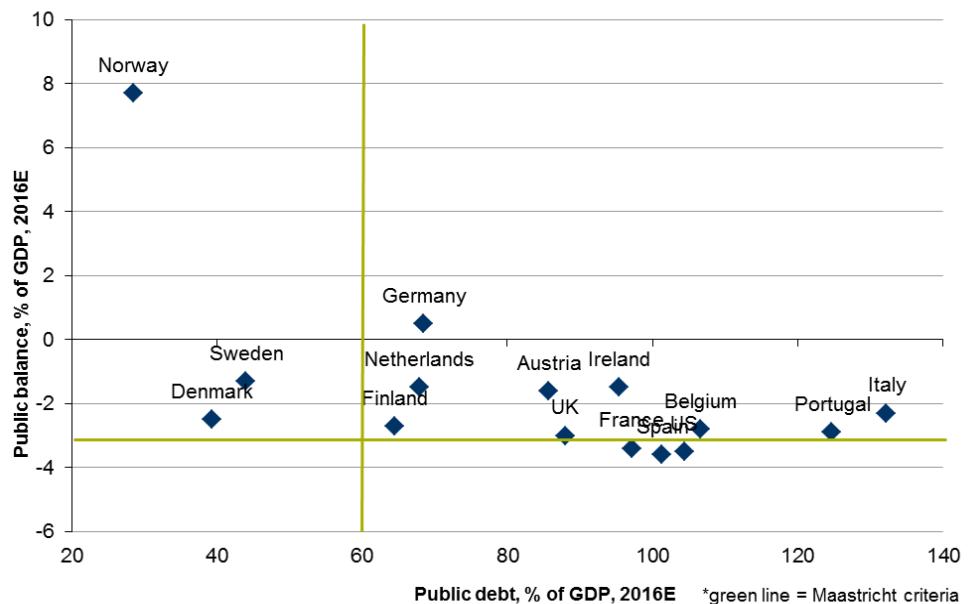
## Market development - interest rates

Market rates	Q1/16	Q4/15	Q3/15	Q2/15	Q1/15	Chg Q1/Q1
Short. EUR (one week Eonia )	-0.33	-0.14	-0.13	-0.08	0.04	-0.37
Long. EUR (5 years)	0.02	0.33	0.34	0.50	0.24	-0.22
Short. DK	-0.24	-0.50	-0.32	-0.60	-0.83	0.59
Long. DK	0.35	0.63	0.67	0.76	0.43	-0.08
Short. NO	0.60	0.83	0.75	1.09	1.30	-0.70
Long. NO	0.95	1.26	1.28	1.80	1.48	-0.53
Short. SE	-0.53	-0.44	-0.43	-0.31	-0.09	-0.45
Long. SE	0.28	0.72	0.49	0.74	0.40	-0.12

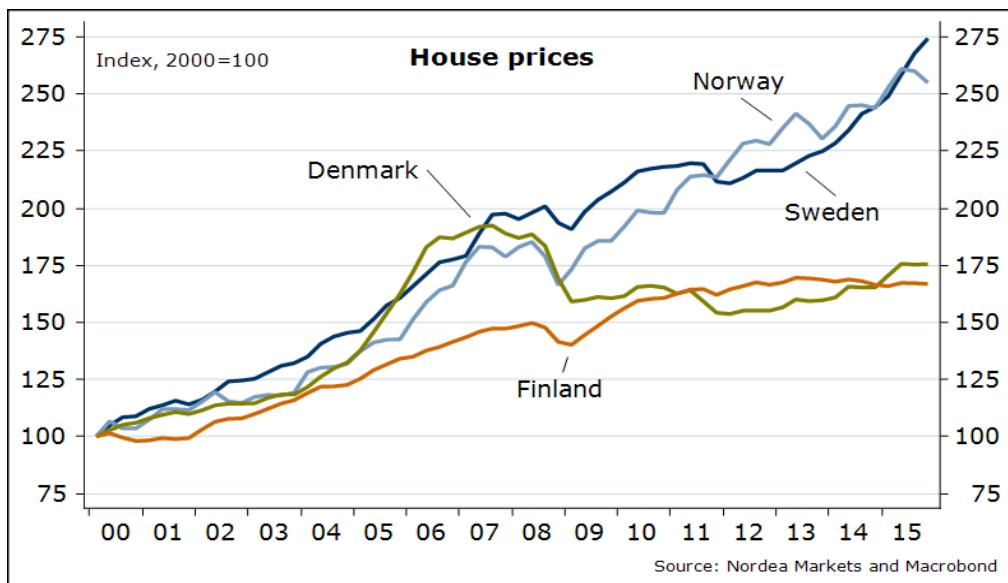
### Nordic GDP index, quarterly 2008-2015 Q4



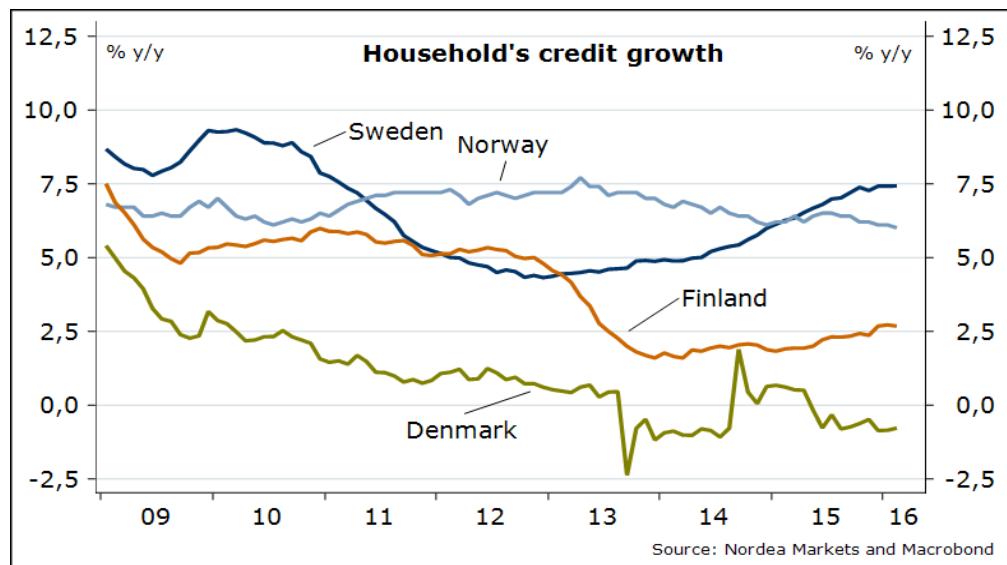
### EU public finances, 2016 Estimate



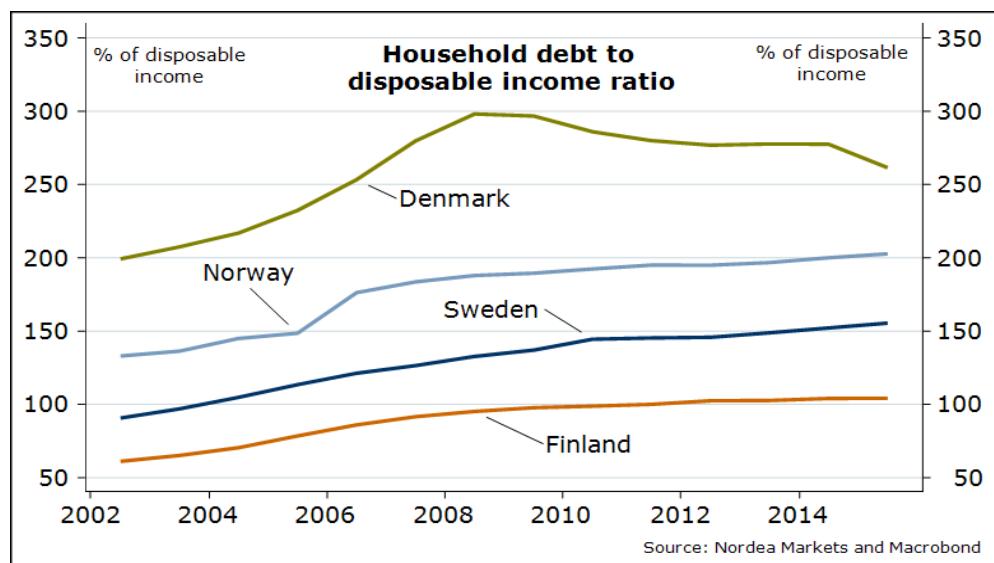
### Nordic house price development index, quarterly 2000-2015 Q4



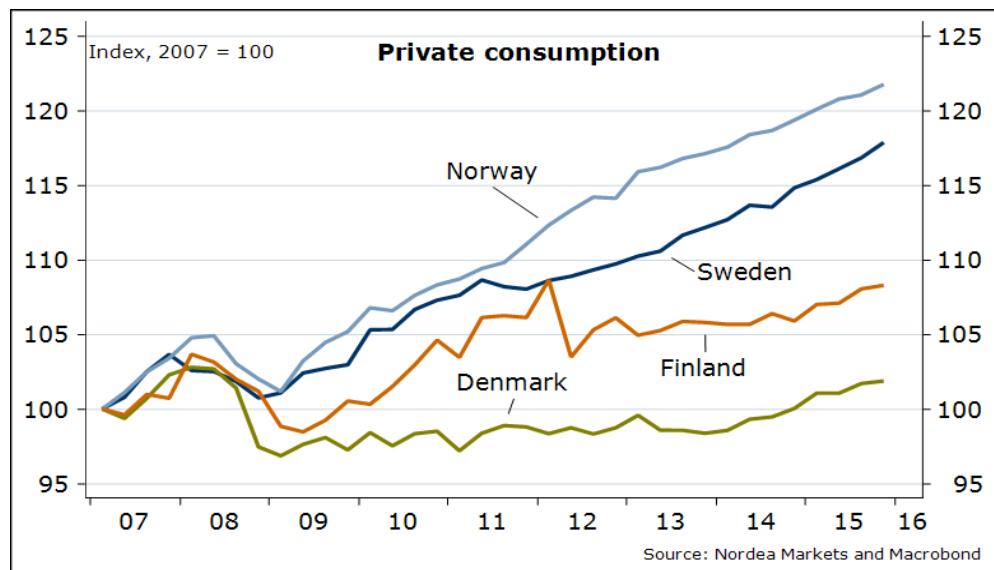
### Nordic households credit development index, monthly 2009-2016 Feb



### Nordic household debt to disposable income developments, annually 2002-2015



### Private consumption development index, quarterly 2007-2015 Q4



This publication is a supplement to quarterly interim reports and Annual Report.

Additional information can be found at: [www.nordea.com/IR](http://www.nordea.com/IR)

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## Financial calendar 2016

7-19 July 2016	Silent period
20 July 2016	Second Quarter Results 2016
7-25 October 2016	Silent period
26 October 2016	Third Quarter Results 2016

